

# VISITING TEAM GUIDE

2019-20

#MavCITY







# Welcome to UTA



**G**reetings Visitors,  
On behalf of the University of Texas at Arlington Department of Athletics, we would like to welcome you to the city of Arlington and the UTA campus. While in the area, we hope you take advantage of all the great opportunities our city and the university have to offer.

This guidebook is being provided to serve as a resource while visiting our campus. Here you will find information on facilities, restaurants, parking and contact information. If at any time you have questions or concerns while on campus please contact the appropriate staff member.

We hope you enjoy your stay in Arlington, and safe travels to you and your team.

Welcome to MAVCity!



# Code of Conduct

The University of Texas at Arlington Athletics is committed to maintaining a safe and enjoyable environment for all fans, staff, players and coaches. To help us provide this first-class environment, we ask that all patrons and attendees follow these guidelines.

## Guidelines

- Contribute to make the environment of The University of Texas at Arlington Athletics the very best by upholding the spirit of collegiate athletics.
- Ensure all fans are treated in a consistent, professional and polite way by all staff and team personnel.
- Support both teams in a positive manner while treating fans, players and officials with dignity and respect.
- Promote an environment that minimizes disruption, creates a safe atmosphere for all, prevents interference with the game and ensures enjoyment for everyone.
- Refrain from using foul language, abusive language, or inappropriate gestures.
- Appropriate attire to be worn at all time.
- Be responsible when consuming alcoholic beverages. Impairment, intoxication, underage consumption and unruly behavior will be addressed immediately. Beer and wine are sold to the public via concessions.
- Sit only in the seat designated on your ticket and be prepared to present the ticket, if requested.
- Acknowledge that The University of Texas at Arlington is a tobacco-free campus, including e-cigarettes and smokeless tobacco.
- Comply with emergency messages, emergency procedures and requests from staff concerning the facility and gameday operations.

Refusal to adhere to the guidelines may result in ejection from the facility, without refund. Violation of laws or city ordinances may result in arrest and prosecution. Please report any issues concerning the Code of Conduct to a security guard or event staff personnel immediately.

## Smoking and Tobacco Policy

The University of Texas at Arlington is a tobacco-free campus. This policy prohibits the use of any tobacco products on campus grounds, including parking areas, parking structures, lawns and sidewalks. All forms of tobacco, including but not limited to, cigarettes, e-cigarettes, cigars, smokeless tobacco, snuff and chewing tobacco, are banned on campus.

## Re-entry

For security reasons patrons are not allowed to re-enter the facility once exited for any reason. Please check with guest services with any questions.

## Cameras Video Cameras

Cameras, other than professional cameras with detachable lenses, are allowed in the facility (lenses must be 10-inches or less). No tripods are allowed. Video Cameras are not permitted inside the facility.

## Noisemakers

NCAA rules prohibit artificial noisemakers from being brought inside the arena. This includes, but is not limited to bells, cow bells, horns (including air horns), kazoos, and whistles. Prohibited items will be confiscated.



# TICKETS & GAME INFORMATION

## **Ticket Center**

The UTA Box Office is located at 600 S. Center Street, Arlington, Texas 76019. The Box Office is open Monday - Friday 9 a.m. - 5 p.m.

The UTA Box Office opens a minimum of one hour prior to game time.

Guests can order tickets by calling 817-272-9595, visiting [www.utatickets.com](http://www.utatickets.com), or by emailing [boxoffice@uta.edu](mailto:boxoffice@uta.edu).

## **E-Ticket**

UTA Maverick E-Tickets, a customer-friendly interactive digital ticketing solution benefits fans from the heightened protection against counterfeit tickets. Patrons can take advantage of new digital ticketing services including print-at-home single game tickets. College Park Center, like many other college and professional venues, will scan all tickets using a barcode on each ticket to verify admission. Scanning will identify counterfeit and stolen tickets and provide improved security and service. Help windows will be located at College Park Center at Gates 2 and 3 to help fans with any ticket scanning issues or to answer questions regarding the new technology.

## **Will Call**

Tickets are available for pick up at the College Park Center (CPC) Monday through Friday, 9:00 a.m. - 5 p.m., and up until game time on weekdays. Weekend Will Call is available one(1) hour prior to game time. Tickets ordered eleven (11)

days or more prior to an event are mailed, sent print at home or kept in will call if specified by the ticket holder. Tickets ordered ten (10) days or less prior to an event are sent print at home or placed in Will Call. A photo ID is required to pick up tickets in Will Call. Only the ticket holder may pick up tickets, unless arrangements are made through the UTA Box Office in advance.

## **NCAA Pass Gate/Team Tickets**

Visiting team pass lists should be submitted upon arrival to the College Park Center during appropriate shoot-around time. UTA Box Office personnel will administer, per NCAA policy, the visiting team pass list located at Gate 3.

## **Payment Options**

For patrons to the College Park Center, tickets and concessions are payable by all major credit cards and cash. No refunds or exchanges are available.

## **Admission Policy**

Ticket holders are restricted to seating in the location that appears on their ticket and agree to abide by facility and university policies, as well as State and Federal laws. The University of Texas at Arlington reserves the right to revoke tickets by refund of purchase. All persons, including children of any age, must have a ticket for admission into The College Park Center, Clay Gould Ballpark, Allan Saxe Field, and Maverick Stadium.

## **ATM**

ATMs are located in the College Park Center along the concourse near Gate 3.

## **ADA Accommodations**

Animals: Certified service dogs or service dogs in training for guests with disabilities are welcome at CPC, Clay Gould Ballpark, Allan Saxe Field and Maverick Stadium. All service dogs must remain on a leash or in a harness at all times. No other animals are allowed in the facilities.

Restrooms: Accessible restrooms are located throughout the facility.

Seating: ADA entrances are located at Gates 2 and 3 of the CPC. For any questions concerning seating availability, call the Box Office at 817-272-9595.

## **Bag Searches (See also Prohibited Items) Clear Bag Policy Enforced.**

No bags larger than 12/12/18 inches are permitted inside CPC. Please leave all unnecessary items in your vehicle or at home. Prohibited items must be returned to your vehicle or discarded. Staff may not store or hold items for you until postgame. Patrons who refuse to allow visual inspections of contents of bags or purses will be denied entry into the facility.

# Clear Bag Policy

## INFORMATION

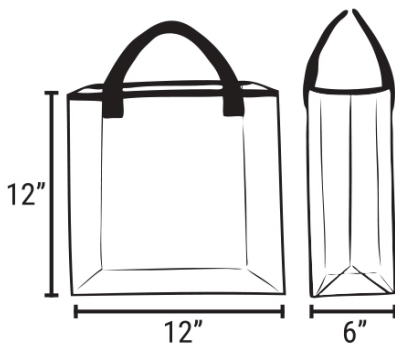
### NO PURSES. NO BAGS

#### UTA ATHLETICS PURSE/BAG POLICY

#### ✓ APPROVED BAGS ✓

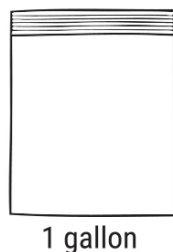
##### CLEAR TOTE BAG

Plastic, Vinyl or PVC and do not exceed 12" x 6" x 12"



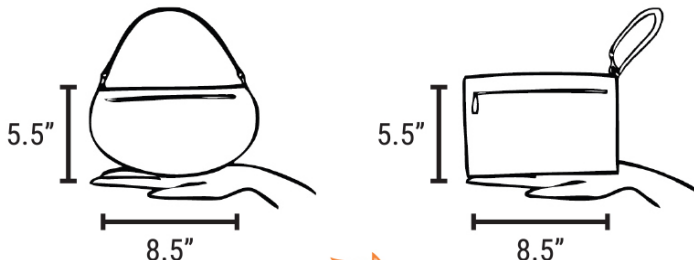
##### PLASTIC STORAGE BAG

Clear, one (1) gallon, re-sealable



##### SMALL CLUTCH PURSE

Approximately the size of a hand with or without a handle or strap. No larger than 5.5" x 8.5" with or without a hand or strap. Can be carried separately or within an approved plastic bag.



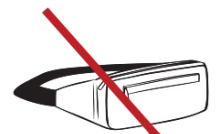
#### ✗ PROHIBITED BAGS ✗

Prohibited items include, but are not limited to:

- All purses, bags or containers larger than a small clutch bag
- Backpacks
- Binocular case (binoculars may be worn around the neck)
- Briefcases
- Camera bags
- Cinch bags
- Computer bags
- Coolers
- Large diaper bags
- Fanny packs
- Luggage of any kind
- Seat cushions



Backpack



Fanny Pack



Large diaper Bag



Camera Bag

An exception will be made for medically necessary items after proper inspection at a gate designated for this purpose. Please limit the number of items you bring to the arena on event days.



# MISC INFORMATION

## Prohibited Items

- Artificial noisemakers (bells, horns, kazoos, whistles, etc). These items can cause distractions for participants and officials in the game.
- Bags and other items larger than 12"x12"x18". Diaper bags are allowed in the stadium but must meet the size restrictions of 12"x12"x18".
- Banners, flags, flag poles, signs, umbrellas, etc.
- Cameras with detachable lenses greater than 10", video cameras and tripods.
- Coolers, containers, or ice chests.
- Explosive and flammable materials, disabling chemicals and other dangerous items.
- Food snacks needed for medical purposes are allowed.
- Items deemed a safety hazard or annoyance (frisbees, beach balls, balloons, projectiles, laser pointers, fireworks, firearms, weapons, etc.)
- Outside beverages or beverage containers, including sealed or empty water bottles.
- Pets (except service dogs)
- Strollers
- Folding chairs
- Drones
- Selfie Sticks
- Use of tobacco products, including e-cigarettes and smokeless cigarettes/tobacco

## Weapons

No weapons of any kind are permitted in CPC or any designated UTA venue. This policy includes weapons used by off-duty law enforcement officers.

Firearms must be secured at either the UTA Police Department or within individual's vehicle.

The Campus Carry law (S.B. 11) does not pertain to sporting events on campus. No weapons of any kind are permitted in University of Texas at Arlington Athletics sporting events. For full details on Campus Carry, visit <http://www.uta.edu/news/info/campus-carry>

## Emergency

For any emergency at CPC, including medical emergencies, notify the nearest usher or police officer.

## Evacuation

In the event of an emergency, listen for instructions from the public address announcer, stadium ushers and law enforcement will direct you to the closest safe exit. Assist other patrons who may need your assistance. All exits and emergency exits in the stadium are clearly marked.

## Game dates and times

UTA game dates and times are subject to change. In the event a game date or time change should occur, the information will be posted on [utamavs.com](http://utamavs.com) on Twitter via @utamavs and communicated through the local media.

## Credential Requests

The UTA Athletics Communications Department will issue credentials to WORKING press only for games played at a designated UTA venue. Passes for spouses, children or friends will not be issued. The credentials are non-

transferable. Any unauthorized use of a credential will result in the pass being revoked immediately.

Press passes will be distributed to those working in the designated press areas.

Credential requests must be made through Jason MacBain at [jason.macbain@uta.edu](mailto:jason.macbain@uta.edu)

## Elevators

There are two elevators located in College Park Center. Elevators are located at Gate 1 (West Side) and Gate 3 (North Side).

## Concessions

A variety of concessions are available throughout all venues, cash and credit are accepted. All patrons will be asked to present ID upon purchasing alcoholic beverages.

## Public Parking

Paid public parking is available in the College Park District located at UTA Blvd. and Center Street. Three garages are available on basketball game day double-headers and Men's only games. Volleyball and Women's Basketball game day parking is free. Complimentary parking is available for all games south of Mitchell Street.

## Team Bus Parking

Refer to page 12...([Click Here](#))

## Media Parking

Contact Jason MacBain at [jason.macbain@uta.edu](mailto:jason.macbain@uta.edu)

# FACILITIES

## College Park Center

College Park Center (CPC) is an indoor, multi-purpose arena on The University of Texas at Arlington campus in Arlington, Texas. It seats up to 7,000 spectators.

Its primary tenant is the Mavericks athletic department including the University's basketball and volleyball teams. A secondary tenant during the summer season is the WNBA's Dallas Wings. It also hosts graduation ceremonies for UT Arlington, other private trade schools, and area high schools, along with concerts and speakers.

The arena is part of a 20-acre section of the campus known as the College Park District. Completed in 2012, the District includes a residence hall, student apartments, a welcome center, a credit union, a 4.62 acre park called The Green at College Park, restaurants, and three parking garages.

The College Park Center is also home to the athletics department administrative team.

Opened: February 1, 2012

Capacity: 7,000

Address: 600 South Center Street, Arlington, TX

## Clay Gould Ballpark

Clay Gould Ballpark, the home field of the UT Arlington Mavericks, is located on the campus of The University of Texas at Arlington. The stadium has a capacity of 1,600.

Opened: 1974

Capacity: 1,600

Address: 1400 Maverick, Arlington, Texas

Record attendance: 2,008 (February 21, 2017 vs #1 TCU)

Former names: Allan Saxe Stadium, Arlington Athletic Center

## Allan Saxe Field

Allan Saxe Field is the home of the UTA softball team located in Arlington, Texas. As a result of a complete reconstruction in 2014-15, the stadium currently has a capacity of 622.

Opened: 1974

Capacity: Current: 622

Address: 1400 Maverick, Arlington, TX

Record attendance: 702 (March 12, 2016 vs Samford University)

Field size: Left Field: 190 ft. | Center Field: 215 ft. | Right Field: 190 ft. (Estimated)

Allan Saxe Field consists of a combination of bleacher and chairback seating for 622 fans as a result of the complete stadium reconstruction following the 2014 season.

Completed in 1974 as part of the Arlington Athletic Center [2] on the southwestern-most portion of the University of Texas at Arlington campus, the softball field was built in conjunction with the baseball stadium, which would later be known as Clay Gould Ballpark.

The softball venue was renamed after popular Professor Allan Saxe's gifts made renovations possible in 1993. Professor Saxe also contributed to renovations for UTA's baseball stadium, and it was renamed Allan Saxe Stadium, before another renaming would give the baseball facility its current name.

## Maverick Stadium

Maverick Stadium is a 12,500-seat multi-purpose stadium on the western edge of University of Texas at Arlington campus. It is home to the university's track and field teams.

Opened: 1974

Capacity: 12,500

Address: 1225 W Mitchell St, Arlington, TX

## The Chena Gilstrap Athletic Center

The Gilstrap Center, opened in 1995, houses additional athletic administration and academic counselors. The 9,000 square foot facility is home to the UTA Tennis, Track & Field, and Golf Teams. The Nancy Baker Clubhouse, opened in 2017, is part of the facility.

Opened: 1995

Address: 1309 W. Mitchell St, Arlington, TX



# FACILITIES

## UTA Tennis Center

The UTA Tennis Center, home of the UTA men's and women's tennis teams, is located in the heart of the UTA Campus.

UTA's Tennis Center, which received an award from the United States Tennis Association as one of the top facilities in Texas in 1986, was remodeled in 2012. The UTA Tennis Center has 10 hard courts, with spectator seating and lights.

Other than being the home of UTA's men's and women's teams, the UTA Tennis Center also plays host to a variety of tournaments on a local and national scale. The Intercollegiate Tennis Association summer circuit makes a stop there, as do several junior and adult sanctioned tournaments.

Opened: 1986

Capacity: 150

Address: 909 Greek Row Dr. Arlington, TX



## Restaurant Partners

### **Fuzzy's Taco Shop**

#### **Tiffany Johns, Catering Manager**

Tiffany.johns@tecfoodsllc.com

972-515-1845

510 E Abrams St, Arlington, TX 76010

(0.75 of mile from UTA Campus)

### **Gino's East**

#### **Lauren Duggan, Assistant Manager**

ginoseastarlington@gmail.com

(817) 200-6834

1350 East Copeland Road Arlington, TX  
76011

### **Raising Cane's**

#### **Michael Schilling, Store Manager**

Schillingm@raisingcanes.com

817-459-2560

1322 North Collins Street, Arlington, TX  
76011

(2.3 miles from UTA Campus)

#### **Tiffanee Huff, Store Manager**

hufft@raisingcanes.com

817-468-6035

3765 South Cooper Street, Arlington, TX 76015

(3.9 miles from UTA Campus)

### **Golden Chick**

#### **Pat Vaselakos**

pat@gcarlington.com

817-795-9400

1800 S. Cooper St., Arlington, TX 76013

(1.3 miles from UTA Campus)

### **Hilton R Bar**

#### **Ryan McDonald, Director of Food & Beverage**

Ryan.McDonald@interstatehotels.com

817-640-3322 ext. 6644

2401 E Lamar Blvd, Arlington, TX 76006

(6.5 miles from UTA Campus)

11am - 11pm Sunday through Thursday,

11am - 2am Friday & Saturday

### **Pasta Masta**

#### **Dun Badejo**

pastamastausa@gmail.com

(682) 330-6141

620 W. Park Row,

Arlington, TX 76010

Sunday-Thursday 10am-9pm

Friday & Saturday 10am-10pm

### **Grease Monkey**

#### **Greg Gardner, Managing partner**

greggardner@verizon.net

817-665-5454

200 N Mesquite St, Arlington, TX 76011

Sunday-Monday 11am-12am,

Tuesday-Saturday 11am – 2am



#MAVCity





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## Hotel Partner

### Hilton Arlington

Jivonna Williams, Sales Manager  
Jivonna.williams@interstatehotels.com  
817-640-4720  
2401 E Lamar Blvd, Arlington, TX 76006  
Refrigerators in every room  
Late check out no charge on game day  
Complimentary WiFi in each room

### Doubletree by Hilton

Natalie Munlin  
nmunlin@hotelequities.com  
817-640-7712  
1507 N. Watson Rd, Arlington, TX 76006  
Refrigerators in every room  
Complimentary WiFi in each room



### Hilton Garden Inn South Arlington

Dane Herrmann, Sales Manager  
dane.herrmann@hilton.com  
817-557-8233  
521 E Interstate 20 , Arlington, TX 76018  
Offers the largest meeting space in South Arlington  
Discounted tickets and offers for select partners in Highlands Shopping Center  
Hotel amenities include: indoor heated pool, shuttle service, and complimentary wifi and parking



# TEAM BUS PARKING INFORMATION

## **Men's & Women's Basketball and Volleyball Parking Info at College Park Center**

Address - 601 Spaniolo Dr., Arlington, TX 76019

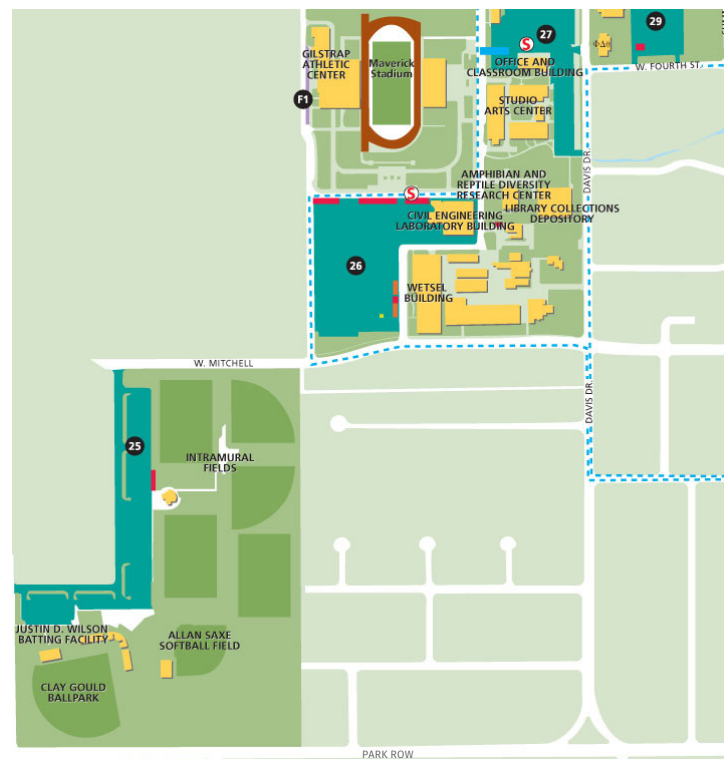
Located between Second and Third Streets on the campus of UT Arlington



## **Baseball Parking Info:**

Address - 1400 Maverick, Arlington, Texas 76013

Located near the intersection of S Fielder Rd and W Park Row Drive.



## **Softball Parking Info:**

Address - 1400 Maverick, Arlington, Texas 76013

Located near the intersection of S Fielder Rd and W Park Row Drive.

## **Track & Field Parking Info:**

Address - 1309 West Mitchell Street Arlington, TX 76013

Located on West Mitchell St between S Fielder Dr and S Davis Rd.





## UT Arlington Athletics

### VISION STATEMENT

UT Arlington Athletics Program will dare to be great. We are developing a program that embraces and attracts high-achieving student-athletes, coaches and staff centered on a culture of winning. We will continuously strive for success in academic achievement and compliance, and operate with fiscal responsibility and integrity. We will provide competitive resources and first-class facilities for all of our sports.

### MISSION STATEMENT

UT Arlington Athletics Program will win. We will prepare student-athletes to be successful in all aspects of their lives, and help them accomplish their academic, athletic, personal and professional goals. We will build on the legacy of our predecessors and create a “college experience” for our current students. We will engage our various constituencies, which include our University, student body, alumni, and community for their input and support. The program is devoted to equity and diversity. We will effectively tell our story to enhance brand recognition and continually build our fan support for future generations.



# VISITING TEAM CONTACT INFORMATION



## Men's Basketball

### Game Management Contact

Jon Felmet  
jon.felmet@uta.edu

### Operations Contact

Parker Eidson  
parker.eidson@uta.edu

### Media Contact

Jason MacBain  
jason.macbain@uta.edu

## Women's Basketball

### Game Management Contact

Jon Felmet  
jon.felmet@uta.edu

### Operations Contact

Jared Boyd  
jared.boyd3@uta.edu

### Media Contact

Mike Hill  
mike.hill@uta.edu  
Ian Applegate  
ian.applegate@uta.edu

## Baseball

### Game Management Contact

Jon Felmet  
jon.felmet@uta.edu

### Operations Contact

Jon Wente  
jonwente@uta.edu

### Media Contact

Ian Applegate  
ian.applegate@uta.edu

## Softball

### Game Management Contact

Mike Garcia  
junior@uta.edu

### Operations Contact

Bobby Buchanan  
bobby.buchanan@uta.edu

### Media Contact

Ian Applegate  
ian.applegate@uta.edu

## Volleyball

### Game Management Contact

Mike Garcia  
junior@uta.edu

### Operations Contact

TBD

### Media Contact

Mike Hill  
mike.hill@uta.edu  
Ian Applegate  
ian.applegate@uta.edu

## Track & Field/ Cross Country

### Game Management Contact

Mike Garcia  
junior@uta.edu

### Operations Contact

Jordan Durham  
jldurham@exchange.uta.edu

### Media Contact

Drew Harris  
drew.harris@uta.edu

## Tennis

### Game Management Contact

Jon Felmet  
jon.felmet@uta.edu

### Operations Contact

Mike Garcia  
junior@uta.edu

### Media Contact

Ian Applegate  
ian.applegate@uta.edu

## Athletics

### Sports Medicine

Roy Rudewick  
rudewick@exchange.uta.edu

### Broadcast and Video Production

Neil Beasley  
william.beasley@uta.edu

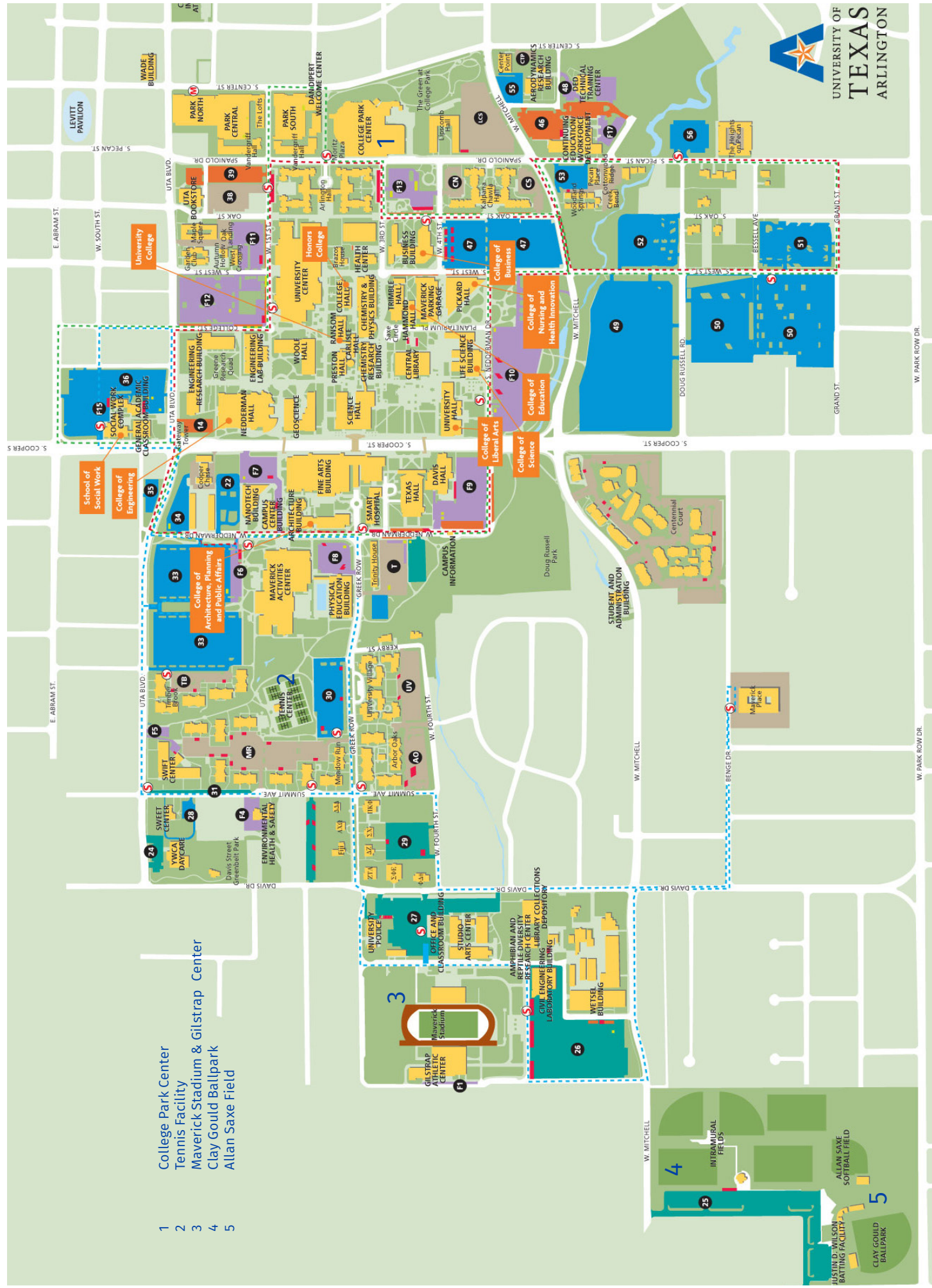
### Box Office Manager

Jonathan Carroll  
jpcarroll@uta.edu

### Maverick Stadium Manager

Diane Seymour  
dseymour@uta.edu







# JOIN



# #MavCity

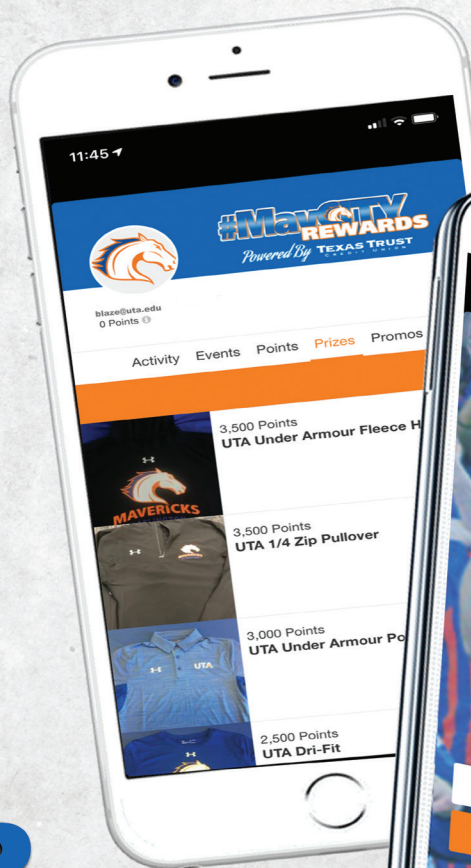
## STUDENT REWARDS

*powered by Texas Trust*

**ATTEND  
GAMES**

**EARN  
POINTS**

**GEAR UP**



Learn More at  
<https://mavcityrewards.com>





utaradio

**Stream Info:**  
*utamavs.com*

**Men's Basketball Radio**

**620AM  
KEXB**