

Downtown Accessibility Navigator

Cornerstone Architects Inc (Last updated May 2025)

440 Bridge St NW, Grand Rapids, MI 49504

Parking & Transit.

Metered on-street parking is available along Bridge Street, along with nearby surface public parking lots. The area is adequately lit by street lamps, providing visibility during evening or early morning visits.



Entrance.

The building has one main public entrance located off Bridge Street. The entryway is flush with the ground and features a manual push/pull-style swinging door.

Interior & Layout.

Upon entry, visitors are greeted by a service desk, which does not have a lowered section. The main

floor includes a kitchenette with accessible, lowered counter sections, a conference room, and an open-plan office space with wide walkways and multiple cubicles allowing for ease of navigation for most mobility devices.

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This business occupies three floors. However, there is no elevator on-site. A spiral staircase provides access to the lower level. Staff indicated that the third floor is rarely used, and most public interaction occurs on the main floor. Due to the lack of an elevator, the lower level is **not accessible** to individuals with mobility limitations.

The downstairs area includes a ping-pong table, standard table seating with chairs, cubbies, and filing cabinets. Although there are structural pillars throughout, they do not obstruct access to key areas. Lighting on both floors includes natural light from windows and overhead fixtures, with a warm yellow hue. A standout feature is the lit-up floor area with LED lights that cycle through different colors resembling a mini dance floor and adding visual interest. Light background music was playing, contributing to a relaxed, quiet atmosphere.



Restrooms.

There is one accessible, single-user, gender-neutral restroom available on the main level. Signage includes raised characters and Braille, and the restroom is equipped with grab bars, a manual sink, and a standard toilet.