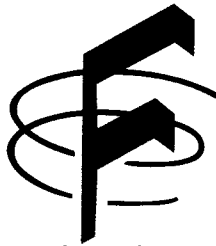


2/14/18

Fabulous experience!! You definitely need Matt Freda in your life if you are planning on purchasing a home. Great communication, friendly, timely, knowledgeable, funny, supportive, and most important has your best interest at heart. Matt works with a great team, and his resources are excellent!! I have already recommended teamFreda to a friend of mine who is looking to buy a home, and will continue to recommend them to anyone that I know, who is looking to purchase a home. THANKS!!
teamFreda.

Michelle Lawrence

A handwritten signature in black ink, consisting of a series of loops and a long horizontal stroke extending to the right.



Freda Realty, Inc.

WE WANT TO KNOW...HOW DID WE DO?

Dear Valued Client,

First of all, congratulations on the sale or purchase of your home! It has been our pleasure to serve you during the home buying / selling process. Second, we want (and value) your input. We know you're busy, so we'll keep this extremely short. **Would you mind answering 3 short questions below?**

1. On a scale of 1-10, how likely are you to refer your friends and family to teamFREDA? (Circle One)

Very Unlikely 1 2 3 4 5 6 7 8 9 10 Very Likely

2. Would you use our services again?

YES / NO

3. Will you please tell me how your overall experience with us has been?

We are very happy with ~~our~~ your
~~experience~~ ~~pro~~ company and
will use you in future
purchases

Your Name(s):

Mike Brigance

Agent Name:

Matt Freda

We truly appreciate your feedback. We review each client's responses individually, and we'll use what you tell us to improve the services we provide. Referrals from clients are not something that you can buy, they are something that you earn. Please enjoy a complimentary \$10 Dunkin' Donuts / Baskin Robbins Gift Card as a Thank You for your feedback!

I want you to be 100% confident in referring us to friends, family, neighbors and co-workers. Please don't hesitate to contact us with any questions.

Always At Your Service,

Matt & Jenn Freda

teamFREDA

(407) 513-4724

ClientCare@FredaRealtyOrlando.com

