



Waldhaus Flims Alpine Grand Hotel & Spa

Facts and Information



Located in Flims-Laax, the 5-star hotel complex Waldhaus Flims Alpine Grand Hotel & Spa built in 1877 and completely renovated in autumn 2016 combines historical elegance with luxurious modern furnishings.

The new renovated Waldhaus Flims Alpine Grand Hotel & Spa is open 365 days a year. Experience the inviting charm of the «Belle Epoque» combined with the sophisticated comfort on a highest level.

The hotel complex is embedded in the largest hotel park of Switzerland , an idyllic surrounding within a fairy-tale forest, nestled in the breath-taking mountains of Flims Laax offers a wellness oasis, four restaurants and two bars, an extensive activity program and supervised child care.

The luxurious and elegant rooms and suites in the 5-star Grand Hotel are equipped with the latest in technology and some of them offer a south- or north-facing balcony with panoramic mountain views.

The hotel complex consists of four interconnected buildings, all of which reflect the elegance and grandeur of the Belle Époque. Guests can enjoy the award-winning 3000 m² Waldhaus Spa with an outdoor- and indoor pool, a natural swimming pond, a steam bath, several saunas, treatment rooms, a luxurious private spa suite and a modern 24-hour fitness centre.

Dining options within the hotel complex include the regional Restaurant Epoca, the classical fondue and raclette cellar Il Tschaler, the new Thai restaurant «Siam» and the family friendly Ristorante Pomodoro – authentic Italian with pizza and pasta.

At the end of the day, the alpine bar The Summit with its open fireplace or the legendary Chadafö Bar with its Davidoff Cigar Lounge invite you to relax.

Additional on-site services include a complimentary ski shuttle for hotel guests to and from the cable car station in Flims, 10 minutes away. This property also has one of the best-rated locations in Flims!

History Waldhaus Flims

1869

The Kur- und Seebadanstalt Waldhaus Flims is founded by two Chur natives, Peter-Jakob Bener-Caviezel and Dr Paul Lorenz.

1877

The Kurhaus opens and has an initial capacity of 120 beds, a sawmill, a post office building with stables, a pub room, laundry, cow shed, a water supply for running water in the kitchen and a small bathing establishment on the Caumasee.

1884

The island in the Caumasee becomes the property of the Hotel Waldhaus.

1889

Opening of the Art Nouveau «Villa Silvana»

1901

The first telephone connection is installed in a specially designed phone booth– at a safe distance from the main building for fear of short circuits.

1904

Hotel director, Walther, commissions Giovanni Giacometti with the decoration of the casino with his work the Flimser Panorama.

1967

The former «Kurhaus» is redeveloped to a sport hotel.

1982

Opening of the two apartment buildings Runca and Miramunt.

1986

Josef Müller discovers the «Flimser Panorama» by Giovanni Giacometti. Recognising its value, he has it restored and hangs it in the hotel lobby.

2004

Opening of «delight spa & beauty» and opening of the renovated sun terrace to commemorate the 100th anniversary of the Art Nouveau pavilion.

2016

Peter Schoch, Managing Director, takes over the management of the Waldhaus Flims. Giovanni Giacometti's Flimser Panorama is sold at auction.

2017

Waldhaus Flims celebrates its 140th-year anniversary.



General Manager
Burkhard Wolter

As general manager of the Waldhaus Flims, the experienced Hotelier took the lead on June 2018. The native German has acquired his experience especially in the international hotel stages. Mr. Wolter's career includes stations such as Africa, America, Asia, Europe and the Middle East. Now Burkhard Wolter is ready to continue as director of the Waldhaus Flims.



Executive Chef
Patrick Hetz

Top chef Patrick Hetz has been managing the four hotel restaurants since February 2017 as executive chef. With his claim to the highest quality in the selection of ingredients and preparation of the dishes, Patrick Hetz fits perfectly to the ambitions of the Waldhaus Flims.



Sales & Resident Manager
Daniel Kempf

A native of Hanover, Daniel Kempf acquired his expertise in sales and marketing from the ground up in the hospitality sector. After graduating from the Steigenberger Akademie hotel management college in Bad Reichenhall, Daniel Kempf held various positions. His most recent role as Cluster Director saw him assume responsibility for sales at a number of hotels in Frankfurt.

Nominations



With over 375 hotels in 75 countries, The Leading Hotels of the World is one of the largest luxury hotel collections in the world. The Waldhaus Flims has been a member since winter 2017.



Virtuoso is a network of the best luxury travel agencies, with more than 17,500 consultants worldwide. They represent the best of the best in travel.



Every year Swiss Location Award® awards the best locations in Switzerland. The award is given in various categories and is a seal of approval for outstanding locations.



Since 2009, the only independent award in the health and wellness area awards Europe's best companies for their outstanding achievements. With 36.67 out of 45 possible points, the "Waldhaus Spa" secured first place at the European Health & Spa Award 2018.



The Wedding Award Switzerland has been awarded since 2016 to companies that offer excellent products and services and shine through high quality service. The award is the quality seal of the wedding industry.



Restaurants & Bars

- 1 Restaurant «Siam»
(Frühstücksrestaurant)
Restaurant «Il Tschaler»
«The Summit» Bar
- 2 Restaurant «Epoca»
«Chadafö Bar»
- 3 Ristorante Pomodoro
«Segnes Bar»

Wellness, Sport & Freizeit

- 4 Waldhaus Spa
- 5 Tennisplätze
- 6 Hotelmuseum «Belle Epoque»
Eventräume: «Stiva», «Stivetta», «Cuschina»
- 7 Kristallsammlung «Paul Membrini»
- 8 Bibliothek
- 9 Réception, Skiraum
- 10 Kids' Club

Restaurants & Bars

- 1 Restaurant "Siam"
(Breakfast restaurant)
Restaurant "Il Tschaler"
"The Summit" Bar
- 2 Restaurant "Epoca"
"Chadafö Bar"
- 3 Ristorante Pomodoro
"Segnes Bar"

Wellness, Sport & Leisure

- 4 Waldhaus Spa
- 5 Tennis courts
- 6 Hotel museum "Belle Epoque"
Event rooms: "Stiva", "Stivetta", "Cuschina"
- 7 Crystal collection "Paul Membrini"
- 8 Library
- 9 Reception, ski room
- 10 Kids' Club

143 rooms & suites

(22 sqm to 250 sqm)

Included in your room rate

-  Semi a la carte breakfast
-  Tailored amenities upon arrival
-  3'000 m² Waldhaus Spa
-  free access to outdoor pool (both heated)
- natural outdoor lake
-  Daily domestic and international Newspaper
-  Complementary Internet access
-  Free mountain bike rental, Tennis court and e -bikes
-  Nespresso-Coffee machine
-  Free Mini Bar
-  24hrs access to the Gym
-  Innovative Kids Club
-  Bathrobe and slipper
-  Shuttle bus , winter & summer

General Information

-  Check-In 03.00 pm
-  Check-Out 11.30 am
-  Garage & Outdoor (Valet) parking
- Currency: CHF Swiss Franc

Airports close to Waldhaus Flims



Airport Zürich – Switzerland
85 miles and 90 minutes by car / hotel limousine



Airport Friedrichshafen – Germany
85 miles and 90 minutes by car / hotel limousine

Cities close to Waldhaus Flims

-  City Chur – 19 miles km and 25 min by car or hotel shuttle
-  Flims – 0.5 miles and 15 min walking
-  Zurich – 70 miles and 1hrs 20 by car
-  Davos – 60 miles and 1hrs min by car

Restaurants und Bars



Restaurant «Siam»

In the morning you will be surprised by a rich breakfast buffet and in the evening you will go on a culinary journey to the north of Thailand.

Open daily Mo-Sun: 07.00 am – 11.00 pm and 5.30 pm – 9.30 pm



Restaurant «Epoca»

Highest culinary art, cozy atmosphere and warm hospitality. Awarded by Guide Michelin and Gault Millieu -14 points

Open daily Mo-Sun: 6.30 am - 11.30 pm



Restaurant «Pomodoro»

Whether pasta or wood-fired pizza: In the family-friendly ambience we spoil you in the authentic Italian way.

Lunch

Mo-Sun: 11.30 am - 2pm

Dinner

Mo-Sun: 6pm - 11 pm



Restaurant «Il Tschaler»

Homemade Cheese Fondue and Cheese Raclette. Traditional Grisons specialties in an original 'Grotto' surrounding.

Winter only or upon request



«Chadafö Bar»

Upmarket trendy Whiskey Bar for pre and post dinner drinks. With a live pianist.

Daily 6pm – midnight



«The Summit» Bar

Immerse yourself in the world of our 30 different gins and let yourself be inspired. Our bar team presents our gin creations innovative, pure, sexy and sometimes hot.

Winter only or upon request



WALDHAUS FLIMS

ALPINE GRAND HOTEL & SPA



Outdoors

- Outdoor fireplace
- Outdoor furniture
- Sun terrace
- Terrace
- Garden

Ski

- Ski pass vendor
- Ski school (Additional charge)
- Ski storage

Services & Extras

- Tickets to attractions or shows (Additional charge)

Pets

- Pets are allowed. Charges may be applicable.

Accessibility

- Wheelchair accessible

Activities

- Tennis equipment
- Evening entertainment
- Kids' Club
- Bikes available (free) , e-bike @ charge
- Cycling Off-site



Pool and wellness

- Swimming pool
- Fitness/spa locker rooms
- Personal trainer
- Fitness classes
- Yoga classes
- Fitness
- Full body massage
- Hand massage
- Head massage
- Couples massage
- Foot massage
- Neck massage
- Back massage
- Spa/wellness packages
- Foot bath
- Spa lounge/relaxation area
- Steam room
- Spa Facilities
- Body wrap
- Body scrub
- Body Treatments
- Pedicure
- Manicure
- Make up services
- Waxing services
- Facial treatments
- Beauty Services
- Fence around pool
- Sun umbrellas
- Sun loungers or beach chairs
- Pool cover
- Pool bar
- Pool/beach towels

Activities cont...

- Hiking Off-site
- Library
- Windsurfing Off-site (Additional charge)
- Billiards
- Games room
- Skiing Off-site
- Tennis court

Food & Drink

- Fruits
- Bottle of water (Additional charge)
- Wine/champagne (Additional charge)
- Kid-friendly buffet
- Kid meals (Additional charge)
- Special diet menus (on request)
- Breakfast in the room
- Bar
- Restaurant
- **Perfect** coffee!

Internet

- WiFi is available in all areas and is free of charge.

Parking

- Private parking is possible on site (reservation is needed) and costs CHF 25 per day.
- Accessible parking
- Electric vehicle charging station
- Parking garage
- Secured parking

Reception services

- Lockers
- Concierge service
- Luggage storage
- Ticket service
- Currency exchange
- 24-hour front desk

Pool and wellness cont...

- Heated pool
- Pool with view
- Public Bath
- Open-air bath
- Indoor pool (all year)
- Outdoor pool (all year)
- Outdoor pool
- Indoor pool
- Hammam
- Massage (Additional charge)
- Spa and wellness centre
- Solarium (Additional charge)
- Fitness centre
- Sauna

Entertainment and family services

- Strollers
- Children television networks
- Books, DVDs, music for children
- Babysitting/child services (Additional charge)
- Supervised Kids Club

Cleaning services

- Daily maid service
- Shoeshine
- Ironing service (Additional charge)
- Dry cleaning (Additional charge)
- Laundry (Additional charge)

Business facilities

- Photocopying (Additional charge)
- Meeting/banquet facilities (Additional charge)

General

- Shuttle service
- Grocery deliveries (Additional charge)
- Airport shuttle (additional charge)
- Shuttle service (free)
- Non-smoking throughout
- Heating
- Packed lunches

Premises

In a setting as sophisticated or casual as you choose: Benefit from our collected experience in hosting events and make your occasion an unforgettable experience for your guests. Our modern rooms are well lit and well fitted out: you're sure to find the right venue here for any event.

Event-Lokalitäten im Überblick: Jugendstil-Pavillon

TAGUNGSRÄUME	Fläche m ²	 Theater	 Seminar	 Blocktisch	 U-Form	 Bankett	 Cocktail
Jugendstilsaal	418	500	260	–	–	330	500
Pavillon-Foyer	180	200	–	–	–	120	200
Salon 1	60	40	30	24	21	40	40
Salon 2	125	100	75	52	36	60	100
Pavillonsaal (1–3)	130	100	54	60	–	80	100
Pavillon 1	30	15	10	18	12	–	20
Pavillon 2	70	70	36	28	33	40	50
Pavillon 3	30	15	10	18	12	–	20
Panoramasaal	245	160	80	50	40	140	180
Boardroom	78	–	–	16	–	–	–
BANKETTE & EVENTS							
Hotelmuseum «Stiva»	60	40	40	40	40	40	40
Hotelmuseum «Cuschina»	50	–	–	32	–	45	60
Hotelmuseum «La Stanza»	38	–	–	24	–	–	60
Weinkeller «La Grande Cave»	36	–	–	12	–	–	20
Pavillon-Terrasse	412	–	–	–	–	160	300
Restaurant «Epoca»	–	–	–	–	–	50	50
Restaurant «The Grand»	–	–	–	–	–	100	–
Restaurant Pomodoro	–	–	–	–	–	130	–
Restaurant «Il Tschaler»	–	–	–	–	–	80	100
Chadafö Bar	–	–	–	–	–	–	60



Languages spoken

- Ukrainian
- Slovak
- Russian
- Portuguese
- Italian
- French
- Spanish
- English
- German
- Czech

General cont...

- Lift
- Bridal suite
- Facilities for disabled guests
- Non-smoking rooms
- Newspapers
- Room service
- Safety deposit box

Contact

Address

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We accept...

