

Yokohama Tire Corporation is initiating a voluntary recall of certain tires manufactured in The West Point, MS plant in January and February 2020. These tires may have been manufactured with an out-of-specification compound. There is a possible risk of tire damage due to material detachment inside the tire. This could lead to a tire disablement and an increased risk of loss of vehicle control. Yokohama will replace the subject tires at no charge to consumers.

1. **What tires are subject to this recall: "Eligible Tires"?**

Tire Model	Tire Size	Load Range	Yokohama Part Number	DOT TIN ("Serial") Begins With	DOT TIN ("Serial") Ends With
RY023	255/70R22.5	H	120102387	FAABJAE	0320,0520, 0620,
RY023	295/75R22.5	H	120102391	FABTJAE	0320, 0420, 0520
RY023	285/75R24.5	G	120102390	FABPJAD	0320, 0520
RY617	11R22.5	H	120161722	FA3TJAB	0320
RY617	11R24.5	H	120161724	FA4FJAB	0220, 0420, 0520, 0620,
TY517 MC ²	295/75R22.5	G	120151725	FABTJAF	0220, 0320, 0420, 0520, 0620,
TY517 MC ²	285/75R24.5	G	120151727	FABPJAF	0420, 0520, 0620,
709ZL	285/75R24.5	G	120170903	FABPJAM	0420
709ZL	11R24.5	G	120170904	FA4FJAM	0220
LY053	11R24.5	H	120105306	FA4FJAJ	0320, 0420, 0520, 0620
TY527	11R24.5	H	120152724	FA4FJAV	0520
109L	295/75R22.5	G	120110901	FABTJAW	0420
109L	11R22.5	G	120110902	FA3TJAW	0220, 0420, 0520, 0620
109L	285/75R24.5	G	120110903	FABPJAW	0320, 0420,0620
108R	11R24.5	H	120110834	FA4FJA9	0320,0620
715R	295/75R22.5	H	120171501	FABTJBJ	0320, 0420
TY517 MC ²	11R22.5	H	120151732	FA3TJAH	0320, 0420, 0520, 0620
712L	295/75R22.5	H	120171221	FABTJAY	0420, 0520, 0620
712L	11R22.5	H	120171222	FA3TJAY	0320, 0420, 0620

On some part numbers the serial dates that are eligible for the recall are not continuous because tires from omitted serial weeks did not flow out to the market.

2. **What tire condition is involved?**

The tires subject to this recall may have been produced with an improperly manufactured rubber compound. The rubber adhesion may be inadequate, resulting in a detachment in the casing or bead.

3. **What is the effect of this condition for driving safety?**

If a tire disablement occurs due to this condition while the vehicle is operating, there may be an increased risk of loss of vehicle control.

4. **How do I handle single tire replacements?**

If a single tire needs to be replaced, Yokohama will allow both tires on a steer axle to be replaced with new Yokohama tires. In the case of a dual assembly, Yokohama will allow both tires in the dual assembly to be replaced with new Yokohama tires.

5. **How do I process the removed tires for warranty reimbursement?**

Submit the eligible removed tires under the Yokohama standard limited warranty procedures and state, "Casing Compound Recall" on the *Standard Warranty Claim Form* as the reason for removal. Additional *Standard Warranty Claim Forms* can be requested by e-mail at marketingmaterials@yokohamatire.com.

Affix corresponding tire identification stickers to the tread portion of claim tires. For example, the sticker numbered G12345-1 would be placed on the tire listed as line item #1 on claim form number G12345. Sticker number G12345-2 would be placed on the tire listed as line item #2, and so on.

White copy of the *Standard Warranty Claim Form* is to be placed in an envelope and secured to the tire(s) or mailed separately to the Yokohama Campaign Service Center location. Tires may be shipped with other warranty submissions or separately by FedEx. For FedEx ground shipments please contact the recall campaign call center (contact info below).

If eligible tire(s) are confirmed by Yokohama, free replacement credit will be granted for identical (or substantially similar Yokohama part at Yokohama's discretion). Tread depth proration credit will be granted if non-Yokohama brand tires are installed. In addition to the regular warranty claim handling allowances defined in the Yokohama warranty claims procedure manual, a \$30 per tire mounting allowance will also be credited.

Eligible tires and claim forms will be sent to:

Yokohama Campaign Service Center | 5925 Opus Drive Groveport, OH 43125.

6. **What is the "Eligible Time Period" for this recall?**

Owners of eligible tires will receive a dated letter with instructions for the service campaign. Owners have 60 days from the date of the letter to take advantage of the free replacement policy. After the 60 day period, the Yokohama Standard Limited Warranty coverage and policy applies.

7. **How will owners of eligible tires be notified or become aware of this recall?**

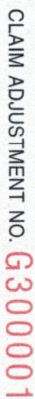
Notification letters will be sent to all registered and recorded owners of eligible tires. A public notice will be placed on Yokohamatruck.com.

8. **How can anyone find answers to questions?**

Go to yokohamatruck.com to find this technical service bulletin, Yokohama dealer locations, etc.

9. **What if I need special assistance with this recall?**

If you need our assistance, please **call or text the Yokohama Campaign Call Center 1-800-722-9888 or email at recall@yokohamatire.com**. Consumer Affairs specialists are available from 6AM to 4PM Pacific Time, Monday through Friday.



G300001

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CUSTOMER NAME	END USER
GOOD	CUSTOMER
STREET ADDRESS	
456 MAIN ST	
CITY, STATE, ZIP CODE	
BIG CITY OH 44444	
PHONE NUMBER	
350 555 1234	
EMAIL ADDRESS	
CUSTOMER@YHY.COM	

to your privacy. You can learn more about how we use your information to
 ing us online at <https://www.yokohamati.com/privacy-policy>.
ELER
 product will be scrapped unless the box below is checked.
IGHT COLLECT

PRICE – Read Carefully Before Signing

I hereby certify that the foregoing statements are correct, that I am the owner
 for claim and that the product described was not involved in any accident,
 mental damage or other loss. I accept credit in lieu of further claim. I understand
 on this claim, become the property of Yokohama Tire Corporation.

[Signature] *3/15/2020*

SIGNATURE DATE

CUSTOMER NOTICE – Read Carefully Before Signing

I, the owner and/or user of the product described herein, hereby certify that to the best of my knowledge the foregoing statements are correct; that I am the owner of the product presented for claim and that the product described was not involved in any accident, injury, consequential damage or other loss. I accept claim in lieu of further claim. I understand that any claim, if accepted, will be the final and complete settlement of the claim. I understand that any claim, if accepted, will be the final and complete settlement of the claim. I understand that any claim, if accepted, will be the final and complete settlement of the claim.

I, Customer, detailed on this claim, become the property of Yokohama Tire Corporation.

CUSTOMER SIGNATURE _____ DATE 3/15/2020

[illegible]