

Service & Pricing List

Hospitality Services & Consulting by Joana

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Reception & Hosting

Check-in — welcome guest at property	€15 (1,000 L)
Pick-up & escort to property	€25 (2,000 L)
Guest picks up key at HSC office	€8 (500 L)
Check-out at property (HSC checks & keeps key)	€15 (1,000 L)
Guest self check-out, key returned to office	€8 (500 L)

Includes a property condition report after every check-out.

Additional Reception Services

Guest reviews management	Included
Channel manager oversight	Included
Booking of the property on our channels	30% of value

Housekeeping — General Cleaning

	<50m²	<90m²	>91m²
Base price	5,000 L	8,000 L	10,000 L
Per visit	€55	€85	€110

Includes floor & window cleaning, kitchen, dusting, aromatizer, amenities restock.

Housekeeping — Deep Cleaning

	<50m²	<90m²	>91m²
Base price	8,000 L	11,000 L	13,000 L
Per visit	€85	€120	€140

Includes deep kitchen, shutters/curtains, windows, cupboards, toilet, balcony/veranda.

Housekeeping — Stay-over Cleaning

	<50m²	<90m²	>91m²
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Base price	4,000 L	6,000 L	7,000 L
Per visit	€45	€65	€80

Light clean between guest stays — floors, toilet, dusting.

Outdoor / Veranda Cleaning

	<49m ²	50–89m ²	90–130m ²
Base price	2,850 L	4,750 L	6,650 L
Per visit	€30	€50	€70

Airing (Ajrosje)

	<50m ²	<90m ²	>91m ²
1×/month	€25	€30	€35
2×/month	€40	€45	€50

For empty properties between bookings. Detergents for all cleaning services are supplied by the owner.

Laundry

Pick-up, wash, dry, iron, fold & drop-off	Included
Price per Kg	€1.4 (120 L)

Maintenance

Electrical maintenance	On request
Plumbing maintenance	On request
General repairs (painting & more)	On request

Quoted individually based on scope of work.

Payment terms

Prices are shown in Euro and Albanian Lek (1€ = 95 L). Payment is due within 3 days of service completion by cash, bank transfer, or Western Union; transfer fees are paid by the client.

Maintenance and any custom requests are quoted individually — contact us for a free estimate at services@hscjoana.com or +355 69 24 63 559.