



Annual Report 2024





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Dear Friends,

At Venice Family Clinic, we've always been driven by a clear mission: to provide high quality health care to everyone who needs it, regardless of their circumstances. This dedication drives us to continuously evolve, finding new ways to help our patients overcome the challenges they face, and building lasting change for the health care system they rely on.

Far too many of our neighbors—young families, older adults, people earning low wages, creatives and others—are at risk of a health crisis that could change their lives forever. If we want to ensure that no one in our community is left behind, we must create new opportunities for people to get the care they need and deserve.

We are here to help our patients with creativity and compassion, whether they're managing chronic illness, overcoming generational trauma, or seeking to reclaim their health and independence through comprehensive care. So we give an older adult with diabetes their first Continuous Glucose Monitor—a life-changing technology that has until recently remained out of reach for our patients. And we empower a young mother to request translation services at appointments with her child's specialists, ensuring she can advocate for her baby's safety and well-being in a system that often fails people whose fluency in English is limited. And we create and expand safe spaces for young people who face discrimination because of their race, identity, geography or language.

As the cost of living rises and health disparities continue to widen, our work becomes more essential than ever. Our new 2024-2030 Strategic Plan reflects our commitment to grow and adapt to meet these mounting challenges. Developed with input from our care teams and community experts, the plan outlines how we will enhance our services in established areas and create new opportunities that help us meet the evolving needs of the people and communities we serve.

The road ahead may not be easy, but I am confident that we will not only rise to the challenge but will thrive, thanks to your unwavering support and partnership. Together, we will ensure that everyone in our community can access the care they need to live full and healthy lives.

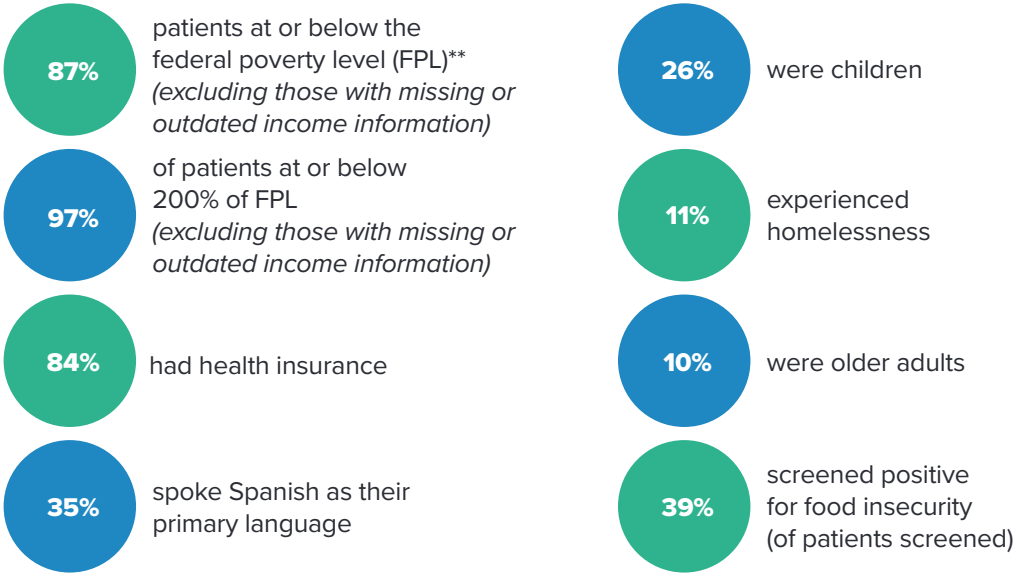
Sincerely,

A handwritten signature in dark ink, reading "Mitesh S. Popat".

Dr. Mitesh Popat
Chief Executive Officer

2024 by the Numbers

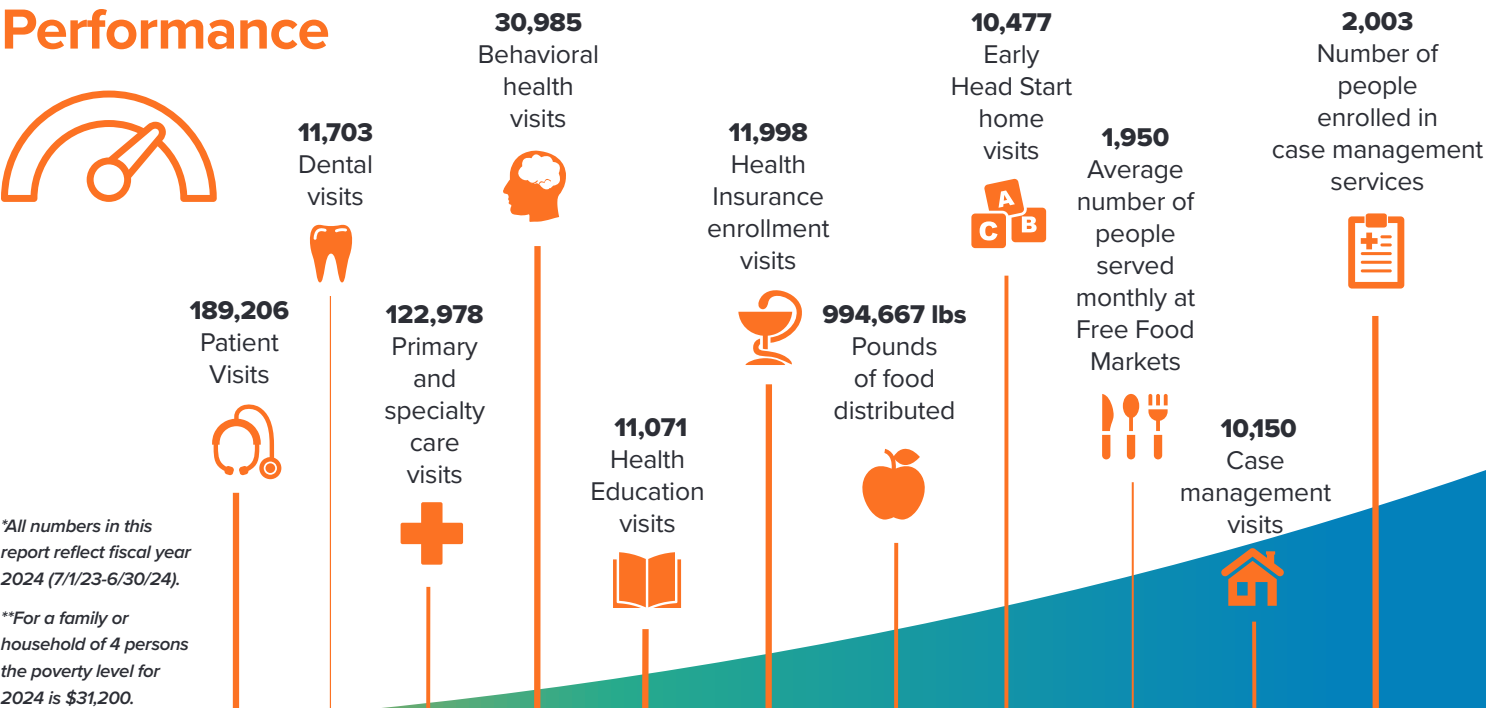
Patients



Team



Performance



*All numbers in this report reflect fiscal year 2024 (7/1/23-6/30/24).

**For a family or household of 4 persons the poverty level for 2024 is \$31,200.



Maxine Waters Health and Dignity Center

We launched an exciting new partnership with the Hawthorne School District, opening our fourth school-based health center at York School's Maxine Waters Health and Dignity Center. Our clinicians join forces with school staff to provide vaccinations, physicals and mental health care for the district's more than 7,000 students. This collaboration allows us to bring comprehensive health care directly to students, supporting their well-being and academic success to open the door to a bright future.

Mental health care for youth at allcove Beach Cities

Venice Family Clinic has proudly partnered with Beach Cities Health District to enhance mental health services for youth ages 12-25 at allcove Beach Cities in Redondo Beach. This collaboration aims to provide accessible support for young people on Medi-Cal or without health insurance. By creating a welcoming environment that reduces stigma and promotes mental wellness, we are dedicated to meeting the unique needs of youth in our community.

Gardena Free Food Market

Our food program is a cornerstone of the comprehensive care we offer to our community and is driven by our firm belief that healthy food is powerful medicine. This year, we expanded the program to include our Gardena Health Center. The biweekly event provides generous amounts of healthy fruits and vegetables and is open to the entire community. This expansion is another step in our ongoing commitment to improving access to supportive resources in the South Bay and beyond.

FISCAL HEALTH 2024 FINANCIAL REPORT

In 2024, Venice Family Clinic expanded its services thanks to the generosity of private donors, government grants and community partnerships. These efforts help us provide accessible, high-quality care to those who need it most. We continue to focus on sustainable growth to enhance our mission.

REVENUE

Net patient service revenue
(Third party reimbursements)

\$54,322,293

Government support

\$23,444,420

Private and community support

\$18,406,871

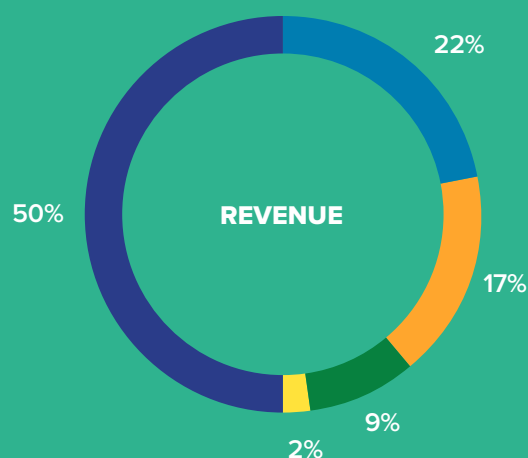
In kind

\$9,382,709

Investment Income

\$2,498,472

108,054,765



Around the Clinic and in the Community



HEART Gala

At our first ever HEART (Health + Art) Gala, we celebrated the intersection of health and art that has always been a part of Venice Family Clinic’s legacy. The event raised \$2.7 million to support comprehensive care for people in need. Guests joined us in honoring Morleigh Steinberg and U2’s The Edge with the first-ever HEART Award for their unwavering commitment to the Clinic. Guests enjoyed live performances by Levi Evans, NOFUN!, and Grammy-winning artist Beck.



Venice Art Walk

We returned to Venice for our 45th Venice Family Clinic Art Walk + Auction with a dynamic exhibition of work from over 150 Los Angeles-based artists. Legendary sculptor and former patient of the Clinic Fred Eversley joined us as our 2024 signature artist.



DabsMyla Mural

DabsMyla, a renowned artist duo known for their bright playful work, donated their time and talent to create a vibrant new mural at our Chuck Lorre Rose Avenue Health and Wellness Center. Their generous contribution reflects their belief in the healing power of art, providing a beautiful and uplifting space for our patients and staff.

EXPENSES

Health care
\$71,429,661

Early Head Start
\$7,404,734

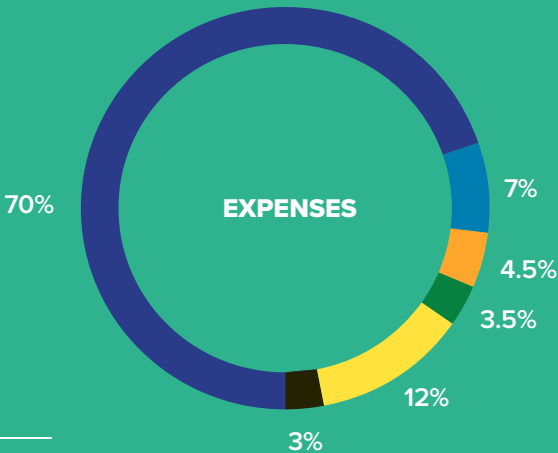
Education & outreach
\$4,534,916

Common Ground
\$3,540,015

Management & general
\$12,415,477

Fundraising
\$3,035,636

102,360,439



Thank you to our donors for your generous and unwavering support. To view a list, visit venicefamilyclinic.org/supporters2024 or scan the QR code below with your smartphone’s camera.





Dr. Coley King on the fight to care for people experiencing homelessness

Dr. Coley King, director of homeless health care, was featured on *CBS Evening News*, *CalMatters*, *Spectrum News 1* and the *Los Angeles Times* discussing his use of flexible strategies to manage chronic conditions directly in the field—a practice that stabilizes patients with limited access to conventional care. He emphasized the Clinic's belief in accepting people where they are in order build trust and set a foundation for positive outcomes.

Karen Lauterbach, Pattie Lopez and Valerie Ibarra-Figueroa on navigating Medi-Cal for underserved communities

Karen Lauterbach, director of community programs and advocacy, health insurance manager Pattie Lopez and enrollment specialist lead Valerie Ibarra-Figueroa shared their insights on the challenges families face accessing Medi-Cal with the *Los Angeles Times* and *Harvard Public Health*. They discussed the importance of tailored, hands-on support to help undocumented and low-income residents secure vital benefits, emphasizing the need for clear guidance through a complex system to make comprehensive health care accessible to all.

Arron Barba on compassionate harm reduction strategies

Arron Barba, director of Venice Family Clinic's Common Ground program, discussed harm reduction for people with substance use disorders in the *Los Angeles Times*, emphasizing the Clinic's non-judgmental approach as essential to building the trust that's necessary for people to be able to make different choices about their health.

Dr. Lisa Moore on California's maternity ward closures

Dr. Lisa Moore, clinical lead for women's health, was quoted in a *CalMatters* article on the widespread closure of maternity wards across California. Dr. Moore discussed how these closures, particularly those in low-income communities, are exacerbating maternal health disparities and putting young families at risk. She emphasized the Clinic's commitment to providing maternal care despite challenges caused by underfunding.

"Community clinics are essential to the Medi-Cal expansion because of their experience working with low-income and undocumented Californians, and with other community groups that serve the same populations. Community clinics complement the county public health departments that manage Medi-Cal enrollment and services."

– California takes a major step toward universal coverage, Harvard Public Health



Health, stability and hope: How school-based care is changing lives

Maria and her family* left Venezuela seeking refuge from violence and instability. They arrived in Los Angeles with hopes for safety and a fresh start, but instead, they found themselves without anywhere to live, forced to take temporary shelter in a city park.

Maria had always been resilient, but as she looked at 12-year-old Peter and 9-year-old Sophia, her worries grew. She could see the toll the journey had taken on them—Peter's constant headaches; Sophia's quiet withdrawal. Maria's priority was clear: to find a way to restore her family's security, health and hope. The question was how.

Her first step was enrolling the children in the Hawthorne School District, a decision that proved life changing. The district had recently partnered with Venice Family Clinic to establish the Maxine Waters Health and Dignity Center, a school-based clinic that provides care to students on school grounds.

A Path to Comprehensive Support

At school, teachers noticed the children were struggling. Peter's frequent headaches were accompanied by noticeable social anxiety. Sophia was often withdrawn and distracted. The school's staff referred them to the Clinic, where clinicians identified signs of complex trauma. It became clear that they were both dealing with the lingering effects of their difficult journey. Without treatment, these symptoms could affect their development and happiness.

The Clinic's team developed a personalized care plan, starting with regular sessions with Susana Salazar, a therapist specializing in child behavioral health. Susana used techniques like play and art therapy to help Peter and Sophia express their feelings and work through the challenges they'd faced. She tailored the activities to the children's interests so that they would view their sessions as a space to explore and unwind. These methods allowed the children to open up in ways that felt safe and natural for them.

Building Stability

While Peter and Sophia began to recover, Jennifer Ruiz from the Clinic's resource case management team sprang into action, starting with the family's most urgent need: housing. She worked swiftly to leverage a partnership with OceanSide Christian Fellowship to find the family safe shelter. Moving into stable housing was a turning point that allowed Maria to finally start planning for her future rather than just surviving each day.

Ruiz didn't stop at housing. She coordinated gift cards for groceries, arranged for clothing donations, and secured bus passes to get the family to school and appointments.

These resources were more than material aid—they were stepping stones toward normalcy, giving Maria and her family a sense of belonging and dignity they hadn't felt in years.

"When I first met them, Peter and Sophia were guarded and uncertain," Salazar explains. "As we worked together, I saw them begin to express their feelings and really reconnect with their sense of safety. Seeing their progress was incredibly moving and I'm proud to have played my part."

As her situation improved, Maria also had the capacity to address her own health needs. The stress of her situation had exacerbated her high blood pressure, and she hadn't been able to see a doctor in years. Impressed by her children's experience with the Clinic, Maria connected with the team at Gardena Health Center who provided her with medical care and ongoing support she needed to stabilize her condition.

Within a few months, Maria saw her children come alive. Peter and Sophia, once withdrawn and anxious, were thriving at school and making friends. The team at the Clinic had done more than meet immediate

Maria's needs—they had helped create a stable foundation for her children's future.

"I've watched my children bloom," Maria says. "They are smiling again."

For Maria, each visit to the Clinic provides her with a renewed sense of hope and stability. "We don't feel afraid anymore," she says. "My children and I are safe. That's all a mother can ask for."

**All names changed to protect patients' privacy.*

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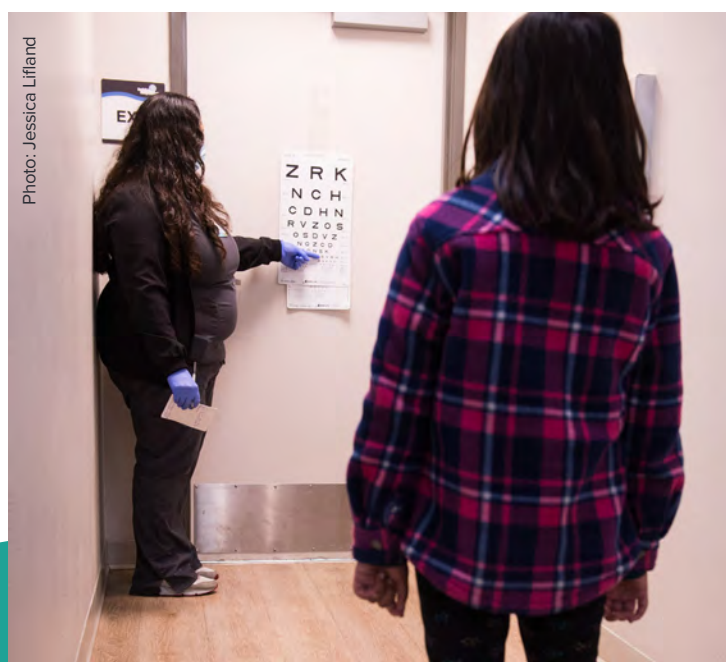






Photo: Jessica Liffand



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