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Titan souls switch

Titan SoulsKey Art from Titan SoulsDeveloper(s)Acid NervePublisher(s)Devolver DigitalDesigner(s)Mark FosterAndrew GleesonProgrammer(s)Mark FosterArtist(s)Andrew GleesonWriter(s)Mark FosterDavid FennAndrew GleesonComposer(s)David FennPlatform(s)Microsoft Windows, OS X, PlayStation 4, PlayStation Vita, PlayStation AndroidReleaseWindows, OS XWW: April 14, 2015PS4, PS VitaNA: April 14, 2015EU: April 15, 2015AndroidWW: June 30, 2015Genre(s)Action-adventureMode(s)Single-player Titan Souls is an adventure action video game developed by UK-based indie studio Acid Nerve and published by Devolver Digital. It was released on April 14, 2015. Plot Between Earth and the real world beyond the lies of titan souls, spiritual sources and the number of all living beings. Now scattered among the ruins and guarded by unemployed titans charged with their care, a solitary hero armed with but a single arrow once again assembles a fragment of titan's Soul in search of truth and power. Titan Souls gameplay is a strategic, open, 2D, top-down action adventure, where players have only one arrow and can only take one punch. The goal is to defeat nineteen giant monsters called Titans, who can, just like players, take only one punch but have only one way to beat. During the fight, players have to figure out how each boss behaves and with it find a way to defeat that boss. The difficulty is that a single arrow must be charged for the shot and after that it must be taken for reuse, each action can only be performed while the player stands still, making them an easy target for the boss. Development Titan Souls draws inspiration from influences such as Dark Souls, Shadow of the Colossus and The Legend of Zelda. [1] The game was originally created for Ludum Dare Game Jam #28 as TITAN SOULS, uploaded under the username Claw. The game ranks first in the overalls, audio and mood categories. [2] Over the past six months, the game has expanded from Adobe Flash to its new engine, improving graphics and improving performance, adding new soundtracks and expanding the game from three to sixteen titans. In June 2014, Titan Souls was featured on E3 2014, revealing that the game would be published by Devolver Digital. [3] After E3, the game expanded further with three additional titans and a story. On March 25, 2015, Devolver Digital revealed that Titan Souls will be released on April 14, 2015. [4] On April 2, 2015, the Game Jam prototype was remade on a new engine, adding better graphics, an improved soundtrack and a new boss, and demos available before the full game release. [5] The game is ported to the PlayStation 4 and Vita by Abstraction Games. The game was released on April 14, 2015. [6] Abstraction Games later announced that an Android port was also underway, which was released June 30, 2015. [7] Acceptance ofAggregate AcceptanceAggregate 74/100[8]PS4: 73/100[9]VITA: 74/100[10]Review scoreScoreDestructoid8/10[11]Game Informer8.5/10[12]GameSpot7/1 [13]GameTrailers7/10[14]IGN8/10[15]PC Gamer (US)87/100[1]Polygon6.5/10[16]VideoGamer.com8/10[17] Titan Souls received positive reviews. He received a score of 74/100 on Metacritic. [8] Game Informer's Turi team gave the game 8.5/10, praising the simple controls, as well as the wide range of bosses featured, high replay scores, as well as an attractive and charming atmosphere and the design of the environment and extra challenges to extend the game's longevity. The boss's inspiring design was also praised. He also praised the music featured in the game, calling it a smart contrast to the boss's thumping songs however, he noted that patience is needed in enjoying the game because players will die very often in a game. He summed up that review by calling the game top down with a Zelda-style battle against a huge gallery of formidable bosses in vein Shadow of the Colossus. [12] Tom Orry of VideoGamer.com gave the game 8/10, praising the game's artistic visuals, challenging and quality boss battles, useful gameplay, and the game's emphasis on skill. However, he noted that the game can be frustrating to play and that the limited world and

exploration and lack of instant respawn options has dragged the game down. He summed up the review by calling the game a unique and memorable experience and stating that it was one of the most exciting titles he had ever played in 2015. [17] Brandin Tyrrel of IGN gave the game 8/10, while praising the game's checkpoint system, which saves the game from being boring, as well as its charming 16-bit art style, responsive control and creative boss battles, criticizing the game for having a generic and boring environmental design and for lack of randomness, which lowered the replay value. [15] Arthur Gies of Polygon is much more negative about the game, calling the boss fight anti-climactic, as well as criticizing the game's empty world, boss descriptions of nonsense, basic puzzles and controls for being too simple. He also criticized game boss battles for encouraging repetitive patterns in defeating bosses. [16] Reference ^ a b Hamilton, Andi (13 April 2015). Titan Souls review. 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Titan Souls external links in Digital Devolver TITAN SOULS in Ludum Dare Retrieved from ... Titan Souls manages to be so fantastic, creating a clear and memorable experience that stays with you long after you put the controller down. This is a boss worth fighting for. 9/10 - Yahoo Games Creative battles Titan Souls and liquid control makers for a very satisfying and rewarding one-punch battle.8/10 - IGNOne single great idea is the foundation for smart and sometimes thrilling action puzzles. 8.7/10 – PC Gamer The Titan Souls Digital Special Edition includes digital art books, world maps, full original soundtracks and desktop backgrounds. All files can be found in the game folder on your hard drive. Between our world and the world beyond the lies of Titan Souls, the spiritual source and number of all living beings. Now scattered among the ruins and guarded by unemployed titans charged with their care, a solitary hero armed with but a single arrow once again assembles a fragment of titan's Soul in search of truth and power. Colossal Titan: Explore the ancient ruins of your ancestors and uncover incredible and unique titans, each with their own savage attacks and hidden weaknesses. Discover and exploit their mistakes Kill the beast and assume the power of primeval located in it. Simple Battle: Release your solitary arrows at the terrible titans and call it back into your hands to release the release forced attacks. Dash and run from titan attacks but don't be afraid to die, as it is inevitable and abundant in Titan Souls.Arcane Secrets: Nature is not without its secrets. Long-forgotten titans are hidden in the shadows and wander through the furthest corners of the country - find them, destroy them, and take their own souls to discover the extent of the power here. Minimum.OS: Windows Vista/7/8Processor: 2.0 Ghz i5 or betterMemory: 4 GB RAMGraphics: 1GB RAMDirectX Video: 10Storage version: 400 MB of available space Additional notes: PlayStation 4 or Xbox 360 Games Minimum Recommendedpad.OS: OS 10.9 + Processor: 2.0 Ghz i5 or betterMemory: RAMGraphics 4 GB: 1GB RamStorage Video: 400 MB available space Additional note: Gamepad Recommended Copyright 2014 Acid Nerve. All Rights Reserved. Page 2 Browse the latest indie products, bestsellers, and discounts on Steam Now AvailableLive Page 3 You can request a refund for almost any purchase on Steam—for any reason. Maybe your PC doesn't meet hardware requirements; maybe you bought the game by accident; maybe you played the title for an hour and just didn't like it. It doesn't matter. 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Please refer to the Hardware Refund Policy for detailed guidance on the refund and cancellation processes for Steam hardware and accessories. Refunds on your Bundle can receive a full refund for each bundle purchased in the Steam Store, as long as no items in the bundle have been transferred, and if the combined usage time for all items in the bundle is less than two hours. If the bundle includes non-refundable in-game or DLC items, Steam will let you know if the entire bundle is refundable during check-out. Purchases Made Outside the Steam Valve cannot provide refunds for purchases made outside of Steam (for example, a CD key or Steam wallet card purchased from a third party). VAC Bans if you have been banned by vac (Valve Anti-Cheat system) on the game, you lose the right to refund that game. 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CRPG Earth Forsaken, Grand Strategy, Tactical RPG, Sandbox Metropolis Indie, Detective, Adventure, Mystery Handball 21 Sports, Management, Realistic, PvP Fury from Dracula: Digital Edition Strategy, Board Game, Horror, Tabletop Chio Hero Boreal Blade Action, Swordplay, Competitive, Multiplayer Mr Prepper Simulation, Craft, Survival, Killer Resource Management Among Us 3D Multiplayer, Space, Social Reduction, Yakuza Survival: Dragon-Like Adventure, Action , RPG, JRPG , Management, Film, Casual Building Truck Driver, Story Rich, Adventure, Family Friendly RUNE II: BandG Action Edition Beheading, Adventure, Open World, RPG Bowlio: Bing Bing Indie Quest, Adventure, Action, Side Scroller Paw Paw Platformer, ACTION RPG, Action, Action-Adventure Firefighting Simulator - Squad Simulation, Action, Multiplayer, SINGLEPLAYER ICBM RTS, Cold War, Military, Destruction Mars Horizon Management, Education, Strategy, Mars, Adventure, Casual , Local Multiplayer War Room Simulation, Strategy, RTS, Dieselpunk War Simulation Action, Indie, Action, Building Shennue III Adventure, Action, Rich Story, BloodRayne Martial Arts: Terminal Cut Action, Third Person Shooter, Vampire, Gore See more: Upcoming RELEASE VEIN Souls-like CODE, Anime, Character Customization, Phantom Doctrine Turn-Based Tactics RPG, Strategy, Cold War, Stealth A Way Out Co-op, Co-Op Online, Co-Op Online, Co-Op Online, Local Co-Op : FPS Resistance, Post-apocalyptic, Important Options, ARK RPG: Survival Evolved Open World Survival Craft, Survival, Open World, Multiplayer CODE VEIN Souls-like, Anime, Character Customization, Sid Meier Civilization RPG® VI Strategy, Turn-Based Strategy, Historical, Multiplayer Frostpunk Survival, City Builder, Strategy, Northgard City Builder Resource Management, RTS, Strategy, Ancestral Sim Colony: The Humankind Odyssey Open World Survival Craft , Exploration, Adventure, Open World , Survival, Action, Massive Multiplayer Action DAEMON X MACHINA, Mechs, Anime, Kenshi Open World Character Customization, Sandbox, RPG, Survival UBOAT Simulation, Strategy, Naval Combat, Sid Meier Civilization World War II® VI: Collecting Storm Strategies, Turn-Based, Multiplayer, Grand Strategy Trine 4: The Nightmare Prince Puzzle Platformer, Action-Adventure, Beautiful, Online Co-Op Planet Zoo Management, Simulation, Building, Nature The Sims™ 4 Sim Life , Simulation, Building Thief Simulator Stealth, Adventure, Crime My Friend Pedro Action, Indie, Shooter, Parkour City: Skylines City Builder, Simulation, Building, Fever Transport Strategy 2 Simulation, Strategy, Management, City Builder ARK: Genesis Season Pass Adventure, Massively Multiplayer, Action, RPG Gold Rush: The Game Simulation, Mining, Realistic, Singleplayer Planet Coaster Simulation, Building, Family Friendly, Management Banished City Builder, Colon, Simulation, Survival, Civilization City Builder Sid Meier® VI : Rise and Fall Strategies, Turn-Based, 4X, Multiplayer Cities: Skylines - Industries Simulation, Strategy, City Builder, Singleplayer Jurassic World Evolution Building, Dinosaurs, Simulation, Management Anno 1404 - Strategy Edition History, Simulation, Building, City Builder Breathedge Open World Survival Craft, Indie, Space, Sandbox Space Haven Simulation, Strategy, Basic Building, Space City: Skylines - Campus Simulation, Strategy. : Online Turn-Based Tactics, Card Battler, Grand Strategy , Tactical RPG Cities: Skylines - Mass Transit Simulation, Strategy, City Builder, Sandbox BMX The BMX Game, Sports, Bicycle, Sojourn Puzzle Simulation, Atmosphere, First Person, Adventure City: Skylines - Sunset Harbor Strategy, Simulation, City Builder, Crisis Management® 3 Action, Shooter, Adventure, Multiplayer Page 7 You can request a refund for almost any purchase on Steam—for whatever reason your PC may not meet hardware requirements; maybe you bought the game by accident; maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve will, upon request through help.steampowered.com, issue a refund for any reason, if the request is made within the required return period, and, in the case of the game, if the title has been played for less than two hours. There are more details below, but even if you are outside the refund rules we described, you can request a refund and we will check it out. You will be given a full refund of your purchase within a week of being approved. You will receive a refund in your Steam Wallet fund or through the same payment method you used to make the purchase. If, for any reason, Steam is unable to issue a refund through your original payment method, your Steam Wallet will be credited with the full amount. (Some payment methods available through Steam in your country may not support a refund of the purchase back to the original payment method. Click here for the full list.) Steam refund offer, within two weeks of purchase and with less than two hours of play time, applies to gaming apps and software Steam store. Here's an overview of how refunds work with other types of purchases. Refunds on Downloadable Content (Steam store content may be used in game applications or other software, DLC) purchased DLC purchased Steam stores can be returned within fourteen days of purchase, and if the underlying title has been played for less than two hours since the DLC was purchased, as long as the DLC has not been consumed, modified, or transferred. Please note that in some cases, Steam will not be able to provide refunds for some third-party DLC (for example, if the DLC irreversibly improves the game's character). This exception will be clearly marked as non-refundable on the Store page prior to purchase. Refunds on Steam In-Game Purchases will offer refunds for any in-game purchases Valve develops within forty-eight hours of purchase, as long as in-game items have not been consumed, modified or transferred. Third-party developers will have the option to enable refunds for in-game items with these requirements. Steam will notify you at the time of purchase if the game developer has chosen to offer a refund on the in-game item you purchased. Otherwise, non-Valve in-game in-game purchases cannot be refunded via Steam. Refunds on Pre-Purchased Titles When you pre-purchase a title on Steam (and have paid for the title in advance), you can request a refund at any time before releasing the title. A standard 14-day/two-hour refund period also applies, starting on the game's release date. Your Steam Wallet Refund may request a refund for your Steam Wallet funds within fourteen days of purchase if purchased on Steam and if you have not used the funds. Steam Hardware Within the applicable time frame identified in the Hardware Refund Policy, you may request a refund for Steam hardware and accessories purchased through Steam for any reason. You must send the hardware back to us within fourteen (14) days of requesting a refund, following the instructions we provide you. Please refer to the Hardware Refund Policy for detailed guidance on the refund and cancellation processes for Steam hardware and accessories. Refunds on your Bundle can receive a full refund for each bundle purchased in the Steam Store, as long as no items in the bundle have been transferred, and if the combined usage time for all items in the bundle is less than two hours. If the bundle includes non-refundable in-game or DLC items, Steam will let you know if the entire bundle is refundable during check-out. Purchases Made Outside the Steam Valve cannot provide refunds for purchases made outside of Steam (for example, CD keys steam wallet card purchased from a third party). VAC Bans if you have been banned by vac (Valve Anti-Cheat system) on the game, you lose the right to refund that game. Video Content We cannot offer refunds for video content on Steam (e.g. movies, shorts, series, episodes, and tutorials), unless the video is in bundles with other (non-video) refundable content. Refunds for non-redeemable gifts are refundable in a standard 14-day/two-hour refund Redeemed prizes can be refunded under the same conditions if the recipient of the prize initiates a refund. The funds used to purchase the gift will be returned to the original buyer. EU Withdrawal Rights For an explanation of how EU withdrawal rights work for Steam customers, click here. Abuse Refund is designed to eliminate the risk of purchasing titles on Steam—not as a way to get free games. If it seems to us that you are abusing a refund, we may stop offering it to you. We do not consider it abusive to request a refund on a title purchased right before the sale and then immediately buy back that title at the sale price. You can request a refund or get other assistance with your Steam purchase help.steampowered.com. Last updated April 30, 2019, Page 8 This page respects the privacy of online visitors and customers of its products and services and complies with laws applicable to your privacy protections, including, without limitation, the California Consumer Privacy Act (CCPA), the European Union General Data Protection Regulation (GDPR), and the Swiss and EU Privacy Shield Frameworks. 1. Definition Wherever we speak about Personal Data below, we mean any information that may identify you as an individual (Personally Identifiable Information) or that may be indirectly linked to you by linking it to Personally Identifiable Information. Valve also processes anonymous data, collected or not, to analyze and generate statistics related to customer habits, usage patterns, and demographics as a group or as an individual. Such anonymous data does not allow identification of customers associated with it. Valve may share anonymous data, collected or not, with third parties. Other terms capitalized in this Privacy Policy will have the meaning defined in the Steam Customer Agreement (SSA). 2. Why does Valve Collect and Process Valve Data collect and process Personal Data for the following reasons: a) if necessary for the performance of our agreement with you to provide complete gaming services and provide related Content and Services; b) if necessary to comply with our legal obligations (e.g. our obligation to store certain information under tax law); c) if necessary for legitimate and legal or third party purposes (e.g. the interests of our other customers), unless such interest is overridden by your applicable interests and legitimate rights; or d) where you have given consent to it. This reason for collecting and processing Personal Data determines and limits what Personal Data we collect how we use it (section 3. below), how long we keep it (section 4. below), who has access to it (section 5. below) and what rights and other control mechanisms are available to you as a user 6. below). 3. Types and Data Sources We Collect 3.1 Basic Account Data When setting up your Account, Valve will collect your email address and country of residence. You are also required to choose your username and password. Provision of this information is necessary to register a Steam User Account. During your account setup, the account is automatically numbered (Steam ID) which is then used to reference your user account without directly exposing personally identifiable information about you. We do not require you to provide or use your real name for Steam User Account settings. 3.2 Transaction and Payment Data To make transactions on Steam (e.g. to purchase Content and Services Subscription or to fund your Steam Wallet), you may need to provide Valve with payment data to enable the transaction. If you pay by credit card, you will need to provide Valve with typical credit card information (name, address, credit card number, expiration date and security code) to be processed and transmitted by Valve to your preferred payment service provider to enable transactions and conduct anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reason. 3.3 Other Data You Explicitly Submit, We will collect and process Personal Data whenever you explicitly provide it to us or transmit it as part of communication with others on Steam, for example on Steam Community Forums, chat, or when you provide feedback or content generated by other users. This data includes: Information you post, comment on, or follow our content and Services; Information sent via chat; The information you provide when you request information or support from us or purchase Content and Services from us, including information necessary to process your order with the relevant payment merchant or, in the event of physical goods, delivery providers; Information you provide to us when participating in competitions, contests and tournaments, or responding to surveys, such as your contact details. 3.4 Your use of Steam Client and Our Website collects various information through your general interactions with the websites, Content and Services offered by Steam. The Personal Data we collect may include, but are not limited to, browser and device information, data collected through automated electronic interactions and application usage data. Likewise, we will track your processes across our websites and apps to verify that you are not a bot and to optimize our services. 3.5 Use of games and other Subscriptions to provide you with services, we need to collect, and use various information about your activities on our Content and Services. Content Related Information includes your Steam ID, as well as what is commonly referred to as game statistics. According to game statistics, we mean information about preferences, progress in the game, play time, and information about the device you're using, including what operating system you're using, device settings, unique device identifiers, and crash data. 3.6 Our Tracking and Cookie Data uses Cookies, which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, advertising tags and device identifiers) to help us analyze how users use our services, as well as to improve the services we offer, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet. Although most web browsers automatically accept cookies, the decision whether to accept or not is yours. You can adjust your browser settings to prevent the acceptance of cookies, or to provide notice whenever cookies are sent to you. You can opt out of the use of cookies by selecting the appropriate settings in your browser. The management of the use of cookies for each browser is further detailed on the following help page: . However, please note that if you do this, you may not be able to access the full functionality of our website. When you visit one of our services, our server records your IP address, which is the number that is automatically assigned to the network where your computer is located. 3.7 Our Content Recommendations may process the information collected in this section 3 so that the content, products and services displayed on the Steam store page and in the update messages displayed when launching the Steam Client can be customized to meet your needs and filled with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by disabling the automatic loading of Steam Store pages and Steam notifications in the Interface section of the Steam Client settings. Subject to your separate consent or if explicitly permitted under applicable laws on email marketing, Valve may send you marketing messages about products and services offered by Valve to your email address. In such case, we may also use the information collected to customize the marketing message and collect information about whether you opened the message and which links in the text you followed. You may decline or withdraw your consent to receive marketing emails at any time by withdrawing consent on the same page where you previously provided them or clicking on the unsubscribe link provided in each marketing email. 3.8 Information to Detect Violations We collect certain data necessary for the detection, investigation, and prevention of fraud, fraud, and other violations of SSA and applicable laws (Violations). This data is only used for the purposes of detection, investigation, prevention and, where act on such Violations and are stored only for the minimum amount of time required for this purpose. If the data indicates that a Breach has occurred, we will retain further data for the establishment, execution or defense of legal claims as long as the statute of limitations applies or until the legal case associated with it has been resolved. Please note that specific data stored for this purpose may not be disclosed to you if disclosure will compromise the mechanism by which we detect, investigate and prevent such Breaches. 4. How Long We Retain Data, We will only retain your information for as long as necessary to meet the purposes for which the information is collected and processed or — if applicable law provides longer storage and retention periods — for the retention and retention periods required by law. Your Personal Data will then be deleted, blocked, or anonymized, as provided by applicable law. Specifically: If you terminate your Steam User Account, your Personal Data will be marked for deletion except on the legal requirements of the applicable level or other legitimate purpose specifying longer storage. In certain cases, Personal Data cannot be deleted completely to ensure consistency of gameplay experience or Steam Community Market. For example, matches you've played that affect matchmaking data and other players' scores won't be deleted; instead, your connection to this match will be permanently anonymized. Please note that Valve is required to store certain transactional data under commercial and tax laws for a period of up to ten (10) years. If you withdraw your consent on which the processing of your Personal Data or your child's Personal Data is based, we will delete your Personal Data or each of your child's Personal Data without delay so that the collection and processing of Personal Data is based on the consent withdrawn. If you exercise the right to object to the processing of your Personal Data, we will review your objections and delete your Personal Data that we process for purposes for which you object without delay so as not to be a legal basis for processing and storing this data there or unless applicable law requires us to retain the data. 5. Those Who Have Access to the Data Valve do not sell Personal Data. However, we may share or provide access to any category of Personal Data we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the level necessary to achieve the goals set out in section 2 above. In the event of sale, or merger, we may transfer Personal Data to relevant third parties subject to applicable law. 5.2 We may also share your Personal Data with our third party service providers provide customer support services in connection with goods, Content and Services distributed through Steam. Your Personal Data will be used in accordance with this Privacy Policy and only to the extent necessary to perform customer support services. 5.3 In accordance with internet standards, we may also share certain information (including your IP address and identification of steam content you wish to access) with our third party network providers providing content delivery network services and game server services in connection with Steam. Our content delivery network providers enable the delivery of the digital content you request, for example when using Steam, by using a distributed server system that sends you content, based on your geographic location. 5.4 Google Analytics Our website uses Google Analytics, a web analytics service provided by Google, Inc. (Google). Google Analytics uses cookies to help website operators analyze how visitors use the site. Information generated by cookies about visitors' use of the website will generally be sent to and stored by Google on servers in the United States. On this website, IP

anonymization has been enabled. The IP address of the user visiting Steam will be shortened. Only in exceptional cases, the full IP address will be transferred to Google's servers in the United States and shortened there. On behalf of the website operator, Google will use this information for the purpose of evaluating the website for its users, to compile reports on website activity, and to provide other services related to website activity and internet use to website operators. Google will not associate IP addresses transferred in the context of Google Analytics with other data owned by Google. You can opt out of the use of cookies by selecting the appropriate settings in your browser. However, please note that in this case you may not be able to use the full functionality of this website. You can learn more about how Google Analytics collects and uses data www.google.com/policies/privacy/partners. In addition, you can prevent the collection and processing of Google data about your use of the website, by downloading and installing browser plug-ins via the following link: . 5.5 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information is accessible to anyone by erling your Steam ID. At a minimum, the name of the public persona you have chosen to represent you on Steam and your Avatar image can be accessed in this way, as well as whether you have received a ban for cheating multiplayer games. The accessibility of any additional info about you can be controlled through your Steam Community user profile page; data is publicly available in the profile pages can be accessed automatically through the Steamworks API. In addition to publicly available information, game developers and publishers have access to certain information from the Steamworks API that is directly related to the users of the games they operate. This information is included as your minimum ownership of the game in question. Depending on which Steamworks service is implemented in the game it may also include leaderboard information, your progress in the game, achievements you have completed, matchmaking information of your multiplayer games, in-game items and other information necessary to operate the game and provide support for it. For more information about what Steamworks services a particular game has implemented, please review its store page. While we do not intentionally share Personally Identifiable Information about you through the Steamworks API such as your real name or email address, any information you share about yourself on your public Steam Profile may be accessed through the Steamworks API, including information that may make you identifiable. 5.6 The Steam Community includes message boards, forums, and/or chat areas, where users can exchange thoughts and communicate with each other. When posting a message to a board, forum, or chat area, please note that the information is publicly available online; therefore, you do so at your own risk. If your Personal Data is posted on one of our community forums upon your request, please use steam's reporting function and help site to request its deletion. 5.7 Valve may allow you to link your Steam User Account to an account offered by a third party. If you agree to link accounts, Valve may collect and combine the information you allow Valve to receive from third parties with your Steam User Account information to the level permitted by your consent at the time. If account linking requires the transmission of information about your person from Valve to a third party, you will be notified of it before the linking occurs and you will be given the opportunity to consent to the linking and transmission of your information. Your use of information by third parties will be subject to the privacy policies of third parties, which we encourage you to review. 5.8 Valve may release Personal Data to comply with court orders or laws and regulations requiring us to disclose such information. 6. Your Rights and Control Mechanisms the data protection laws of the European Economic Area, California, and other territories grant certain rights to their residents in connection with their Personal Data. While other jurisdictions may grant fewer legal rights, we make designed to exercise those rights available to our customers around the world. To enable you to exercise your data protection rights in a simple way, we provide a special section Steam support page (Privacy Dashboard). This gives you access to your Personal Data, allows you to correct and delete it if necessary and refuses its use if you feel the need. To access it, go to the Steam support page and select the My Account menu item -> Data Related to your Steam Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you can also contact Valve with questions or requests through the contact process described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights with respect to your Personal Data: 6.1 Access Rights. You have the right to access your Personal Data that we hold about you, i.e. the right to require free information (i) whether your Personal Data is stored, (ii) access to and/or (iii) duplicate Personal Data stored. You may exercise the right to access your Personal Data through the Privacy Dashboard. If such requests affect the rights and freedoms of others or are manifestly unfounded or excessive, we reserve the right to charge reasonable fees (taking into account administrative costs for providing information or communications or taking the requested action) or refusing to act on such requests. 6.2 Right to Repair. If we process your Personal Data, we will endeavor to ensure by implementing appropriate measures that your Personal Data is accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you can change the information you provide through the Privacy Dashboard. 6.3 Right to Delete. You have the right to obtain deletion of Personal Data about you if the reason why we may collect it (see section 2. above) no longer exists or if there is another legal basis for its deletion. For individual items of Personal Data, please edit it through the Privacy Dashboard or request deletion through the Steam support page. You can also request the deletion of your Steam user account through the Steam support page. As a result of deleting your Steam User Account, you will lose access to Steam services, including Steam User Accounts, Subscriptions and game-related information linked to the Steam User Account and the possibility to access other services you use for the Steam User Account. We allow you to recover your Steam User Account during the 30 (thirty) day grace period from the time you request the deletion of your Steam User Account. This functionality allows you not to lose your account by accident, due to loss of your account credentials or due to hacking. During the suspension period, we will be able to complete any financial and other activities that you may have started before submitting a Steam User Account deletion request. After the grace period, personal data associated with your account will be deleted subject to section 4. Top. In some cases, the deletion of your Steam User Account, and therefore deletion of Personal Data, is complicated. That is, if your account has a business relationship with Valve, such as because of your work for game developers, you will only be able to delete your Steam User Account after you transfer this role to another user or have dissolved the business relationship. In some cases, taking into account the complexity and number of requests, the period of deletion of Personal Data may be extended, but not more than two months away. 6.4 Right to Object. When the processing of your Personal Data is based on legitimate interests in accordance with Section 6(1)(f) of gdpr / section 2.c) of this Privacy Policy, you have the right to refuse this processing. If you object, we will no longer process your Personal Data unless there are reasons of interest and applicable to processing as described in Article 21 of the GDPR; especially if data is necessary for the establishment, execution or defense of legal claims. You also have the right to file a complaint with the supervisory authority. 6.5 Right to restrictions on the processing of your Personal Data, you have the right to obtain restrictions on the processing of your Personal Data under the provisions set forth in section 18 of the GDPR. 6.6 The right to The Portability of Your Personal Data has the right to receive your Personal Data in a structured, commonly used and machine-readable format and has the right to transmit such data to other controllers under the conditions set forth in section 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data If French data protection laws apply to you, you have the right to set guidelines for the preservation, deletion and delivery of Personal Data after your death in accordance with sections 40-1 of Law No. 78-17 of January 6, 1978 on Information, Technology, Data Files and Civil Liberties. 7. Children The minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from children under this age. If certain countries apply a higher age of consent for the collection of Personal Data, Valve requires parental consent before a Steam User Account can be created and the Personal Data associated with it is collected. Valve encourages parents to instruct their children to never provide personal information online. 8. Contact Info You can contact Valve's data protection officer at the address below. While we review any requests sent by mail, please be aware that to combat fraud, harassment, and identity theft, the way to access, correct, or delete your data is to log in with your Steam User in and select the menu item -> My Account -> View Account Data. Valve Corporation Att. P.O. Box 1688 Bellevue Data Protection Officer, WA 98009 European representative for data protection questions: Valve GmbH Att. Legal Rödingsmarkt 9 D-20354 Hamburg Germany 9. Additional Information for Users from the European Economic Area, the United Kingdom, and Swiss Valve and TR Technical Services Inc., its wholly U.S.-owned subsidiaries (collectively Valve) comply with the EU-U.S. and Swiss-U.S. Privacy Shield Frameworks. The Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use and storage of personal information transferred from the European Union and Switzerland to the United States. Valve has certified to the Commerce Department that it complies with the Privacy Shield Principles. If there is a conflict between the terms of this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles will apply. To learn more about the Privacy Shield program, and to view our certifications, please visit . In accordance with the Privacy Shield Principles, Valve is committed to resolving complaints about our collection or use of your personal information. EU and Swiss individuals with questions or complaints regarding our Privacy Shield policy should first contact Valve here. If you have any privacy concerns or unresolved data usage that we have not satisfactorily addressed, please contact our US-based (free) third party dispute resolution provider . As described in the Privacy Shield documentation (certain residual claims that are not resolved in other ways may be subject to binding arbitration. In such cases, arbitration options will be available to you. The Privacy Shield Principles describe Valve's accountability for Personal Data which is then transferred to a third-party agent. Under the Principles, Valve will remain liable if a third party agent processes personal information in a manner inconsistent with the Principles, unless Valve proves it is not responsible for the event causing damage. The Federal Trade Commission has jurisdiction over Valve's compliance with Privacy Shield. 10. Additional Information to Users of the California CCPA gives California residents certain privacy rights regarding the Personal Data we collect. We are committed to respecting these rights and complying with the CCPA. The following describes these rights and Valve's practices with respect to them. Right to Know. Under the CCPA you have the right to ask us to disclose to what Personal Data we collect, use, disclose, and sell. Right to Request Deletion. You also have the right to request removal of in our hands, subject to certain exceptions. Please note that your request to delete data may affect your use of the Steam service in some cases, and we may refuse to delete the information for the reasons set out in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents the right to opt out of the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the last 12 months. You also have the right to receive notice of our practices in or before the collection of your Personal Data. Finally, you have the right not to be discriminated against for using your rights under the CCPA. Exercise Your Rights. The primary way to access, manage, or delete your Personal Data is through the Privacy Dashboard, as described in section 6 of this Policy. Customer may also delete the relevant Steam Account and Personal Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found on the . To verify your identity, you must sign in with your Steam User Account to use the form. Finally, you can contact us with a request on questions@valvesoftware.com, however, before granting access to, or deleting any personal data, based on requests received by email, we need to verify your identity using the Proof of Ownership process described in . You may appoint, in writing or by power of attorney, an authorized agent to make a request on your behalf to exercise your rights under the CCPA. Before receiving such a request from an agent, we will ask the agent to provide evidence that you have allowed him or her to act on your behalf, and we may require you to verify your identity directly with us. Categories, Sources, Objectives, and Recipients of Data We Collect. During the previous 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The source from which we collect Personal Data, and the purpose for which we collect and process it, is described in sections 2 and 3. For the previous 12 months, we have disclosed for business purposes each category personal data with third party categories as described in article 5. Revision Date: July 28, 2020 Page 9 Valve respects the privacy of online visitors and customers of its products and services and complies with protections, including, without limitation, the California Consumer Privacy Act (CCPA), the European Union General Data Protection Regulation (GDPR), and Switzerland and the EU Privacy Shield 1. Definition Wherever we speak about Personal Data below, we mean any information that may identify you as an individual (Personally Identifiable Information) or that may be indirectly linked to you by linking it to Personally Identifiable Information. Valve also processes anonymous data, collected or not, to analyze and generate statistics related to customer habits, usage patterns, and demographics as a group or as an individual. Such anonymous data does not allow identification of customers associated with it. Valve may share anonymous data, collected or not, with third parties. Other terms capitalized in this Privacy Policy will have the meaning defined in the Steam Customer Agreement (SSA). 2. Why does Valve Collect and Process Valve Data collect and process Personal Data for the following reasons: a) if necessary for the performance of our agreement with you to provide complete gaming services and provide related Content and Services; b) if necessary to comply with our legal obligations (e.g. our obligation to store certain information under tax law); c) if necessary for legitimate and legal or third party purposes (e.g. the interests of our other customers), unless such interest is overridden by your applicable interests and legitimate rights; or d) where you have given consent to it. This reason for collecting and processing Personal Data determines and limits what Personal Data we collect and how we use it (section 3. below), how long we retain it (section 4. below), who has access to it (section 5. below) and what rights and other control mechanisms are available to you as a user (section 6. below). 3. Types and Data Sources We Collect 3.1 Basic Account Data When setting up your Account, Valve will collect your email address and country of residence. You are also required to choose your username and password. Provision of this information is necessary to register a Steam User Account. During your account setup, the account is automatically numbered (Steam ID) which is then used to reference your user account without directly exposing personally identifiable information about you. We do not require you to provide or use your real name for Steam User Account settings. 3.2 Transaction and Payment Data To make transactions on Steam (e.g. to purchase a Content and Services Subscription or to fund your Steam Wallet), you may need to provide Valve with payment data to enable the transaction. If you pay by credit card, you will need to provide typical credit card information (name, credit card number, expiration date and security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to enable transactions and anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reason. 3.3 Other Data You Explicitly Submit. We will collect and process Personal Data whenever you explicitly provide it to us or transmit it as part of communication with others on Steam, for example on Steam Community Forums, chat, or when you provide feedback or content generated by other users. This data includes: Information you post, comment on, or follow our content and Services; Information sent via chat; The information you provide when you request information or support from us or purchase Content and Services from us, including information necessary to process your order with the relevant payment merchant or, in the event of physical goods, delivery providers; Information you provide to us when participating in competitions, contests and tournaments, or responding to surveys, such as your contact details. 3.4 Your use of Steam Client and Our Website collects various information through your general interactions with the websites, Content and Services offered by Steam. The Personal Data we collect may include, but are not limited to, browser and device information, data collected through automated electronic interactions and application usage data. Likewise, we will track your processes across our websites and apps to verify that you are not a bot and to optimize our services. 3.5 Use of games and other Subscriptions to provide you with services, we need to collect, store and use various information about your activities on our Content and Services. Content Related Information includes your Steam ID, as well as what is commonly referred to as game statistics. According to game statistics, we mean information about your game preferences, progress in the game, play time, and information about the device you're using, including what operating system you're using, device settings, unique device identifiers, and crash data. 3.6 Our Tracking and Cookie Data uses Cookies, which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, advertising tags and device identifiers) to help us analyze how users use our services, as well as to improve the services we offer, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet. Although most web browsers automatically accept cookies, the decision whether to accept or not is yours. You can adjust your browser settings to prevent the acceptance of cookies, or to provide notice cookies are sent to you. You can opt out of the use of cookies by selecting the appropriate settings in your browser. The management of the use of cookies for each browser is further detailed on the following help page: . However, please note that if you do so you may not be able to access the full functionality of our website. When you visit one of our services, our server records your IP address, which is the number that is automatically assigned to the network where your computer is located. 3.7 Our Content Recommendations may process the information collected in this section 3 so that the content, products and services displayed on the Steam store page and in the update messages displayed when launching the Steam Client can be customized to meet your needs and filled with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by disabling the automatic loading of Steam Store pages and Steam notifications in the Interface section of the Steam Client settings. Subject to your separate consent or if explicitly permitted under applicable laws on email marketing, Valve may send you marketing messages about products and services offered by Valve to your email address. In such case, we may also use the information collected to customize the marketing message and collect information about whether you opened the message and which links in the text you followed. You may decline or withdraw your consent to receive marketing emails at any time by withdrawing consent on the same page where you previously provided them or clicking on the unsubscribe link provided in each marketing email. 3.8 Information Necessary to Detect Breaches We collect certain data necessary for the detection, investigation, and prevention of fraud, fraud, and other violations of SSA and applicable laws (Violations). This data is only used for the purposes of detection, investigation, prevention, and, where applicable, acts on such Breaches and is stored only for the minimum amount of time required for this purpose. If the data indicates that a Breach has occurred, we will retain further data for the establishment, execution or defense of legal claims as long as the statute of limitations applies or until the legal case associated with it has been resolved. Please note that specific data stored for this purpose may not be disclosed to you if disclosure will compromise the mechanism by which we detect, investigate and prevent such Breaches. 4. How Long We Retain Data. We will only retain your information for as long as necessary to meet the purposes for which the information is collected and processed or — if applicable law provides longer storage and retention periods — for the retention and retention periods required by law. After that your Personal Data will be blocked, or anonymized, as provided by applicable law. Specifically: if you terminate your Steam User Account, your Personal Data will be marked for deletion except on the legal requirements of the degree or otherwise valid longer storage. In certain cases, Personal Data cannot be deleted completely to ensure consistency of gameplay experience or Steam Community Market. For example, matches you've played that affect matchmaking data and other players' scores won't be deleted; instead, your connection to this match will be permanently anonymized. Please note that Valve is required to store certain transactional data under commercial and tax laws for a period of up to ten (10) years. If you withdraw your consent on which the processing of your Personal Data or your child's Personal Data is based, we will delete your Personal Data or each of your child's Personal Data without delay so that the collection and processing of Personal Data is based on the consent withdrawn. If you exercise the right to object to the processing of your Personal Data, we will review your objections and delete your Personal Data that we process for purposes for which you object without delay so as not to be a legal basis for processing and storing this data there or unless applicable law requires us to retain the data. 5. Those Who Have Access to the Data Valve do not sell Personal Data. However, we may share or provide access to any category of Personal Data we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the level necessary to achieve the goals set out in section 2 above. In the event of a reorganization, sale or merger, we may transfer Personal Data to relevant third parties subject to applicable law. 5.2 We may also share your Personal Data with our third party service providers providing customer support services in connection with goods, Content and Services distributed through Steam. Your Personal Data will be used in accordance with this Privacy Policy and only to the extent necessary to perform customer support services. 5.3 In accordance with internet standards, we may also share certain information (including your IP address and identification of steam content you wish to access) with our third party network providers providing content delivery network services and game server services in connection with Steam. Our content delivery network providers enable the delivery of the digital content you request, for example when using Steam, by using a distributed server system that sends you content, based on your geographic location. 5.4 Google Analytics Our website uses Google Analytics, a web analytics service provided by Google, Inc. (Google). Google Analytics uses cookies to website operators analyze how visitors use the site. Information generated by cookies about visitors' use of the website will generally be transmitted to and stored stored Google on servers in the United States. On this website, IP anonymization has been enabled. The IP address of the user visiting Steam will be shortened. Only in exceptional cases, the full IP address will be transferred to Google's servers in the United States and shortened there. On behalf of the website operator, Google will use this information for the purpose of evaluating the website for its users, to compile reports on website activity, and to provide other services related to website activity and internet use to website operators. Google will not associate IP addresses transferred in the context of Google Analytics with other data owned by Google. You can opt out of the use of cookies by selecting the appropriate settings in your browser. However, please note that in this case you may not be able to use the full functionality of this website. You can learn more about how Google Analytics collects and uses data www.google.com/policies/privacy/partners. In addition, you can prevent the collection and processing of Google data about your use of the website, by downloading and installing browser plug-ins via the following link: . 5.5 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information is accessible to anyone by erling your Steam ID. At a minimum, the name of the public persona you have chosen to represent you on Steam and your Avatar image can be accessed in this way, as well as whether you have received a ban for cheating in multiplayer games. The accessibility of any additional info about you can be controlled through your Steam Community user profile page; publicly available data on your profile page can be accessed automatically through the Steamworks API. In addition to publicly available information, game developers and publishers have access to certain information from the Steamworks API that is directly related to the users of the games they operate. This information is included as your minimum ownership of the game in question. Depending on which Steamworks service is implemented in the game it may also include leaderboard information, your progress in the game, achievements you have completed, matchmaking information of your multiplayer games, in-game items and other information necessary to operate the game and provide support for it. For more information about what Steamworks services a particular game has implemented, please review its store page. While we do not knowingly share Personally Identifiable Information about you through the Steamworks API such as your real name or email address, any information you share about yourself on your public Steam Profile accessible through the Steamworks API, including information that can make you identifiable. 5.6 Steam Community including boards, forums, and/or chat areas, where users can exchange thoughts and communicate with each other. When posting a message to a board, forum, or chat area, please note that the information is publicly available online; therefore, you do so at your own risk. If your Personal Data is posted on one of our community forums upon your request, please use steam's reporting function and help site to request its deletion. 5.7 Valve may allow you to link your Steam User Account to an account offered by a third party. If you agree to link accounts, Valve may collect and combine the information you allow Valve to receive from third parties with your Steam User Account information to the level permitted by your consent at the time. If account linking requires the transmission of information about your person from Valve to a third party, you will be notified of it before the linking occurs and you will be given the opportunity to consent to the linking and transmission of your information. Your use of information by third parties will be subject to the privacy policies of third parties, which we encourage you to review. 5.8 Valve may release Personal Data to comply with court orders or laws and regulations requiring us to disclose such information. 6. Your Rights and Control Mechanisms the data protection laws of the European Economic Area, California, and other territories grant certain rights to their residents in connection with their Personal Data. While other jurisdictions may grant fewer legal rights, we make tools designed to exercise those rights available to our customers around the world. To allow you to exercise data protection rights in a simple way, we provide a special section on the Steam support page (Privacy Dashboard). This gives you access to your Personal Data, allows you to correct and delete it if necessary and refuses its use if you feel the need. To access it, go to the Steam support page and select the My Account menu item -> Data Related to your Steam Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you can also contact Valve with questions or requests through the contact process described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights with respect to your Personal Data: 6.1 Access Rights. You have the right to access your Personal Data that we hold about you, i.e. the right to require free information (i) whether your Personal Data is stored, (ii) access to and/or (iii) duplicate Personal Data stored. You may exercise the right to access your Personal Data through the Privacy Dashboard. If such request affects the rights and freedoms of others or is manifestly unfounded or excessive, we to charge a reasonable fee (taking into account administrative costs for providing information or communications or taking the requested action) or refusing to act on such requests. 6.2 Right to Repair. If we process your Personal Data, we will endeavor to ensure by implementing appropriate measures that your Personal Data is accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you can change the information you provide through the Privacy Dashboard. 6.3 Right to Delete. You have the right to obtain deletion of Personal Data about you if the reason why we may collect it (see section 2. above) no longer exists or if there is another legal basis for its deletion. For individual items of Personal Data, please edit it through the Privacy Dashboard or request deletion through the Steam support page. You can also request the deletion of your Steam user account through the Steam support page. As a result of deleting your Steam User Account, you will lose access to Steam services, including Steam User Accounts, Subscriptions and game-related information linked to the Steam User Account and the possibility to access other services you use for the Steam User Account. We allow you to recover your Steam User Account during the 30 (thirty) day grace period from the time you request the deletion of your Steam User Account. This functionality allows you not to lose your account by accident, due to loss of your account credentials or due to hacking. During the suspension period, we will be able to complete any financial and other activities that you may have started before submitting a Steam User Account deletion request. After the grace period, personal data associated with your account will be deleted subject to section 4. Top. In some cases, the deletion of your Steam User Account, and therefore deletion of Personal Data, is complicated. That is, if your account has a business relationship with Valve, such as because of your work for game developers, you will only be able to delete your Steam User Account after you transfer this role to another user or have dissolved the business relationship. In some cases, taking into account the complexity and number of requests, the period of deletion of Personal Data may be extended, but not more than two months away. 6.4 Right to Object. When the processing of your Personal Data is based on legitimate interests in accordance with Section 6(1)(f) of gdpr / section 2.c) of this Privacy Policy, you have the right to refuse this processing. If you object, we will no longer process your Personal Data unless there are reasons of interest and applicable to processing as described in Article 21 of the GDPR; especially if data is necessary for the formation, or defense of legal claims. You also have complaint to the supervisory authority. 6.5 Right to restrictions on the processing of your Personal Data, you have the right to obtain restrictions on the processing of your Personal Data under the provisions set forth in section 18 of the GDPR. 6.6 The right to The Portability of Your Personal Data has the right to receive your Personal Data in a structured, commonly used and machine-readable format and has the right to transmit such data to other controllers under the conditions set forth in section 20 of the GDPR. 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Contact Info You can contact Valve's data protection officer at the address below. While we review any requests sent by mail, please be aware that to combat fraud, harassment, and identity theft, the only way to access, correct, or delete your data is to log in with your Steam User Account on the and select the menu item -> My Account -> View Account Data. Valve Corporation Att. P.O. Box 1688 Bellevue Data Protection Officer, WA 98009 European representative for data protection questions: Valve GmbH Att. Legal Rödingsmarkt 9 D-20354 Hamburg Germany 9. Additional Information for Users from the European Economic Area, the United Kingdom, and Swiss Valve and TR Technical Services Inc., its wholly U.S.-owned subsidiaries (collectively Valve) comply with the EU-U.S. and Swiss-U.S. Privacy Shield Frameworks. The Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use and storage of personal information transferred from the European Union and Switzerland to the United States. Valve has certified to the Commerce Department that it complies with the Privacy Shield Principles. If there is a conflict between the terms of this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles will apply. To learn more about the Privacy Shield program, and to view our certifications, please visit in accordance with the Privacy Shield Principles, Valve is committed to resolving complaints about our collection or use of your personal information. EU and Swiss individuals with questions or complaints regarding our Privacy Shield policy should first contact Valve here. If you have any privacy concerns or unresolved data usage that we have not satisfactorily addressed, please contact our US-based (free) third party dispute resolution provider . As described in the Privacy Shield documentation (certain residual claims that are not resolved in other ways may be subject to binding arbitration. In such cases, arbitration options will be available to you. The Privacy Shield Principles describe Valve's accountability for Personal Data which is then transferred to a third-party agent. Under the Principles, Valve will remain liable if a third party agent processes personal information in a manner inconsistent with the Principles, unless Valve proves it is not responsible for the event causing damage. The Federal Trade Commission has jurisdiction over Valve's compliance with Privacy Shield. 10. Additional Information to Users of the California CCPA gives California residents certain privacy rights regarding the Personal Data we collect. 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Finally, you have the right not to be discriminated against for using your rights under the CCPA. Exercise Your Rights. The primary way to access, manage, or delete your Personal Data is through the Privacy Dashboard, as described in section 6 of this Policy. Customer may also delete the Steam Account Personal Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you may also contact us with a request to using the form found in the . To verify your identity, you must sign in with your Steam User Account to use the form. Finally, you can contact us with a request on questions@valvesoftware.com, however, before granting access to, or deleting any personal data, based on requests received by email, we need to verify your identity using the Proof of Ownership process described in . You may appoint, in writing or by power of attorney, an authorized agent to make a request on your behalf to exercise your rights under the CCPA. Before receiving such a request from an agent, we will ask the agent to provide evidence that you have allowed him or her to act on your behalf, and we may require you to verify your identity directly with us. Categories, Sources, Objectives, and Recipients of Data We Collect. During the previous 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The source from which we collect Personal Data, and the purpose for which we collect and process it, is described in sections 2 and 3. For the previous 12 months, we have disclosed for business purposes each category personal data with third party categories as described in article 5. Revision Date: July 28, 2020 Page 10 of the Depth Building, Sandbox, Strategy, Open World Happy Quest Casual, Nudity, Strategy, Aokana Sexual Content - EXTRA ADVENTURE1, Casual, Visual Novel, Anime Need for Speed™ Hot Pursuit Remastered Combat Racing, Racing, Open World, Driving Thief Simulator VR VR Only Simulation, Indie, Action, VR Superimimal Narrative, First-Person, Puzzle, Story Rich Möbius Front' 83 Turn-Based Military, Wargame, Cold War Apex Legend™ - Action Edition Champion, Adventure, Battle Royale Apex Legends™ Battle Royale, Free to Play, First Person, Shooter SpellForce 3: FALLEN God RPG, Strategy, RTS, City Builder Visage Horror, Psychological Horror, Survival Horror, Adventure The Dark Pictures Anthology: Little Hope Horror, Survival Horror, Psychological Horror, Survival Oasis VR PvP, Co-op Online, Multiplayer Monster Prom 2: Monster Camp Indie , Dating Sim, Multiplayer, Comedy Pumpkin Jack Adventure, Action, 3D Platformer, Colorful The Outer Worlds Action RPG, Open World, Exploration, FPS Manifold Garden Puzzle, First-Person, Exploration, Abstract Amnesia: Rebirth Horror, Adventure, Indie, Survival Horror DOOM Eternal: The Ancient Gods - Part One Action, Gore, Violent, FPS Circle of Sumo: Online Rumble Competitive, Funny, 2D, Multiplayer Noita Action, Dungeon Crawler, RPG, Indie Barbarian: Testament of the Primordials Action, Indie, Adventure, RPG Jackpot Party Pack 7 Party Game, Party, Word Game, Board Game Vector Free to Play, Play, Indie, Renscape Action @ Massively Multiplayer, RPG, Open World, MMORPG SPACE/MECH/PILOT EA SPORTS™ FIFA 21 Sports, Soccer, Runner, PvP Ikenfell Indie, RPG, Pixel Graphics, Female Protagonist Panoptic VR Only Indie, Action, Asymmetric VR, VR Virtual Cottage Atmospheric, Relaxing, Casual, Minimalist Phasmophobia VR Supported Horror, Online Co-Op, Multiplayer, Psychological Horror Among Us Multiplayer, Online Co-Op, Online Co-Op, Online Co-Op Social Deduction Destiny 2: Beyond Light Deluxe Edition Action, Adventure, Free to Play, FPS Cyberpunk 2077 Cyberpunk, Open World, RPG, Futuristic Destiny Destiny2: Beyond Light + Season Adventure, Action, Free to Play Teardown Destruction, Physics, Voxel, Sandbox CS:GO Key Status Enhancement FPS, Shooter, Multiplayer, Competitive Microsoft Flight Simulator Simulation, Flight, Multiplayer, Open World Phantom Doctrine Turn-Based Tactics, Strategy, Cold War, Stealth Raft Survival, Open World Survival Craft, Multiplayer, Winter Social Reduction Craft Project, Survival, Multiplayer, Indie Sea of Thieves Adventure, Action, Multiplayer, Pirates Hades Action Roguelike, Action, Indie, RPG Beat Saber VR Only VR, Rhythm, Music, Great Soundtrack CODE VEIN Souls-like, Anime, Character Customization, RPG A Way Out Co-op, Online Co-Op, Local Co-Op, Action-Adventure Microsoft Flight Simulator Simulation, Flight, Multiplayer, Open World Terminator: ResistanceS, Post-apoca Important Options, DYSMANTLE EARLY ACCESS RPG, RPG, Adventure, Open World Yakuza: Like Dragon Adventure, Action, RPG, JRPG CODE VEIN Souls-like, Anime, Character Customization, RPG Phantom Doctrine Turn-Based Tactics, Strategy, Action, Social Reduction, Casual, Survival The Jackbox Party Pack 7 Party Game, Party, Word Game, Board Game Superimimal Narration, First Person, Puzzle, Rich Story Beyond Wire Action, World War I, FPS, Realistic UBOAT Simulation, Strategy, Naval Combat, World War II Rust Survival, Craft, Multiplayer, Open World Grand Theft Auto V Open World, Action, Multiplayer, Car Sim The Dark Pictures Anthology: Little Hope Horror, Survival Horror, Psychological Horror, Survival Need for Speed™ Hot Pursuit Remastered Combat Racing, Racing, Open World, Driving See more: Top Sellers or Global Top Sellers Team and the Library of Labyrinth JRPG, RPG Anime Prodeus Action, Indie, Adventure, Casual TOKYOYO: The Tower of Perpetuity Action, Roguelike Action, Cute, Roguelike FUSER™ Casual, Rhythm, Music, Character Customization The Falconer Flight, Open World, Third Person, Exploration Observer: System Redux Horror, Investigation, Hacking, Stealth Sakuna: Of Rice and Ruin Action, Farming Sim , Story Rich, Side Scroller XIII, PvP, Shooter, Crpg Buni Forsaken, Grand Strategy, Tactical RPG, Sandbox Metropolis Indie, Detective, Adventure, Mystery Handball 21 Sports, Realistic, PvP Fury from Dracula: Digital, Digital Edition Strategy, Games, Horror, Tabletop Chi Hero Blade Action, Swordplay, Competitive, Multiplayer Mr. Prepper Simulation, Craft, Survival, Killer Management Resources Among Us 3D Multiplayer, Space, Social Reduction, Yakuza Survival: Like Dragon Adventure, Action, RPG, JRPG Filmmaker Tycoon Simulation, Management, Movie, Build Casual Truck Driver, Rich Story, Adventure, Family Friendly RUNE II: Rpg Action Edition Beheading, Adventure, Open World, RPG Bowlio : The Quest B, Adventure, Action, Side Scroller Paw Paw Platformer, Action RPG, Action, Action Fire Fighting Simulator - Squad Simulation, Action, Multiplayer, RTS ICBM Single Player, Cold War, Military, Mars Horizon Destruction Management, Education, Strategy, Mars Bee Simulator Simulation, Adventure, Casual, Local Multiplayer Space Simulation, Strategy, RTS, Dieselpunk Action War Simulation, Indie, Action, Shenmue III Building Adventure, Action, Rich Story, Third Person Shooter, Vampires, Gore See more: Upcoming RELEASE CODE VEIN Souls-like, Anime, Character Customization, RPG Phantom Doctrine Turn-Based Tactics, Strategy, Cold War, Stealth A Way Out Co-op, Online Co-Op, Local Co-Op, Action-Adventure Terminator: Resistance FPS, Post-apocalyptic, Choices Matter, RPG ARK: Survival Evolved Open World Survival Craft, Survival, Open World, Multiplayer CODE VEIN Souls-like, Anime, Character Customization, RPG Sid Meier's Civilization® VI , Turn-Based Strategy, Historical, Multiplayer Frostpunk Survival, City Builder, Strategy, Northgard City Builder Resource Management, RTS, Strategy, Ancestral Sim Colony: The Humankind Odyssey Open World Survival Craft, Exploration, Adventure, Open World ARK: Survival Evolved Season Pass Adventure, Survival, Action, Massively Multiplayer DAEMON X MACHINA Action, Mechs, Anime, Kenshi Character Customization Open World, Sandbox, RPG, Survival UBOAT Simulation, Strategy, Naval Battle , World War II Sid Meier's Civilization® VI : Collecting Storm Strategy, Turn-Based, Multiplayer, Grand Strategy Trine 4: The Nightmare Prince Puzzle Platformer, Action-Adventure, Beautiful, Online Co-Op Planet Zoo Management, Simulation, Building, Nature The Sims™ 4 Life Sim, Character Customization, Simulation, Building Thief Simulator Simulation, Stealth,

Adventure, Crime My Friend Pedro Action, Indie, Shooter, Parkour Cities: Skylines City Builder, Simulation, Building, Strategy : Genesis Season Pass Adventure, Massively Multiplayer, Action, RPG Gold Rush: The Game Simulation, Mining, Realistic, Singleplayer Planet Coaster Simulation, Building, Family Friendly, Management Banished City Builder, Colony Sim, Strategy, Simulation Frostpunk: The Last Autumn Strategy, Simulation, Survival, City Builder Sid Meier's VI: Strategy Up and Down, Turn-Based, 4X, Multiplayer Cities: Skylines - Industrial Simulation, Strategy, City Builder, Singleplayer Jurassic World Evolution Building, Dinosaurs, Simulation, Management Anno 1404 - Strategy Edition History, Simulation, Building, City Builder Breathes Open World Survival Craft, Indie, Space, Space Sandbox Simulation, Strategy, Basic Building, Space City: Skylines - Campus Simulation, Strategy, Warhammer Underworlds City Builder: Online Turn-Based , Grand Strategy, City Tactical RPG: Skylines - Mass Transit Simulation, Strategy, City Builder, Sandbox BMX The BMX Game, Sports, Bikes, Sojourn Puzzle Simulation, Atmosphere, First Person, Adventure City: Skylines - Sunset Port Strategy, Simulation®, City Builder, Crisis Management, Action 3, Shooter, Adventure, 11 Valve Multiplayer Page respects the privacy of online visitors and customers of its products and services and complies with applicable laws, including, without limitation, , the California Consumer Privacy Act (CCPA), the European Union General Data Protection Regulation (GDPR), and the Swiss and EU Privacy Shield Frameworks. 1. Definition Wherever we speak about Personal Data below, we mean any information that may identify you as an individual (Personally Identifiable Information) or that may be indirectly linked to you by linking it to Personally Identifiable Information. Valve also processes anonymous data, collected or not, to analyze and generate statistics related to customer habits, usage patterns, and demographics as a group or as an individual. Such anonymous data does not allow identification of customers associated with it. Valve may share anonymous data, collected or not, with third parties. Other terms capitalized in this Privacy Policy will have the meaning defined in the Steam Customer Agreement (SSA). 2. Why does Valve Collect and Process Valve Data collect and process Personal Data for the following reasons: a) if necessary for the performance of our agreement with you to provide complete gaming services and provide related Content and Services; b) if necessary to comply with our legal obligations (e.g. our obligation to store certain information under tax law); c) if necessary for legitimate and legal or third party purposes (e.g. the interests of our other customers), unless such interest is overridden by your applicable interests and legitimate rights; or d) where you have given consent to it. This reason for collecting and processing Personal Data determines and limits what Personal Data we collect and how we use it (section 3. below), how long (section 4. below), which has access to personal data (section 5. below) and and rights and other control mechanisms are available to you as a user (section 6. below). 3. Types and Data Sources We Collect 3.1 Basic Account Data When setting up your Account, Valve will collect your email address and country of residence. You are also required to choose your username and password. Provision of this information is necessary to register a Steam User Account. During your account setup, the account is automatically numbered (Steam ID) which is then used to reference your user account without directly exposing personally identifiable information about you. We do not require you to provide or use your real name for Steam User Account settings. 3.2 Transaction and Payment Data To make transactions on Steam (e.g. to purchase a Content and Services Subscription or to fund your Steam Wallet), you may need to provide Valve with payment data to enable the transaction. If you pay by credit card, you will need to provide Valve with typical credit card information (name, address, credit card number, expiration date and security code) to be processed and transmitted by Valve to your preferred payment service provider to enable transactions and conduct anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reason. 3.3 Other Data You Explicitly Submit, We will collect and process Personal Data whenever you explicitly provide it to us or transmit it as part of communication with others on Steam, for example on Steam Community Forums, chat, or when you provide feedback or content generated by other users. This data includes: Information you post, comment on, or follow our content and Services; Information sent via chat; The information you provide when you request information or support from us or purchase Content and Services from us, including information necessary to process your order with the relevant payment merchant or, in the event of physical goods, delivery providers; Information you provide to us when participating in competitions, contests and tournaments, or responding to surveys, such as your contact details. 3.4 Your use of Steam Client and Our Website collects various information through your general interactions with the websites, Content and Services offered by Steam. The Personal Data we collect may include, but are not limited to, browser and device information, data collected through automated electronic interactions and application usage data. Likewise, we will track your processes across our websites and apps to verify that you are not a bot and to optimize our services. 3.5 Game Usage and to provide you with services, we need to collect, store and use various information about your activities on our Content and Services. Content Related Information includes your Steam ID, as well as what is usually referred to as a game statistic. According to game statistics, we mean information about your game preferences, progress in the game, play time, and information about the device you're using, including what operating system you're using, device settings, unique device identifiers, and crash data. 3.6 Our Tracking and Cookie Data uses Cookies, which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, advertising tags and device identifiers) to help us analyze how users use our services, as well as to improve the services we offer, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet. Although most web browsers automatically accept cookies, the decision whether to accept or not is yours. You can adjust your browser settings to prevent the acceptance of cookies, or to provide notice whenever cookies are sent to you. You can opt out of the use of cookies by selecting the appropriate settings in your browser. The management of the use of cookies for each browser is further detailed on the following help page: . However, please note that if you do this, you may not be able to access the full functionality of our website. When you visit one of our services, our server records your IP address, which is the number that is automatically assigned to the network where your computer is located. 3.7 Our Content Recommendations may process the information collected in this section 3 so that the content, products and services displayed on the Steam store page and in the update messages displayed when launching the Steam Client can be customized to meet your needs and filled with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by disabling the automatic loading of Steam Store pages and Steam notifications in the Interface section of the Steam Client settings. Subject to your separate consent or if explicitly permitted under applicable laws on email marketing, Valve may send you marketing messages about products and services offered by Valve to your email address. In such case, we may also use the information collected to customize the marketing message and collect information about whether you opened the message and which links in the text you followed. You may refuse or withdraw your consent to receive marketing emails at any time by withdrawing consent on the same page where you previously provided them or clicking unsubscribe provided in each marketing email. 3.8 Information Necessary to Detect Breaches We collect certain data necessary for the detection, investigation, and prevention of fraud, fraud, and other violations of SSA and applicable laws (Violations). This data is only for the purposes of detection, investigation, prevention and, where applicable, acting on such Violations and stored only for the minimum amount of time required for this purpose. If the data indicates that a Breach has occurred, we will retain further data for the establishment, execution or defense of legal claims as long as the statute of limitations applies or until the legal case associated with it has been resolved. Please note that specific data stored for this purpose may not be disclosed to you if disclosure will compromise the mechanism by which we detect, investigate and prevent such Breaches. 4. How Long We Retain Data, We will only retain your information for as long as necessary to meet the purposes for which the information is collected and processed or — if applicable law provides longer storage and retention periods — for the retention and retention periods required by law. Your Personal Data will then be deleted, blocked, or anonymized, as provided by applicable law. Specifically: If you terminate your Steam User Account, your Personal Data will be marked for deletion except on the legal requirements of the applicable level or other legitimate purpose specifying longer storage. In certain cases, Personal Data cannot be deleted completely to ensure consistency of gameplay experience or Steam Community Market. For example, matches you've played that affect matchmaking data and other players' scores won't be deleted; instead, your connection to this match will be permanently anonymized. Please note that Valve is required to store certain transactional data under commercial and tax laws for a period of up to ten (10) years. If you withdraw your consent on which the processing of your Personal Data or your child's Personal Data is based, we will delete your Personal Data or each of your child's Personal Data without delay so that the collection and processing of Personal Data is based on the consent withdrawn. If you exercise the right to object to the processing of your Personal Data, we will review your objections and delete your Personal Data that we process for purposes for which you object without delay so as not to be a legal basis for processing and storing this data there or unless applicable law requires us to retain the data. 5. Those Who Have Access to the Data Valve do not sell Personal Data. However, we may share or provide access to any category of Personal Data we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the level necessary to stated in section 2 above. In the event of a reorganization, sale or merger, we may transfer Personal Data to relevant third parties 5.2 We may also share your Personal Data with our third party service providers providing customer support services in connection with goods, Content and Services distributed through Steam. Your Personal Data will be used in accordance with this Privacy Policy and only to the extent necessary to perform customer support services. 5.3 In accordance with internet standards, we may also share certain information (including your IP address and identification of steam content you wish to access) with our third party network providers providing content delivery network services and game server services in connection with Steam. Our content delivery network providers enable the delivery of the digital content you request, for example when using Steam, by using a distributed server system that sends you content, based on your geographic location. 5.4 Google Analytics Our website uses Google Analytics, a web analytics service provided by Google, Inc. (Google). Google Analytics uses cookies to help website operators analyze how visitors use the site. Information generated by cookies about visitors' use of the website will generally be sent to and stored by Google on servers in the United States. On this website, IP anonymization has been enabled. The IP address of the user visiting Steam will be shortened. Only in exceptional cases, the full IP address will be transferred to Google's servers in the United States and shortened there. On behalf of the website operator, Google will use this information for the purpose of evaluating the website for its users, to compile reports on website activity, and to provide other services related to website activity and internet use to website operators. Google will not associate ip addresses transferred in the context of Google Analytics with other data owned by Google. You can opt out of the use of cookies by selecting the appropriate settings in your browser. However, please note that in this case you may not be able to use the full functionality of this website. You can learn more about how Google Analytics collects and uses data www.google.com/policies/privacy/partners. In addition, you can prevent the collection and processing of Google data about your use of the website, by downloading and installing browser plug-ins via the following link: . 5.5 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information is accessible to anyone by erling your Steam ID. At a minimum, the name of the public persona you have chosen to represent you in steam and Avatar images accessible in this way, as well as whether you have received a ban for cheating in multiplayer games. The accessibility of any additional info about you may be through your Steam Community user profile page; publicly available data on your profile page can be accessed automatically through the Steamworks API. In addition to publicly available information, game developers and publishers have access to certain information from the Steamworks API that is directly related to the users of the games they operate. This information is included as your minimum ownership of the game in question. Depending on which Steamworks service is implemented in the game it may also include leaderboard information, your progress in the game, achievements you have completed, matchmaking information of your multiplayer games, in-game items and other information necessary to operate the game and provide support for it. For more information about what Steamworks services a particular game has implemented, please review its store page. While we do not intentionally share Personally Identifiable Information about you through the Steamworks API such as your real name or email address, any information you share about yourself on your public Steam Profile may be accessed through the Steamworks API, including information that may make you identifiable. 5.6 The Steam Community includes message boards, forums, and/or chat areas, where users can exchange thoughts and communicate with each other. When posting a message to a board, forum, or chat area, please note that the information is publicly available online; therefore, you do so at your own risk. If your Personal Data is posted on one of our community forums upon your request, please use steam's reporting function and help site to request its deletion. 5.7 Valve may allow you to link your Steam User Account to an account offered by a third party. If you agree to link accounts, Valve may collect and combine the information you allow Valve to receive from third parties with your Steam User Account information to the level permitted by your consent at the time. If account linking requires the transmission of information about your person from Valve to a third party, you will be notified of it before the linking occurs and you will be given the opportunity to consent to the linking and transmission of your information. Your use of information by third parties will be subject to the privacy policies of third parties, which we encourage you to review. 5.8 Valve may release Personal Data to comply with court orders or laws and regulations requiring us to disclose such information. 6. Your Rights and Control Mechanisms The data protection laws of the European Economic Area, California, and other regions grant certain rights to their residents with respect to data Their. While other jurisdictions may grant fewer legal rights, we make tools designed to exercise those rights available to our customers around the world. To allow you to protection rights in a simple way we provide a special section on the Steam support page (Privacy Dashboard). This gives you access to your Personal Data, allows you to correct and delete it if necessary and refuses its use if you feel the need. To access it, go to the Steam support page and select the My Account menu item -> Data Related to your Steam Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you can also contact Valve with questions or requests through the contact process described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights with respect to your Personal Data: 6.1 Access Rights. You have the right to access your Personal Data that we hold about you, i.e. the right to require free information (i) whether your Personal Data is stored, (ii) access to and/or (iii) duplicate Personal Data stored. You may exercise the right to access your Personal Data through the Privacy Dashboard. If such requests affect the rights and freedoms of others or are manifestly unfounded or excessive, we reserve the right to charge reasonable fees (taking into account administrative costs for providing information or communications or taking the requested action) or refusing to act on such requests. 6.2 Right to Repair. If we process your Personal Data, we will endeavor to ensure by implementing appropriate measures that your Personal Data is accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you can change the information you provide through the Privacy Dashboard. 6.3. Right to Delete. You have the right to obtain deletion of Personal Data about you if the reason why we may collect it (see section 2. above) no longer exists or if there is another legal basis for its deletion. For individual Items of Personal Data, please edit it through the Privacy Dashboard or request deletion through the Steam support page. You can also request the deletion of your Steam user account through the Steam support page. As a result of deleting your Steam User Account, you will lose access to Steam services, including Steam User Accounts, Subscriptions and game-related information linked to the Steam User Account and the possibility to access other services you use for the Steam User Account. We allow you to recover your Steam User Account during the 30 (thirty) day grace period from the time you request the deletion of your Steam User Account. This functionality allows you not to lose your account by accident, due to loss of your account credentials or due to hacking. During the suspension period, we will be able to financial activities and other activities that you may have started earlier steam user account deletion request. After the grace period, personal data associated with your account will be deleted subject to section 4. Top. In some cases, the deletion of your Steam User Account, and therefore deletion of Personal Data, is complicated. That is, if your account has a business relationship with Valve, such as because of your work for game developers, you will only be able to delete your Steam User Account after you transfer this role to another user or have dissolved the business relationship. In some cases, taking into account the complexity and number of requests, the period of deletion of Personal Data may be extended, but not more than two months away. 6.4 Right to Object. When the processing of your Personal Data is based on legitimate interests in accordance with Section 6(1)(f) of gdpr / section 2.c) of this Privacy Policy, you have the right to refuse this processing. If you object, we will no longer process your Personal Data unless there are reasons of interest and applicable to processing as described in Article 21 of the GDPR; especially if data is necessary for the establishment, execution or defense of legal claims. You also have the right to file a complaint with the supervisory authority. 6.5 Right to restrictions on the processing of your Personal Data, you have the right to obtain restrictions on the processing of your Personal Data under the provisions set forth in section 18 of the GDPR. 6.6 The right to The Portability of Your Personal Data has the right to receive your Personal Data in a structured, commonly used and machine-readable format and has the right to transmit such data to other controllers under the conditions set forth in section 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data If French data protection laws apply to you, you have the right to set guidelines for the preservation, deletion and delivery of Personal Data after your death in accordance with sections 40-1 of Law No. 78-17 of January 6, 1978 on Information, Technology, Data Files and Civil Liberties. 7. Children The minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from children under this age. If certain countries apply a higher age of consent for the collection of Personal Data, Valve requires parental consent before a Steam User Account can be created and the Personal Data associated with it is collected. Valve encourages parents to instruct their children to never provide personal information online. 8. Contact Info You can contact Valve's data protection officer at the address below. Although we review every request sent by mail, it is necessary to that to combat fraud, harassment and identity theft, the only way to combat fraud, harassment and identity theft is the only way to fixing or deleting your data is through log in with your Steam User Account in and selecting the menu item -> My Account -> View Account Data. Valve Corporation Att. P.O. Box 1688 Bellevue Data Protection Officer, WA 98009 European representative for data protection questions: Valve GmbH Att. Legal Rödingsmarkt 9 D-20354 Hamburg Germany 9. Additional Information for Users from the European Economic Area, the United Kingdom, and Swiss Valve and TR Technical Services Inc., its wholly U.S.-owned subsidiaries (collectively Valve) comply with the EU-U.S. and Swiss-U.S. Privacy Shield Frameworks. The Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use and storage of personal information transferred from the European Union and Switzerland to the United States. Valve has certified to the Commerce Department that it complies with the Privacy Shield Principles. If there is a conflict between the terms of this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles will apply. To learn more about the Privacy Shield program, and to view our certifications, please visit . In accordance with the Privacy Shield Principles, Valve is committed to resolving complaints about our collection or use of your personal information. EU and Swiss individuals with questions or complaints regarding our Privacy Shield policy should first contact Valve here. If you have any privacy concerns or unresolved data usage that we have not satisfactorily addressed, please contact our US-based (free) third party dispute resolution provider . As described in the Privacy Shield documentation (certain residual claims that are not resolved in other ways may be subject to binding arbitration. In such cases, arbitration options will be available to you. The Privacy Shield Principles describe Valve's accountability for Personal Data which is then transferred to a third-party agent. Under the Principles, Valve will remain liable if a third party agent processes personal information in a manner inconsistent with the Principles, unless Valve proves it is not responsible for the event causing damage. The Federal Trade Commission has jurisdiction over Valve's compliance with Privacy Shield. 10. Additional Information to Users of the California CCPA gives California residents certain privacy rights regarding the Personal Data we collect. We are committed to respecting these rights and complying with the CCPA. The following describes these rights and Valve's practices with respect to them. Rights Know. Under the CCPA you have the right to ask us to disclose to you what Personal Data we collect, use, disclose and sell. Right Right Request Removal. You also have the right to request deletion of the Personal Data we hold, subject to certain exceptions. Please note that your request to delete data may affect your use of the Steam service in some cases, and we may refuse to delete the information for the reasons set out in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents the right to opt out of the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the last 12 months. You also have the right to receive notice of our practices in or before the collection of your Personal Data. Finally, you have the right not to be discriminated against for using your rights under the CCPA. Exercise Your Rights. The primary way to access, manage, or delete your Personal Data is through the Privacy Dashboard, as described in section 6 of this Policy. Customer may also delete the relevant Steam Account and Personal Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found on the . To verify your identity, you must sign in with your Steam User Account to use the form. Finally, you can contact us with a request on questions@valvesoftware.com, however, before granting access to, or deleting any personal data, based on requests received by email, we need to verify your identity using the Proof of Ownership process described in . You may appoint, in writing or by power of attorney, an authorized agent to make a request on your behalf to exercise your rights under the CCPA. Before receiving such a request from an agent, we will ask the agent to provide evidence that you have allowed him or her to act on your behalf, and we may require you to verify your identity directly with us. Categories, Sources, Objectives, and Recipients of Data We Collect. During the previous 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The source from which we collect Personal Data, and the purpose for which we collect and process it, is described in sections 2 and 3. For the previous 12 months, we have disclosed for business purposes each category personal data with third party categories as described in article 5. Revision Date: July 28, 2020 Page 12 You can request funds for almost any purchase on Steam—for any reason. Maybe your PC doesn't meet hardware requirements; maybe you bought the game by accident; maybe you played the title for an hour and just didn't like it. It doesn't matter. The valve will, will, request via help.steampowered.com, issue a refund for any reason, if the request is made within the required return period, and, in the case of the game, if the title has been played for less than two hours. There are more details below, but even if you are outside the refund rules we described, you can request a refund and we will check it out. You will be given a full refund of your purchase within a week of being approved. You will receive a refund in your Steam Wallet fund or through the same payment method you used to make the purchase. If, for any reason, Steam is unable to issue a refund through your original payment method, your Steam Wallet will be credited with the full amount. (Some payment methods available through Steam in your country may not support a refund of the purchase back to the original payment method. Click here for the full list.) Steam's refund offer, within two weeks of purchase and with less than two hours of play time, applies to gaming apps and software in the Steam store. Here's an overview of how refunds work with other types of purchases. Refunds on Downloadable Content (Steam store content may be used in gaming applications or other software, DLC) DLC purchased from steam stores may be refunded within fourteen days of purchase, and if the underlying title has been played for less than two hours since the DLC was purchased, as long as the DLC has not been consumed, modified or transferred. Please note that in some cases, Steam will not be able to provide refunds for some third-party DLC (for example, if the DLC irreversibly improves the game's character). This exception will be clearly marked as non-refundable on the Store page prior to purchase. Refunds on Steam In-Game Purchases will offer refunds for any in-game purchases Valve develops within forty-eight hours of purchase, as long as in-game items have not been consumed, modified or transferred. Third-party developers will have the option to enable refunds for in-game items with these requirements. Steam will notify you at the time of purchase if the game developer has chosen to offer a refund on the in-game item you purchased. Otherwise, non-Valve in-game in-game purchases cannot be refunded via Steam. Refunds on Pre-Purchased Titles When you pre-purchase a title on Steam (and have paid for the title in advance), you can request a refund at any time before releasing the company. A standard 14-day/two-hour refund period also applies, starting on the game's release date. Your Steam Wallet Refund may request a refund for your Steam Wallet funds within fourteen days of purchase if purchased on Steam and if you have not used the funds. Steam Hardware Within the applicable time frame identified in the Hardware Refund Policy, you may request a refund for Steam hardware and accessories purchased through Steam for any reason. You must send the hardware fourteen (14) days after requesting a refund, following the instructions we give you. Please refer to the Hardware Refund Policy for detailed guidance on the refund and cancellation processes for Steam hardware and accessories. Refunds on your Bundle can receive a full refund for each bundle purchased in the Steam Store, as long as no items in the bundle have been transferred, and if the combined usage time for all items in the bundle is less than two hours. If the bundle includes non-refundable in-game or DLC items, Steam will let you know if the entire bundle is refundable during check-out. Purchases Made Outside the Steam Valve cannot provide refunds for purchases made outside of Steam (for example, a CD key or Steam wallet card purchased from a third party). VAC Bans If you have been banned by vac (Valve Anti-Cheat system) on the game, you lose the right to refund that game. Video Content We cannot offer refunds for video content on Steam (e.g. movies, shorts, series, episodes, and tutorials), unless the video is in bundles with other (non-video) refundable content. Refunds for non-redeemable rewards are refundable within the standard 14-day/two-hour refund period. Redeemed prizes can be refunded under the same conditions if the recipient of the prize initiates a refund. The funds used to purchase the gift will be returned to the original buyer. EU Withdrawal Rights For an explanation of how EU withdrawal rights work for Steam customers, click here. Abuse Refund is designed to eliminate the risk of purchasing titles on Steam—not as a way to get free games. If it seems to us that you are abusing a refund, we may stop offering it to you. We do not consider it abusive to request a refund on a title purchased right before the sale and then immediately buy back that title at the sale price. You can request a refund or get other assistance with your Steam purchase help.steampowered.com. Last updated 30 April 2019 2019

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