

Downtown Accessibility Navigator

The Aroma Labs (Updated June 2025)

76 Monroe Center St NW, Grand Rapids, MI 49503

Parking.

On-street metered parking is available directly along Monroe Center Street in front of The Aroma Labs. The sidewalk includes curb cut-outs that make transitions from street to curb smoother for those using mobility devices or strollers. Crosswalks are located nearby for those needing to cross the street safely. Street lighting is provided by city-installed lamp posts, offering moderate visibility during evening hours. While the area is generally well-lit, the availability of nearby parking spots may vary depending on time of day and traffic volume.

Entrances.

The Aroma Labs has a single main entrance that opens directly from Monroe Center Street. This entrance consists of a glass, single pull-swinging door that opens outward to the right. The entryway is flush with the surrounding sidewalk, providing level access into the venue. Inside, the flooring transitions to tile without any step or threshold. The entrance is clearly visible from the street and generally accessible for most visitors,



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though the door is not automated and may require moderate effort to open.



Inside / Getting Around.

Upon entering The Aroma Labs, visitors will find wide, open aisles between interior furnishings, allowing for ease of movement throughout the main space. Shelving along the walls displays fragrance components and decorative items, while the centerpiece of the room features a long, standard-height table surrounded by chairs. On this table are small containers used for mixing and creating personalized fragrances.

Toward the front, near the windows and entryway, there are cushioned chairs arranged for seating or waiting purposes, situated next to a service desk. The lighting within the space is primarily natural, coming in through the large front windows, and is supported by overhead light fixtures for consistent illumination. Toward the rear of the space, a small staircase leads to an upper seating nook furnished with more tables and standard-height chairs. This raised area is not accessible to those unable to use stairs, as there is no elevator or ramp provided.

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Lighting & Sensory Environment.

The interior of The Aroma Labs receives a significant amount of natural light during daytime hours, thanks to its large front-facing windows. This daylight is complemented by overhead lighting fixtures that maintain a warm and well-lit environment throughout. On the day of observation, the venue was quiet, although noise levels may rise during times of higher occupancy.

From a sensory perspective, visitors should expect a strong presence of various fragrances, especially when others are actively mixing scents at the main table. The combined aromas may be stimulating or overwhelming for those with scent sensitivities, and this sensory condition may vary depending on the number of people mixing or testing products.

Restrooms.

A single-user, gender-neutral restroom is located near the staircase at the back of the venue. The restroom door is a plain white manual door that can blend into the surrounding wall, though it is marked with signage on the outside to indicate its function. Inside, the restroom provides a quiet space with adequate turning room. It is equipped with three styles of grab bars to assist with mobility needs. Soap dispensers and paper towel holders are available, though they may be positioned too high for some individuals to comfortably reach. The sink has clear space beneath it, allowing for wheelchair access where needed.