Visiting Team Guide

2020-21
#MavCITY
Greetings Visitors,

On behalf of the University of Texas at Arlington Department of Athletics, we would like to welcome you to the city of Arlington and the UTA campus. While in the area, we hope you take advantage of all the great opportunities our city and the university have to offer.

This guidebook is being provided to serve as a resource while visiting our campus. Here you will find information on facilities, restaurants, parking and contact information. If at any time you have questions or concerns while on campus please contact the appropriate staff member.

We hope you enjoy your stay in Arlington, and safe travels to you and your team.

Welcome to MAVCity!
The University of Texas at Arlington Athletics is committed to maintaining a safe and enjoyable environment for all fans, staff, players and coaches. To help us provide this first-class environment, we ask that all patrons and attendees follow these guidelines.

**Guidelines**

- Contribute to make the environment of The University of Texas at Arlington Athletics the very best by upholding the spirit of collegiate athletics.
- Ensure all fans are treated in a consistent, professional and polite way by all staff and team personnel.
- Support both teams in a positive manner while treating fans, players and officials with dignity and respect.
- Promote an environment that minimizes disruption, creates a safe atmosphere for all, prevents interference with the game and ensures enjoyment for everyone.
- Refrain from using foul language, abusive language, or inappropriate gestures.
- Appropriate attire to be worn at all time.
- Be responsible when consuming alcoholic beverages. Impairment, intoxication, underage consumption and unruly behavior will be addressed immediately. Beer and wine are sold to the public via concessions.
- Sit only in the seat designated on your ticket and be prepared to present the ticket, if requested.
- Acknowledge that The University of Texas at Arlington is a tobacco-free campus, including e-cigarettes and smokeless tobacco.
- Comply with emergency messages, emergency procedures and requests from staff concerning the facility and gameday operations.

Refusal to adhere to the guidelines may result in ejection from the facility, without refund. Violation of laws or city ordinances may result in arrest and prosecution. Please report any issues concerning the Code of Conduct to a security guard or event staff personnel immediately.

**Smoking and Tobacco Policy**

The University of Texas at Arlington is a tobacco-free campus. This policy prohibits the use of any tobacco products on campus grounds, including parking areas, parking structures, lawns and sidewalks. All forms of tobacco, including but not limited to, cigarettes, e-cigarettes, cigars, smokeless tobacco, snuff and chewing tobacco, are banned on campus.

**Code of Conduct**

Re-entry

For security reasons patrons are not allowed to re-enter College Park Center once exited for any reason. Please check with guest services with any questions.

Cameras/Video Cameras

Cameras, other than professional cameras with detachable lenses, are allowed in the facility (lenses must be 10-inches or less). No tripods are allowed. Video Cameras are not permitted inside the facility.

Noisemakers

NCAA rules prohibit artificial noisemakers from being brought inside the arena. This includes, but is not limited to bells, cow bells, horns (including air horns), kazoos, and whistles. Prohibited items will be confiscated.
**Box Office**
The UTA Box Office is located at 600 S. Center Street, Arlington, Texas 76019. The Box Office is open Monday - Friday 9 a.m. - 5 p.m.

The UTA Box Office opens a minimum of one hour prior to game time.

Guests can order tickets by calling 817-272-9595, visiting www.utatickets.com, or by emailing boxoffice@uta.edu.

**E-Ticket**
UTA Maverick E-Tickets, a customer-friendly interactive digital ticketing solution benefits fans from the heightened protection against counterfeit tickets. Patrons can take advantage of new digital ticketing services including print-at-home single game tickets. College Park Center, like many other college and professional venues, will scan all tickets using a barcode on each ticket to verify admission. Scanning will identify counterfeit and stolen tickets and provide improved security and service. Help windows will be located at College Park Center at Gates 2 and 3 to help fans with any ticket scanning issues or to answer questions regarding the new technology.

**Will Call**
Tickets are available for pick up at the College Park Center (CPC) Monday through Friday, 9:00 a.m. - 5 p.m., and up until game time on weekdays. Weekend Will Call is available one (1) hour prior to game time. Tickets ordered eleven (11) days or more prior to an event are mailed, sent print at home or kept in will call if specified by the ticket holder. Tickets ordered ten (10) days or less prior to an event are sent print at home or placed in Will Call. A photo ID is required to pick up tickets in Will Call. Only the ticket holder may pick up tickets, unless arrangements are made through the UTA Box Office in advance.

**NCAA Pass Gate Team Tickets**
Visiting team pass lists should be submitted upon arrival to the College Park Center during appropriate shoot-around time. UTA Box Office personnel will administer, per NCAA policy, the visiting team pass list located at Gate 3.

**Payment Options**
For patrons to the College Park Center, tickets and concessions are payable by all major credit cards and cash. No refunds or exchanges are available.

**Admission Policy**
Ticket holders are restricted to seating in the location that appears on their ticket and agree to abide by facility and university policies, as well as State and Federal laws. The University of Texas at Arlington reserves the right to revoke tickets by refund of purchase. All persons, including children of any age, must have a ticket for admission into The College Park Center, Clay Gould Ballpark, Allan Saxe Field, and Maverick Stadium.

**ATM**
ATMs are located in the College Park Center along the concourse near Gate 3.

**ADA Accommodations**

- **Animals:** Certified service dogs or service dogs in training for guests with disabilities are welcome at CPC, Clay Gould Ballpark, Allan Saxe Field and Maverick Stadium. All service dogs must remain on a leash or in a harness at all times. No other animals are allowed in the facilities.
- **Restrooms:** Accessible restrooms are located throughout the facility.
- **Seating:** ADA entrances are located at Gates 2 and 3 of the CPC. For any questions concerning seating availability, call the Box Office at 817-272-9595.

**Bag Searches**
(See also Prohibited Items)
Clear Bag Policy Enforced.
No bags larger than 12”x12”x18” inches are permitted inside CPC. Please leave all unnecessary items in your vehicle or at home. Prohibited items must be returned to your vehicle or discarded. Staff may not store or hold items for you until postgame. Patrons who refuse to allow visual inspections of contents of bags or purses will be denied entry into the facility.
Clear Bag Policy
INFORMATION for College Park Center

NO PURSES. NO BAGS
UTA ATHLETICS PURSE/BAG POLICY

APPROVED BAGS

CLEAR TOTE BAG
Plastic, Vinyl or PVC and do not exceed 12” x 6” x 12”

PLASTIC STORAGE BAG
Clear, one (1) gallon, re-sealable

PROHIBITED BAGS

Prohibited items include, but are not limited to:
• All purses, bags or containers larger than a small clutch bag
• Backpacks
• Binocular case (binoculars may be worn around the neck)
• Briefcases
• Camera bags
• Cinch bags
• Computer bags
• Coolers
• Large diaper bags
• Fanny packs
• Luggage of any kind
• Seat cushions

An exception will be made for medically necessary items after proper inspection at a gate designated for this purpose. Please limit the number of items you bring to the arena on event days.
**Prohibited Items**

- Artificial noisemakers (bells, horns, kazoo, whistles, etc). These items can cause distractions for participants and officials in the game.
- Bags and other items larger than 12”x12”x18”. Diaper bags are allowed in the stadium but must meet the size restrictions of 12”x12”x18”.
- Banners, flags, flag poles, signs, umbrellas, etc.
- Cameras with detachable lenses greater than 10”, video cameras and tripods.
- Coolers, containers, or ice chests.
- Explosive and flammable materials, disabling chemicals and other dangerous items.
- Food. Snacks needed for medical purposes are allowed.
- Items deemed a safety hazard or annoyance (Frisbees, beach balls, balloons, projectiles, laser pointers, fire works, firearms, weapons, etc.)
- Outside beverages or beverage containers, including sealed or empty water bottles.
- Pets (except service dogs). Dogs allowed at Clay Gould Ballpark and Allan Saxe Field
- Strollers
- Folding chairs
- Drones
- Selfie Sticks
- Use of tobacco products, includign e-cigarettes and smokeless cigarettes/tobacco

**Weapons**

No weapons of any kind are permitted in CPC or any designated UTA venue. This policy includes weapons used by off-duty law enforcement officers. Firearms must be secured at either the UTA Police Department or within individual’s vehicle.

The Campus Carry law (S.B. 11) does not pertain to sporting events on campus. No weapons of any kind are permitted in University of Texas at Arlington Athletics sporting events. For full details on Campus Carry, visit [http://www.uta.edu/news/info/campus-carry](http://www.uta.edu/news/info/campus-carry)

**Emergency**

For any emergency at CPC, including medical emergencies, notify the nearest usher or police officer.

**Evacuation**

In the event of an emergency, listen for instructions from the public address announcer, stadium ushers and law enforcement will direct you to the closest safe exit. Assist other patrons who may need your assistance. All exits and emergency exits are in the stadium are clearly marked.

**Game dates and times**

UTA game dates and times are subject to change. In the event a game date or time change should occur, the information will be posted on utamavs.com on Twitter via @utamavs and communicated through the local media.

**Credential Requests**

The UTA Athletics Communications Department will issue credentials to WORKING press only for games played at a designated UTA venue. Passes for spouses, children or friends will not be issued. The credentials are non-transferable. Any unauthorized use of a credential will result in the pass being revoked immediately.

Press passes will be distributed to those working in the designated press areas.

Credential requests must be made through Jason MacBain at jason.macbain@uta.edu

**Public Parking**

Paid public parking is available in the College Park District located at UTA Blvd. and Center Street. Three garages are available on basketball game day double-headers and Men’s only games. Volleyball and Women’s Basketball game day parking is free. Complimentary parking is available for all games south of Mitchell Street.

**Team Bus Parking**

Reference page 12. Contact Jon Felmet at jon.felmet@uta.edu

**Media Parking**

Contact Jason MacBain at jason.macbain@uta.edu
College Park Center
College Park Center (CPC) is an indoor, multi-purpose arena on The University of Texas at Arlington campus in Arlington, Texas. Its primary tenant is the Mavericks athletic department including the University’s basketball and volleyball teams. A secondary tenant during the summer season is the WNBA’s Dallas Wings. It also hosts graduation ceremonies for UT Arlington, other private trade schools, and area high schools, along with concerts and speakers.

The arena is part of a 20-acre section of the campus known as the College Park District. Completed in 2012, the District includes a residence hall, student apartments, a welcome center, a credit union, a 4.62 acre park called The Green at College Park, restaurants, and three parking garages.

The College Park Center is also home to the athletics department administrative team.

Opened: February 1, 2012
Capacity: 7,000
Address: 600 South Center Street, Arlington, TX

Clay Gould Ballpark
Clay Gould Ballpark, the home field of the UTA baseball team, is located on the campus of The University of Texas at Arlington.

Opened: 1974
Capacity: 1,600
Address: 1400 Maverick, Arlington, Texas
Record attendance: 2,008 (February 21, 2017 vs #1 TCU)
Field size: Right and Left Field: 310 ft. | Center Field: 400 ft. | Right and Left Center Field: 380 ft. (Estimated)
Former names: Allan Saxe Stadium, Arlington Athletic Center

Allan Saxe Field
Allan Saxe Field is the home of the UTA softball team located on the campus of The University of Texas at Arlington. The complex was reconstructed in 2014-15.

Opened: 1974
Capacity: 622
Address: 1400 Maverick, Arlington, TX
Record attendance: 702 (March 12, 2016 vs Samford University)
Field size: Left Field: 200 ft. | Center Field: 210 ft. | Right Field: 200 ft. (Estimated)
Allan Saxe Field consists of a combination of bleacher and chairback seating for 622 fans as a result of the complete stadium reconstruction following the 2014 season.
Completed in 1974 as part of the Arlington Athletic Center [2] on the southwestern-most portion of the University of Texas at Arlington campus, the softball field was built in conjunction with the baseball stadium, which would later be known as Clay Gould Ballpark. The softball venue was renamed after popular Professor Allan Saxe's gifts made renovations possible in 1993. Professor Saxe also contributed to renovations for UTA's baseball stadium, and it was renamed Allan Saxe Stadium, before another renaming would give the baseball facility its current name.

Maverick Stadium
Maverick Stadium is a multi-purpose stadium on the western edge of University of Texas at Arlington campus. It is home to the university’s track and field teams.

Opened: 1974
Capacity: 12,500
Address: 1309 W. Mitchell St, Arlington, TX

The Chena Gilstrap Athletic Center
The Gilstrap Center, opened in 1995, houses additional athletic administration and academic counselors. The 9,000 square foot facility is home to the UTA Tennis, Track & Field, and Golf Teams. The Nancy Baker Clubhouse, opened in 2017, is part of the facility.

Opened: 1995
Address: 1309 W. Mitchell St, Arlington, TX
UTA Tennis Center

The UTA Tennis Center, home of the UTA men's and women's tennis teams, is located in the heart of the UTA Campus.

UTA's Tennis Center, which received an award from the United States Tennis Association as one of the top facilities in Texas in 1986, was remodeled in 2012. The UTA Tennis Center has 10 hard courts, with spectator seating and lights.

Other than being the home of UTA's men's and women's teams, the UTA Tennis Center also plays host to a variety of tournaments on a local and national scale. The Intercollegiate Tennis Association summer circuit makes a stop there, as do several junior and adult sanctioned tournaments.

Opened: 1986
Capacity: 150
Address: 909 Greek Row Dr. Arlington, TX
Restaurant Partners

Fuzzy's Taco Shop
Daniel Garcia, Catering Manager
catering@e2restaurant.com
972-515-1845
510 E Abrams St, Arlington, TX 76010
(0.75 of mile from UTA Campus)

Old School Pizza Tavern
Catering Contact: Jeremy Washburn, CEO
oldschoolpizzatavern@gmail.com
817-999-5616
603 W. Abram Street, Arlington, TX 76010
(0.2 miles from UTA Campus)
Hours: Sunday-Thursday, 11am-10pm, Friday-Saturday, 11am-11pm

Prince Lebanese Grill
Catering Contact: Aziz Kotby, General Manager
cell: 817-528-6229
aziz@princelebanesegrill.com
www.princeknowscatering.com
502 W. Randol Mill Road, Arlington, TX 76011
(1.3 miles from UTA Campus)
Hours: Everyday 11am-9pm

Walk-On's Sports Bistreaux
Catering Contact: Marsha Koster, General Manager
mkoster@wometroplex.com
817-617-2137
401 E Interstate 20, Arlington, Texas 76018
Hours: Sunday-Thursday 11am-11pm, Friday-Saturday, 11am-12am

Raising Cane's
Michael Schilling, Restaurant Partner
Schillingm@raisingcanes.com
817-459-2560
1322 North Collins Street, Arlington, TX 76011
(2.3 miles from UTA Campus)

Semaj Miller, Restaurant Partner
smiller@raisingcanes.com
817-468-6035
3765 South Cooper Street, Arlington, TX 76015
(3.9 miles from UTA Campus)

Hilton R Bar
Bradley Milstead, Asst. General Manager
bradley.milstead@interstatehotels.com
817-640-4714
2401 E Lamar Blvd, Arlington, TX 76006
(6.5 miles from UTA Campus)
11am - 11pm Sunday through Thursday,
11am - 2am Friday & Saturday

Pasta Masta
Dun Badejo
pastamastausa@gmail.com
(682) 330-6141
620 W. Park Row,
Arlington, TX 76010
Sunday-Thursday 10am-9pm
Friday & Saturday 10am-10pm
**Hotel Partner**

**Hilton Arlington**
Cory Ruelas, Director of Sales & Marketing  
cory.ruelas@interstatehotels.com  
817-640-4715  
2401 E Lamar Blvd, Arlington, TX 76006

Refrigerators in every room. Late check out no charge on game day. Complimentary WiFi in each room.

**Home2 Suites by Hilton Grand Prairie South**
2123 W. Interstate 20  
Grand Prairie, TX. 75052  
Betty Jones, VP of Sales  
BJones@kriyahotels.com  
214.415.6872

All-suite hotel with living area/kitchen that includes full-size refrigerator and microwave. Amenities includes: wifi, exercise room with free weights, onsite laundry facilities at a cost of only $0.50 per load, amply outdoor space that includes grills, firepit and outdoor pool (weather permitting). Meeting room for team gatherings.

**LaQuinta Inn & Suites Grand Prairie South**
2131 W. Interstate 20  
Grand Prairie, TX. 75052  
214-412-3220  
Betty Jones  
BJones@kriyahotels.com

All of our oversized guest rooms include a microwave and refrigerator. Amenities include: wifi, fitness center including free weights, outdoor resort-like pool with hot tub, and onsite laundry facilities. Meeting room for team gatherings.
Men’s & Women’s Basketball and Volleyball 
Parking Info at College Park Center 
Address - 601 Spaniolo Dr., Arlington, TX 76019 
Located between Second and Third Streets on the campus of UT Arlington

Baseball Parking Info: 
Address: 1400 Maverick, Arlington, Texas 76013 
Located near the intersection of S Fielder Rd and W Park Row Drive.

Softball Parking Info: 
Address: 1400 Maverick, Arlington, Texas 76013 
Located near the intersection of S Fielder Rd and W Park Row Drive.

Track & Field Parking Info: 
Address: 1309 West Mitchell St Arlington, TX 76013 
Located on West Mitchell St between S Fielder Dr and S Davis Rd.
UT Arlington Athletics

VISION STATEMENT
UT Arlington Athletics Program will dare to be great. We are developing a program that embraces and attracts high-achieving student-athletes, coaches and staff centered on a culture of winning. We will continuously strive for success in academic achievement and compliance, and operate with fiscal responsibility and integrity. We will provide competitive resources and first-class facilities for all of our sports.

MISSION STATEMENT
UT Arlington Athletics Program will win. We will prepare student-athletes to be successful in all aspects of their lives, and help them accomplish their academic, athletic, personal and professional goals. We will build on the legacy of our predecessors and create a "college experience" for our current students. We will engage our various constituencies, which include our University, student body, alumni, and community for their input and support. The program is devoted to equity and diversity. We will effectively tell our story to enhance brand recognition and continually build our fan support for future generations.
VISITING TEAM CONTACT INFORMATION

Men’s Basketball
Game Management Contact
Jon Felmet
jon.felmet@uta.edu
Operations Contact
Parker Eidson
parker.eidson@uta.edu
Media Contact
Jason MacBain
jason.macbain@uta.edu

Baseball
Game Management Contact
Tad Howard
tad.howard@uta.edu
Operations Contact
Cody Wernli
cody.wernli@mavs.uta.edu
Media Contact
Ian Applegate
ian.applegate@uta.edu

Women’s Basketball
Game Management Contact
Jon Felmet
jon.felmet@uta.edu
Operations Contact
Dee Davis
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Media Contact
Mike Hill
michael.hill@uta.edu

Softball
Game Management Contact
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Operations Contact
Megan Low
megan.low@uta.edu
Media Contact
Ian Applegate
ian.applegate@uta.edu

Volleyball
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Operations Contact
TBD
Media Contact
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michael.hill@uta.edu

Track & Field
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Jordan Durham
jldurham@exchange.uta.edu
Media Contact
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jason.macbain@uta.edu

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Maverick Stadium Manager
Diane Seymour
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JOIN #MavCITY
STUDENT REWARDS
powered by Texas Trust

ATTEND GAMES
EARN POINTS
GEAR UP

Learn More at https://mavcityrewards.com