These instructions replace those reported in the manual.
DESCALING

Limescale normally builds up with the use of the appliance.

The machine must be descaled when the icon appears on the display.

Do not turn the machine off or put it in stand-by mode during the descaling process.

Use the GAGGIA descaling solution only. Its formula has been designed to ensure better performance and operation for the machine’s entire working life. A correct use of the solution also avoids alterations in the brewed product.

Warning! Never drink the descaling solution or any products dispensed until the cycle is complete. Never use vinegar as a descaling solution.

Before descaling the machine, perform the following operations:

- remove the Pannarello (if supplied) from the steam wand as described in the "Cleaning and Maintenance" chapter;

- empty the drip tray. Place it back in the machine before proceeding.

1 Place a large container under the dispensing spout.

Turn the machine off by pressing the "STAND-BY" button. Wait for the machine to complete the rinse process.

1 Place a large container under the dispensing spout.

Pour the entire content of the GAGGIA concentrated descaling solution into the water tank and fill it with fresh drinking water up to the MAX level. Place the tank back into the machine.

3 Make sure the selector switch is in the "○" position.

4 Press and hold the 2 brew buttons at the same time for 3 seconds: the descaling cycle is started.

Warning! Remove the “Intenza” filter before adding the descaling solution.

Note: should the containers fill up, temporarily suspend the dispensing process in order to empty the containers.

If descaling solution and/or water spills out of the dispensing spout:
PAUSE: turn the selector switch to the "○" position;
START: turn the selector switch to the "●" position.

If descaling solution and/or water spills out of the steam wand:
PAUSE: turn the selector switch to the "○" position;
START: turn the selector switch to the "●" position.
Note: if the “⚠️” and “ ReferentialAction” indicator lights start blinking immediately after start-up, turn the selector switch right to the “קד” position. When the “⚠️”, “ื” and “ерт” indicator lights start blinking, turn the selector switch back to the “central” position.

5 The “ومة” light blinks quickly to show the machine has entered the descaling automatic programme; when the ”ومة” light is steady, the 1st limescale removal phase is on.

6 Place an empty container under the steam wand and another one under the dispensing spout.

7 When the “ومة” and “ерт” lights start blinking, turn the selector switch clockwise to the “קד” position; in this case, the steam/hot water wand starts dispensing the descaling solution at regular intervals.

8 When there is no more descaling solution left in the water tank, the “⚠️”, “ерт” and “ерт” lights blink simultaneously.

9 Turn the selector switch to the “central” position. Empty the container under the steam wand and the one under the dispensing spout.

10 The “дум” light turns on and the water tank must be removed before entering the next stage.

11 Remove the water tank, rinse it and fill it up to the “MAX” level with fresh drinking water.

12 Place the tank back in the machine. The two “ومة” lights turn on showing the machine has entered the rinse phase. The “ومة” and “ерт” lights are blinking in the display.

13 Place an empty container under the steam wand and another one under the dispensing spout.

Turn the selector clockwise to the “ерт” position.

14 When the“ерт”, “ерт” and “ерт” lights start blinking at the same time, turn the selector switch to the “ом” central position.

The machine starts rinsing directly from the dispensing spout.
15 When the “💧” and “💧” lights start blinking, turn the selector switch clockwise to the “💧” position; in this case, the steam/hot water wand dispenses the rinsing water continuously.

16 When there is no more rinsing water left in the water tank, the “💧”, “💧” and “💧” lights blink simultaneously.

17 Turn the selector switch to the “💧” central position.

18 The “💧” light turns on and the water tank must be removed before entering the next stage.
Empty the container under the steam wand and the one under the dispensing spout.

19 Remove the water tank, rinse it and fill it up to the “MAX” level with fresh drinking water.

20 Place an empty container under the steam wand and another one under the dispensing spout.

21 When the “💧” and “💧” lights start blinking, turn the selector switch clockwise to the “💧” position. The second rinse cycle is started.

22 When the second rinse cycle is over, the machine enters the stand-by mode and the “💧” button starts blinking.
Empty the container under the steam wand.

23 Turn the selector switch to the “💧” central position.

If the tank is not filled up to the MAX level, the cycle must be repeated from point 16.
At the end, refill the water tank.

Reassemble the external part of the Panarello.

The descaling cycle is complete.

Start the machine as described in the manual and perform normal warm-up and rinse operations: the machine is now ready for product brewing.

If the machine is switched off during the descaling cycle, next time the machine is switched on the cycle must be repeated from the point it has been paused.

The descaling solution is to be disposed of according to the manufacturer’s instructions and/or the regulations in force in the country of use.

After completing the descaling cycle, wash the brew group as described in the "Brew Group" section in the "Cleaning and Maintenance" chapter.

Remarks on descaling

The previous section explains the correct operations to perform to descale the machine.

The machine you have purchased is equipped with advanced software to check the quantity of used water in order to provide reliable information about the right time to carry out descaling operations.

This software has been programmed for standard water hardness.

In case of especially hard water (high calcium content), descaling cycles might have to be carried out more frequently, even if the machine does not display warning signals.

Even if the machine is not used often (e.g. 1 coffee per day), it is recommended to perform descaling cycles more frequently.

In these specific cases, it is recommended to perform descaling cycles every 1-2 months, even if the machine does not signal it.