
POLICY

The Poverello Center, Inc. serves the nutritional needs of those with serious illnesses in Broward County. This policy for termination of service is to address acts that if perpetrated, shall result in the termination of service provision to any client.

PROCEDURE

Any Poverello Center, Inc. client who steals from the agency, commits an act of violence, is in possession of a weapon or illegal substance violates the agency's code of conduct for clients and shall be immediately reported to the Eat Well Center Manager, Thrift Store Manager, Live Well Center Manager or the CAO/CEO.

Whoever witnesses any of these behaviors shall document the incident in writing and include the names and signatures of other available witnesses. The report shall be factual with dates, times and void of editorial commentary. The report shall then be countersigned by the Food Pantry Manager, Store Manager, Programs Manager or the CAO/CEO.

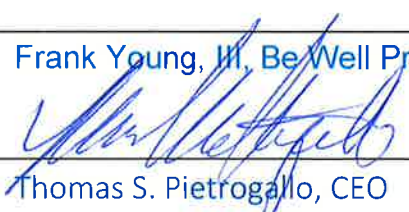
For any theft, the Managers have the authority to call local police and report the incident; For any act of violence or threat, the any staff person, volunteer, client or Manager has the authority to call local police to report the incident.

If the client is represented by a case manager, the programs manager shall notify the case manager of the termination including the reason for the termination so that the case manager may assist with alternative assistance.

Approvals:

Signature: _____ Date: _____
Shanelle Pamphile, Eat Well Center Manager

Signature: _____ Date: _____
Frank Young, III, Be Well Programs Manager

Signature:  _____ Date: 6/11/19
Thomas S. Pietrogallo, CEO

BOD Approved Date: 06.22.16

Date Established: 07.21.2005; Date Revised: 06.02.2016; 06.11.2019