

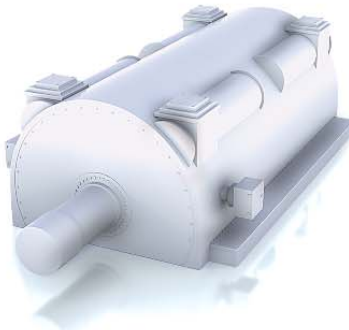


## ZOOM® SYSTEM REMOTE MAINTENANCE PLAN

VibroSystem's Remote Maintenance Plan brings to our customers a privileged array of services that give them the peace of mind they deserve. From monitoring cabinet maintenance, to the installation and training of new features for the ever evolving ZOOM® software, VibroSystem's Remote Maintenance Contract ensures optimum monitoring system performance through a comprehensive maintenance schedule carried out by your staff supported by us.

### VIBROSYSTEM PARTNERS WITH ITS CLIENTS

An effective unit condition monitoring system is not complete without the proper maintenance and support. VibroSystem partners with its clients by providing them with the knowledge needed to maintain their own systems.



### WE TAKE CARE OF:

- Training your assigned employee(s) during ZOOM system commissioning
- Coordinating maintenance interventions on the system
- Organizing the shipping of the required material to perform the maintenance
- Providing documents to be filled out during the maintenance
- Remotely supporting the assigned employee(s) during the maintenance of the ZOOM system
- Compiling all the information into a complete maintenance report





## SELF-SERVICE

VibroSystM empowers you and your personnel with the necessary knowledge and training to maintain your ZOOM system. We will assist you in performing any routine tasks.

## HOW DOES IT WORK?

A VibroSystM technician will remotely assist your assigned employee(s) with the prerequisites to perform the following tasks:

- Installation new software updates
- Maintenance and backup of the database
- Adjustment of the system configuration and/or alarm levels (if necessary)
- Verification of input signals
- Verification of acquisition units
- Replacement of air filter and evaluation of fan efficiency
- Verification of the internal wiring of the cabinet and the wall mounted enclosures
- Sending of completed documents
- Measurement data with the ZOOM system
- Access to database on the web platform

## WHAT IF?

What if you change your mind and prefer that a VibroSystM technician performs these tasks?

**VibroSystM will provide you with a quotation accordingly and our support team will coordinate with you to set an appropriate time to do the necessary maintenance.**

**Note:** The maintenance contract is available for a minimum of 1 year and can be purchased for up to 5 years.