

Downtown Accessibility Navigator

Ding Tea (last updated June 2025)

1144 Ottawa Ave NW, Grand Rapids MI 49503



Parking.

Street parking is available directly along Ottawa Avenue, though there are no marked accessible spaces or dedicated ramps. Curb cuts are present at nearby intersections for rolling onto the sidewalk level, but access may require careful navigation depending on traffic and parked vehicles.

Entrances.

A single outward-swinging glass door serves as the main entrance, opening directly from the sidewalk with a flush threshold. There are no alternate entrances or powered doors, but the entry is wide and level, making it approachable for most mobility devices.

Inside / Getting Around.

The interior features an open floor plan with a clear mid-level counter pathway to the left wall, guiding customers from the order to pick up with a menu board overhead. Seating is minimal—just a few small benches or chairs for waiting—but aisles remain open and maneuverable for strollers or wheelchairs.

Sensory.

The space is brightly lit with a mix of natural light from the storefront and ceiling fixtures. The environment is typically calm, with soft ambient music and minimal noise, offering a comfortable sensory experience.

Restrooms.

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Two gendered, single-user restrooms are available near the back of the shop. Each includes grab bars and sink clearance for accessibility. Guests must request a door code from the counter staff to access the facilities. Doors are wide enough to accommodate mobility devices, and internal turning space is sufficient.

Additional Notes.

While no patio or event space is present, the straightforward layout and level entry make this a convenient stop for bubble tea with manageable access for most visitors. Staff are attentive and can assist with door access or restroom codes as needed.

