

TAMMY KNOLL-ANDERSON

MT ANDERSON LEARNING, LLC



MY MISSION

As an experienced, creative instructional designer, I measure SUCCESS by the presence of learning.

Prioritizing the learner perspective helps me leave a legacy of performance excellence and enhanced processes wherever I go.

20

Years

I use industry-standard instructional design strategies, adult learning theory, and a variety of educational technology options to design and develop eLearning, instructor-led, and blended learning solutions along with a wide range of knowledge documentation solutions.



SENIOR INSTRUCTIONAL DESIGNER/DEVELOPER



www.mtandersonlearning.com



tkandersonlearning@gmail.com



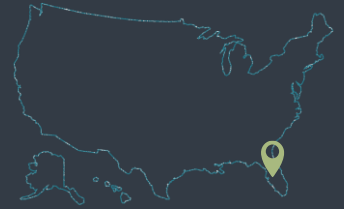
www.linkedin.com/in/tkandersonlearning



(813) 385-6352



Tampa, Florida



FLORIDA STATE UNIVERSITY

1995 – 1996

MS, Multicultural/Multilingual Education

1993 – 1995

BA, English Education

BA, English Literature



EXPERTISE

QUALITY ASSURANCE

Reviewed peer work with careful consideration to improve it.

ELEARNING DEVELOPMENT

Built training with an effective balance of text, graphics, interactions, and animation.

2000



KNOWLEDGE MANAGEMENT

Systematically analyzed, defined, and documented business processes, procedures, and systems.

2004



CURRICULUM DESIGN

Designed effective training including performance-based objectives and skill checks.

2005



2010



LMS ADMINISTRATION

Supported multiple client training teams to manage a wide range of curriculum.

2014





INSTRUCTIONAL DESIGN AND DEVELOPMENT EXPERIENCE

ORGANIZATION	CLIENT	INDUSTRY/ CONTENT TYPE	MODE	TOOL(S)
<u>TIER1</u> 06/2016 to 03/2020	ECCCHO DSCU FOP Delta Macy's DAU	Military Procedural Call Center Orientation	Blended eLearning ILT eLearning	PowerPoint Articulate 360 Camtasia Composica VideoScribe
<u>EXPUTO</u> 10/2018 to 03/2020	Sprinklr	Social Media Systems	eLearning ILT	Articulate 360 PowerPoint Acrobat DC
<u>APPLY SYNERGIES</u> 10/2018 to 11/2019	Boeing Home Depot Ascensus	Procedural Finance	Performance Support	Learning Guide Manager
<u>ELSMERE</u> 12/2017 to 9/2018 07/2015 to 11/2015	OU enterpriseU	Academic Law Soft Skills	Online eLearning	PowerPoint Camtasia Storyline VideoScribe
<u>THOUGHT INDUSTRIES</u> 07/2017 to 12/2017	The Hackett Group	Professional Services /Finance	eLearning	PowerPoint Thought Industries Platform
<u>THE PRINCETON REVIEW</u> 05/2015 to 12/2015	TPR	SAT and ACT Test Prep	eLearning	Storyline PowerPoint
<u>ONTUITIVE</u> 03/2015 to 04/2018	Boeing KPMG	Procedural Professional Services	Performance Support	Learning Guide Manager Ontuitive
<u>MINDMUZE</u> 10/2010 to 08/2015	ACS Delta KPMG Winners	Procedural Professional Services Systems Soft Skills	eLearning ILT Performance Support	SH!FT Storyline Learning Guide Manager Camtasia