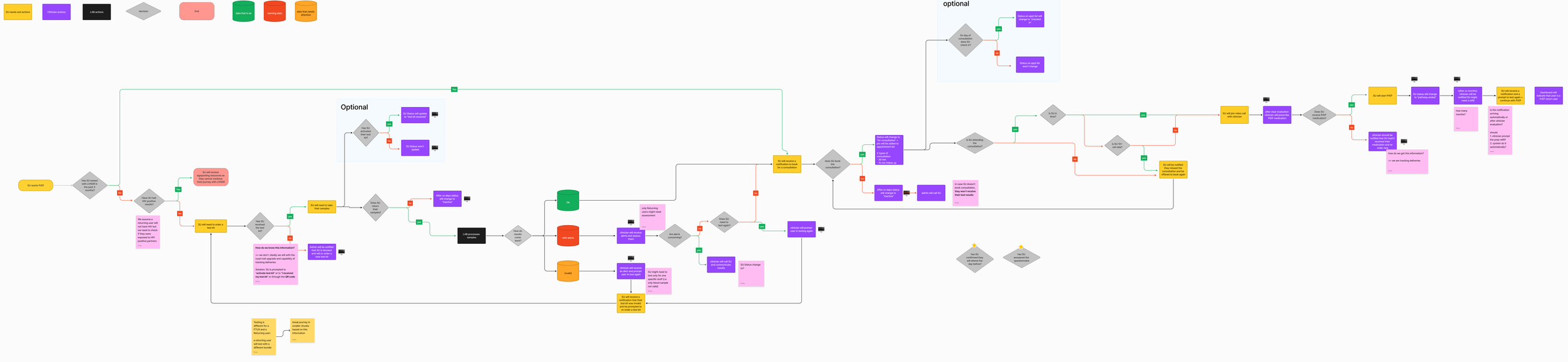
FLOWCHART

Purpose: visualise SU and clinician journey/interactions and detect any missing scenario.
This will help map out all different scenarios and make sure we're designing for scalability