



Empowering Access. Redefining Privilege.



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Is your helpdesk the next source of attack?



Aligning your helpdesk with best practices and compliance frameworks is essential. CyberQP's Zero Trust Helpdesk Security Platform ensures your helpdesk operates within compliance standards by enforcing strict access control, reducing standing privileges, and providing detailed audit logs.



By implementing CyberQP's Technician Elevation, IT professionals and MSPs can drastically minimize security gaps and their cyber risk by limiting access to key data. PAM solutions make it harder for threat actors to get a foothold and steal more data if they compromise a privileged account.



With QGuard and QDesk, you can adhere to the principles of Zero Trust by providing Just-in-Time access for technicians and end-users that enforces zero standing privilege and least privilege while also offering strong identity verification and automated self-service keeping your organization secure and compliant.

The Problem with Privilege



Unrestricted administrative privileges are a major vulnerability for organizations. Standing privileges increase the risk of cyberattacks, insider threats, and accidental misuse.

Common Issues with Standing Privileges:

Elevated risk of credential theft

Admin credentials are high-value targets for attackers. If stolen, they provide unlimited access to critical systems and data. **80% of hacking-related breaches are due to stolen or compromised credentials.**

— Verizon Data Breach Investigations Report (DBIR)

Compliance violations

67% of organizations admit they cannot fully determine if their privileged users are violating policies.

— Many frameworks (e.g., HIPAA, GDPR, PCI-DSS) require least privilege and auditability.

Lack of visibility and control

With persistent privileges, it's difficult to track usage. Shadow admins and unused accounts proliferate. **52% of organizations have no idea how many privileged accounts they have.**

— Forrester Research

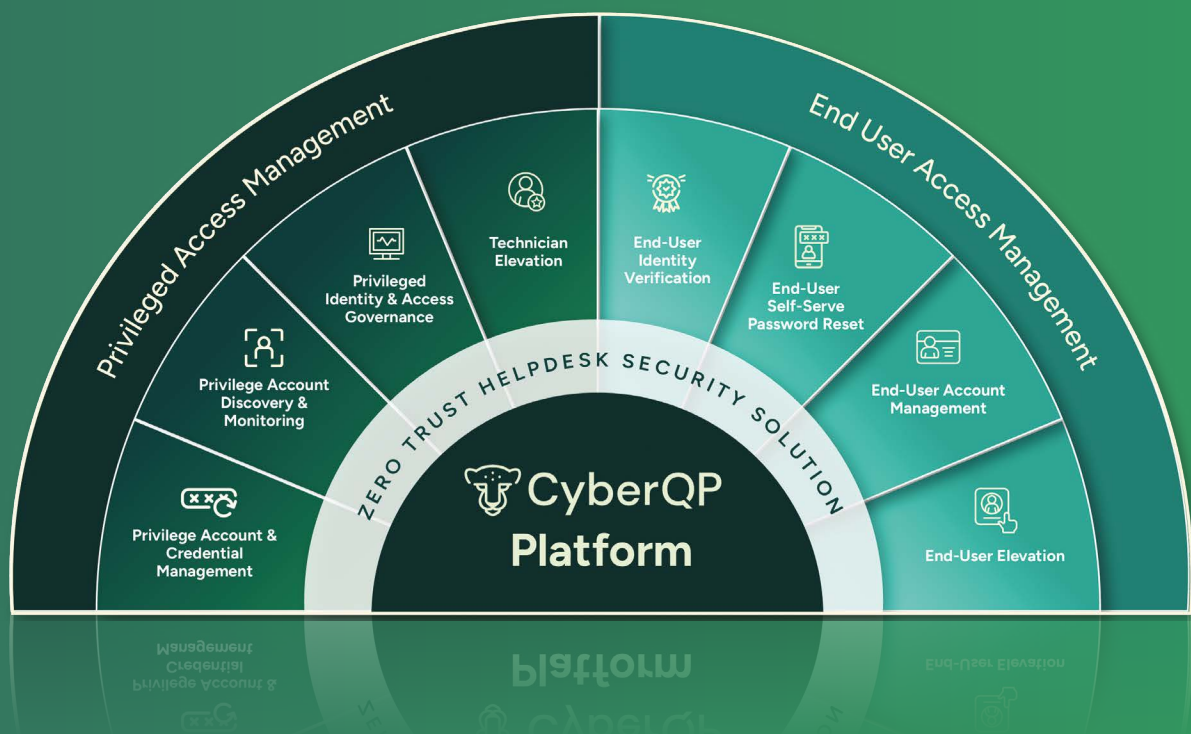
Increased lateral movement opportunities for attackers

Attackers who compromise one system can pivot laterally across the network using admin privileges. **61% of breaches involve lateral movement post-initial compromise.**

— CrowdStrike Global Threat Report

Why Zero Trust?

Zero Trust is a cybersecurity framework that requires verification at every access point. Our platform enforces least privilege access, ensuring users only have the access they need when they need it. With CyberQP, you can reduce attack surfaces, prevent ransomware, and mitigate credential theft.

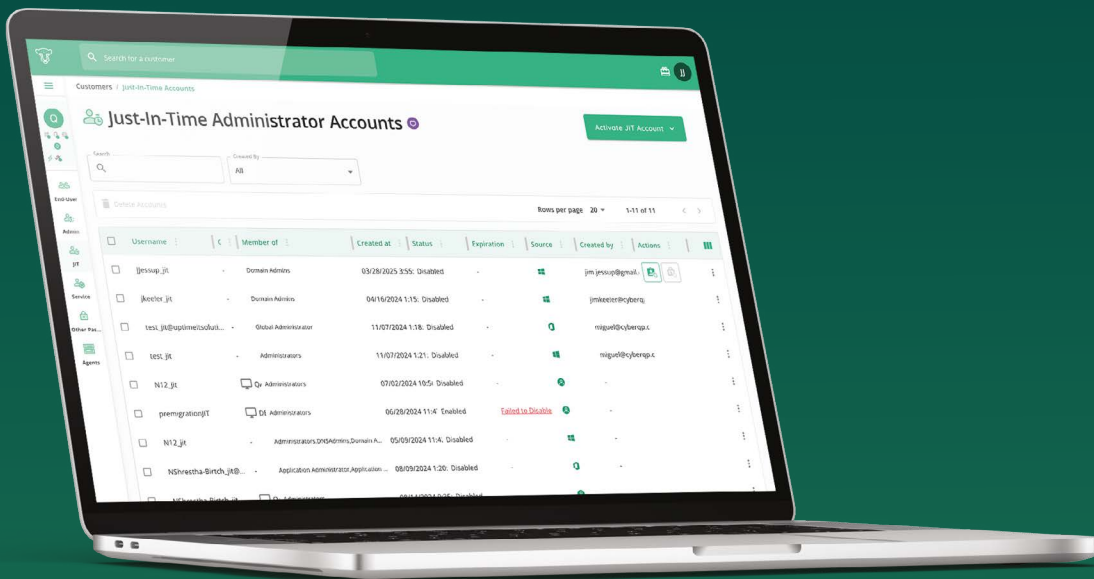


CyberQP's Zero Trust approach eliminates standing privileges by offering secure, time-limited technician access through QGuard and precise end-user elevation and management with QDesk.

QGuard

QGuard provides a comprehensive Privileged Access Management (PAM) platform designed to eliminate standing privileges and reduce attack surfaces and streamline access. Technicians are granted just-in-time access without the need for standing privilege and credentials for necessary break glass or shared accounts are automatically rotated to prevent static credentials.

**Secure your privileged accounts
with confidence using QGuard.**



QGuard Key Features:



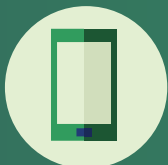
Credential-Free Just-in-Time Access



Protect shared accounts with Automated Credential Rotation



Discover unknown privileged accounts with real-time monitoring



Mobile, Web and Chrome Extension

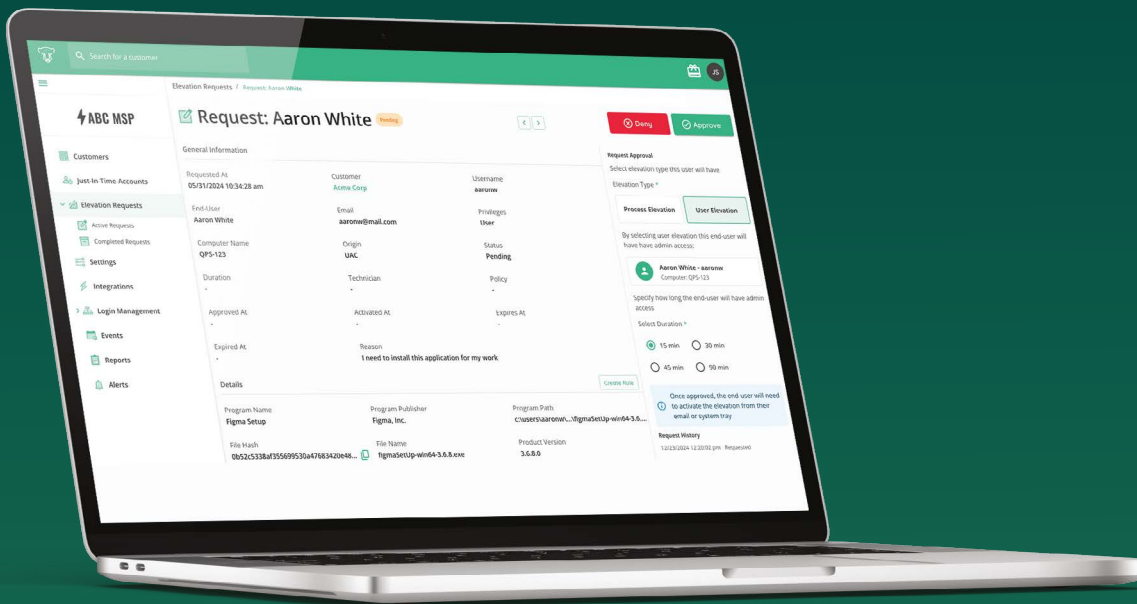


Credential Vault

QDesk

QDesk streamlines end-user elevation, identity verification, password resets, and account management into one powerful platform. Eliminate standing privileges, verify identities instantly, and empower users to resolve issues on their own—while IT handles account tasks effortlessly within their ticketing system. QDesk boosts security and productivity, transforming your helpdesk into a seamless, secure experience.

QDesk provides secure, efficient, and compliant end-user access management.



QDesk Key Features:



End-User Elevation with Automated Approvals



Self-Service Password Reset (SSPR)



Helpdesk End-User Identity Verification



Essential End-User Account Management



Audit and compliance logging



Credential Vault

We Take Security Seriously

Our Zero Trust Helpdesk Security Platform is SOC 2 Type 2 certified, ensuring compliance with industry standards.

Security Measures:

- Identity verification and access controls
- Real-time access monitoring and auditing
- Automated credential rotation
- Comprehensive compliance reporting

Development Team

- In house software development team located in North America
- No offshore development contractors
- Secure Software Development Lifecycle
- Identified Security Vulnerabilities triaged and patched pro-actively

Compliance :

- SOC 2 Type 2 Certified
- Trust Criteria: Security, Privacy and Availability
- Trust Centre:
trust.cyberqp.com
- External Pen Testing

CyberQP secures over 1 million credentials and enables our partners to maintain zero access controls across 100,000s networks

1,200+

MSPs and Help Desks

\$150K+Annual Savings
Per Year**1M+**

Credentials Secured

750M+Total Password
Rotations Since 2019

Partner Program Overview

Join CyberQP's Partner Program and deliver innovative security solutions to your clients. Our platform offers flexible deployment options and co-managed IT access for MSPs and IT service providers. CyberQP's Zero Trust approach eliminates standing privileges by offering secure, time-limited access through QGuard and precise end-user management with QDesk.

- Enablement Concierge
- Referral Program
- CyberQP Academy Access
- Partner Business Review
- Executive Quarterly Meetings
- Dedicated support and training
- Co-branded materials and marketing resources
- Recurring revenue opportunities
- Early access to product updates and innovations

**Become a
CyberQP partner
and offer Zero
Trust security to
your clients.**



Testimonials



I can sleep better at night [because] everyone who calls for support has to identify themselves... the CyberQP team has been amazing in supporting the MSP community."

-Michael Goldstein, LAN InfoTech



"Really love it...it's quick and convenient and secure! Just remember your email address and have a cell phone...love the logging/auditing as well..."

Michael Berg (Empyrion Technologies)



"The feature itself is a great idea, massively streamlines the login process and is a much safer option"

David Skinner (Global PC)



We love the technician login, it's awesome. We don't need to worry about the password. That's really nice."

Blake Judice (CBM Technology)



"It is always an awesome experiencing working with Support and Success."

Jason Sola (ProCern)

Integrations

CyberQP integrates with your existing IT ecosystem. Whether you use PSA tools like ConnectWise or Autotask, directory services like Active Directory and Entra ID (Azure AD), or other security solutions, our platform ensures streamlined management and visibility.

Integrations:



Supports:





Experience the power of CyberQP's Zero Trust Helpdesk Security Platform firsthand.

Request a demo today at:
cyberqp.com/demo

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