

U.S.A.

For Customer Assistance call:

(800) 722-9888

(available Monday-Friday, 6:00 AM – 4:00 PM PST)

Select #1 for the Yokohama Dealer Locator

(available 24 hours a day, 7 days a week)

Yokohama Tire Corporation
Corporate Headquarters
1 MacArthur Place, Suite 800
Santa Ana, California 92707
(800) 423-4544

We want your feedback. We invite you to complete
our customer satisfaction survey on
www.yokohamatire.com

CANADA

Yokohama Tire (Canada) Inc.
Corporate Headquarters
#500 – 9325 200th Street
Langley, B.C. V1M 3A7

For Canadian Customer Assistance call:

(888) YOKOTEL

The Yokohama Rubber Co., LTD.
36-11, Shimbashi 5-Chome
Minato-ku, Tokyo 105-8685, Japan

IMPORTANT SAFETY INFORMATION

All tires require owner maintenance regardless of how well a tire is constructed. Operational damages such as punctures, impact damage, cuts, incorrect inflation, etc., may cause tire failure and subsequent personal injury and/or property damage. Simple operational and maintenance practices, as listed below, will reduce the chances of tire problems.

Tire Inspection

Visually inspect your tires frequently for any tire damage such as scrapes, bulges, cuts, nails, irregular wear, etc. resulting from operation. This must be done immediately after any known or suspected contact with an object in the road, a pothole, road irregularity or after severe braking. Refer these conditions to a reputable tire service center for repair or replacement. Never drive on a tire if such conditions appear.

Tire Loading

Never exceed the maximum vehicle load limit listed on the vehicle placard, tire information label or in the owners manual. Be aware of the load carrying limits molded into the tire's sidewall and do not exceed those limits. Maximum load can only be carried at the maximum cold inflation pressure indicated on the tire's sidewall.

Speed Limits

Regardless of the speed capability of your tires, never exceed lawful speeds or speeds dictated by driving conditions.

Hazards

Objects in the road that could damage your tires should be safely avoided. These objects include: potholes, glass, metal, rocks, wood debris and the like. Unavoidable contact should prompt a thorough tire inspection.

Air Pressure

Air pressure maintenance is critical to tire service life. Tire pressures must be checked frequently when tires are cold (before operation, cool to the touch) and no less than once per month and before extended operation. Use a tire gauge to check pressure and maintain it per the vehicle manufacturer's recommendations (on vehicle placard or in owner's manual). Do not reduce pressure when tire is hot and do not inflate a cold tire higher than limits molded on the tire's sidewall. Do not overlook spare tire inflation pressure.

Tire Tread

Tires must be replaced when the depth of the tread reaches 2/32 inch (1.6 mm). YOKOHAMA tires are manufactured with tread wear indicators molded into the tire grooves which indicate tread wearout. As tires wear down to 2/32 inch (1.6mm), and tread depth is reduced, tire traction is reduced during rainfall and winter road conditions. Visual tire inspection therefore becomes more crucial as the tires wear out.

Hard Braking

You must inspect your tires after any hard braking situations or after tires have slid on the pavement. This can cause a flat spot or other damage to the tread of the tire.

Spinning

- Do not allow tires to spin at speeds greater than 35 mph if vehicle becomes stuck.
- Do not stand behind a spinning tire while attempting to push a vehicle. Speed and force can cause a tire to disintegrate and explode and may cause property damage and/or personal injury.

Recommended Tire Rotation

Front and rear tires perform differently and consequently YOKOHAMA recommends tire rotation to ensure even wear and lengthen tread life. In the absence of the vehicle manufacturer's instruction, YOKOHAMA recommends that its tires be rotated every 7,500 miles (12,000 km) for normal applications.

WARNING

A) SERIOUS INJURY MAY RESULT FROM:

- Tire failure due to underinflation, overinflation, or overloading – follow owner's manual or tire placard in vehicle.
- Explosion of the tire/rim assembly due to improper mounting – only specially trained persons should mount tires.

B) THERE IS DANGER IN INSTALLING A TIRE OF ONE RIM DIAMETER ON A RIM OF A DIFFERENT RIM DIAMETER

Always replace a tire on a rim with another tire of exactly the same rim diameter designation and suffix letters. For example, a 16 inch tire goes with a 16 inch rim. Never mount a 16 inch size diameter tire on a 16.5 inch rim.



LIMITED WARRANTY

FOR ORIGINAL EQUIPMENT TIRES

Passenger Car
Light Truck
Temporary Spare



YOKOHAMA LIMITED WARRANTY

Original Equipment Tires for passenger car, temporary spare and light truck tires

As you know, many safety, comfort and performance features went into the design of your new vehicle – and your tires. At Yokohama, every tire we engineer incorporates the highest safety and comfort features in conjunction with the most enhanced performance capabilities. And, to ensure your complete satisfaction, Yokohama has enclosed this Limited Warranty brochure for your tires. As the original equipment tire manufacturer for your vehicle, Yokohama wants to offer its support in helping you properly maintain and service your tires and ensure you have the correct contact information in the unlikely event of a tire issue. Please refer to the back panel of this brochure for information on obtaining customer assistance in your area.

This limited warranty provides for tire replacement under certain specified conditions. This policy applies to original equipment tires used in normal highway service displaying warrantable conditions. Tires that become un-serviceable or wear out because of neglect or mistreatment are excluded from Yokohama warranty coverage.

1. WARRANTY ELIGIBILITY

This warranty applies to every YOKOHAMA original equipment passenger car, light truck, and temporary spare tire bearing the YOKOHAMA brand name and complete DOT serial identification number. Eligible tires must be used on the vehicle on which they were originally equipped in conformance with the vehicle manufacturer's recommendations.

2. WHAT IS NOT WARRANTED

Tires that have become un-serviceable for the following reasons:

- Road hazard injuries or damages, caused to the tire by obstacles and debris such as cuts, punctures (whether repairable or not), snags, bruises, tears, or impact breaks.
- Improper repairs or repairs that have failed.
- Improper inflation or other maintenance abuses.
- Incorrect mounting of the tire, or tire/wheel imbalance.
- Mechanical irregularities in the vehicle such as wheel misalignment, worn, or faulty parts.
- Accident, corrosion, vandalism, fire, or damage caused by nature.
- Tires used on vehicles in racing or special applications.
- Non-speed-rated temporary spare tires used over 50 mph (80 km/h).

- Tires worn out [2/32 inch (1.6 mm) or less of tread remaining].
- Tires that have been retreaded.
- Tires transferred from the vehicle on which they were originally installed.
- Improper storage

3. WHAT IS WARRANTED

Tires that have become un-serviceable for reasons other than stated above will be replaced in accordance with this warranty.

If a warrantable condition is found, tires will be replaced as follows:

A) Passenger Car and Light Truck Tires (Other than Temporary Spare Tires)

When a tire becomes un-serviceable during the first 2/32 inch (1.6 mm) of original usable tread depth or 12 months from date of vehicle purchase, whichever comes first, it will be replaced with a comparable new YOKOHAMA tire free of charge. During this period, tires will be mounted and balanced without charge. Other service charges such as tire rotation, alignment or applicable taxes are payable by the customer.

When a tire has worn past the above specified period for free replacement, the customer must pay for the cost of a new comparable YOKOHAMA passenger car or light truck tire on a pro-rated basis. The dealer shall determine this cost by multiplying the percentage of usable tread worn by the current retail selling price of that tire at the time of warranty replacement. The costs of mounting, balancing and any other service charges or applicable taxes are payable by the customer.

The tire is covered by this warranty for the life of the original usable tread (the original tread depth down to the level of tread wear indicator bars molded at 2/32 inch or 1.6 mm) or for 48 months from the date of vehicle purchase, whichever comes first. This time period does not represent the expected service life for tires covered by this warranty.

B) Temporary Spare Tires

When the original tread of a YOKOHAMA Temporary Spare tire used in temporary highway service on the vehicle in which it was originally equipped, is worn not more than 1/32 inch or 0.8 mm, the tire will be replaced with a new YOKOHAMA Temporary Spare tire free of charge, without charge for mounting and balancing the new tire. Additional service charges are payable by the customer.

Temporary Spare tires worn in excess of 1/32 inch or 0.8 mm but less than 2/32 inch or 1.6 mm, will be replaced and the customer charged 50% of the current retail selling price of the tire. The costs of mounting, balancing and any other service charges are payable by the customer.

3. LIMITATIONS AND EXCLUSIONS

All implied warranties, including any warranty of merchantability or fitness for a particular purpose, are expressly limited to the duration of this written warranty.

All obligations or liabilities for loss of time, inconvenience, loss of vehicle use or any other incidental or consequential damages are hereby excluded. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply.

4. YOKOHAMA'S OBLIGATIONS

Replacements qualifying under the warranty will be made by an authorized YOKOHAMA retail tire dealer and will be handled quickly. Listings for participating dealers may be found in the yellow pages of your telephone book or at www.yokohamatire.com for US dealers and www.yokohamatire.ca for Canadian dealers.

5. CUSTOMER'S OBLIGATIONS

The customer must present the claim tire, together with the vehicle on which it was used, to an authorized YOKOHAMA retail tire dealer. Tires replaced on a warranty basis become the property of YOKOHAMA TIRE CORPORATION.

The customer is required to pay the adjusted price of the new tire (dealer's current retail selling price at the time of adjustment less credit allowance) and taxes. The customer is responsible for any payments arising out of dealer service such as mounting, balancing, tire rotation, and alignment UNLESS SPECIALLY INCLUDED IN THE APPLICABLE WARRANTY.

To obtain a free-replacement warranty, the customer must present proof of vehicle purchase date either by the new vehicle invoice or license registration.

6. LEGAL RIGHTS

This warranty gives you specific legal rights. You may also have other rights which may vary from state to state.

YOKOHAMA TEMPORARY SPARE TIRE

High Pressure Spare Operating Instructions

Any tire, no matter how well constructed, may fail due to improper maintenance or service factors. Tire failure may create a risk of property damage and serious or fatal injury. For your safety, please follow the instructions below.

1. The YOKOHAMA high pressure spare tire is designed for temporary use only and must not be used continually as a regular tire.
2. Avoid driving over obstacles that may damage the tire through impact or cutting, such as potholes, glass, metal, etc.
3. Speed must not exceed 50 mph (80 km/h) for non-speed-rated Temporary Spare tires.
4. A tread life of up to 3,000 miles (4,800 km) can be expected depending on road conditions and your driving habits. To conserve tire tread life, the spare should be returned to the trunk as soon as the standard tire can be repaired or replaced.
5. Because the YOKOHAMA high pressure spare tire was specifically designed for your car, it should not be used on any other vehicle.
6. Do not use snow chains on your YOKOHAMA high pressure spare. This could cause damage to your vehicle.
7. When the tread wear indicator appears on the tire, replace it only with the same type spare tire.
8. Check the tire's cold inflation pressure monthly and maintain at 60 psi (4.2 kg/cm²) even when not in use. Do not inflate over 60 psi.
9. The YOKOHAMA high pressure spare tire should not be used with any other rim nor should standard tires, wheel covers, or trim rings be used on the YOKOHAMA high pressure spare tire rim on which the YOKOHAMA high pressure spare tire was originally installed.