



This guide is designed to help you get the most out of your 2015 US Open experience. However, if you are in need of further assistance or information, please feel free to call Client Services at 718.760.6363 or go to USOpen.org.

While you're watching the world's highest-attended annual sporting event, you're also giving back. Proceeds from the US Open go toward funding the USTA's mission of promoting and developing the growth of tennis in the United States.

Thank you for your continued support, and we look forward to seeing you at this year's US Open!



What's New	4
Tournament Schedule.....	5
Ticket Information and Plans.....	6-11
Ticket Plans	6
How to Purchase Tickets	7-8
Additional Ticketing Information.....	8
Louis Armstrong Stadium—Reserved Seating	8
US Open Qualifying Tournament—Free Admission	9
Open Practice Sunday—Free Admission	9
Grounds Admission.....	9
Finals Weekend Grounds Admission.....	9
Seating Upgrades.....	10
Daily Ticket Upgrade Windows.....	10
VIP Will Call Window—President's Gate.....	10
Main Will Call Window—East Gate	10
Temporary Will Call Booth—Lot B.....	10
Ticket Sales Restrictions	11
Full Series Subscriptions.....	12-13
Restaurants and Food Village	14-16
Aces.....	14
Champions Bar & Grill.....	14
US Open Club.....	15
Patio Café & Bar.....	15
Mojito Restaurant & Bar.....	15
Heineken Red Star Café	15
Heineken House.....	16
Oyster Bar	16
Rejuvenate by the Fountains.....	16
Grey Goose Bar.....	16
Food Village	16
General Information	17-25
US Open Merchandise	17
Official US Open Tennis Balls	17
Wheelchair Competition	17
Junior Championships	17
Champions Invitational.....	18
American Collegiate Invitational	18
USOpen.org	18
USTA Membership Information	19
Avenue of Aces	19
Play Tennis at the USTA Billie Jean King National Tennis Center.....	19
US Open Security Procedures.....	20
2015 Inclement Weather Policy	20
Lost/Stolen Tickets.....	22-23
Ticket Holder Points and Times of Entry.....	23
Ticket Terms and Conditions	23
Lost and Found.....	24
First Aid	24
Nursing Station.....	24
Chase ATM Machines.....	24
Conduct at the US Open	24
US Open History.....	25
Arthur Ashe Kids' Day Presented by Hess	26
Directions, Transportation and Parking	27-28
Traffic Alert.....	28
Stadium Seating Charts	29
USTA Billie Jean King National Tennis Center Grounds Map	Inside Back Cover

What's New at the US Open

Strategic Transformation

The US Open has a long tradition of marrying history with innovation, naming its facility for Billie Jean King and its showpiece stadium for Arthur Ashe all while breaking new ground in tennis with equal prize money, night tennis, blue courts and instant replay.

The US Open's latest endeavor is its grandest yet: a sweeping transformation of the USTA Billie Jean King National Tennis Center. The first phase of the transformation was implemented for the 2014 US Open—the new West Stadium Courts and Practice Gallery—and work has continued into this year. Headlining those efforts is the roof that will cover Arthur Ashe Stadium. The second phase of construction on the roof began shortly after the 2014 US Open and continued over the winter and spring, with the roof's support structure rounding into shape.

The transformation will take place in stages, with completion slated for 2018. Here is a full timeline of what to expect—and when to expect it:

For 2015 US Open: All permanent steel for Arthur Ashe Stadium erected and set along with the installation of four new video boards, LED court lighting and a sound system.

For 2016 US Open: Arthur Ashe Stadium roof complete and operational; new Grandstand stadium debuts; 10 rebuilt field courts; the south campus expanded to improve traffic flow on the grounds. The widened walkways will connect Court 17 to the new Grandstand.

For 2018 US Open: New Louis Armstrong Stadium debuts.

New Schedule for 2015

The US Open is returning to a traditional 14-day Grand Slam schedule for 2015, with a more competitive, action-packed first week, the women's semifinals on Thursday, the men's semifinals on Friday and a true Finals Weekend that will crown the women's singles champion on Saturday and the men's champion on Sunday.

ESPN Assumes Full Broadcast Role

Watching the US Open will be easier than ever in 2015. ESPN is taking over as the exclusive domestic broadcast partner of America's Grand Slam, covering the entire tournament on its family of networks. In this first full year of the US Open's partnership with ESPN, fans will be able to follow the action on TV on ESPN and ESPN2 and via daylong live streaming of all TV courts on ESPN3 and the Watch ESPN app.



Date/ Session	Day/ Evening	Time	Featured Matches
------------------	-----------------	------	---------------------

MONDAY, AUGUST 31

1	Day	11:00 am	Men's/Women's 1st Round
2	Evening	7:00 pm	Men's/Women's 1st Round

TUESDAY, SEPTEMBER 1

3	Day	11:00 am	Men's/Women's 1st Round
4	Evening	7:00 pm	Men's/Women's 1st Round

WEDNESDAY, SEPTEMBER 2

5	Day	11:00 am	Men's/Women's 2nd Round
6	Evening	7:00 pm	Men's/Women's 2nd Round

THURSDAY, SEPTEMBER 3

7	Day	11:00 am	Men's/Women's 2nd Round
8	Evening	7:00 pm	Men's/Women's 2nd Round

FRIDAY, SEPTEMBER 4

9	Day	11:00 am	Men's/Women's 3rd Round
10	Evening	7:00 pm	Men's/Women's 3rd Round

SATURDAY, SEPTEMBER 5

11	Day	11:00 am	Men's/Women's 3rd Round
12	Evening	7:00 pm	Men's/Women's 3rd Round

SUNDAY, SEPTEMBER 6

13	Day	11:00 am	Men's/Women's Round of 16
14	Evening	7:00 pm	Men's/Women's Round of 16

MONDAY, SEPTEMBER 7

15	Day	11:00 am	Men's/Women's Round of 16
16	Evening	7:00 pm	Men's/Women's Round of 16

TUESDAY, SEPTEMBER 8

17	Day	11:00 am	Men's/Women's Quarterfinals
18	Evening	7:00 pm	Men's/Women's Quarterfinals

WEDNESDAY, SEPTEMBER 9

19	Day	11:00 am	Men's/Women's Quarterfinals
20	Evening	7:00 pm	Men's Quarterfinal/TBD

THURSDAY, SEPTEMBER 10

21	Evening	7:00 pm**	Women's Semifinals
----	---------	-----------	--------------------

FRIDAY, SEPTEMBER 11

22	Day	12:00 pm	Men's Semifinals/Mixed Doubles Final
----	-----	----------	--------------------------------------

SATURDAY, SEPTEMBER 12

23	Day	12:00 pm	Women's Final/Men's Doubles Final
----	-----	----------	-----------------------------------

SUNDAY, SEPTEMBER 13

24	Day	12:00 pm	Men's Final/Women's Doubles Final
----	-----	----------	-----------------------------------

*Subject to change.

**Field court play begins at 12:00 pm.

2015 Ticket Plans

FULL SERIES

(13 DAYS/11 EVENINGS)

Lower Promenade: \$2,125**US Open Club Passes: \$225**

All 24 Sessions: Monday, August 31, through Sunday, September 13

PREMIERE WEEK PLAN

(5 DAYS/4 EVENINGS)

Lower Promenade: \$673**Upper Promenade: \$513****US Open Club Passes: \$180**

The first nine sessions: Monday, August 31, through Friday, September 4 day

OPEN PREMIERE PLAN

(3 DAYS/2 EVENINGS)

Lower Promenade: \$347**Upper Promenade: \$257****US Open Club Passes: \$100**

The first five sessions: Monday, August 31, through Wednesday, September 2 day

PREMIERE WRAP-UP PLAN

(2 DAYS/2 EVENINGS)

Lower Promenade: \$326**Upper Promenade: \$256****US Open Club Passes: \$80**

All sessions Wednesday, September 2 evening, through Friday, September 4 day

NIGHT PLAN

(3 DAYS/11 EVENINGS)

Lower Promenade: \$1,402**Upper Promenade: \$992****US Open Club Passes: \$280**

All evening sessions beginning Monday, August 31 through Thursday, September 10 and day sessions Friday, September 11 through Sunday, September 13

HOLIDAY PLAN

(4 DAYS/3 EVENINGS)

Lower Promenade: \$610**Upper Promenade: \$501****US Open Club Passes: \$140**

All sessions Friday, September 4 evening through Monday, September 7 evening

HOLIDAY TWILIGHT PLAN (4 EVENINGS/4:00 PM EARLY ENTRY EACH NIGHT)

Lower Promenade: \$350**Upper Promenade: \$296****US Open Club Passes: \$80**

Evening sessions Friday, September 4, through Monday, September 7

CHAMPIONSHIP PLAN

(5 DAYS/3 EVENINGS)

Lower Promenade: \$1,000**Upper Promenade: \$695****US Open Club Passes: \$160**

All sessions Tuesday, September 8, through Sunday, September 13

LOUIS ARMSTRONG PLAN

(9 SESSIONS)

Courtside: \$1,665**Loge: \$906****US Open Club Passes: \$180**

All day seating beginning Monday, August 31, through Tuesday, September 8

Full Series seats are located in Lower Promenade rows A-O. Lower Promenade seats are located in rows J-O, and the Upper Promenade seats are located in rows P-Z of Arthur Ashe Stadium.

There is a \$20 service fee for Mini Plan orders and a \$30 shipping fee for Full Series.



American Express is the official card of the US Open.

How to Purchase Tickets

Online

Visit USOpen.org.

All individual tickets purchased online are subject to a service charge and handling fee.

US Open Box Office

New for 2015: While tickets will be available to the general public on Monday, June 8, the box office will not be open that day. Please purchase tickets online.

Visit the USTA Billie Jean King National Tennis Center Box Office located at the USTA Billie Jean King National Tennis Center in Flushing, NY.

Beginning Friday, July 10:

Monday through Thursday, Closed

Friday, 9:00 am – 5:00 pm

Saturday and Sunday, 10:00 am – 4:00 pm

Beginning Monday, August 10:

Monday through Friday, 9:00 am – 5:00 pm

Saturday and Sunday, 10:00 am – 4:00 pm

Tournament Hours

Saturday, August 29 (AAKD), 9:00 am – 5:00 pm

Sunday, August 30, 10:00 am – 4:00 pm

Monday, August 31 – Thursday, September 10, 9:00 am – 9:00 pm

Friday, September 11 – Saturday, September 12, 9:00 am – 5:00 pm

Sunday, September 13, 10:00 am – 5:00 pm

**Subject to change due to inclement weather and/or site closings.*

Charge by Phone

Call Ticketmaster at 866.OPEN.TIX (866.673.6849). The telephone number for international callers is 949.333.4001.

Ticketmaster Outlets

Visit any Ticketmaster location.

All individual tickets purchased through Ticketmaster are subject to a service charge and handling fee.

Group Sales

For group sales of 25 or more tickets per session, call the USTA Billie Jean King National Tennis Center Ticket Office at 718.760.6363, visit USOpen.org or visit the USTA Billie Jean King National Tennis Center Ticket Office Monday through Friday, 9:00 am – 5:00 pm.

There is a \$20 service fee for group sales.

Corporate Hospitality

Entertain an intimate group of 20 guests in one of our exclusive Arthur Ashe Stadium Luxury Suites, featuring a private lounge, restroom and top-notch tennis seating on your own in-stadium balcony.

Or enjoy a US Open session in a beautiful, private hospitality marquee—a first-class entertainment experience for groups of 75 or more combined with the excitement of watching the matches from premium seats. For smaller parties (groups of four or more), we offer a VIP/Premium Package in the Hospitality Pavilion located in the Chase Center with Courtside or Loge seats.

For more information, please contact Raleigh Leahy at 914.696.7275 or visit USOpen.org and click on Corporate Hospitality for price lists and availability.

US Open Event Cards

US Open Event Cards contain a predetermined amount of money that can be used to purchase tickets or to purchase food, beverages or merchandise at the USTA Billie Jean King National Tennis Center during the 2015 US Open. US Open Event Cards are available in denominations of \$25, \$50 and \$100. They make great gifts for birthdays or corporate guests.

To purchase US Open Event Cards, call the Ticket Office at 718.760.6363, visit USOpen.org or visit the Ticket Office Monday through Friday, 9:00 am – 5:00 pm. Please note that US Open Event Cards cannot be used online or at Ticketmaster.com.

Terms & Conditions apply.

Purchasing Additional Tickets

To purchase additional subscription tickets or ticket plans, please call the Ticket Office at 718.760.6363, visit USOpen.org or visit the Ticket Office Monday through Friday, 9:00 am – 5:00 pm. Additional subscription tickets are limited and subject to availability.

To purchase additional individual tickets, call Ticketmaster at 866.OPEN.TIX (866.673.6849), visit USOpen.org or visit the Box Office (see page 7 for Box Office hours).

Additional Ticketing Information

Disabled Seating

The USTA Billie Jean King National Tennis Center is accessible with ramps, elevators and escalators and offers wheelchair-accessible seating on two levels of Arthur Ashe Stadium and one level of Louis Armstrong Stadium, all subject to availability. The US Open will accommodate disabled guests and up to three companions.

If you need assistance of any kind during the tournament, please contact Client Services at 718.760.6363.

Restaurant Passes

Restaurant passes are available; see page 14 for additional information.

Hall of Science Parking–Lot H

Convenient, guaranteed parking is available at the Hall of Science parking lot near the South Gate entrance. A book of daily parking passes can be purchased for the duration of your plan. Individual session parking is not available in advance. Please call Client Services at 718.760.6363 to purchase parking passes,* available while supplies last.

**Please note that the price per book will vary depending on your plan.*

Louis Armstrong Stadium–Reserved Seating

Reserved individual tickets for Louis Armstrong Stadium are sold (in limited quantities) for the first nine day sessions (Monday, August 31, through Tuesday, September 8) only. A reserved ticket guarantees you a seat in Louis Armstrong Stadium as well as admission to the Grandstand and field courts based on availability but does not permit access to Arthur Ashe Stadium.



American Express is the official card of the US Open.





US Open Qualifying Tournament—Free Admission

The US Open Qualifying Tournament will be held Tuesday, August 25, through Friday, August 28, and is a 128 draw (with 16 qualifiers per draw) for men's and women's singles. Come out to see the US Open National Playoffs singles champions compete in the Qualifying Tournament. Gates open at 10:00 am daily.

Open Practice Sunday—Free Admission

The USTA Billie Jean King National Tennis Center gates will open at 10:00 am on Sunday, August 30. Come see your favorite players up close as they practice for the US Open.

Grounds Admission

Grounds Admission tickets will be sold each day for the first eight day sessions (Monday, August 31, through Monday, September 7, subject to availability). Grounds Admission tickets are sold in advance and may also be available for purchase at the Box Office on the day of the matches (subject to availability, \$5 additional fee). These tickets provide access to all field courts, the non-reserved seating area of Louis Armstrong Stadium and the Grandstand (seating based on availability) but do not permit access to Arthur Ashe Stadium.

Finals Weekend Grounds Admission

Share in the excitement of Finals Weekend with a \$25 Grounds Admission. You can catch all the action of the Junior Championships and Wheelchair Competition and see the men's doubles and women's singles final on big-screen TVs located throughout the grounds. You can also enjoy regional cuisine and live entertainment in the Food Village and South Plaza. These Grounds Admission tickets may be sold in advance at the discretion of the USTA and will be available for purchase at the Box Office on the day of the finals (subject to availability).

Seating Upgrades

The Ticket Office will attempt to accommodate requests for seating upgrades based on availability and ticket seniority. You will have the opportunity to request an upgrade or relocation each year upon renewal.

Daily Ticket Upgrade Windows

US Open Full Series Subscribers, Mini Plan Ticket Holders, USTA Members and individual ticket holders may upgrade their tickets at the Ticket Upgrade Windows for an additional cost (based on availability). Please note that Arthur Ashe Stadium, Louis Armstrong and Grounds Admission tickets are eligible to upgrade for Arthur Ashe Stadium tickets only, and eligibility may be changed at the discretion of the USTA. All available seats are released to the Upgrade Windows on the day of the session. Located inside the East Gate adjacent to the Box Office, the Upgrade Windows are open from 10:00 am – 8:00 pm daily*. Please note that Hospitality tickets, Complimentary tickets, and resold and forwarded tickets cannot be upgraded.

**Hours subject to change*

VIP Will Call Window—President's Gate

All Suite Holders, players/player guests, agents and coaches may pick up or leave Will Call envelopes at the Will Call Window located adjacent to the Transportation Building in Parking Lot A.

Main Will Call Window—East Gate

Due to overwhelming volume, the East Gate Will Call Window does not accommodate requests to leave tickets by Subscribers (including box holders, series and all ticket plan holders) or individual ticket purchasers. We continue to service the following:

- All members of the USTA family
- Sponsors and corporate hospitality clients
- Members of the media, umpires and staff

Day Session tickets may be picked up after 9:00 am, while Evening Session tickets may be picked up after 5:00 pm. Only USTA credentialed individuals may leave tickets at the Will Call counter inside the Ticket Office. Envelopes will be accepted for same-day sessions only. Due to the overwhelming volume of reservations, we cannot accept envelopes for future sessions.

Valid government-issued photo identification is required by any person picking up tickets. Ticket Office employees cannot change names on envelopes or verify that a reservation is at the window. We require that tickets be left in an official US Open ticket envelope with the following information printed clearly:

1. Full name of the person picking up the ticket(s)
2. Date and session (day or evening)
3. Number of tickets enclosed
4. Full name of the person leaving the ticket(s)

Temporary Will Call Booth—Lot B*

At certain times, this booth located opposite the Box Office will be open for guests to pick up tickets. Valid government-issued identification is required by any person picking up tickets.

**Location subject to change.*



Ticketmaster Kiosks*

Pick up your tickets or purchase future sessions at the self-service Ticketmaster Kiosks, located in the vicinity of the US Open Box Office. A valid credit card is required.

**Location subject to change.*

Ticket Sales Restrictions*

For individual sessions, customers may order the following at the Box Office or through Ticketmaster:

Ashe Day Sessions/Armstrong

There is a limit of 16 total Day Session tickets (up to eight for one session). Any orders exceeding this total will be cancelled.

Ashe Evening Sessions

There is a limit of 16 total Evening Session tickets (up to eight for one session). Any orders exceeding this total will be cancelled.

Grounds

There is a limit of 16 total Grounds Admission tickets (up to eight for one session). Any orders exceeding this total will be cancelled.

Arthur Ashe Kids' Day

There is an eight ticket limit per person. Any orders exceeding this total will be cancelled.

**Ticket limits and terms are subject to change.*

Types of Subscription Accounts

Personal

The “Subscriber of Record” is an individual who owns and pays for the tickets and may request either his/her business or home address be listed as the address of record for the account.

Corporate

The “Subscriber of Record” is a company that owns and pays for the subscription. In addition, an individual must be listed on the account as the “Contact of Record.”

Changing Your Account Information

Changes to the account name and address, whether Personal or Corporate, must be submitted in writing by the Subscriber or Contact of Record along with proper documentation (e.g., driver's license, utility bill). Accounts may not be transferred to another individual/company. A subscription may have only one name listed as the Subscriber of Record. The Ticket Office must be contacted in the event of a Subscriber's passing.



Subscriber Benefits

Exclusive Benefits Include:

- Invitations to exclusive Subscriber Events during the US Open
- Access to "Subscriber Central" in the US Open of Tomorrow, where you can learn about the US Open Transformation and enter to win exciting US Open opportunities
- A personal account representative
- Ability to resell and forward your unused sessions electronically
- Advance access to purchase Courtside tickets for Arthur Ashe Kids' Day
- Subscriber Benefit card that grants access to an exclusive entrance into Arthur Ashe Stadium

Get Access to Purchase These Exclusive Amenities:

- US Open Club Restaurant Pass
- Aces and Champions Bar & Grill Restaurant Pass
- Parking Pass

Visit My US Open Account

An exclusive area on USOpen.org provides subscribers with the latest information and special offers for the 2015 US Open.





US Open Restaurants

Along with the best tennis and entertainment in the world, the US Open offers premium dining experiences—from Mojito, our Latin-inspired restaurant and bar, to Champions Bar & Grill, a classic American steakhouse. Whether you are in the mood for a light snack, lunch, dinner, meeting friends for cocktails or satisfying a sweet tooth, our restaurants can cure any craving. Come experience all the US Open has to offer.

Reservations are recommended for Aces and Champions Bar & Grill. Reservations can be made starting August 3, by calling the reservation line at 718.393.1933 or using our online reservation system. Visit [USOpen.org](https://usopen.org) for details.

Aces and Champions Bar & Grill

Both are located on the Club level in Arthur Ashe Stadium between Gates 3 and 4 and are available to Courtside Box seat holders and Luxury Suite guests. You can access both restaurants by using the elevators on the east side of Arthur Ashe Stadium adjacent to the US Open Club. Loge and Promenade Subscription Series ticket holders may purchase passes for the duration of the tournament by calling the USTA Billie Jean King National Tennis Center Ticket Office at 718.760.6363.

Aces

Aces features vibrant colors and vaulted ceilings in a casual but elegant setting. Superlative seafood offerings are served along with sushi prepared by Iron Chef Masaharu Morimoto. You can also enjoy Aces' flavorful and sumptuous cuisine in your suite with an Aces Suite Package. Join us for lunch, dinner or after the matches.

Champions Bar & Grill

Champions Bar & Grill is a modern take on the traditional clubhouse atmosphere with classic leather and wood accents in a contemporary setting. The Grill features premium steaks, hearty salads and fresh seafood prepared by Celebrity Chef David Burke. Join us for fun, delicious menu items along with the finest cuts of meat paired with a wide variety of wines. Bring your friends for lunch, dinner or after the matches, and you won't miss a moment of the action with live matches on our many TVs.



US Open Club

The US Open Club is located on the ground floor of Arthur Ashe Stadium. The Club is available to all Subscription Series ticket holders for the duration of the tournament for a nominal entrance fee and is included for Silver Loge Box seat holders. With its striking contemporary décor, the US Open Club is famous for its Chef's Table and seasonal selections of eclectic American cuisine. Join us for lunch, dinner or after the matches.

Restaurant passes* are required. To purchase passes, call Client Services at 718.760.6363.

**Please note that food and beverage are not included with the purchase of restaurant passes. Cost of book will vary depending on your plan.*

Patio Café & Bar

Soak up the beautiful surroundings of the US Open grounds at our expanded charming outdoor café located outside the US Open Club. Enjoy fresh selections of seasonal sandwiches and salads paired with summer specialty cocktails. The Patio Café & Bar is available for all ticket holders. Join us for lunch, dinner or after the matches.

Mojito Restaurant & Bar

Mojito, a Latin-inspired restaurant available to all ticket holders, is located on the ground floor of Arthur Ashe Stadium near the Patio Café. Experience Mojito's luscious flavors with Latin specialties and cool refreshing cocktails. Seating is either indoors or outside in our whimsical garden enhanced by multiple TVs showing the live matches. Join us for lunch, dinner or after the matches.

Heineken Red Star Café

The Heineken Red Star Café is located next to the South Plaza Fountains. Sitting on the top level of a two-story building, it provides guests a spacious, ideal setting to unwind and keep track of the matches while enjoying the café's laid-back atmosphere and enhanced menus. The US Open Collection Store, located on the ground level, features a complete assortment of 2015 US Open merchandise and mementos alongside a limited selection of Heineken-branded offerings.

Heineken House

A trip to the 2015 US Open isn't complete without a stop at the Heineken House, located above the Food Village. You'll be able to grab a few Heinekens from one of the three bars on-site, relax in cabanas, play games with friends and even purchase limited edition Heineken-branded clothing from the Pro Shop. TVs will be set up throughout, so you won't miss a moment of the action on the courts while relaxing with a cold beer. You can also compete in the "Heineken Perfect Pour" with local NYC bartenders judging the best and awarding winners with VIP tickets to that evening's match.

Oyster Bar

Oyster Bar is located on the Club level in Arthur Ashe Stadium and offers fresh oysters, lobster rolls and crab cakes in a unique setting.

Rejuvenate by the Fountains

Visit our refreshing food destinations by the fountains, including the South Plaza Café, Fan Favorites and Ben & Jerry's.

Baseline Cocktails: Come quench your thirst with a full-service bar that includes premium wine upgrades.

Wine Bar Food: Sample Mediterranean flavors with wines to match.

Grey Goose Bar

Located in the Food Village, the Grey Goose bar features the Honey Deuce, the US Open signature cocktail, along with Grey Goose specialty cocktails and a full service bar.

Food Village*

Enjoy regional cuisine and specialty items at the US Open Food Village.

- Ben & Jerry's Ice Cream Shop
- Carnegie Deli
- Farm 2 Fork
- Fire & Spice
- Franks and Fries
- Glatt Kosher Cart
- Grey Goose Bar
- Hill Country BBQ
- Lavazza
- Liberty Pier Seafood Co.
- Maya
- Pat Lafrieda Meat Co.
- Piazza Centro Pizza & Pasta
- Prime Burger
- Village Market

* Subject to change.



US Open Merchandise

A vast array of tournament souvenirs, mementos and gifts are available to commemorate your US Open experience.

Polo Ralph Lauren

Visit the Polo Ralph Lauren Shop located in Louis Armstrong Stadium or the Club Level Shop in Arthur Ashe Stadium for a collection of Polo Ralph Lauren official US Open apparel and accessories for men, women and children.

Wilson

Stop by the Wilson retail locations at the Grandstand and Court 13 to check out the latest in Wilson tennis technology and to pick up the ever-popular Wilson US Open “Jumbo Ball”—a must-have for everyone attending the US Open!

Tennis Merchandise

Stop by to see the latest tennis apparel, racquets and accessories from Bolle, Nike and Yonex—all located in the South Plaza area. And for US Open gifts, don't forget to visit one of the many US Open Collection locations throughout the grounds.

Official US Open Tennis Balls

Own a piece of the US Open! Purchase a Wilson tennis ball used in US Open tournament play for just \$10 at the Meigray Group booth located at Court 11. A portion of the proceeds benefit the USTA Foundation, the national charitable organization of the USTA, which funds tennis and education programs for under-resourced populations, at-risk kids and people with disabilities.

Wheelchair Competition

The US Open Wheelchair Tennis Competition is held Thursday, September 10 – Sunday, September 13, featuring the top wheelchair players in the world. The competition consists of a men's division, women's division and quad division. This Grand Slam event offers exhilarating tennis, great personalities and exciting competition. Find the wheelchair tennis court matches on your daily drawsheet and watch the drama unfold.

Junior Championships

The US Open Junior Championships are played Sunday, September 6 – Sunday, September 13, featuring the best boys and girls in the world under the age of 18. See them compete in singles and doubles events. This Grand Slam event is also an International Tennis Federation Grade A event. Past winners include, Andy Roddick (USA), Andy Murray (GBR), Jack Sock (USA), Jennifer Capriati (USA), Lindsay Davenport (USA) and Victoria Azarenka (BLR).



Champions Invitational

The US Open Champions Invitational annually features some of the biggest names in the history of the game, with Tracy Austin, Michael Chang, Lindsay Davenport, Mary Joe Fernandez, Todd Martin, John McEnroe, Patrick McEnroe, Martina Navratilova, Chanda Rubin, Mats Wilander and Malivai Washington all counting among its past participants.

This year will once again feature a star-studded field. Sixteen former Grand Slam champions are expected to compete, pairing off into four men's and four women's doubles teams that will play for the 2015 championship. Matches will be contested during Week 2, with first-round matches on Wednesday, September 9, followed by the semifinals on Thursday, September 10, and the finals on Saturday, September 12.*

American Collegiate Invitational

Fresh off a successful debut last year, the American Collegiate Invitational returns for its second campaign in 2015 featuring the top American collegiate players in the country. In all, eight men and eight women will compete in a single-elimination tournament that runs from Thursday, September 10, through Saturday, September 12.

To be invited to the American Collegiate Invitational, players must either be a) members of the USTA Collegiate Team, b) at or near the top of the collegiate rankings or c) have already graduated or have turned professional since the conclusion of the 2015 NCAA Tournament on May 25.

Former UCLA standout and 2014 NCAA singles champion Marco Giron won last year's inaugural men's event, while University of North Carolina's Jamie Loeb took the first-ever women's crown.

USOpen.org

USOpen.org is the official tournament website and your courtside seat to the US Open. Watch matches LIVE every day, with more than 200 matches available on USOpen.org, and get the latest match results and more.

To receive tournament news, scores, video highlights and more, download the official US Open iPhone and Android Apps, mobile and iPad optimized sites, as well as the US Open iPad App.

Of course, USOpen.org is more than just all of the news and information for on-court action—it's also the online shop of the US Open! Check out the officially licensed US Open merchandise available for sale—items like jumbo balls, T-shirts, towels, polos and so much more.

Sign up for US Open Insider to receive exclusive offers and all the news you're looking for about America's Grand Slam. And stay connected to the US Open and fellow fans by communicating via Twitter, Facebook, Instagram, Pinterest and Snapchat.

Be sure to catch all the action, insights and more at USOpen.org!

**Schedule subject to change*

USTA Membership Information

Become a USTA Member today and you'll open a door to a world of fun, friends and the excitement of the lifetime sport of tennis! When you find yourself in the game of tennis, you'll find yourself in a better, happier, healthier place! Stop by the USTA Membership Booth next to the US Open American Express Fan Experience under the overhang of the Chase Center or log on to usta.com/membership to purchase or renew a membership.

USTA Member Appreciation Weekend

As a USTA Member, you help us keep tennis growing strong in communities all across the U.S. As a way of saying thanks for all you do to make tennis more accessible and more fun for more people, we're expanding USTA Member Appreciation Day at the 2015 US Open into USTA Member Appreciation Weekend! That's right, we're inviting current USTA Members to stop by the USTA Membership Booth at any time from Friday, September 4 through Sunday, September 6 to pick up your complimentary gift and drawsheet.* We will have a speed line specifically for USTA Members at the South Gate for evening sessions on those dates. All you need to do is show your Member ID card (or an electronic version), to utilize the speed line and to pick up your complimentary gift, and drawsheet.*

These benefits are for USTA Members only, and you must have a valid ticket or grounds pass for these sessions to gain access to the grounds. For more information go to usta.com/membership. We look forward to seeing you at the 2015 US Open!

Avenue of Aces

Take your place among the champions. And champion the great cause of helping kids in need. You can purchase a personalized paver on the Avenue of Aces at the USTA Billie Jean King National Tennis Center, home of the US Open. John McEnroe, Chris Evert, Pete Sampras, Randy Snow, Martina Navratilova, Ivan Lendl, Stefanie Graf and Andre Agassi each have a "neighborhood"—join them today. Become a part of history and help serve up dreams for more than 225,000 under-resourced youth. With your help, the USTA Foundation can support tennis and education programs throughout the country—a powerful combination that enhances lives. For more information, visit 2015AvenueOfAces.com or call 914.696.7223.

Play Tennis at the USTA Billie Jean King National Tennis Center

Play tennis year-round at our indoor/outdoor facility. The US Open courts are available to the public 11 months per year on a rental basis, and you can also enjoy the Chase Center. For more information, visit ntc.usta.com or call 718.760.6200 to reserve a court or enroll in a program.

Facility Features

- 12 indoor courts, 19 "field" courts, 4 bubbled clay courts, 4 stadium courts
- Clinics, lessons, leagues, sanctioned tournaments, special events, Cardio Tennis and more
- Programs for ALL ages and ability levels, including 10 and Under Tennis

*Complimentary gift and drawsheet while supplies last.

US Open Security Procedures

Safety is one of our highest priorities at the US Open, and we will continue to take every reasonable step to ensure the safety of everyone entering the USTA Billie Jean King National Tennis Center gates. We will once again be implementing several important security measures in conjunction with local, state, and federal law enforcement agencies:

1. We encourage you to arrive early to avoid delays and help speed the entry of all spectators.
2. All fans will go through a screening process before passing through the USTA Billie Jean King National Tennis Center entry gates.
3. There will be a limit of one bag per person admitted onto the grounds.
4. All bags are subject to search and cannot be larger than 12"W x 12"H x 16"L.
5. There will be no bag storage on the grounds. For a nominal charge, there is a bag storage facility located outside the East Gate and the South Gate entrances.
6. Speed lines for those fans without bags will be available at all gates.
7. The following items are prohibited and MAY NOT be brought onto the premises:
 - Backpacks
 - Hard coolers or like containers
 - Sealed packages of any kind
 - Bottles or cans (glass or metal)
 - Aerosol cans or noisemaking devices
 - Alcohol
 - Video cameras or recording devices
 - Computers or laptops
 - Food (except in limited quantities, or for medical, dietary or infant purposes)
 - Weapons
 - Animals (unless a service animal)
 - Flags, banners or signs
 - Any materials constituting unauthorized advertising or promotion
 - Laser pointing devices
 - Tennis racquets
 - Drones (UAS-Unmanned Aircraft Systems) or other model aircraft
 - Selfie-sticks or other telescopic devices
 - **Any other items deemed inappropriate or dangerous by US Open personnel, in their sole discretion**

Your cooperation, patience and understanding are greatly appreciated as we enhance and expand our security efforts to make your visit to the US Open safe and enjoyable.

Thank you for your continued support and patronage.

2015 US Open Inclement Weather Policy

Please visit USOpen.org for up-to-date information regarding the 2015 US Open Inclement Weather Policy.



A crowd of people is walking along a path outdoors. In the background, the large, spherical, metallic structure of the Unisphere is visible, surrounded by trees and other structures. The crowd is diverse and appears to be enjoying the event.

Lost/Stolen Tickets

Please read this information carefully and communicate it to anyone to whom you provide tickets.

- If a subscription ticket is lost by the Subscriber of Record, the Subscriber must see a Ticket Office representative who will check to see if that ticket has been scanned and admitted entrance onto the grounds. If the ticket has not been scanned, we will provide the Subscriber with a reprinted ticket free of charge. By reprinting the ticket, the original ticket's bar code is disabled and will not allow access to the grounds. Lost tickets can only be reprinted on the day of the session in question.
- If the Subscriber has provided tickets to another person and that person loses the tickets, we need to obtain a letter of authorization from the Subscriber in order to reprint the tickets. The same checking process will occur to verify that the ticket has not been scanned. If the ticket has not been scanned, we will provide that person with a reprinted ticket free of charge.
- If the Subscriber has provided tickets to another person and that person loses the tickets and does not have a letter of authorization from the Subscriber, we will check to see if the ticket was scanned. If the ticket was not scanned, then the person must pay the face value of the ticket in order for it to be reprinted.
- Since technology allows us to verify if a ticket has been used to enter the grounds, tickets will be reprinted at no cost for the Subscriber of Record. However, management reserves the right to review this policy and determine whether a Subscriber must pay the face value of the replacement tickets (e.g., due to abuse or unreasonable use of the lost ticket replacement) and/or have the replacement courtesy revoked.
- If a lost ticket is found but someone has already been charged for a new ticket, the purchaser of the replacement ticket will be reimbursed in the manner in which the ticket was paid only if the original ticket is produced and returned with the reprinted ticket issued for that session before October 5, 2015.
- If a subscription ticket is stolen, a police report must be submitted to the Ticket Office by fax or in person. The report must contain a complaint number, precinct number, officer's name and telephone number, location from which the tickets were stolen, a list of sessions to which such tickets applied and seat locations. Replacement tickets will then be issued for these sessions at no charge.
- Individual tickets purchased at the Box Office or through Ticketmaster outlets will NOT be replaced under any circumstances. If tickets are available, the Box Office will try to accommodate the customer with new tickets for purchase.
- For individual tickets purchased through Ticketmaster via the phone or the Internet, the purchaser must contact Ticketmaster's customer service phone center in order to make arrangements for tickets to be reprinted at the Box Office on the day of the session in question. The original purchaser must bring photo identification and the credit card used to originally purchase the tickets in order for the tickets to be reprinted. A nominal fee will be charged for the reprinting of tickets.
- Tickets purchased by USTA Volunteers, US Open Sponsors or hospitality clients will be replaced at no charge but will be

deemed VOID IF ORIGINAL TICKETS ARE PRESENTED. USTA Volunteers should contact Stephanie Del Vecchio at 718.760.6363. All sponsor and hospitality requests for replacement tickets must be approved by the Sponsorship Department in writing before such tickets are requisitioned from the Ticket Department.

Ticket Holder Points and Times of Entry

Day Sessions: Tickets are taken daily at the East Gate and South Gate public entrances. The gates open at 9:30 am from Monday, August 31, through Wednesday, September 9. The gates open at 11:00 am from Thursday, September 10, through the final session on Sunday, September 13.

Evening Sessions: Public gates will open at 6:00 pm, but the entrance to Arthur Ashe Stadium will not open until 6:30 pm or 40 minutes after the conclusion of the day's matches in the stadium, whichever is later. Patrons with restaurant passes and suite tickets will have access at 5:00 pm. Early Entrance Evening ticket holders will have access at 4:00 pm.

Ticket Terms and Conditions

Each ticket is a personal license and may be revoked at any time for any reason. Risk of loss or theft of tickets shall pass to the purchaser; management will not be obligated to admit the purchaser unless the ticket is presented. **NO REFUNDS WILL BE MADE.**

Under New York law, no ticket may be resold within one thousand five hundred feet from the physical structure of the place of entertainment (the US Open grounds) under penalty of law. This applies **REGARDLESS OF RESALE PRICE.**

Management reserves the right, without the refund of any portion of the ticket purchase price, to refuse admission to or eject any person from the USTA Billie Jean King National Tennis Center whose conduct is deemed by management to be disorderly, who uses vulgar or abusive language or who fails to comply with the rules, terms and conditions applicable to spectators at the tournament.

Tickets may not be used for advertising, promotions (including contests and sweepstakes) or other trade purposes without the prior expressed written consent of the USTA.

Spectators are at their own risk with respect to the dangers incidental to the tournament. By presenting a ticket for admission to the US Open, you hereby consent to: (i) the reasonable search of your person and belongings for alcohol, drugs or other prohibited items; (ii) the use of your image or likeness incidental to any live or recorded video program, photograph or other transmission or reproduction of the tournament or its activities; and (iii) the prohibition against transmitting or aiding another in the transmission of any description, account, photograph or reproduction of any aspect of the tournament for commercial or trade use or other use except private home use by the ticket holder.

Luxury Suites, Parking passes, Hospitality and Club/Restaurant passes may not be transferred or resold without the prior written consent of the USTA.



Lost and Found

The Lost and Found is located at the Guest Services Office in Louis Armstrong Stadium, or call 718.760.6264.

First Aid

There are six First Aid stations. Consult the Grounds Map on the inside back cover for their locations.

- Arthur Ashe Stadium—Court level (all entrants must be escorted by Security)
- Arthur Ashe Stadium Promenade level
- Arthur Ashe Stadium Club level
- West of Court 8
- The Grandstand (northeast end)
- Court 17

Nursing Station

Visit the First Aid station west of Court 8.

Chase ATM Machines

There are nine Chase ATM machines on the grounds and three inside Arthur Ashe Stadium. For locations, consult the Grounds Map on the inside back cover.

Conduct at the US Open

The USTA Billie Jean King National Tennis Center wants to ensure that all of our fans enjoy their experience. We ask our guests to abide by the following:

- Please limit any movement in and about the stands during match play.
- In compliance with New York City regulations, there is no smoking allowed.
- Cellular phones are permitted on the grounds but must be on silent mode when entering a stadium or field court seating. Recording of video is prohibited.
- Seating in Arthur Ashe Stadium is reserved, so please sit in your proper seat.
- Should you experience any issues or concerns, please report it to the nearest usher, security person or one of the Guest Services Offices located in Arthur Ashe Stadium, Louis Armstrong Stadium and the Grandstand OR simply text guest concerns to 718.618.6262.



US Open History

1968

U.S. National Championships becomes the US Open, open to both professionals and amateurs.

1973

First year of equal prize money for men and women.

1975

Evening sessions begin. Surface changes from grass to clay.

1977

Last tournament played at the West Side Tennis Club in Forest Hills, N.Y.

1978

Tournament moves to USTA National Tennis Center in Flushing. Surface is changed to hard court.

1997

Opening ceremonies for Arthur Ashe Stadium. Renovations ongoing for Louis Armstrong Stadium.

2001

First prime-time women's final.

2003

USTA National Tennis Center celebrates its 25th anniversary with US Open Court of Champions and new Grandstand seating.

2005

The inner court color is changed to "US Open Blue."

2006

USTA renames the National Tennis Center the USTA Billie Jean King National Tennis Center in honor of tennis legend Billie Jean King. Electronic line calling is introduced.

2007

US Open celebrates the 50th anniversary of Althea Gibson's historic win at the US Open, honoring her legacy for breaking the color barrier in tennis.

2008

The 40th anniversary of Open Era tennis is celebrated for two weeks as the US Open recognizes all of the Open Era champions.

2010

USTA launches the US Open National Playoffs.

2011

USTA introduces Court 17 as a television broadcast court that seats 3,000.

2014

Began transformation of grounds with introduction of West Stadium Courts & Practice Gallery.

2015 Event Information

Saturday, August 29, 2015

The USTA Billie Jean King National Tennis Center comes alive with fun tennis activities and entertainment for the entire family beginning at 9:30 am. Admission to the grounds is free.

The Stadium Show begins at 1:00 pm featuring the hottest music acts and biggest tennis stars. Tickets are required for the Stadium Show.

Arthur Ashe Kids' Day presented by Hess airs Sunday, August 30 on ESPN2 at 1:00 pm ET.

For more information, visit aakd.com.



By Public Transportation

Subway (Option #1)

Take the Flushing-bound **7** train from Times Square-42nd Street, 5th Avenue-Bryant Park or Grand Central-42nd Street to the Mets-Willets Point station. The USTA Billie Jean King National Tennis Center is about a three-minute walk down the ramp from the station.

Subway (Option #2)

Take the Queens-bound **E** or **F** trains to Jackson Heights-Roosevelt Avenue and transfer upstairs to the Flushing-bound **7** train to the Mets-Willets Point station.

Bus

Bus service is available throughout the five boroughs of New York City to Grand Central Terminal or Times Square, where **7** subway service is available. In addition, the Q48 bus in Queens goes directly to the Mets stadium, adjacent to the USTA Billie Jean King National Tennis Center. For more information, visit the MTA's website, www.mta.info.

Railroad (LIRR)

The Long Island Rail Road Port Washington branch provides service to the USTA Billie Jean King National Tennis Center (Mets-Willets Point station) during the US Open. Contact the LIRR for schedule information at 718.217.5477.

Railroad (Metro-North)

Take Metro-North to Grand Central Terminal and take the Flushing-bound **7** train to the Mets-Willets Point station. The USTA Billie Jean King National Tennis Center is about a three-minute walk down the ramp from the station.

Railroad (New Jersey Transit)

Take New Jersey Transit to Penn Station, and take the LIRR to the Mets-Willets Point station. You can also take the **1 2 3** from Penn Station to Times Square-42nd Street and transfer to the Flushing-bound **7** for service to the Mets-Willets Point station. The USTA Billie Jean King National Tennis Center is about a three-minute walk down the ramp from the station.

By Car

From Manhattan

Take the RFK Bridge (formerly Triborough) to the Grand Central Parkway East. Exit the Grand Central Parkway East at Exit 9E – I-678/RT-25A East/Northern Boulevard East. Follow signs for US Open/Tennis Parking.

From Brooklyn (Option #1)

Take the Brooklyn-Queens Expressway (BQE/I-278) East to the Grand Central Parkway East. Exit the Grand Central Parkway East at Exit 9E – I-678/RT-25A East/Northern Boulevard East. Take the RT-25A East/Northern Boulevard East exit ramp toward the Mets stadium. At the first traffic light off the exit ramp, make a right onto Shea Road. Follow signs to US Open Parking.

From Brooklyn (Option #2)

Take the Jackie Robinson Parkway to the Van Wyck Expressway North. Exit the Van Wyck Expressway at Exit 12A. Continue straight onto College Point Blvd. Follow signs to US Open Parking.

From Long Island

Take the Long Island Expressway (LIE/I-495) West to Exit 22B – College Point Blvd. At the first traffic light, make a right onto College Point Blvd. Follow signs to US Open Parking.

From Connecticut/Westchester (Option #1)

Take I-95 to the Whitestone Bridge to the Whitestone Expressway South. Stay to the left and take the Van Wyck Expressway. Exit the Van Wyck Expressway South at Exit 12A – College Point Blvd. Follow signs to US Open Parking.

From Connecticut/Westchester (Option #2)

Take I-95 to the Throgs Neck Bridge to I-295/Clearview Expressway South. Exit I-295/Clearview Expressway South at Exit 4 – Long Island Expressway (LIE/I-495) West. Take the Long Island Expressway (LIE/I-495) West to Exit 22B – College Point Blvd. At the first traffic light, make a right onto College Point Blvd. Follow signs to US Open Parking.

From Northern New Jersey (Option #1)

Take the George Washington Bridge to the Harlem River Drive, then to the RFK Bridge (formerly Triborough). Follow “FROM MANHATTAN” directions above.

From Northern New Jersey (Option #2)

Take the George Washington Bridge to the Cross Bronx Expressway, then to the Whitestone Bridge. Take the Whitestone Expressway South. Stay to the left and take the Van Wyck Expressway. Exit the Van Wyck Expressway South at Exit 12A – College Point Blvd. Follow signs to US Open Parking.

From Southern New Jersey

Take the Verrazzano Bridge to the Brooklyn-Queens Expressway (I-278) East to the Grand Central Parkway East. Follow “FROM BROOKLYN (Option #1)” directions above.

Parking Information

Parking is available in the lots adjacent to the New York Mets stadium during the US Open (\$22 fee), except for the dates when the team is playing at home (see dates and times below) when parking will be available in Lots 1-7 (\$22 fee).

TRAFFIC ALERT—Please use public transportation. Due to anticipated traffic conditions, we strongly recommend that all US Open attendees utilize public transportation on all days during the tournament.

The USTA anticipates traffic congestion during the New York Mets' conflict dates listed below:

- Monday, 8/317:10 pm
- Wednesday, 9/27:10 pm
- Tuesday, 9/17:10 pm

Subject to change.

AVOID DELAYS—Use Public Transportation

For the latest on US Open transportation, parking and traffic information, please visit the US Open website at USOpen.org in July. Additionally, please visit the MTA's website for public transportation schedule and fare information at www.mta.info.