Tri-Star Worldwide Logistics Privacy Policy

Effective Date: 3rd September 2024

Tri-Star Worldwide Logistics is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website https://tristar.co.nz, use our services, or interact with us in any other way. Please read this policy carefully to understand our practices regarding your personal information.

Information We Collect

We may collect the following types of information from you:

- Personal Information: This includes your name, email address, phone number, mailing address, company name, job title, and other information you provide when you interact with us.
- Usage Data: We collect information about how you access and use our website, such as your IP address, browser type, operating system, pages viewed, and the dates/times of your visits.
- Cookies and Tracking Technologies: We use cookies, web beacons, and similar technologies to collect data on your interactions with our website and to remember your preferences.

How We Collect Information

We collect information from you in the following ways:

- Directly from You: When you fill out forms, sign up for our services, contact us, or provide information in any other way.
- Automatically: As you navigate through our website, we collect information using cookies and other tracking technologies.
- From Third Parties: We may receive information about you from third parties, such as marketing partners, analytics providers, or public databases.

How We Use Your Information

We may use the information we collect for various purposes, including:

- To Provide Services: To fulfill your requests, process orders, and deliver the services you have requested.
- To Communicate with You: To respond to your inquiries, send you updates, marketing communications, and promotional materials.
- To Improve Our Services: To understand how our services are being used, to enhance user experience, and to develop new products or services.
- To Comply with Legal Obligations: To comply with applicable laws, regulations, and legal processes.

How We Share Your Information

We do not sell your personal information. However, we may share your information with:

- Service Providers: We may share your information with third-party service providers who assist us in operating our website, conducting our business, or providing services to you.
- Business Partners: We may share your information with trusted business partners for the purpose of offering additional products or services that may be of interest to you.
- Legal Authorities: We may disclose your information to law enforcement or other governmental authorities if required to do so by law or in response to a valid request.

Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. Cookies are small files that are placed on your device that help us recognize your browser and capture certain information. You can control the use of cookies at the individual browser level, but please note that disabling cookies may affect your ability to use certain features of our website.

Security of Your Information

We take the security of your personal information seriously and implement appropriate technical and organizational measures to protect it from unauthorized access, alteration, disclosure, or destruction. However, no security measures are completely foolproof, and we cannot guarantee the absolute security of your information.

Your Data Protection Rights

You have certain rights regarding your personal information, including:

- Access: You can request a copy of the personal information we hold about you.
- Correction: You can request that we correct any inaccurate or incomplete information.
- Deletion: You can request the deletion of your personal information, subject to certain legal exceptions.
- Opt-Out: You can opt-out of receiving marketing communications from us at any time by following the unsubscribe instructions in our emails or contacting us directly.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable laws. When we make changes, we will update the "Effective Date" at the top of this policy and post the revised policy on our website. We encourage you to review this policy periodically to stay informed about how we are protecting your information.

Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

Tri-Star Worldwide Logistics
info@tristar.co.nz
+64 (0) 9 256 0326
172 Roscommon Road, Wiri, Auckland