SkyVisualEditor

V17.0 Update Release Notes

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- Introduction

These release notes will cover the basic information about the new features and existing features enhancements. The updates may have an effect on your existing system. The new updates which may affect your existing pages will be marked with an **Important** icon. Please consider the effect on the existing pages when you deploy your page. For more details, please refer to the help documents which are scheduled to be released at the time of the update.

※This release notes includes the updates of V16.1.

Help Documents :

SkyVisualEditor Portal https://doc.terrasky.com/display/SVEPP4JA/Home

SkyVisualEditor VF https://doc.terrasky.com/display/SVE4JA/Home

SkyVisualEditor LC https://doc.terrasky.com/display/SVELC4JA/Home

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- V17.0 Updates

1. SkyVisualEditor LC　Updates

Here are the updates for SkyVisualEditor LC.

1.1 Slack Component

On May 12th 2022, Slack Component was released in Japan in the V16.1 updates.

Slack Component allows you to integrate with your Salesforce through the Slack Component placed on your Salesforce page.

This component can

- Show the channels of Slack in a Salesforce record page
- Show Slack channel messages in the Salesforce timeline.
- Send messages to Slack channels from the Salesforce page.

Figure 1-1　Slack Component placed on Salesforce record page

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The Slack Component can help you in situations where you want to communicate with other Sales people looking at the Salesforce Opportunity record page to close the opportunity or that support agents want to chat with other agents checking the support histories of the customer on the Salesforce record page to solve the problem.

In V17.0, Slack Component has been a more convenient tool for better communications on Salesforce.

- You can choose the fields of Opportunity record that you would like to post on Slack Channel.
- You can quote the messages.

Figure 1-2 Opportunity record information on Slack Channel

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Figure 1-3 Quote the messages

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2. SkyVisualEditor VF　Updates

Here are the updates for SkyVisualEditor VF.

2.1　Free hand Component Updates

You can now draw and save the photos taken on your iPad and iPhone.

This feature can be useful for field service agents who need to take pictures of the scenes and take notes.

Figure 2-1　Photos and notes taken on free hand component

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