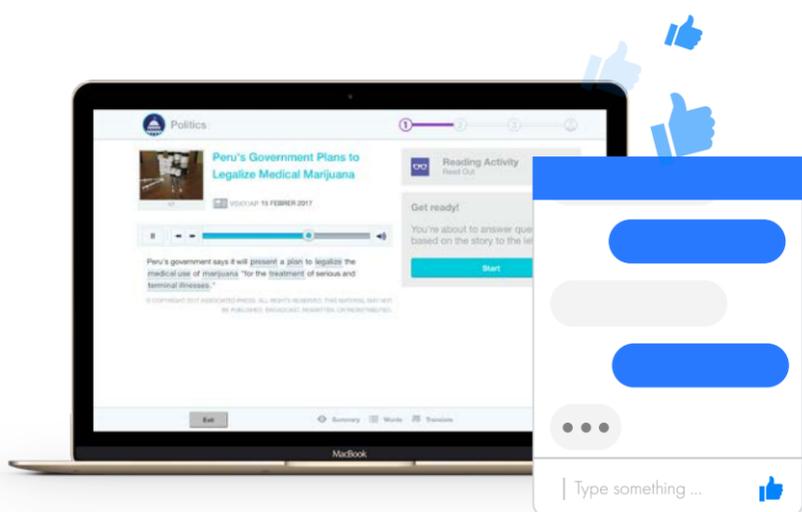


MY STUDY TIME

How is this calculated?

Ever find yourself wondering how your study time is calculated in Voxy? Well, you're in luck! Below are answers to all your questions about your study time.

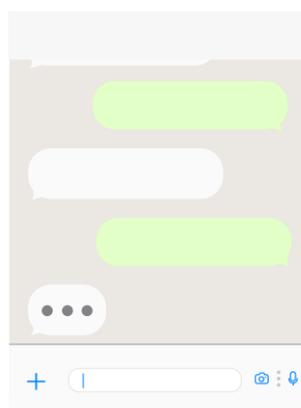


READ NOW, CHAT LATER.

We want to reward you for taking the time to read through articles, conversations, and text blurbs in the platform. Before you start any activities, if you have a lesson that requires you to read something, we will count that towards your Lesson study time. You will get credit for your exact time spent reading up to 15 minutes. However, if you leave an article open, browse around on Facebook for 30 minutes and come back to study, we can't count that time as study time. You will only see 15 minutes added.

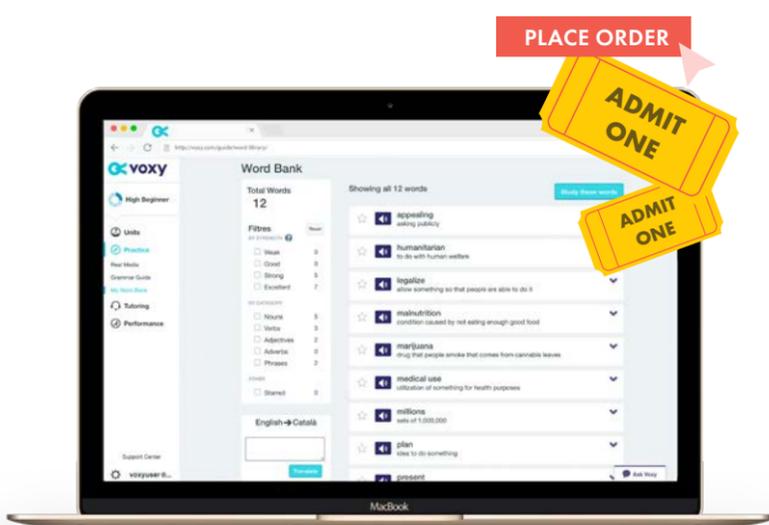
PLAY NOW, REPLY AFTER.

You know that all lessons, regardless if these come from the practice section or units, have activities you have to complete. We add this time to your study time as well, as this is where the learning happens. Because we know you are so fast at completing these, we give you study time for up to 5 minutes. If you spend more than 5 minutes on a single activity because you got distracted by your WhatsApp group messages, we can't count that time towards your study time. You will only see 5 minutes added to your Lesson study time.



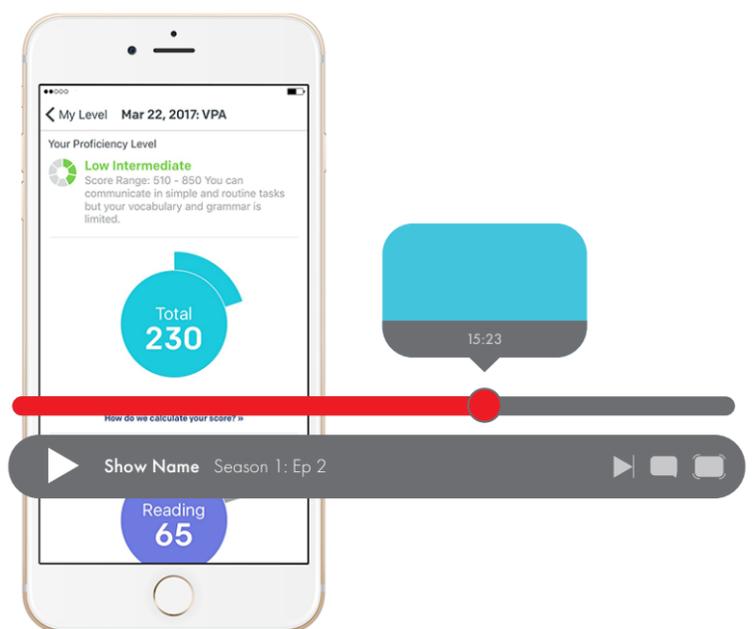
PLAN FIRST, THEN STUDY.

Picture this, it's a Friday night, you are spending time studying in the Grammar Guide or Word Bank, and you realize you forgot to buy your tickets for this weekend's concert! So you have Voxy open and leave for 10 minutes to purchase those tickets. Well, we have a special mechanism for knowing when you leave the Grammar Guide and Word Bank. If you study for 5 minutes, go to another website for 10 minutes and then come back, you will only see 5 minutes added to your Grammar Guide or Word Bank study time. Remember, you will get credit for the exact time spent in the Grammar Guide or Word Bank for up to 15 minutes.



FOCUS, PRESS PAUSE.

The Proficiency Assessment can be a really long and difficult test, but it's an important one to ensure you are at the right level! Anytime you take the Proficiency Assessment, we want to give you credit for the amount of time you are spending in the test. For each question you answer, you will get time spent added to your Proficiency Assessment study time. If you spend 3 minutes or less on a question, you will see that added to your study time. If you spend 20 minutes on a question because you are multitasking and watching Netflix while taking the test, you will only see 3 minutes added to your study time for that question.



PATIENCE, FEEDBACK IS COMING.

Group and private sessions are fun but really hard work! That's why we want to reward you for spending time in group and private sessions. It's important to know that you will only get credit for private sessions after your tutor has submitted your session feedback, and for group sessions after your tutor has marked your attendance. So once you receive your feedback, or a few days after your group session, be sure to check your Group Session or Private Session study time to see the time added.

