



News Release

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Office of Public Communications • (702) 455-3546 • FAX (702) 455-3558 • www.ClarkCountyNV.gov

Contact: Stacey Welling
Sr. Public Information Officer

Phone: (702) 455-3201
Cell: (702) 249-3823
E-mail: stac@ClarkCountyNV.gov

For Immediate Release

Friday, Sept. 28, 2018

1 October Survivors Reminded to File Nevada Victims of Crime Program Applications by Oct. 1

Vegas Strong Resiliency Center Open Extended Hours for Support

Anyone who was present during the 1 October shooting at the Route 91 festival is encouraged to immediately file an application with the Nevada Victims of Crime program, as the application deadline is **Monday, Oct. 1**. The Vegas Strong Resiliency Center will be open extended hours this weekend, **Sept. 29** and **Sept. 30**, and on Monday, **Oct. 1**, to provide assistance to anyone needing help filling out an application and to offer support to family members and survivors who may be visiting Las Vegas to commemorate the first anniversary of the tragedy.

The Vegas Strong Resiliency Center is located at 1524 Pinto Lane, 89106. It can be reached at (702) 455-2433 (AIDE) or toll-free at (833) 299-2433. Hours are 10 a.m. to 5 p.m., Monday through Friday. On **Saturday, Sept. 29**, and **Sunday, Sept. 30**, it will be open **11 a.m. to 3 p.m.** On **Monday, Oct. 1**, it will be open **10 a.m. to 8 p.m.** **The center is not open to media.**

“We are here to help anyone who may have questions or need help applying for the Nevada Victims of Crime Program,” said Teresa Etcheberry, assistant manager of Clark County Social Service and manager of the resiliency center. “We also want to be able to provide support to anyone who may need it over the anniversary weekend or who wants to learn more about the services we offer.”

All applications for the Nevada Victims of Crime Program must be received by Oct. 1, 2018.

Funds from the Nevada Victims of Crime program may help reimburse people for out-of-pocket expenses resulting from the shooting such as medical bills or counseling co-pays not covered by insurance. Even if you live outside of Nevada, weren't physically injured in the shooting, or don't have any eligible expenses now, survivors are encouraged to apply for the program before the application due date of **Oct. 1, 2018**, in case they incur future expenses that may be covered by the program. Mental health experts say it's not uncommon for survivors of mass violence and trauma to seek counseling months or years after an incident occurred when they become more aware of how they've been affected. An application to apply for the Nevada Victims of Crime Program is posted on the Vegas Strong Resiliency Center's website at www.VegasStrongRC.org. Completed and signed applications need to be submitted to the Nevada Victims of Crime Program by mail, fax, email or drop-off.

- The fax numbers are: **(888) 941-7890** or **(702) 486-2825**.
- Forms also can be emailed to: applications@voc-net.com.

Clark County news releases may be found at www.ClarkCountyNV.gov.

You may also follow the County on more than 40 social media sites, including **Facebook, Twitter, Instagram, LinkedIn, Pinterest, YouTube** and **NextDoor**.

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- Applications can be dropped off on Monday at: 2200 S. Rancho Dr., Suite 210-A, Las Vegas, Nev., 89102. **(Office hours are 8 a.m. to 4:30 p.m. Monday-Friday.) The office is not open on weekends.)**
- The mailing address is: **Nevada VOCP, PO Box 94525, Las Vegas, NV 89193-1525**

If you'd like to check the status of your application or to verify your application has been received, please contact the Nevada Victims of Crime Program at (702) 486-2740 or by email at vocp@admin.nv.gov. The program's website is: <http://voc.nv.gov/>. If you need help filling out an application, a video is posted on the Vegas Strong Resiliency Center's website at www.VegasStrongRC.org that walks viewers through the application process.

Every state has a Victims of Crime program affiliated with the U.S. Department of Justice. Funding for the program comes from court-ordered fines and fees and helps victims of violent crimes pay for expenses related to the crime. To date the Nevada Victims of Crime Program has processed nearly 4,900 applications for assistance from the 1 October incident and paid more than \$2.8 million in claims.

The Vegas Strong Resiliency Center opened on Oct. 23, 2017, to provide free resources and support to anyone affected by the 1 October shooting including survivors, family members of victims, responders and those who witnessed the incident or tried to assist victims. Since the Vegas Strong Resiliency Center opened, it has served more than 7,000 people. Services include victim advocacy and support; legal consultations for civil legal matters such as debt collection, foreclosure, insurance claims, and family law issues; grief counseling and spiritual care referrals; and technical assistance accessing online resources including FBI Victim Assistance Services for claiming personal items left behind at the 1 October concert venue. Partnering agencies represented on site at the Resiliency Center include Clark County's Department of Social Service, the Legal Aid Center of Southern Nevada, the Nevada Victims of Crime Program, Nevada Division of Child and Family Services, Clark County Department of Family Services, Southern Nevada Adult Mental Health Services, and the LVMPD Victims Services.

*** IMPORTANT MEDIA NOTES AND VEGAS STRONG RESILIENCY CENTER PROTOCOLS ***

Due to an obligation to protect the privacy and confidentiality of families, media will not be allowed inside the Vegas Strong Resiliency Center. Video of the Vegas Strong Resiliency Center is available through Clark County's Public Communications Office upon request. Confidentiality protocols are in place to protect the privacy and confidentiality of all clients, patients and visitors at the 1524 Pinto Lane location. We request media observe the following guidelines in covering stories about the operation:

- Please remain outside the Pinto Lane location. Parking is limited and reserved primarily for clients, patients and visitors seeking services inside the building.
- Media are respectfully asked to be sensitive if approaching potential victims of the 1 October incident, their family members or others affected. No electronic equipment should be "rolling" at the time of the request – only after, and if, a request has been granted outside of the building in the parking lot or sidewalk.
- Please note: The Vegas Strong Resiliency Center shares 1524 Pinto Lane with other, unaffiliated organizations. As such, media are also respectfully asked to be sensitive if approaching individuals and families walking into the building as they may not be seeking services at the Vegas Strong Resiliency Center, but instead may be patients or clients of other services offered in the building.

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Clark County is a dynamic and innovative organization dedicated to providing top-quality service with integrity, respect and accountability. With jurisdiction over the world-famous Las Vegas Strip and covering an area the size of New Jersey, Clark is the nation's 14th-largest county and provides extensive regional services to more than 2.25 million citizens and 45.5 million visitors a year. Included are the nation's 8th-busiest airport, air quality compliance, social services and the state's largest public hospital, University Medical Center. The County also provides municipal services that are traditionally provided by cities to 1 million residents in the unincorporated area. Those include fire protection, roads and other public works, parks and recreation, and planning and development.