



## Moving In & Getting Set Up

### Manatee County Utilities (Water, Sewer, Trash & Recycling)

- Manatee County Utilities Customer Service will be happy to set you up with your water and sewer services at your new home. All new accounts must be set up by phone. Call (941) 792-8811 for assistance and to establish service Monday-Friday, 8:00 a.m.-5:00 p.m. For additional information: [https://www.myanatee.org/departments/utilities/accounts and billing/set up new utilities account](https://www.myanatee.org/departments/utilities/accounts%20and%20billing/set%20up%20new%20utilities%20account)
- Manatee County Utilities also provides your trash and recycling services. Go to: [https://www.myanatee.org/departments/utilities/residential garbage collection](https://www.myanatee.org/departments/utilities/residential%20garbage%20collection) for helpful information about scheduled pick-up days, holiday schedules and to determine which items are recyclable. Do NOT place recycled items in bags, simply place them in the bins provided by the county. Please note that plastic bags and Styrofoam are NOT recycled by the county, however, most Publix locations have bins to drop off these items.
- To establish a residential account for water, sewer and garbage, Manatee County Utilities Customer Service requires the following documentation: (1) Driver's License or Florida State ID, (2) full social security number, (3) rental lease or notarized letter from landlord (if tenant,) and (4) \$165 deposit.

### Electric

- Peace River Electric Cooperative (PRECO) provides electricity to Star Farms. Setting up a new account is fast and easy online. Visit [www.preco.coop](http://www.preco.coop). Under the "My Account" tab, select the Start/Stop/Transfer option and follow the prompts.
- To establish a residential account for power, PRECO requires the following documentation: (1) Driver's License and/or Social Security card, (2) home address, and (3) date service should begin.

### Manatee County Gas

- TECO is the natural gas provider for Star Farms. Visit [www.peoplesgas.com](http://www.peoplesgas.com) to set up a new account. Select "For Your Home" on the toolbar. Under the "Account & Billing" tab, choose Start, Transfer or Stop Service and follow the prompts.
- If you ever smell gas, leave the premises immediately and dial 911. Then call TECO at (877) 832-6747.

### Mail Service

- The United States Postal Service (USPS) is responsible for mail delivery in Star Farms. The nearest post office is located at 5910 Post Blvd., Lakewood Ranch, FL, 34211, (800) 275-8777 [www.usps.com](http://www.usps.com)



## Safety + Security

- The Manatee County Sheriff's Office is responsible for the protection and safety of the Star Farms community. Visit them online at [www.manateesheriff.com](http://www.manateesheriff.com). For non-emergencies, call (941) 747-3011. During an emergency, call or text 911.
- Download the Manatee County Sheriff's app, an interactive app developed to improve communication with area residents.



**MANATEE COUNTY SHERIFF'S OFFICE**  
**Mobile App** Built by  **THE SHERIFF APP.COM**  
CUSTOM SHERIFF APPS

The app allows residents to search recent arrests, submit tips, find jail information and more. The app also provides crime prevention tips and the latest public safety news and information. It is available for free in the Apple App Store and on Google Play.

## Wildlife / Animal Injuries or Concerns

- The Florida Fish & Wildlife Commission (FWC) can assist you with issues regarding wildlife you may encounter in our community. Call (888) 404-FWCC (3922) or visit their website for more information: [www.myfwc.com](http://www.myfwc.com).
- The FWC also has a Statewide Nuisance Alligator Program (SNAP.) The goal of SNAP is to proactively address alligator threats in developed areas, while conserving alligators in areas where they naturally occur. People concerned about an alligator may call the Nuisance Alligator Hotline at (866) FWC-GATOR (866-392-4286). Generally, an alligator is deemed a nuisance if it is greater than 4 feet in length and the caller believes it poses a threat to people, pets, or property. There are situations when smaller alligators wind up in places that are not acceptable, such as swimming pools, garages, etc., and must be removed. When someone concerned about an alligator in any of these situations calls the Nuisance Alligator Hotline, they will dispatch a contracted nuisance alligator trapper to resolve the situation. Visit: [www.myfwc.com/conservation/you-conserve/wildlife/gators/](http://www.myfwc.com/conservation/you-conserve/wildlife/gators/) for helpful information about living with alligators.
- If you see an injured wild animal and Florida Fish & Wildlife is unable to assist, Justin Matthews is a local wildlife expert who will direct you to a rescue organization that may be able to help. You may text or call him at (941) 822-3272. For more information, visit his website: [www.matthewswildliferescue.org](http://www.matthewswildliferescue.org).

## Internet, Phone and TV

- Frontier and Spectrum are two of the companies currently providing service in and around Lakewood Ranch. To compare plans and prices, visit their websites: [www.frontier.com](http://www.frontier.com) and [www.spectrum.com](http://www.spectrum.com).

## Roadways + Drainage

- Roadways outside the gates surrounding Star Farms are owned and maintained by Manatee County. To report roadway-related issues, contact Public Works at <https://www.myanatee.org/departments/public-works> or call (941) 708-7450.
- The roads within the gates are owned and controlled by Star Farms Community Association, Inc. To report roadway-related issues, contact the Community Association Manager (CAM) at [StarFarms@accessdifference.com](mailto:StarFarms@accessdifference.com).
- The Lakewood Ranch Stewardship District is responsible for the storm drainage system. For more information, visit: <https://lakewoodranchstewardship.com/>.



## Quick Reference Guide: Whom Should I Contact?

TOPIC	Community Association Manager or Concierge Manager	Lifestyle Director	Stewardship
Access Card or Gate Sticker	✓		
Activities / Events		✓	
Amenity Rules	✓	✓	
Architectural Improvements	✓		
Stewardship Records			✓
Common Area Damage	✓		
Common Area Equipment	✓		
Pond Fountains	✓		
Monument Fountains	✓		
Gates	✓		
HOA Records	✓		
Incident Report	✓	✓	
Irrigation Issues, Home & Common Area Maintenance	✓		
Landscaping Issue - Home Maintenance	✓		
Landscaping Issue - Common Area Maintenance	✓		
Maintenance of Ponds	✓		
Storm Water Management System Issues			✓
Conservation Areas			✓
Lighting - Common Area	✓		✓
New Resident Registration	✓		
Parking Rules	✓		
Property Violation	✓		
Refunds	✓	✓	
Resident Clubs		✓	
Staff Issue	✓	✓	
Tree on personal property or common area	✓		
Trespassing	✓		
Vendor Issue - Common Area	✓		
Violations	✓		



### Quick Reference Guide: Contact Information

TITLE	NAME	EMAIL / WEBSITE	PHONE
General Manager	Rudy Seurattan	<a href="mailto:Rudy@LWRStarFarms.com">Rudy@LWRStarFarms.com</a>	813-543-6495
Community Association Manager (CAM)	Monica Nagar	<a href="mailto:Monica@LWRStarFarms.com">Monica@LWRStarFarms.com</a>	206-865-4622
Lifestyle Director		<a href="mailto:StarFarmsLifestyle@accessdifference.com">StarFarmsLifestyle@accessdifference.com</a>	
Director of Fitness & Sports Courts	Ciera Kelly	<a href="mailto:Ciera@LWRStarFarms.com">Ciera@LWRStarFarms.com</a>	207-284-3238
Membership Concierge Manager	Roni Hilyer	<a href="mailto:Roni@LWRStarFarms.com">Roni@LWRStarFarms.com</a>	941-259-4218
Food + Beverage Manager	Sean Bamrick	<a href="mailto:Sean@LWRStarFarms.com">Sean@LWRStarFarms.com</a>	941-260-4462
Star Farms Gate Management	Roni Hilyer	<a href="mailto:Roni@LWRStarFarms.com">Roni@LWRStarFarms.com</a>	941-259-4218
Sunnygrove Landscaping		<a href="https://sunnygrovemaintenance.com?assoc=7222">https://sunnygrovemaintenance.com?assoc=7222</a>	
Stewardship Management Office	Anne Ross	<a href="http://www.lakewoodranchstewardship.com">www.lakewoodranchstewardship.com</a> <a href="mailto:anne.ross@lwrstewardshipdistrict.com">anne.ross@lwrstewardshipdistrict.com</a>	407-723-5900
Emergency	Manatee Sheriff	<a href="http://manateesheriff.com">manateesheriff.com</a>	911
Non - Emergency	Manatee Sheriff	<a href="http://manateesheriff.com">manateesheriff.com</a>	941-727-3011
Manatee County	Manatee County	<a href="http://www.mymanatee.org">www.mymanatee.org</a>	941-748-4501
Animal Services	Manatee County	<a href="http://www.mymanatee.org">www.mymanatee.org</a>	941-742-5933
Wildlife Services	Florida Fish & Wildlife	<a href="https://myfwc.com">https://myfwc.com</a>	888-404-3922
Forestar Customer Care	Forestar	<a href="mailto:ChristianCotter@forestar.com">ChristianCotter@forestar.com</a>	
Manatee County Utilities and Sanitation	Manatee County	<a href="http://www.mymanatee.org">www.mymanatee.org</a>	941-792-8811