

East Island Reserve Hotel Etiquette

Failure to respect our policies and procedures may result in your dismissal from the property without refund and/or you may incur additional charges.

Quiet Hours

For the respect and courtesy of all our guests and neighbors, we ask that you adhere to **quiet hours from 10:00 p.m. to 7:00 a.m. daily.**

Smoking

East Island Reserve Hotel is a smoke free property. A damage fee will be charged for smoking on site.

Dogs

East Island Reserve is a dog-friendly hotel. All dogs must be registered with Guest Services and applicable charges must be paid prior to check-in. Any guest violating this policy will be asked to leave the property and a refund will not be issued.

A **doggie station** is located along the back-perimeter fence of the property. It is **required** that all dog owners pick up after their four-legged friends.



Miscellaneous

The **dumpster** is located to the left of the flagpole and is to be used for the disposal of all trash and recycling. The small receptacles on the front and back of the property are not designed to hold large amounts of trash so please do not use them for your household waste.

The **electrical panel** is located behind the picture at the base of the stairs.

A **fire extinguisher** is located under the kitchen sink.

The **ice machine** is located on the first level of The Lodge, to the left of the stairwell. The code to access it is 1234.

TV and Audio equipment is expected to be returned to its' original state/settings upon check-out.

Grilling and candles are not permitted on property.

Check-Out Procedures

Check-out is at 11:00 a.m. daily.

1. Put dirty dishes in dishwasher and start machine.
2. Place all dirty towels on bathroom floor.
3. Leave parking pass and key fob in unit.
4. Lock door behind you upon departure.

