

Downtown Accessibility Navigator

Jimmy John's (last updated April 2025)

63 Monroe Center St NE, Grand Rapids, MI 49503

Parking.

All customer parking is on-street and metered, located along Monroe Center and nearby cross streets. Meters are installed on street lamp posts. Standard curb cuts are available at intersections, offering level access to sidewalks. There are no private parking lots or ramps required for entry.

Entrances.

There is one main public entrance facing Monroe Center. The entrance is flush with the sidewalk and accessed via a manual, single-swing door equipped with a push bar. No automated door assist is available.



Inside / Getting Around.

The restaurant is single-level throughout. Upon entry, customers immediately see the ordering counter at the front of the space, with seating available both near the entrance and further back.

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Seating options include standard-height tables with chairs and a high-top counter with bar stools.

Circulation space is generally open in the front area, but the hallway leading to the restrooms in the back is narrow and may be difficult to navigate for some mobility devices.

Sensory.

Lighting is a mix of natural light from front windows and bright white overhead fixtures. The main odor in the space is food-related; no unusual

scents were noted. The atmosphere is typically casual and moderately busy during peak hours.

Restrooms.

Two single-occupancy, gender-neutral restrooms are located at the far back of the space. While the restroom doors are wide, the hallway leading to them is somewhat cramped. Access requires a code, and it is unclear if restrooms are officially open to the public. Fixtures inside are standard, and additional accessibility details were not confirmed.