

Downtown Accessibility Navigator

The August Connection (Updated June 2025)

325 Division Ave S, Grand Rapids, MI 49503

Parking.

On-street metered parking is available directly along Division Avenue in front of The August Connection. In addition to street parking, there are surface lots located throughout the surrounding area. However, it is unclear whether these lots are publicly available, paid access, or private property, which may affect visitor use. The area's lighting during evening hours is provided by city-installed street lamps, offering general but limited visibility at night. No formally designated accessible parking spaces were noted in the immediate vicinity.



Entrances.

The primary entrance to The August Connection is located directly off Division Avenue and features a single manual door that swings outward to the right. The door includes glass window panels, framed by wooden trim elements that contribute to the visual design of the storefront. While the entrance is at sidewalk level, there is a small bump at the threshold that may pose a slight obstacle for some visitors using mobility aids. The door itself is not automated and may be heavy or difficult to operate independently for some individuals.

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Inside / Getting Around.

The interior of The August Connection is located on a single level, with wood flooring that remains generally even throughout the space. Walkways between fixtures may be tight in certain areas due to the arrangement of merchandise racks and shelving, which fill much of the store's layout. These tighter pathways could present navigation challenges for individuals using mobility devices or those who require additional clearance. A changing room is available within the space, enclosed by a curtain. Inside the changing room, turning space is described as adequate, and there is a single chair in the corner; however, this chair lacks back support. Additional cushioned chairs with back support are available throughout the venue and are at standard seat height. Several throw rugs are also placed throughout the space, which may affect traction or ease of movement depending on their placement.

Lighting & Sensory Environment.

Natural light enters the space through the large front-facing windows, contributing to overall brightness during daytime hours. This natural lighting is complemented by a series of overhead hanging fixtures, which emit a soft yellow-toned light. At the time of observation, the environment was quiet and calm, although the noise level could increase depending on customer volume. The visual design of the venue is warm and retail-focused, but individuals sensitive to busy or crowded spaces may wish to consider that the narrow aisles and density of displays could heighten sensory stimulation during peak



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hours.

Restrooms.

No restrooms were observed within the publicly accessible areas of the venue during the visit. It is unclear whether a restroom is available to customers upon request or located in a staff-only section. Visitors who require restroom access may need to plan accordingly.