



FAQ - BALLPERSONS 2021

After I submit my online application, how will I know if it has been received?

You will receive an email confirmation stating that your application has been received and is being processed. If you have any questions, feel free to email us at volunteers@cincytennis.com

What are the basic requirements to be a ballperson?

You must be 12 years old by August 1 of the tournament year. You must submit a volunteer application. All new ball crew members must attend one week-end training / try-out sessions (session 1 May 15 & 16, session 2 June 5 & 6, 2021). You must be available to volunteer the first 5 days of the tournament when we have the most matches to cover.

When will I know if I have been selected to be part the ball crew team?

All applicants that are required to try-out (new ballkids) will be notified of their acceptance status by July 1 of the tournament year.

How will I know when I am scheduled to volunteer?

All ballkids are expected to work the first 5 days of the tournament (Saturday - Wednesday) and should plan to arrive 1 hour before matches begin. Ballkids are selected to work beyond Wednesday on an as needed basis. Several things are considered for selection of ballkids to be used from Thursday through the end of the tournament, such as availability, on court performance, years of service and citizenship throughout the week.

Do you accept applicants from candidates from other states?

We do accept applicants from outside our area. You still need to attend the training / try-outs and be available to volunteer at least the first 5 days of the tournament.

Does the tournament provide housing or transportation?

All volunteers must arrange their own accommodation and travel. The tournament does not reimburse for expenses. We do have a block of rooms that have been set aside for volunteers. For hotel information please contact Kaitlin Clifton (Travel Manager) at kclifton@cincytennis.com in our office for details

What are the benefits of being a ballperson?

In addition to being on court with some of the best players in the world you do receive additional benefits. Some benefits received are access to the Ballperson Lounge that provides fresh fruit, snacks, drinks, volunteer pin, Fila uniform including, shirts, shorts or dress, shoes, socks and hat, parking pass for the volunteer lot and a picture credential.



Can I volunteer with a friend (assuming your friend is selected to be on team member)?

Each day upon arrival you are placed on a team (with teammates similar in age) and assigned to a specific court. We usually have 2-3 rotations of teams assigned per court. You are on court with the same team throughout the day. We do change your assignments from day to day thus allowing you to meet additional team members.

How long are my shifts?

Ballkids are to arrive 1 hour before matches begin and are expected to stay until the matches on the court they have been assigned have been completed for the day. If we encounter any delays due to weather, the shifts can extend well into the evening hours.

Will I get to meet the players?

As a ball crew member, you will attend to the players needs while on court. However, it is important that you understand that as a volunteer we respect the privacy of the players and do not make any requests such as autographs or pictures.

Will I have fun volunteering?

I promise you will make new friends, end up with some stories to tell and have an experience of a lifetime! Consider signing up today.