

# apuro

## Contact Grill

Instruction manual

# INDUSTRY KITCHENS

[www.industrykitchens.com.au](http://www.industrykitchens.com.au) 1800 611 058



**Model:**

**FC380-A/FC381-A/FC383-A/FC384-A/FC385-A/  
FC386-A**

## Safety Instructions

- Position on a flat, stable surface.
- A service agent/qualified technician should carry out installation and any repairs if required. Do not remove any components on this product.
- Consult Local and National Standards to comply with the following:
  - Health and Safety at Work Legislation
  - Fire Precautions
  - Wiring Regulations
  - Building Regulations
- **Caution! Hot surface!** 
- DO NOT immerse the appliance in water.
- DO NOT clean with jet/pressure washers.
- DO NOT carry when hot.
- DO NOT leave the appliance unattended during operation.
- DO NOT obstruct or cover the appliance in any way when in use.
- During and after cooking, the unit is still hot. Never touch the surface to avoid scalding.
- Not suitable for outdoor use.
- Always switch off and disconnect the power supply to the appliance before when not in use.
- This appliance must only be used in accordance with these instructions and by persons competent to do so.
- Keep all packaging away from children. Dispose of the packaging in accordance to the regulations of local authorities.
- If the power cord is damaged, it must be replaced by an Apuro agent or a recommended qualified technician in order to avoid a hazard.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

- Apuro recommend that this appliance should be periodically tested (at least annually) by a Competent Person. Testing should include, but not be limited to: Visual Inspection, Polarity Test, Earth Continuity, Insulation Continuity and Functional Testing.
- Always use the black handles to lift the plates.

## Product Description

**FC380-A** - Large single Grill with ribbed plates

**FC381-A** - Large single Grill with flat plates

**FC383-A** - Double Grill with ribbed plates

**FC384-A** - Double grill with flat plates

**FC385-A** - Double grill with ribbed top plates and flat base plates

**FC386-A** - Double Grill with Ribbed plates right/ flat plates left

## Introduction

Please take a few moments to carefully read through this manual. Correct maintenance and operation of this machine will provide the best possible performance from your Apuro product.

## Pack Contents

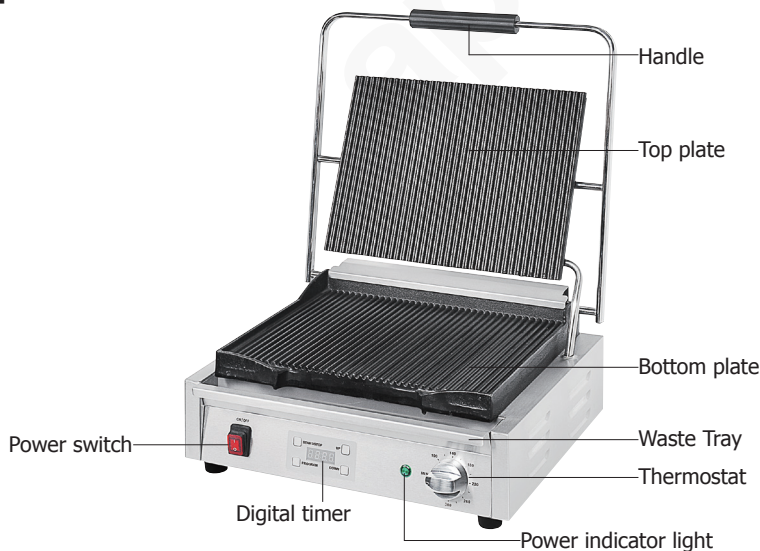
The following is included:

- Apuro Contact Grill
- Allen Key
- Instruction manual
- Scraper
- Waste tray

Apuro prides itself on quality and service, ensuring that at the time of packaging the contents are supplied fully functional and free of damage.

Should you find any damage as a result of transit, please contact your Apuro dealer immediately.

## Operation



## Seasoning the Cooking Surfaces

The cooking plate surfaces need to be 'seasoned' before using for the first time.

1. Ensure the cooking surfaces are clean.
2. Brush the surfaces with cooking oil.
3. Set the thermostat(s) to 110°C and turn the appliance On. The power indicator light turns on.
4. Once the appliance reaches temperature the power indicator light turns off.
5. Turn the appliance Off and allow it to cool before wiping away any excess oil.
6. The appliance is now ready to use.

## Cooking

1. Close the plates.

**Note:** It may be necessary to slightly grease the plates with cooking oil before cooking depending on the foodstuff.

2. Set the thermostat(s) to the desired temperature (60°C-300°C) and turn the appliance On. The power indicator light(s) turn on.

**Note:** 200°C to 220°C is suitable for general cooking.

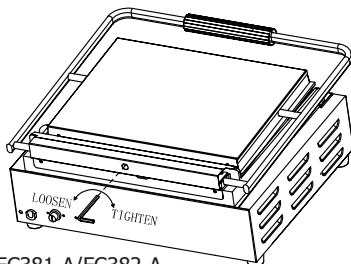
3. The power indicator light(s) turn Off when the appliance has reached the set temperature.
4. Lift the top plate and place the foodstuff on the bottom plate.
5. Lower the top plate.

**Note: All Apuro Contact Grills feature counter-balanced top plates that allow for even cooking.**

**Note: With the new treatment for the flat plates, the surfaces now are smoother and thus better for cooking and cleaning. Whereas, the initial surfaces may appear to have ribbed markings with the first time use. After several hours of cooking, such markings will start to fade/disappear.**

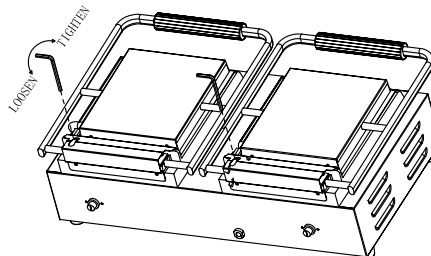
## Adjusting Top Plate Tension

Use the Allen key supplied to adjust the tension of the top plate. Turn clockwise to tighten, anti-clockwise to loosen.



FC380-A/FC381-A/FC382-A

FC383-A/FC384-A/FC385-A/FC386-A



- **Note: It is possible to tighten the plate so that it sits in the open position (if required).**
- **Apuro recommend the appliance is disconnected from the power supply and allowed to cool before any adjustments are made.**

## Using the timer

The digital timer with audible alarm can be set from 1 second to 15 minutes. The timer provides an audible alarm after the set time expires. It provides no electrical control over the unit.

- **START/STOP:** Press START/STOP to start timer, press again to stop. The timer will provide an audible alarm after the set time. The alarm will beep 10 times and the display will continue to flash until timer is reset (press the START/STOP button).



- **UP:** Press UP to add extra time.
- **DOWN:** Press DOWN to reduce time.
- **PROGRAM:** There are a total of 6 programmable timer settings. The default factory program settings are given below.

| Program             | 1     | 2     | 3     | 4     | 5     | 6     |
|---------------------|-------|-------|-------|-------|-------|-------|
| Factory preset time | 00:30 | 01:00 | 01:30 | 02:00 | 02:30 | 03:00 |

- To change the length of a program select the program you want to change by scrolling using the PROGRAM button.
- Adjust the program time by using the UP and DOWN buttons. Press START/STOP to commence the count-down. The new program time will be automatically stored.
- If the unit is left without power for more than 24hrs the timer settings will revert to the factory defaults.

## Cleaning, Care & Maintenance

If grease is permitted to accumulate, it will begin to carbonise into a hard substance that is extremely difficult to remove. To prevent this, follow the cleaning steps below:

- Always turn OFF the appliance and disconnect from the power supply before cleaning.
- Allow the appliance to cool before cleaning, but for best results clean the plates when they are still slightly warm.
- Use warm, soapy water and a damp cloth to clean the exterior of the appliance.
- Take care when using scrapers to remove cooking residues as they can damage the cooking surface.
- Dry thoroughly after cleaning.

### Scraping

- After each use, scrape the appliance with a scraper/grill stone/copper brush or flexible spatula to remove excess fat and food. A waste tray is provided for the scrapings if necessary.
- If there is an accumulation of burned fat or food, the cooking surface should be thoroughly scoured and re-seasoned.

**Note: It is vital that the cooking surface is re-seasoned after scouring.**

**Warning: Do not use steel wool as it may leave shards that could Contaminate food.**

### Waste tray

- This appliance features a waste tray to collect any liquid or fats that run off during cooking.
- At least once a day, remove and empty the waste tray before washing with warm, soapy water.
- Do not allow the tray to overfill, or excess grease will run out of the overflow hole at the front of the tray.

**Warning: Do not remove the tray during or immediately after use as the contents will be hot.**

## Troubleshooting

A qualified technician must carry out repairs if required.

| Fault                                                         | Probable Cause                      | Solution                                           |
|---------------------------------------------------------------|-------------------------------------|----------------------------------------------------|
| Appliance not working                                         | The unit is not switched on         | Check unit is plugged in correctly and switched on |
|                                                               | Plug or lead is damaged             | Replace plug or lead                               |
|                                                               | Mains power supply fault            | Check mains power supply                           |
| Appliance does not reach set temperature                      | Faulty thermostat                   | Replace the thermostat                             |
|                                                               | Faulty element                      | Replace the element                                |
| Appliance heats up but indicator light does not come on       | Indicator light has expired         | Replace the indicator light                        |
| Power indicator light comes on but appliance does not heat up | Faulty element                      | Replace the element                                |
|                                                               | Faulty thermostat                   | Replace the thermostat                             |
|                                                               | Thermostat set incorrectly          | Check thermostat                                   |
| Appliance slow to heat up                                     | Cooking surface not cleaned         | Clean cooking surface as instructed                |
|                                                               | Faulty element                      | Replace the element                                |
| No power                                                      | Thermal cut-out switch is activated | Press re-set switch on rear of unit                |

## Technical Specifications

| Model          | Voltage        | Power | Current | Plate Type |           | Dimensions<br>H x W x D mm | Weight |
|----------------|----------------|-------|---------|------------|-----------|----------------------------|--------|
|                |                |       |         | Top        | Bottom    |                            |        |
| <b>FC380-A</b> | 220-240V, 50Hz | 2200W | 10.4A   | Rib        | Rib       | 210 x 435 x 480            | 28.5kg |
| <b>FC381-A</b> |                | 2200W | 10.4A   | Flat       | Flat      | 210 x 435 x 480            | 30.0kg |
| <b>FC383-A</b> |                | 2900W | 12.6A   | Rib/Rib    | Rib/Rib   | 210 x 540 x 395            | 28.0kg |
| <b>FC384-A</b> |                | 2900W | 12.6A   | Flat/Flat  | Flat/Flat | 210 x 540 x 395            | 28.5kg |
| <b>FC385-A</b> |                | 2900W | 12.6A   | Rib/Rib    | Flat/Flat | 210 x 540 x 395            | 29.0kg |
| <b>FC386-A</b> |                | 2900W | 12.6A   | Flat/Rib   | Flat/Rib  | 210 x 540 x 395            | 31.0kg |

## Electrical Wiring

The plug is to be connected to a suitable mains socket.

This appliance is wired as follows:

- Live wire (coloured brown) to terminal marked L
- Neutral wire (coloured blue) to terminal marked N
- Earth wire (coloured green/yellow) to terminal marked E

This appliance must be earthed.



If in doubt consult a qualified electrician.

Electrical isolation points must be kept clear of any obstructions. In the event of any emergency disconnection being required they must be readily accessible.

## Compliance

The product must not be disposed of as household waste. To help prevent possible harm to human health and/or the environment, the product must be disposed of in an approved and environmentally safe recycling process. For further information on how to dispose of this product correctly, contact the product supplier, or the local authority responsible for waste disposal in your area.

Apuro parts have undergone strict product testing in order to comply with regulatory standards and specifications set by international, independent, and federal authorities.



Apuro products have been approved to carry the following symbol:

**All rights reserved. No part of these instructions may be produced or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without the prior written permission of Apuro.**  
**Every effort is made to ensure all details are correct at the time of going to press, however, Apuro reserve the right to change specifications without notice.**

# DECLARATION OF CONFORMITY

• Conformiteitsverklaring • Déclaration de conformité • Konformitätserklärung • Dichiarazione di conformità •  
• Declaración de conformidad

| Equipment Type • Uitrustingstype • Type d'équipement • Gerätetyp<br>• Tipo di apparecchiatura • Tipo de equipo                                                                                                                                                                               |  | Model • Modèle • Modell • Modello<br>• Modelo                                                                                                                                                         |                                                                                                |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|
| <b>Contact Grill</b><br>1. Large – Ribbed/ Ribbed<br>2. Large – Flat / Flat<br>3. Large – Ribbed/ Flat                                                                                                                                                                                       |  | 4. Double - Ribbed/ Ribbed<br>5. Double – Flat/Flat<br>6. Double – Ribbed/Flat<br>7. Double Flat Left/ Ribbed Right                                                                                   | 1. FC380-A<br>2. FC381-A<br>3. FC382-A<br>4. FC383-A<br>5. FC384-A<br>6. FC385-A<br>7. FC386-A |
| <b>Application of Territory Legislation &amp; Council Directives(s)</b><br>Toepassings van Europese Richtlijn(en) •<br>Application de la/des directive(s) du<br>Conseil • Anwendbare EU-Richtlinie(n) •<br>Applicazione delle Direttive<br>• Aplicación de la(s) directiva(s) del<br>consejo |  | <b>Electrical safety</b><br>AS/NZS 60335.1:2020<br><br><b>Electro-Magnetic Compatibility</b><br>EN 55014-1: 2017 +A11:2020<br>EN 55014-2:2015<br>EN IEC 61000-3-2: 2019<br>EN 61000-3-3:2013 +A1:2019 |                                                                                                |
| <b>Producer Name • Naam fabrikant • Nom du producteur • Name des Herstellers</b><br>• Nome del produttore • Nombre del fabricante                                                                                                                                                            |  | <b>Apuro</b>                                                                                                                                                                                          |                                                                                                |

I, the undersigned, hereby declare that the equipment specified above conforms to the above Territory Legislation, Directive(s) and Standard(s).

Ik, de ondergetekende, verklaar hierbij dat de hierboven gespecificeerde uitrusting goedgekeurd is volgens de bovenstaande Richtlijn(en) en Standaard(en).

Je soussigné, confirme la conformité de l'équipement cité dans la présente à la / aux Directive(s) et Norme(s) ci-dessus  
 Ich, der/die Unterzeichnende, erkläre hiermit, dass das oben angegebene Gerät der/den oben angeführten Richtlinie(n) und Norm(en) entspricht.

Il sottoscritto dichiara che l'apparecchiatura di sopra specificata è conforme alle Direttive e agli Standard sopra riportati.

El abajo firmante declara por la presente que el equipo arriba especificado está en conformidad con la(s) directiva(s) y estándar(es) arriba mencionadas.

Date • Data • Date • Datum • Data •  
Fecha

Signature • Handtekening • Signature  
• Unterschrift Firma • Firma

Full Name • Volledige naam • Nom et  
prénom • Vollständiger Name • Nome  
completo • Nombre completo

Position • Functie • Fonction • Position  
• Qualifica • Posición

Producer Address • Adres fabrikant •  
Adresse du producteur • Anschrift des  
Herstellers • Indirizzo del produttore •  
Dirección del fabricante

7<sup>th</sup> June 2022

DocuSigned by:

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DocuSigned by:

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FC380-A to F386-A\_A5\_v3\_2022/06/14