

Downtown Accessibility Navigator

The Parlour at CityFlatsHotel, Ascend Hotel Collection 77 Monroe Center Street NW, Grand Rapids, MI 49503

The Parlour at CityFlatsHotel – Grand Rapids is a salon in the center of the downtown Grand Rapids area.

The Monroe Center Ramp is a gated parking ramp. There is a driveway entrance and exit along Ionia Avenue NW, and a driveway entrance and exit along Louis Street NW. There are designated accessible parking spaces with adjacent access aisles present.

The Pearl - Ionia Ramp is a gated parking ramp. There is a driveway entrance and exit along Pearl Street NW, and driveway entrance and exit along Ionia Avenue NW. There are designated accessible parking spaces with adjacent access aisles present.

The Fulton & Ottawa Parking Ramp is a gated parking ramp. There is a driveway entrance and exit along Ottawa Avenue NW, and a driveway entrance and exit along Ionia Avenue NW. There are designated accessible parking spaces with adjacent access aisles present.



Main Entrance and Accessibility.

The Parlour is on the first floor of the larger CityFlatsHotel – Grand Rapids building.

The hotel lobby entrance is on the north side of the building, along Monroe Center Street NW. There is a loading zone present in front of the lobby entrance, with a curb. There is a curb ramp at a mid-block crosswalk a short distance west of the loading zone.

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The hotel lobby entrance has a short slope up from the sidewalk along Monroe Center Street NW. The lobby entrance has a push-button activated powered revolving turnstile door with an adjacent non-powered swinging door.

The main entrance lobby is a small hall with tall windows. The Front Desk counter is located in front of the entrance doors.

The main entrance lobby has a coffee shop named the CityBru Coffee, and a bar named The CitySēn Lounge. There is table with chair, and bar with stool seating available. There is no lowered counter section at the bar. There is a lowered counter at the register. There is high table with stool, bench with table, and low booth seating available. The booths are flush with the floor.

There is an elevator that provides access to each of the floors.

Lighting and Atmosphere.

The CityFlatsHotel – Grand Rapids, and The Parlour is well-lit with natural light from large windows.

The venue has high ceilings.

The CityFlatsHotel – Grand Rapids has laminate floors.

The Parlour has tile floors throughout.

Restrooms.

There is a single-user restroom available in the salon. There is a grab bar on the side of the toilet only. The toilets and sinks are manually operated.

There are men's and women's multi-user style restrooms with full-sized accessible stalls in the Hotel basement. There are grab bars around the toilet. The toilets are manually operated. The sinks are automatically operated.

Children's changing tables are present.