The world’s most beautiful voyage

VOYAGE INFORMATION
HURTIGRUTEN NORWEGIAN COASTAL VOYAGE

Hurtigruten ASA
Postboks 6144
N-9291 Tromsø, Norway
Dear Guest,

It all started in the rich fishing grounds along the Norwegian coast. A safe trade route was needed to weave its way between the challenging reefs, islands and inlets that separate the southern and northern regions of Norway.

Maritime maps were unreliable and there were only a few lighthouses. When the Norwegian government finally decided to create a connection between the north and the south, the job of thoroughly mapping the coastline was taken up by Richard With and his friend Anders Holthe. In 1893, Captain Richard With’s Steamer DS Vesterålen was brought into regular service along the coast of Norway. First from Trondheim to Hammerfest and later from Bergen to Kirkenes - in only 7 days, he called this important connection ‘hurtig ruten’ (fast route).

Today, 122 years later, Hurtigruten still carries freight and passengers. Our Captains use their extensive maritime expertise to ensure that passengers and goods are carried safely from port to port.

Welcome on board for an adventure of a lifetime.
DAY-TO-DAY PROGRAM

Hurtigruten classic voyages – A round trip voyage from the cultural centre of Bergen to Kirkenes and back again is the ultimate voyage with Hurtigruten. The complete voyage takes 12 days. There are also shorter alternatives like Bergen - Kirkenes - Trondheim, or only northbound Bergen - Kirkenes and southbound Kirkenes - Bergen only.

NORTHBOUND VOYAGE ITINERARY

DAY 1 Embarkation in Bergen
Ports visited today: Bergen
Before you check in, explore the charming port and Hanseatic city of Bergen. Stroll through the narrow streets of the medieval Hanseatic Bryggen quarter, which is on UNESCO’s list of World Heritage Sites, the Hanseatic Museum or the fish market. Take the funicular railway up to the 320m Mount Fløyen, just outside the city, and you’ll enjoy the best view of Bergen and its fjords. In the evening the Hurtigruten voyage sets off through the Hjeltefjord, from where the Vikings once sailed to the Shetland Islands and beyond.

DAY 2 Ålesund and Geirangerfjord/ Hjørundfjord
Ports visited today: Florø, Måløy, Torvik, Ålesund and Molde
Your ship navigates past skerries and islands further north to Ålesund. Explore the inspiring architecture in the Apotekergata and Kongensgate pedestrian areas, perfect examples of the art nouveau style. And don’t miss out on the view from Mt Aksla - there are 418 steps to the top. In the summer months your Hurtigruten ship sails into the spectacular Geirangerfjord - acclaimed by National Geographic and placed on UNESCO’s list of World Heritage Sites. En route we pass sheer, 800m high cliffs and impressive waterfalls. In autumn your ship sails into the Hjørundfjord.

DAY 3 The royal city of Trondheim
Ports visited today: Kristiansund, Trondheim and Rørvik
In the old royal city of Trondheim you can enjoy a good view from the Gamle Bybrua (“Old Town Bridge”). This neo-gothic wooden bridge dating from 1861 used to be the only way into the town center. The Nidaros Cathedral, built in the period 1070 to 1300, is Norway’s largest Gothic religious edifice. In the neighboring Archbishop’s Palace the Norwegian Crown Jewels are on display. The warehouses built on wooden stilts are as attractive as the Rococo style Stiftsgården, the largest wooden building in Norway and residence of the Royal Family when visiting Trondheim. We then set course for the northwest, past the beautiful Kjeungskjær lighthouse and thousands of little islands and picturesque rocky outcrops.

DAY 4 Arctic Circle and Lofoten Islands
Ports visited today: Brønnøysund, Sandnessjøen, Nesna, Ornes, Bodo, Stamsund and Svolvær
In the morning we cross the Arctic Circle (66°33’ N) between Nesna and Ørnes, marked by a globe on a small islet. Passengers sailing in Arctic waters for the first time are given an Arctic Circle baptism by Neptune, the ruler of the Seven Seas. When the “Lofoten Wall” appears on the horizon, a mountain range of up to 3280ft high, the Landegode, Helligvær and Vestfjord are behind you. Cod is caught...
North Cape plateau gives you a sublime North Pole. Standing atop the 1000ft, a mere 1250 miles from the Geographical ocean at 71º 10’ 21” north, putting you spectacular North Cape, rising from the sea. This is the gateway to the wonders of the Arctic. Hammerfest, you arrive in Honningsvåg. Following the scenic sailing through Magerøysund after an early stop in Havøysund, Honningsvåg, Kjøllefjord, you arrive in Honningsvåg. This is the gateway to the wonders of the spectacular North Cape, rising from the sea at 71º 10’ 21” north, putting you a mere 1250 miles from the Geographical North Pole. Standing atop the 1000ft North Cape plateau gives you a sublime feeling of being at the end of the world. The area is also known for its birdlife, and Gjesvær-tappan, a bird sanctuary with up to 250,000 seabirds, including some high Arctic species that can only be observed here on the Norwegian mainland. Traveling in the heartland of the indigenous Sami people we pass their ancient sacrificial site, the rock formation Finnkjerka, as we approach Kjøllefjord.

DAY 5 Tromsø, gateway to the Arctic
Ports visited today: Stokmarknes, Sortland, Risøyhavn, Harstad, Finnsnes, Tromsø and Skjervey
During the night the ship navigates the narrow Raftsund strait. After a stop in Harstad, situated on the largest island of Norway, Hinnaya, we continue via Finnsnes to Tromsø for a longer stay. Many epic Arctic expeditions used Tromsø as a starting point and the famous explorer Roald Amundsen sourced both crew and supplies here. With the presence of the Norwegian Polar Institute, the city has cemented its position as the polar capital of Norway. “Ishavskatedralen”, The Arctic Cathedral, is the most famous landmark with its progressive design and extraordinary stained glass window. The northernmost university and the large number of visitors have created a vibrant cultural scene; numerous restaurants and cafes are always teeming with life.

DAY 6 Honningsvåg and the North Cape
Ports visited today: Øksfjord, Hammerfest, Havøysund, Honningsvåg, Kjøllefjord, Mehamn and Berlevåg
Following the scenic sailing through Magerøysund after an early stop in Hammerfest, you arrive in Honningsvåg. This is the gateway to the wonders of the spectacular North Cape, rising from the ocean at 71º 10’ 21” north, putting you a mere 1250 miles from the Geographical North Pole. Standing atop the 1000ft North Cape plateau gives you a sublime feeling of being at the end of the world. The area is also known for its birdlife, and Gjesvær-tappan, a bird sanctuary with up to 250,000 seabirds, including some high Arctic species that can only be observed here on the Norwegian mainland. Traveling in the heartland of the indigenous Sami people we pass their ancient sacrificial site, the rock formation Finnkjerka, as we approach Kjøllefjord.

DAY 7 Kirkenes, the turning point
Ports visited today: Båtsfjord, Vardø, Vadsø and Kirkenes
When you arrive in Kirkenes, at longitude 30º east, you are actually further east than Istanbul and St. Petersburg. The Russian border and the Kola Peninsula are close by and you may find it intriguing that the road signs are written in both Norwegian and Russian. It is here that the Hurtigruten ships will turn south again. Spending time in Kirkenes gives you an opportunity to take part in some of the adventurous activities offered in this Arctic environment.

SOUTHBOUND VOYAGE ITINERARY

DAY 7 Kirkenes, the voyage south begins
Ports visited today: Kirkenes, Vardø, Båtsfjord and Berlevåg
From October 1908 the previous Hurtigruten line was extended from Vadsø to Kirkenes. Around 1900 Kirkenes was just a small settlement with a church. For the 3500 inhabitants the main industries are fishing and service. More recently, jobs have been made available at the recommissioned iron ore mine. As you turn south the northbound ports previously visited by night are now visited by day. In the afternoon the ship docks in Vardø, Norway’s easternmost port. We continue along the Varanger peninsula to Båtsfjord before reaching Berlevåg in the evening.

DAY 8 Hammerfest and Tromsø
Ports visited today: Mehamn, Kjøllefjord, Honningsvåg, Havøysund, Hammerfest, Øksfjord, Skjervey and Tromsø
Having breakfast at the North Cape, as part of the early morning optional excursion, together with a visit to a Sami family, is one of the highlights of the day (summer excursion). Hammerfest, the world’s northernmost town, where signs of settlements date back to the Stone Age, is still playing an important role as a fishing settlement. Founded in 1789 to develop trade with Russia, Hammerfest reconfirmed its position as Norway’s polar capital of the time. Preparing hunting expeditions to Svalbard archipelago in the high Arctic was an important undertaking.

In Hammerfest the Meridian Column, erected in 1854, commemorates the first precise measurement of the globe, an achievement so important that it has become a UNESCO World Heritage Site.

As part of “The Arctic Awakening” spring program, the Hurtigruten ships will explore the Lyngenfjord between Skjervey and Tromsø. The beautiful Lyngenfjord, located east of the Lyngen Alps where nature is sure to take center stage: the impressive highlights include sweeping views of the “Kvænangtindan” mountain range, the passage through the narrow Maurund and Rotsund, and the panoramic view of the Lyngen Alps – on a clear day even the gla-
ciers high up in Lyngen Alps can be seen. In Tromsø around midnight you may be able to enjoy a very special musical experience; the Arctic Cathedral Midnight Concert.

DAY 9 Vesterålen and Lofoten Islands

Ports visited today: Tromsø, Finnsnes, Harstad, Risøyhamn, Sortland, Stokmarknes, Svolvær and Stamsund

The Vesterålen and Lofoten Islands are on today’s agenda. Risøyrenna was constructed especially for Hurtigruten providing the vessels an “inside route” between Harstad and Vesterålen. Stokmarknes, where Hurtigruten was founded, is the location of the Hurtigruten Museum. Entry is free for all Hurtigruten passengers. Continuing through the Raftsundet, which is the narrow channel between Vesterålen and Lofoten we may take a detour (weather permitting) into the most spectacular Trollfjord where steep cliffs hug the ship’s sides. Then we continue to Svolvær, the main settlement on the Lofoten Islands and on to Stamsund, where the majestic peaks of the huge Lofoten wall can be seen. We leave the islands during the evening and set a course for the mainland.

DAY 10 Arctic Circle, Seven sisters

Ports visited today: Bodø, Ørnes, Nesna, Sandnessjaen, Brannøyasund and Røvik

The Helgeland coast with hundreds of islets, fertile farmland and steep granite walls is worth getting up early to experience. Crossing the Arctic Circle at 66° 33’ N we are now leaving the Arctic. Legends and myths are numerous along this part of the coast; there’s the legend of the Seven Sisters, a row of mountain peaks and the myth of how the arrow from “Hestmannens” bow formed the hole in the mountain Torgatten.

The UNESCO World Heritage Site of the Vega Islands (excursion available in the Summer period) is close to the port of Sandnessjaen. The islands were inscribed on this prestigious list due to the unique interaction between man and biosphere — over centuries the local population have protected the eider duck nests in return for the highly valuable down from the birds.

DAY 11 Trondheim and Kristiansund

Ports visited today: Trondheim, Kristiansund, Molde and Ålesund

Today gives you another opportunity to explore the city of Trondheim. The Nidaros Cathedral, in which three queens and seven kings have been crowned, is Scandinavia’s largest medieval edifice. Passing the islands of Munkholmen and Hitra the voyage continues to Kristiansund. The town of Kristiansund is regarded as Norway’s “cured cod capital” and has been the main export port for the popular salted dry fish. We then cross the open sea to Molde, which is also known as the “City of Roses” due to its lush Gulf Stream location. The steep, grey, pointed peaks of the Romsdals Alps provide a stunning background.

DAY 12 Rocky Islands, disembarkation Bergen

Ports visited today: Ålesund, Torvik, Måløy, Flora and Bergen

Make the most of your final day on board as today we say goodbye. Soon you’ll have to leave the Hurtigruten ship you’ve grown to love. But before that, you still have a few nautical miles of fascinating scenery ahead of you; the archipelago en route to Bergen, the city with the seven mountains. Take home your memories of the world’s most beautiful voyage and the many seafaring companions and friends you’ve met along the way.

Make the most of your final day on board. As our journey draws to an end, we encourage you to turn off lights when leaving the cabin and pull out the plug from electrical transformers not in use. When ashore, bring your litter back to the vessel or dispose this at designated places. We are often near wildlife on our voyages. Please heed the advice from our tour leaders and excursion guides and strive towards acting in a way that does not alter the wildlife’s natural behavior.

INFORMATION

Passport/ID Card

All guests checking in at the Hurtigruten Terminal or on board our ships have to present a valid Passport or government approved ID Card.

Vaccinations

At the time of printing there are no compulsory vaccinations or health requirements for travelling to Norway. It is however the responsibility of all passengers to ensure they comply with any health requirements at the time of travel. We suggest you consult your doctor or the relevant health authorities about any precautions you should take with regard to Deep Vein Thrombosis (DVT).

Time Norway

CET (GMT + 1)

CEST (GMT + 2 in the period 30. March - 26. October 2014)

Environmental commitment

Hurtigruten’s environmental efforts are tied to our strategic six point policy;
1. That environmentally-oriented measures are identified and implemented in day-to-day operations.
2. That focus is directed specifically at the marine environment.
3. That we specify requirements for subcontractors and contractual partners.
4. That our communications concerning our own environmental performance are open and complete.
5. That we ensure continuous monitoring and improvement of our environmental work.
6. That we do not leave any permanent traces behind us in vulnerable areas.

As a traveler with Hurtigruten, your contribution to the environment is welcome. We have garbage sorting aboard all ships, we encourage you to turn off lights when leaving the cabin and pull out the plug from electrical transformers not in use. When ashore, bring your litter back to the vessel or dispose this at designated places. We are often near wildlife on our voyages. Please heed the advice from our tour leaders and excursion guides and strive towards acting in a way that does not alter the wildlife’s natural behavior.
Before you go
Please check your itinerary and that you have all the appropriate vouchers required. If you think you are missing anything or have any queries, contact our reservations team or your booking agent immediately. Preparation is part of the pleasure of your holiday; add to your enjoyment by finding out about your destination before you travel: the climate, terrain, places of interest, local customs, public holidays, activities and food and drink.

Currency in Norway
We suggest that you take a small amount of local currency (Norwegian Kroner-NOK) in cash. Major credit cards are widely accepted except possibly at smaller businesses. You may be asked to provide identification when you pay by credit card or exchange money. Please also see: Currency on board under LIFE ON BOARD.

Insurance
It is a condition of the contract with us that every member of the booking has travel insurance in force for the entire duration of the holiday, covering at least the cancellation of the booking and providing medical cover for illness or injury and repatriation while overseas. Please provide us with the name of your insurer, together with their 24-hour emergency number.

Luggage
We recommend that you only take luggage that you are able to carry yourselves as baggage handling is normally not provided in Scandinavia and no crew members are designated for baggage handling. Please remember to take any medication you rely on as well as your passport and glasses in your hand luggage at all times. You may hand in your suitcase for storage at the ship’s reception.

Transfers
Bergen & Trondheim:
Hurtigruten operates a transfer shuttle bus service between the Hurtigruten Terminal, Bergen airport, city center hotels and the Bergen railway station and between the Hurtigruten pier, city center hotels and the railway station in Trondheim. This service operates DAILY during the summer season (01 June to 31 October) and ON DEMAND ONLY when booked in advance during the winter season (01 November to 31 May).

Kirkenes:
Transfers to and from the Hurtigruten pier in Kirkenes are operated by the official airport bus in Kirkenes. These buses operate all year. Please check the schedules posted locally at the Kirkenes airport and city center hotels for departure times. Transfer from the Hurtigruten pier takes place upon arrival and disembarkation of the ship. If your flight is delayed or cancelled contact numbers are shown in the Transfer Handbook to advise us of your revised arrival details.

Alcohol Policy
A maximum of up to two bottles of alcoholic beverages (max. 1.5 ltrs) per person is permitted to be brought on board. Anything over and above this will be removed and returned at the end of the voyage. All alcohol purchased off the ship must be checked in at reception before departure for registration.

Announcements
Announcements on board are made in several languages. These announcements may also be heard in your cabin by activating the telephone system, if available on the ship. No public announcements are made at night. It may be possible to advise if the Northern Lights appear during the night, although this cannot be guaranteed.

Cabin
The times for checking out of cabins are according to the ship’s timetable and may vary from day to day. On arrival in Bergen, Kirkenes and Trondheim on the southbound, special rules apply:
• Cabins for departure from Bergen are available from 18:00 hrs.
• Check-out on arrival at Kirkenes is before 8:00 hrs.
• Check-out on arrival at Trondheim (southbound) is before 8:00hrs.
• Check-out on arrival at Bergen is before 10:00 hrs.

Please contact the reception for more information. If you are travelling in a suite different check-out timings may apply, please contact the reception. The facilities of the cabins vary between the ships and the various cabin grades. Towels and shower gel/liquid soap are provided in all cabins, in addition to this all cabins (except for MS Lofoten and some cabins on board MS Vesterålen) also have a hair dryer. Tea/coffee making facilities are available in suites only.

It is possible to rent cots on board; a limited number can be pre-booked. Please note that cots do not fit into all cabins. Please contact Hurtigruten for further information. For bookings with unspecified cabin grades/numbers, requests for adjacent cabins or accommodation in a specific area of the ship etc cannot be guaranteed.

During winter months some cabins have portholes which may be covered due to weather conditions.
Cafeteria
Hot and cold drinks, meals and snacks may be bought in the cafeteria, usually open 24 hours a day. During the winter, times are advised on board. When leaving from Bergen the cafeteria opens at 16:00 hrs.

Cars and vehicles
Please meet at the quayside latest 1 hour prior to departure in Bergen, Trondheim, Bodø, Tromsø and Kirkenes.

Times in Bergen for driving the cars on board:
- In the summer season (01 June-31 Oct): from 18:00 hrs.
- In the winter season (01 Nov-31 May): between 19:30 and 21:30 hrs.

If you are bringing a car from Bergen and further north than Bodo, please be at the quayside no later than 2 hours prior to departure. Cars arriving after 21:30 will not be allowed on board!
For all other ports, please be at the quayside at the latest 30 minutes prior to departure. Guests must embark with their luggage via the Hurtigruten Terminal, Nøstegaten 30, N-5010 Bergen. Taxi drivers will understand if you ask to be taken to the Hurtigruten Terminal and it is sign-posted as such locally. Luggage lockers are available in the terminal at a charge of NOK 30 (3 x 10 kroner coins are required).

Embarkation/disembarkation
In Bergen the Hurtigruten ships sail from the Hurtigruten Terminal, Næstegaten 30, N-5010 Bergen. Taxi drivers will understand if you ask to be taken to the Hurtigruten Terminal and it is sign-posted as such locally. Luggage lockers are available in the terminal at a charge of NOK 30 (3 x 10 kroner coins are required).

The terminal is staffed and open for luggage check-in from 13.00 hrs. Passenger check-in begins at 15.00 hrs and embarkation takes place from 16.00 hrs. Cabins are available from 18.00 hrs.

Period Departure Embarkation
01. Jan - 31. May 22.30 hrs From 16.00 hrs
01. Jun - 31. Oct 20.00 hrs From 16.00 hrs
01. Nov - 31. Dec 22.30 hrs From 16.00 hrs

There are no restaurant facilities in the terminal and passengers are free to explore Bergen until embarkation time. A buffet dinner is served in the evening of departure from Bergen, usually between 18.00-21.00 hrs with open seating this evening only. Roundtrip Voyage guests will find their table assignment for the rest of the voyage in the envelope they receive at check-in.

When disembarking in Bergen, luggage will be delivered to the baggage belt in the terminal. On the last day of the roundtrip voyage you will be asked to vacate your cabin a few hours before arrival. Information regarding luggage handling and disembarkation at other ports is available on board.

Activities on board
As a part of Hurtigruten’s seasonal product concepts, we offer on board activities, demonstrations and presentations during the voyages. The activities which both are taking place inside the vessels and outside on deck, have relevance to the season we are sailing. It is up to the guest to join and the activities will be written in our day to day programs or announced on board.

Gratuity policy
This is entirely at your discretion and if you feel that the staff should be rewarded, there are placed tip boxes in the restaurant together with envelopes for guest that would like to tip the staff.

Hand hygiene
Hurtigruten wishes to ensure that your voyage will be as pleasant as possible and would like to ask you, for the sake of your own health and that of other people, to be especially careful with hand hygiene during your voyage. Anti bacterial hand gel is available throughout the ship.

Hurtigruten’s 1893 Ambassador program
Hurtigruten’s 1893 Ambassador Program offers special privileges to returning customers who have sailed with us. For full details how to join, please visit our website: www.hurtigruten.com

Internet
There is an internet cafe on board all ships except MS Lofoten. Be aware that the bandwidth is narrow and reception intermittent. Wireless networks in most public areas to connect laptops, mobile phones etc., will be implemented on all ships, but cannot be guaranteed.
Itinerary/working ships
Hurtigruten ships are working vessels operating a regular service to a set timetable, as shown in our brochures and on our website. Our ships carry goods, vehicles and foot passengers between ports. You may expect some noise and vibration in a few cabins, which may be more noticeable during loading of goods. This varies depending on the location of your cabin and the type of ship and affects people differently. What may be a problem for one person may not be a problem for others. Please ask our reservation team for advice on the best cabin location for you. With the exception of MS Lofoten our vessels are equipped with stabilisers. On the Norwegian coast the ships enter the open sea for a few hours on only a few occasions. The majority of the time the ships sail between mainland Norway and the coastal islands where the sea is generally calmer.

Please ensure that you are back on board by sailing time, especially if the ship has arrived late as it will leave as scheduled to make up time. The departure time is advised at the gangway and ships are not able to wait for passengers who are late. If you miss the ship it is your responsibility to make arrangements to re-join the voyage at the next possible stop or to return home. Hurtigruten will not reimburse any expenses for guests who do not make the departure in time.

As Christmas approaches itineraries may change in order for ships to host dinners and celebrations for local communities.

Language
Norwegian and English are the official on board languages. The personnel at the reception and some of the service crew often also speak German. The Tour Leader speaks Norwegian, English and German.

Laundry
Laundry rooms with washing machines, dryers and irons are available on all ships. Tokens may be purchased from reception.

Meals/Special requests
The usual meal times are:
- Breakfast from 07.30 to 10.00 hrs (open sitting)
- Lunch from 12.00/13.00 hrs (open sitting)
- Dinner from 18.30/19.00 hrs (assigned seating)

During busy periods there may be two meal sittings (times advised on board). Full board begins with a buffet dinner on departure from Bergen and ends with brunch on the arrival day back in Bergen.

The food is Norwegian and breakfast is buffet style with a selection of cold meats, cheese, eggs, cereals and fruit. Lunch is the famous Cold Table with a choice of fish dishes, cold meats, salads, a selection of hot dishes, desserts and fruit. Dinner is a three-course set meal from our coastal menu; there is not usually a choice of menu. Occasionally the Cold Table may be served in the evening and the set meal for lunch.

Beverage packages are available for purchase. We offer a Water Package, Coffee/Tea Package, Wine Package, and a Beer Package. Beverages are also available for single purchase and include still water, sparkling mineral water, and soft drinks.

It is safe to drink tap water on board and is available in the café and bar, however, tap water is not available in the restaurant, and must be purchased separately.

Special notes: Coffee/Tea Package includes a thermo mug with the ship’s logo and is valid for use on the ship that it was purchased. Refills are complimentary throughout the voyage. For the Wine Package, guests also receive a complimentary bottle of water per day.

Specific diets, e.g. vegetarian, gluten-free etc., are generally available if sufficient notice (at least two weeks) has been given to us in order to advise the ship. All ships are fully licensed; the price level is the same as on mainland Norway. Restaurant opening hours vary depending on season and number of guests on board. Further information is available on board.

Medical
On the Norwegian Coastal Voyage ships do not leave territorial waters and are rarely far from land. There is no doctor or pharmacy on board and medical assistance is available at ports or, in an emergency, by helicopter. Some of the crew on each ship are trained in first aid and there is a First Aid cabin on all ships. If you need assistance please contact the reception. At the time of printing there are no compulsory vaccinations or health requirements for traveling to Norway. It is however the responsibility of all passengers to ensure they comply with any health requirements at the time of travel.

If you have any mobility or hearing/sight issues, please advise reception on arrival. This will ensure that you receive assistance in the event of an emergency.

If you are prone to seasickness, there are tablets for sale on board. Please check with your doctor prior to taking any medication.

Safety
It is a safety requirement that all Hurtigruten passengers attend a required safety briefing before the ship leaves port.

After check in and before embarkation please go to the first floor of the terminal building where the safety briefing will be given at intervals by Hurtigruten staff. This will last between 10 – 15 minutes with the first taking place at 15.45 hrs (embarkation is from 16.00 hrs, also from the first floor). The talk will include a demonstration of how to put on a life jacket and the instructions to be followed in the unlikely event of an evacuation or other emergency during the voyage. The briefing is required for all passengers including those who have traveled with Hurtigruten on previous occasions.

There will be an opportunity to ask questions if you have any concerns. The last briefing will take place at 19.30 hrs. Guests who arrive after this time will be required to attend a safety meeting on board at 20.00 hrs before the ship leaves Bergen.

Please familiarize yourself with the emergency procedures as shown in the cabins (there is a diagram on the cabin door and in public areas), and ask at reception if in doubt.

In many ports there may be a good deal of activity on the quay with cars joining/leaving the ships and/or goods being loaded or unloaded. Please be alert to such traffic when embarking and disembarking.

Take extra care during winter months when it is icy underfoot, particularly on the outside decks and when disembarking the ship or motor coaches. Ice spikes and other winter clothing can be purchased in the ships store.

Do not carry large amounts of cash and keep valuable items, including cellular phones and cameras, out of sight.

Shore excursions
Pre-booking excursions, where possible, is recommended as only remaining places will be sold on board. Excursions booked on board will be payable in Norwegian Kroner and the price may vary as a result of exchange rate fluctuations. Pre-booking of shore excursions is possible until 2 weeks prior to departure. If you choose to pay by credit card, pre-bookings can be made until 2 weeks prior to departure. Please bring your driving license if you have pre-booked or are planning to go on any of the snowmobile or ATV excursions. Excursions and their contents are subject to minimum/maximum numbers, sailing times and weather and/or local conditions. If pre-booked excursions have to be cancelled you will receive a refund on board in NOK.
**Shops**
There is a shop on board all ships which sells local products, knitwear, books, postcards, local products, postage stamps and a limited supply of toiletries. On MS Lofoten, this service is handled by the coffee shop.

**Smoking**
Smoking is only permitted in designated areas on the outside decks. It is not permitted when the ships are in port and fueling. The staff will advise when it’s not allowed to smoke outside. To show respect for the environment, please use the provided ashtrays. Throwing cigarette ends overboard is strictly prohibited. Smoking in the cabin is prohibited and subject to a cleaning charge of NOK 1500.

**Suite service**
We offer complimentary extras when you book a suite. They include a fruit basket upon embarkation, bathrobe, tea/coffee making facilities, complimentary coffee package on board throughout your voyage and late check out. For an added fee, you may have breakfast served in your suite and have access to the mini-bar. If there is available capacity you may book and pay for an upgrade to a suite when on board.

**Telephone**
Mobile phones may be used on board although reception may vary, check with your provider for costs when using your phone abroad. Passengers are requested to restrict the use of mobile telephones in public areas to avoid disturbing fellow travelers.

**Tour leader**
Each ship has a Tour Leader on board who sells and gives advice regarding excursions, issues a daily program and news bulletin and makes announcements regarding places of interest, disembarkation, etc. Occasionally this service may be carried out by the reception. All Tour Leaders speak Norwegian, English and German.

**Wake-up calls**
When arriving at night disembarking passengers will be woken half an hour to an hour before arrival. On early morning arrivals a wake-up call will be made to allow time for you to vacate the cabin for it to be prepared for the next occupants. You may use the ship’s public facilities and the luggage room until you disembark.

**What to wear**
Dress code on board is informal. Although some passengers choose to change for dinner the dress code is ‘smart/casual’ rather than formal. The weather in Norway can vary during the course of each voyage or even during the day. To cater for these variations we recommend the layered dress approach that enables you to adapt to changes in temperature, wind and precipitation conditions easily. Where necessary, excursions include use of appropriate clothing. Please also refer to the equipment list in this booklet.

**Mobility**
All Hurtigruten ships, except MS Lofoten, have a limited number of cabins that are wheelchair accessible. We recommend booking early to accommodate the guest’s needs. Guests requiring the regular use of a wheelchair are required to bring their own wheelchair. While every effort is made to assist guests, we are unable to provide crew members who can spend all or most of their time working with a single guest in order to address ongoing special needs. At each port in Norway there is a ramp, or gangway, used for embarkation and disembarkation. Hurtigruten does not offer wheelchairs onboard, guests who require that level of care will need to travel with a companion who is able to provide the assistance necessary.

Most shore excursions have not been adapted specifically for passengers with mobility difficulties. However, they may suitably for guests with a manual, foldable chair and we recommend inquiring with our call center agents or onboard tour leaders prior to booking a tour. Please note that drivers and guides are not permitted to lift wheelchairs or passengers at any time.

Airlines have specific rules and regulations on wheelchairs and we encourage you to check with the airline prior to departure. For assistance at train stations within Norway, call NSB (Norwegian State railways): +47 815 00 888. For assistance when using the Oslo airport train (Flytoget), call +47 64 821772. Please call at least 24 hours before you travel.

### EQUIPMENT LIST

#### Clothing:
- The dress code aboard the ship is informal. Bring casual and comfortable indoor clothing.
- Water - and windproof jacket
- Comfortable shoes/walking shoes
- Cap or headband
- Scarf
- Gloves or mittens
- Swimsuit (some of the ships offer Jacuzzi on some board)

In winter: spikes for your shoes and boots can be useful.

Other Recommended Equipment:
- Backpack: Bring a small waterproof backpack for carrying essentials on excursions and trips ashore.
- UV protective sun glasses (even during winter as the reflections of snow and ice can be harmful to the unprotected eye)
- Camera and films: During your voyage you will have the opportunity to photograph wonderful nature and unusual scenery so we strongly recommend that you bring your camera equipment that will allow you to capture this unforgettable experience. A UV or skylight filter and lens hood may be useful. If you use special brands of film make sure you bring your own. We advise you to bring extra batteries and memory cards with a large capacity if you have a digital camera. There are sockets in the cabins for charging your camera/batteries.
- Coastal/city maps and travel guides
- Binoculars: To get a closer look at wildlife and scenery

Our on board shop carries a selection of warm clothes in various sizes and sells maps, postcards, stamps, souvenirs and a limited supply of toiletries.

Recommended reading:
- Lonely Planet: Norway
- DK Eyewitness Travel Guide: Norway
- Paul Watkins: The Fellowship Of Ghosts
- Erling Storrusten: Hurtigruten, the World’s Most Beautiful Sea Voyage
- Norway Insight Travel map
- Bradt Travel guides: Wildlife of the North Atlantic

Wildlife
The Hurtigruten brochures include pictures and descriptions of wildlife, which may be seen from the ships and during excursions. Spending time on outside decks increase your chance of spotting wildlife, but there is no guarantee of sightings.

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MARITIME EXPRESSIONS

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stern</td>
<td>Rear of the ship</td>
</tr>
<tr>
<td>Bow</td>
<td>Front of the ship</td>
</tr>
<tr>
<td>Starboard</td>
<td>The right side of the ship</td>
</tr>
<tr>
<td>Port</td>
<td>The left side of the ship</td>
</tr>
<tr>
<td>Bridge</td>
<td>The area from which the ship is navigated</td>
</tr>
<tr>
<td>Galley</td>
<td>Ships kitchen</td>
</tr>
<tr>
<td>Leeward side</td>
<td>Downwind</td>
</tr>
<tr>
<td>Windward side</td>
<td>Upwind</td>
</tr>
<tr>
<td>Pier</td>
<td>Dock from which the ship will leave</td>
</tr>
<tr>
<td>To hoist</td>
<td>To raise flag or banner</td>
</tr>
<tr>
<td>Ballast</td>
<td>Water system used to maintain ship stability</td>
</tr>
<tr>
<td>Clearing</td>
<td>Rules when entering and departing from the ship</td>
</tr>
<tr>
<td>Knot</td>
<td>Speed of the ship, nautical mile (1.15 miles) per hour</td>
</tr>
<tr>
<td>Stabilizers</td>
<td>Ship equipment to counteract roll caused by wind or waves</td>
</tr>
</tbody>
</table>

SHIP CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Ship</th>
<th>Phone</th>
<th>E-mail</th>
</tr>
</thead>
<tbody>
<tr>
<td>MS Midnatsol</td>
<td>+47 99 48 72 77</td>
<td><a href="mailto:resepsjon.ms@hurtigruten.com">resepsjon.ms@hurtigruten.com</a></td>
</tr>
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<td>+47 99 48 72 76</td>
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<td><a href="mailto:resepsjon.lo@hurtigruten.com">resepsjon.lo@hurtigruten.com</a></td>
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</table>

IMPORTANT PHONE NUMBERS

In Norway to call: Police: 112  Ambulance: 113  Fire Service: 110

In the event of an emergency or urgent assistance while traveling to and from your voyage you can contact us 24 hours a day seven days a week by dialing: 1-866-552-0371 (US citizens)

The coastal ships make stops at all ports mentioned in our itineraries. In the larger towns and cities you may have several hours to spend ashore, or maybe take part in one of the excursions. At the smaller ports, the stops are brief, approximately 30 minutes. Please check on board to ensure that you return to the ship in time for departure. Hurtigruten reserves the right to make alterations to this timetable without prior notice. *02.06.-01.09. Garrangefjord incl., 02.09.-01.11. Havneplass incl. Urke incl. at Garrangefjord/Urke embarkation/disembarkation is by small tender.

Hurtigruten reserves the right to make changes.

This information is correct at the time of printing but may change at any time.

Date: November 2014.