

Downtown Accessibility Navigator

Love's Ice Cream & Chocolate – Grand Rapids Downtown Market

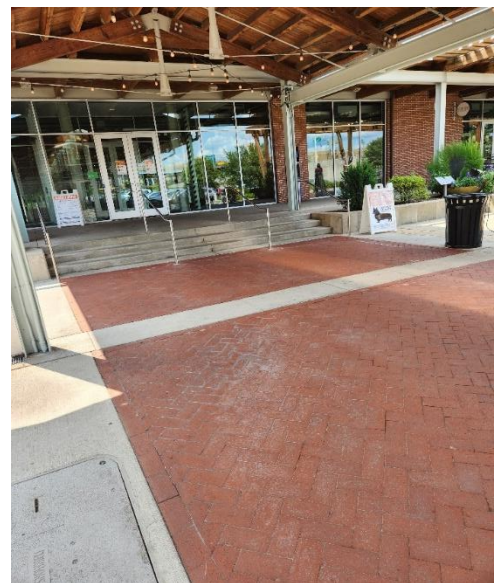
435 Ionia Avenue SW, Grand Rapids, Michigan 40503

Outside.

The parking lot is a gated surface lot. There is a driveway entrance and exit along Ionia Avenue, at the north end of the parking lot, and a driveway entrance and exit along Logan Street.

The pay station at the gates have interactive screens providing instructions with voiced cues. The screens are very faded, and may be difficult to read.

The best way to get to the parking lot from the surrounding sidewalks is by the sidewalk in front of the north entrance of the Downtown Market. There are curb ramps near the designated accessible parking spaces. The driveways along Logan Street, and Ionia Avenue have gate arms, and cannot be used as accessible routes from the sidewalks. There are no curb ramps on the sidewalk along Logan Street, or Ionia Avenue that lead into the parking lot.



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There are 2 designated accessible parking spaces available with adjacent access aisles near the north entrance. Van accessible spaces are not indicated, but the spaces have the dimensions to qualify as van-accessible. There are 5 designated accessible parking spaces on the west side of the venue, near the ramp leading to the north entrance. There are van accessible spaces present.

There is an intersection at the SE corner of the venue, with painted crosswalks over a brick street, and curb ramps and detectible warning plates. There are diagonal style curb ramps at each corner of the intersection. There are no audible cues for crossing the street at this intersection. The detectible warning plates do not directly face the curb ramps on the opposite side of the streets.

Main Entrance and Accessibility.

Love's Ice Cream & Chocolate is on the first floor of the larger Downtown Market building. The main entrance to the Downtown Market is located on the north side of the facility. There is a short set of steps up from the parking lot sidewalk. There is an alternate side entrance that is at the northwest corner of the facility. There is a short set of steps and a narrow ramp provided. The route to the main entrance from the ramp is through an outdoor dining patio, which may be crowded during busy hours. These entrances have push button activated powered swinging doors.

The main entrance lobby has a large elevator with a set of stairs leading to the second floor of the venue.

Love's Ice Cream & Chocolate is a café near the alternative side entrance of the Downtown Market. The counter is lowered.

There is low table with chair, and high table with stool seating options available.



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Lighting and Atmosphere.

The Downtown Market is well-lit, with natural light from large windows.

The venue has high ceilings.

The Downtown Market and the Love's Ice Cream & Chocolate café is moderately quiet, but noise levels may become elevated during peak hours.

The Downtown Market and the Love's Ice Cream & Chocolate café have finished concrete floors throughout.

Restrooms.

The only public restrooms for the venue are located on the second floor of the Downtown Market. There is a men's and women's multi-user style restroom with full-sized accessible stalls present. There are grab bars around the toilets. The toilets and sinks are automated.

There are children's changing tables present.