

# *World Tennis Club, Inc.*

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## **TENANT ACCESS TO WTC COMMUNITY ONLINE PORTAL**

Owners/Property Managers manage contracts directly with their tenants. The WTC office is not part of this process.

The WTC Office does provide tenants access to Services through the WTC Community Online Portal. WTC welcomes tenants, as many of the current owners rented before buying their homes/condos, in this community. The WTC Community Online Portal provides tenants with:

- The ability to register vehicles (unregistered vehicles may be towed at renters' expense).
- Access to Announcements from the Pro Shop, Cafe, Social Committee, Office and Community Calendar Events.
- The ability to see Service Requests requested by the owner.
- Tennis Registration and access to the Chelsea reservation system for court scheduling.

The WTC Community Online Portal is provided to tenants who are renting for a minimum of one week and after the Tenant Registration Form and the \$100.00 Administration Fee have been submitted. Owners are encouraged to provide tenants with access to the Community Online Portal prior to arrival.

Minimum rental contract periods vary by condo and homeowner associations.

- 1-week minimum contracts are required for Courtside Condominium.
- 1-month minimum contracts are required for Bermuda Royale and Marbella condos.
- 1-month minimum contracts are required for single family homes and villas in Alexandra, Corinthian Gardens and Villa Vizcaya homeowner associations.
- No minimum stay currently exists for Lakeside and Woodlands condos.

Only owners are permitted to have pets on the WTC Campus. Service dogs and Emotional Support animals must provide documentation and be registered with the Office. All registered animals will be posted on the Portal.

Note: If you are a tenant and do not have access to the Portal, please stop by the office during normal business hours and we will get you set up.