

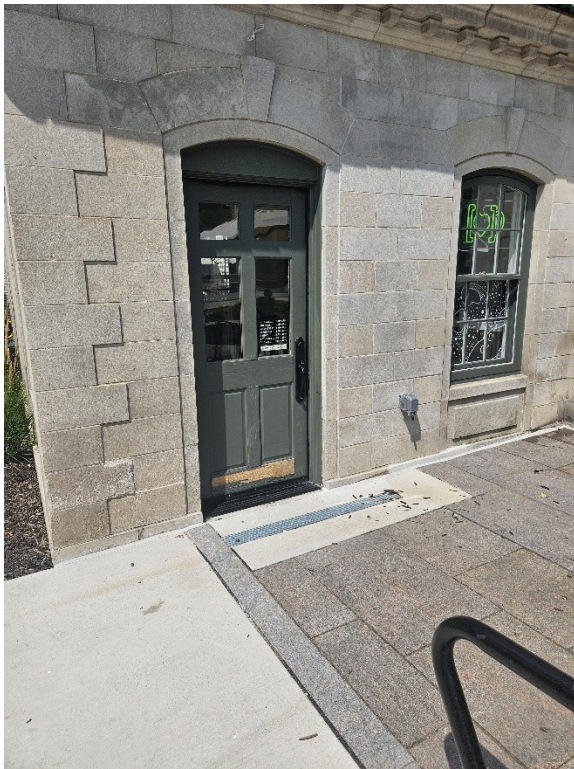
Downtown Accessibility Navigator

HAS HEART Coffee Shop (last updated May 2025)

22 Sheldon Ave NE, Grand Rapids, MI 49503

Transit & Parking.

Metered on-street parking is typically available along Sheldon Avenue. However, as of May 2025, this area is under construction and parking directly in front of the building is currently unavailable. Visitors may need to seek nearby parking on adjacent streets or side lots.



Entrances.

There are two entrances to the building. The main entrance is off Sheldon Avenue and includes a set of stairs with handrails, followed by a high step leading directly to the door. The entrance door is a semi-heavy manual door without a power-assist button.

An alternative entrance exists at the rear of the building and is intended to be accessible. However, approaching it from the side still involves stairs. To avoid steps

entirely, visitors must approach from the Fulton Street crosswalk, then pass through The Veterans Memorial Park to reach the back patio. This rear entrance is level with the patio but still features a single manual handled door with no automatic opener.

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Inside / Getting Around.

Once inside, the space is entirely on a single level. Visitors first encounter the ordering counter (no lowered section), with various seating options and merchandise displays nearby. Seating includes a mix of high-top and low-top tables, booth seating with elevated platforms and bar counters paired with barstool-height chairs. Merchandise is arranged along wall racks and standing displays. Decorative elements and merchandise setups, combined with seating placed close together, can make the space feel tight, especially when the café is busy. Navigating through the area may be difficult for some during peak hours.



Lighting comes from overhead white fixtures with a bright but soft yellow hue, and natural light also enters through the windows. During the visit, the space was relatively quiet, with soft, conversational music playing. Volume levels may increase when the café is busier.

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Restrooms.

There is one single-user, gender-neutral restroom located off to the side. The door is painted green and may be hard to notice at first, as it blends into the wall. The restroom features a good turning radius and includes grab bars near the toilet. However, the space also contains a chair, small table, and a trash can, which may partially obstruct maneuverability. Fixtures such as the sink and toilet are manually operated. A noise-canceling sound machine is also

present, which may be a helpful feature for some visitors.

Additional Notes.

An outdoor patio is located behind the building, accessible via the back entrance route through the park. This area includes outdoor-style metal chairs and tables with umbrellas. A window near the patio offers an outdoor ordering option, similar to a fast-food walk-up window. However, the window ledge may be too high for some users to comfortably reach.



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HAS HEART Coffee Shop is housed in a historic building that has been transformed into a creative, community-centered space. Operated by the Michigan-based nonprofit [HAS HEART], the café brings together veterans and civilians through coffee, conversation, and shared storytelling.