



Payment Information

Community Portal: As a Homeowner in the Star Farms Community you will have 24/7 access to your Community Information. To login to your new owner's portal, go to home.accessdifference.com. In the top right corner, click 'Login' and input your Email and temporary Password provided to you. If your account does not exist you can select 'Sign Up' and you will need your Account number and Portal Key to login. Once you log in to the portal, it will bring you to your "Dashboard" which gives you an overview of your account balance, upcoming assessments, and recent requests.

Updating Contact Information: It is imperative that we always have current contact information, so you are kept informed about important association-related business. When/if your email, mailing address, phone number or other contact information changes, you can make these changes on the owner's portal on the 'Contact Info' page.

Payment Options: Assessments payments are due on the 1st of each month and late by the 10th of each month. We offer the following payment options to fit your needs:

- 1. Online Payments:** These payment methods include Debit/Credit card, Apple Pay/Google Pay, eCheck, and Auto-Draft. When making an online payment, you have the option to set up recurring payment schedules or make one-time payments. If you enroll in the Auto-Draft program, the system will process your payment on the 3rd of each month. The system auto-detects your balance due, always keeping your account current!
- 2. By Mail:** Mailed payments that are delayed due to the USPS are not the responsibility of the Association and are subject to late fees and penalties as outlined in your Governing Documents if not received timely. Payments should be made payable to:
Star Farms at Lakewood Ranch Community Association Inc.
PO Box 66035
Phoenix, AZ 85082
Phone 407-480-4200

Check or Money Order- If you prefer to mail a check or money order to make your payment, please be sure to include a payment coupon with your payment. Must include your account number on the check or money order.

Bill Pay- If you prefer to use your personal bank's bill pay system to make your assessment you will need to include your account number and the phone number listed above.

Note: Payments that do not include your account number can take an additional 3 business days to process and may result in late fees being automatically incurred.

Online Processing Fees: \$2.99 for Bank Accounts methods up to \$2000. 3.49% for debit/Credit Card Methods. Bill pay and payments by mail do not have fees.



Resident Portal Login Information

Open your internet browser and go to home.accessdifference.com

Under the “Log in to your account” section, you will use your email address and temporary password included with your welcome packet.

Welcome, Neighbor!

Welcome Neighbor!

On behalf of your Community, we are excited to bring you a new look and enhanced site for your Owners' Association. Our hope is that this community website serves as an effective information resource for your community and as a useful tool for tracking your communications with us.

Log in to your account

Email
neilarmstrong@example.com

Password

Forgot your login?

Log In

Don't have an account? Sign Up

Once you log in to the portal, it will bring you to your “Dashboard” which gives you an overview of your account balance, upcoming assessments, and recent requests.

Welcome, John Quincy Adams

Welcome Breakfast in

Payments

Ledger 1 of 2

Account Balance: **\$2,050.00**

Account #: 99910007
1797 Pennsylvania Ave Unit 31:
Presidential Valley

Upcoming Charges: \$150.00

Auto-Draft: Enroll

Recent Reservations

Tennis Court A
Submitted on 11/01/2022

- Payments:** This will allow you to see your account balance, payment history, and payment options.
- Requests:** This option will show you the status of any inquiries or service requests you have made. You can also submit a new question or request by selecting the “Submit a Request” option near the top, left side of the page.
- Calendar:** This option will take you to the community’s meeting and event calendar.
- Directory:** This option will take you to the resident directory.
- Documents:** Under Documents, you can find important community records such as the Governing Documents, financial statements, meeting minutes,
- FAQs:** Here you can find helpful “How To” videos on navigating the portal.
- My Profile:** This option will allow you to change your password, verify your contact information as well as indicate how you would like our office to communicate with you (i.e. via email, or regular mail/paper). You may also opt into the resident directory here.