

Downtown Accessibility Navigator

Canopy by Hilton Grand Rapids Downtown (last updated July 2024)

131 Ionia Avenue SW, Grand Rapids, Michigan 49503



The Canopy by Hilton Grand Rapids Downtown is a part of the larger Studio Park complex. Hotel guests use the Studio Park(ing) Ramp, a gated parking garage at 120 Ottawa Avenue SW, Grand Rapids. There are designated accessible parking spaces with adjacent access aisles present.

Entrances.

The Canopy by Hilton Grand Rapids Downtown Main Entrance is along Ionia Avenue SW. It is covered and has push-button activated powered swinging double doors. There is a loading zone present that is flush with the sidewalk.

The Portico restaurant entrance is on the has a non-powered swinging door.

Getting Around.

The Lobby has a reception desk with a lowered counter.

There are elevators present.

There is a library adjacent to the Lobby.

The Portico restaurant is adjacent to the Lobby.

The public spaces and corridors are wide.

The second floor is primarily an event space, with several large conference rooms available.

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There is a Grand Spiral Staircase in the Lobby that leads to the conference rooms on the second floor.

There are designated accessible suites and guestrooms with auditory and visual aids present. There are tub-shower and roll-in shower options available.

Sensory.

The lobby spaces are well-lit.

The second floor overlooks the first-floor spaces. Echoes may be pronounced during busy hours, with the high ceilings and numerous hard surfaces present.

The second floor corridors and conference rooms are quiet and well-lit.

Restrooms.

There are Women's and Men's multi-user style restrooms with accessible stalls present in the Lobby. There are automated toilets and sinks present. There is a full-length mirror provided.

There are Women's and Men's multi-user style restrooms with accessible stalls present on the second floor of the Lobby, near the conference rooms. There are automated toilets and sinks present, there is a full-length mirror provided.

Seating.

There is bench and chair seating available in the Lobby. There is sofa and chair seating available in the waiting area of the Portico restaurant.

There is table and chair seating, and booth seating available in the Portico restaurant.



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There is table and chair seating, and sofa bar seating available in the Library.