



WE'RE DOING THE  
MOST GOOD

AUSTIN METROPOLITAN AREA COMMAND  
ANNUAL REPORT  
FY2019

SALVATIONARMY[AUSTIN.ORG](http://SALVATIONARMYAUSTIN.ORG)



# LEADERSHIP

## FROM HUMBLE BEGINNINGS, WE GIVE THANKS.

Dear Friends,

It is said the only time you should ever look back is to see how far you have come. There are indeed appropriate times to pause and reflect on the progress made. In the pages of this Annual Report you will read figures that tell you how many people we have provided shelter, numbers of how many meals we shared, accumulated totals bolstering your confidence in our fundraising abilities, and maybe even a column or two of information tallying outcomes and bottom lines.

But when Jacqui and I look back on FY 2019, we are not so sure we can calculate and provide concise math for what we have witnessed in Austin. How do you measure so much generosity and giving? How can you define commitment and dedication of an army alongside the Army? How could one possibly put this powerful hope in action into words?

So as we glance back while keeping joyful rhythm with incredible forward movement, we are grateful you are with us on this higher journey. Yes, our community has shared unprecedented context in recent days as the issues of homelessness, housing and self-sufficiency have come to the forefront of the community conversation.

And what an opportunity for possibility! The context of need will most assuredly always be present, but with you, our best of the best friends, givers, shareholders, team members, supporters collectively making the Austin ARMY – we can march straight into another year of unprecedented difference making!

Thank you does not quite seem enough. We are tremendously grateful for each one of you, the lives you make a difference in, and for the hope you afford.

May God bless you and your every effort for the sake of others,

Major Lewis R. Reckline  
Area Commander

Major Jacquelyn Reckline  
Area Commander

# ADVISORY BOARD CHAIR

## ROB GOLDING



Dear Friends,

In 2019, The Salvation Army Austin Metropolitan Area Command rose to address significant community challenges in Central Texas. Our population continues to grow at unprecedented rates and the local economy is robust by most measures. Despite this, the number of people experiencing homelessness in our community has also increased, and the need to service them is ever-present.

Homelessness became headline news in Austin this year and continues to draw attention at both state and national levels, becoming a hotly debated topic in our community. The Salvation Army Austin continues to be a key player in these discussions and a prime example of effective shelter services. In 2019, more than 80 percent of case-managed households moved from homelessness to housing. It is my sincere hope that this heightened awareness will stimulate a significant increase in charitable and volunteer support for the Army's programs and shelters. The need is great, and the time is now.

Last year, the Advisory Board focused on raising funds to open and operate the new Rathgeber Center for Families, serving families with children. Nearly \$20 million was raised since 2014 to complete three critical projects: the construction of the Rathgeber Center for Families, the renovation and repairs to the Downtown Shelter, and the construction of the new Area Command facility. Bringing these facilities to full operational capacity has strained our financial resources at a time when homelessness in our community has reached unprecedented levels. Together, with our public and private sector partners, we continue "Doing The Most Good" by seeking new and expanded sources of funding to serve the growing needs of the homeless community in and around Austin. The challenge is immense and so is our commitment to the Army's Mission and to the most vulnerable in our community.

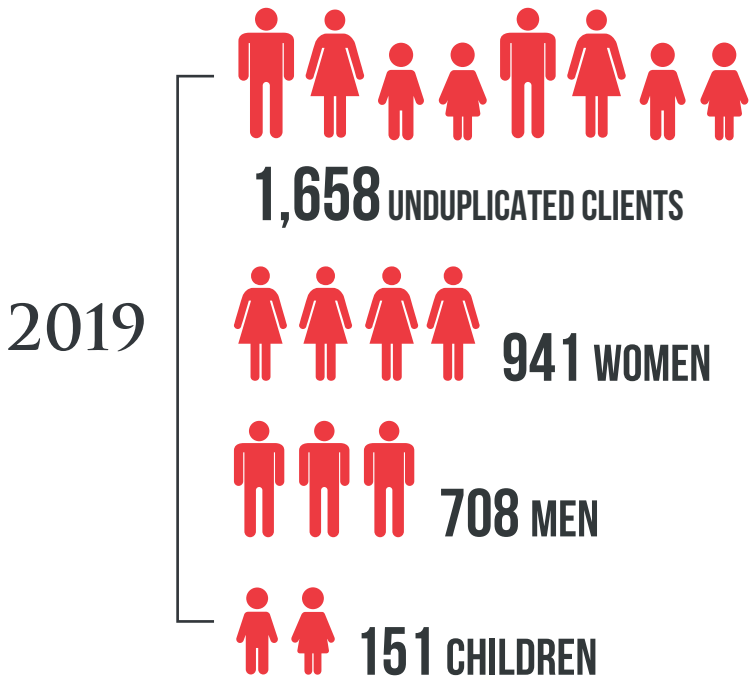
As we enter a new decade, I remain confident that we will continue to rise to this challenge of addressing and preventing homelessness in Travis and Williamson counties. Responding to the needs of our community is a responsibility we must all shoulder together. Our community has been blessed with human and financial resources to make a difference in the lives of those less fortunate. We hope that your financial support is coupled with strong vocal support of the Army and its Mission. On behalf of the Advisory Board, I want to thank you for what you have done and what you will continue to do to support the mission of The Salvation Army. It is your commitment which allows us to continue "Doing The Most Good." Thank you.

Rob Golding  
Advisory Board Chair

Rob Golding is Chief Executive Officer of Rodeo Austin. He previously served as founding Principal, Chairman and Chief Executive Officer of Live Oak Gottesman. Prior to this, he enjoyed a 15+ year career in the executive search and management consulting industry. Rob and his wife Nan and two children have called Austin home for more than 35 years. He has been involved at a board level with numerous local organizations including the Urban Land Institute, the Capitol Area Council of the Boy Scouts of America, the Austin Economic Development Corporation, the Greater Austin Crime Commission, the Health Alliance for Austin Musicians, and the Greater Austin Chamber of Commerce. Rob's career has been dedicated to leadership roles where he has, time and time again, led an organization to new heights.

# DOWNTOWN SHELTER

## AND SOCIAL SERVICES



**84,172** TOTAL BED NIGHTS



**114,466** MEALS SERVED



**370** of 481 case-managed households transitioned from homelessness to safe housing  
**77%**



**277** of 367 Employment Services Participants increased employment income  
**75%**

### SOCIAL SERVICES CENTER (SSC)



Built in 1987, The Salvation Army's Social Services Center (SSC) is a low barrier, housing focused emergency shelter providing 242 beds for men, women and families experiencing homelessness. Case management, employment assistance, childcare, computer learning lab, rapid rehousing, and cold weather shelter are provided. Co-located programs include The Salvation Army's Safe Sleep for at-risk single women, ECHO Coordinated Assessment, Veteran's Outreach, and Goodwill Employment Services. The SSC is the largest multi-population shelter in the area. The recent addition of operating funds from City of Austin will allow up to 80% of residents to be case managed. Other plans underway include the relocation of families with children to the Rathgeber Center, the repurposing of the 55-bed Family Residence for single adults, and the addition of a new computer learning lab. The Social services Center will then become all single adult occupancy with increased case management capacity.

# COMMUNITY COLLABORATIONS

We are pleased to collaborate with other organizations in our community on the following programs. The numbers below represent persons served from October 1, 2018 to September 30, 2019.

1. PASSAGES I COLLABORATION.....335 PERSONS SERVED
2. PASSAGES II RAPID REHOUSING PROGRAM.....167 PERSONS SERVED
3. CHILDREN PROVIDED SUBSIDIZED CHILD CARE IN THE PASSAGES CHILD CARE VOUCHER PROGRAM.....50 CHILDREN SERVED
4. NUMBER OF PERSONS RECEIVING FINANCIAL ASSISTANCE FOR HOUSING THROUGH BEST SINGLE SOURCE PLUS.....428 PERSONS SERVED

Organizations we collaborate with include: Ending Community Homelessness Coalition (ECHO), City of Austin, U.S. Department of Veterans Affairs, SAFE Alliance, Caritas of Austin, Foundation for the Homeless, Housing Authority of the City of Austin, Foundation Communities, Front Steps, Goodwill Industries, Religious Coalition to Assist the Homeless, Best Single Source Plus Program, Emergency Food and Shelter Program Board of Travis and Williamson Counties, U.S. Department of Housing and Urban Development, Texas Department of Housing and Community Affairs, and many others.



PASSAGES II RAPID REHOUSING COLLABORATION



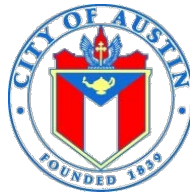
PASSAGES CHILD CARE PROGRAM



Caritas of Austin



TENANT-BASED RENTAL ASSISTANCE PARTNERSHIP



AUSTIN HOMELESS VETERANS INITIATIVE



YOUTH HOMELESSNESS 100-DAY CHALLENGE



SUPPORTIVE SERVICES FOR VETERANS' FAMILIES



HOUSING AUTHORITY OF THE CITY OF AUSTIN  
Bringing Opportunity Home

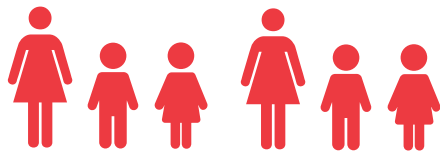
# AUSTIN SHELTER

## FOR WOMEN AND CHILDREN

The Austin Shelter for Women and Children (ASWC) is a low barrier, housing focused emergency shelter serving women and dependent children experiencing homelessness. Case management, rapid rehousing, employment assistance, computer learning lab, childcare, and child/family therapy are provided on site. In partnership with the City of Austin, The Salvation Army has operated ASWC since 2001.

It was built in 1935 and recently renovated with City of Austin bond funding. Capacity was increased to 81 beds, a new day care center was built, ADA improvements and facility upgrades were added.

The architectural design of the renovation project received recognition from the American Institute of Architects. The ASWC has also been recognized by TSA as one of its highest performing programs. ASWC was awarded The Salvation Army National Excellence in Programming award in 2014 and received the highest evaluation score in The Salvation Army Southern Territory in 2016 which included Best Practices in Case Management.



**446** UNDUPLICATED PERSONS SERVED

2019



**141** WOMEN



**34,200** TOTAL BED NIGHTS



**305** CHILDREN



**48,286** MEALS SERVED

**100%** PEOPLE CASE MANAGED



**240** of 282 case-managed households transitioned from homelessness to safe housing  
**85%**



**79** of 111 adults who improved financial status (measured upon exit)  
**71%**

# RATHGEBER CENTER FOR FAMILIES

## OPENING 2020



The Rathgeber Center for Families cost 12 million dollars to construct and was built off private dollars from our community. The brand new 212-bed shelter will be a place of hope for families with children in Austin experiencing homelessness. Initially, the Rathgeber Center for Families will provide replacement shelter for the 55-bed Family Residence located in The Salvation Army's Downtown Social Service Center.



77,380 BED NIGHTS



200,000+ MEALS SERVED



664 TOTAL PERSONS SERVED ANNUALLY



434 CHILDREN SERVED ANNUALLY

EMERGENCY SHELTER HAS 120 BEDS = 40 ROOMS

EXTENDED STAY SHELTER HAS 92 BEDS = 23 SUITES

*\*Extended stay units will shelter families with higher barriers who need additional time to be permanently housed.*

**TOTAL 212 BEDS**

## AMENITIES

- 100% HOUSING-FOCUSED, CLIENT-DIRECTED CASE MANAGEMENT SERVICES
- FULL-SERVICE RAPID REHOUSING PROGRAMS ON-SITE
- EMPLOYMENT ASSISTANCE AND SKILLS TRAINING
- OUTSOURCED CHILDCARE
- CHILD AND FAMILY THERAPIST
- COMPUTER LEARNING CENTER
- TEACHERS AND TUTORS
- PRIVATE BATHROOMS IN EACH ROOM
- LAUNDRY FACILITIES
- FULL-SERVICE KITCHEN AND DINING ROOM
- A CHILDREN'S PLAYGROUND AND BASKETBALL COURT
- 40 EMERGENCY SHELTER ROOMS (120 BEDS, AVERAGE STAY IS UP TO 90 DAYS)
- 23 EXTENDED STAY ROOMS (92 BEDS, AVERAGE STAY IS UP TO 6 MONTHS)

# PREVENTING HOMELESSNESS IN WILLIAMSON COUNTY

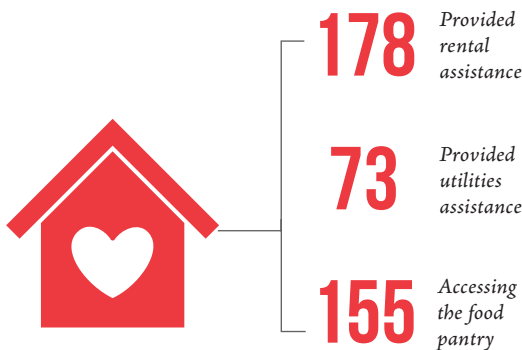
## LAQUEETA'S STORY

The Salvation Army's Service Center in Williamson County goes above and beyond to help local families in need. Laqueeta, a single mom, works day and night to provide just enough for her daughter. After fleeing a domestic violence situation from her ex-husband, Laqueeta had to find someplace safe for her daughter. They moved into an apartment in hopes this would be the last time for a while they would have to move. In less than 60 days, Laqueeta and her daughter were being evicted for the second time.

Laqueeta recalls, "After my car was repossessed, it was incredibly difficult for me to get to work.

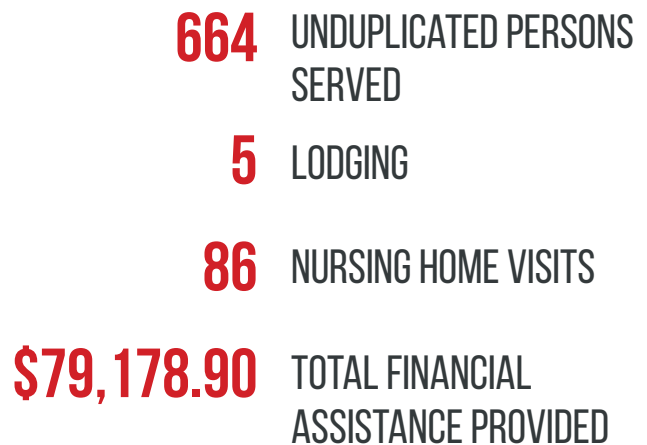
I did not know who I could turn to for help. I was able to get ahold of Rhonda from The Salvation Army's Service Center and she prayed with me over the phone. God answered my prayer. He guided me to The Salvation Army's Service Center."

The Salvation Army was able to provide assistance for Laqueeta and her daughter. Laqueeta received financial support in order to keep a roof over her and her daughter's heads, utility support, food pantry, and other wrap-around services. Today, Laqueeta has not missed a day of rent and has enrolled back into college. She and her daughter reside in Georgetown and are always looking for ways to pay it forward to their neighbors in crisis.



**257\* HOUSEHOLDS SERVED IN 2019**

*\*some households received both rent and utilities assistance*





# SERVING CHILDREN

## THROUGH VOLUNTEERISM



Volunteers and their work are essential to the children and families we serve. By having volunteers at the Austin Shelter for Women and Children and Downtown Shelter, we can provide children with many normalcy activities, such as crafting, movie nights, board games nights, and sports activities. The Junior League of Austin volunteers have led a weekly craft night for the past two years for the children at the Austin Shelter for Women and Children. Six volunteers gather each week to lead projects such as making fairy gardens, seasonal decoration of their doors and rooms, painting, making dream catchers, etc. The children love this weekly activity. This coming spring, the Junior League will add an identical program for the children moving from the Downtown Shelter to the new Rathgeber Center for Families.

Other opportunities children have to engage with volunteers include:

- Monthly birthday parties hosted by Birthday Party Project
- Reading, crafts, and cookies each month with St. David's Episcopal Church "Bedtime Story Brigade"
- Easter egg hunts
- Our annual "Trunk or Treat"
- Receiving a birthday gift

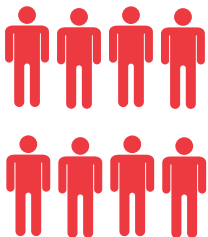
Each year, we work with new groups to plan and carry out fun events for the children in our care. In 2020, our new Salvation Army Women's Auxiliary plans to engage in service with children at the new Rathgeber Center. We also continue to forge dynamic relationships with youth groups like National Charity League and Young Men's Service League chapters to create meaningful, interactive volunteer opportunities. In whatever capacity one volunteers, we guarantee they leave knowing they have made a child and family happy.

## VOLUNTEERS

The army behind The Army, volunteers play a crucial role in The Salvation Army's ability to provide quality social services for the entire community.

2019

1,798



13,231.25





# HOME FOR THE HOLIDAYS

## CELEBRATING GIVING

During the holiday season, Salvation Army officers, staff, and volunteers work day and night to ensure families are provided with food and Christmas gifts for their children. The need is great for families across our communities and these programs continue to grow each year. Thank you to the hundreds of volunteers that make these programs a reality for families in need throughout the holidays!

### RED KETTLES



#### DID YOU KNOW?

**All funds raised during The Salvation Army's Red Kettle program stay local.** Money placed raise in every kettle helps our neighbors in need that are experiencing a crisis in their lives. The Salvation Army provides wrap-around services for men, women, veterans, and children in Travis and Williamson counties. Thank you to all who rang the bell at a red kettle this season! Could you ring a bell this coming season? We Need You! To inquire about volunteer opportunities this holiday season, please visit [SalvationArmyAustin.org](http://SalvationArmyAustin.org), or email [Donna.Clendennen@uss.salvationarmy.org](mailto:Donna.Clendennen@uss.salvationarmy.org)

### ANGEL TREE

The Angel Tree program provides Christmas gifts to families in need in Travis and Williamson counties. This program allows donors to truly share Christmas joy with a child! Angel Trees were located in 76 organizations, at Barton Creek Square Mall, Hill Country Galleria, Lakeline Mall, and online. Many heartfelt thanks to all of the local companies, organizations, community groups, and individual donors, volunteers who shared the joy of Christmas with families this season.



# CLIENT STORY

## CHANGING LIVES

“THE DRUGS  
WERE NOT  
WORTH IT.  
NOT WORTH  
LOSING MY  
KIDS. ”



### MEET RUBY

After 16 years of marriage to an alcoholic man who cheated on her, Ruby decided she'd had enough, and left. Now it was just her ... and her two young sons, Richard and Jorge. But they had nowhere to go.

They stayed in motels, and with friends — who were not always the best people. Ruby herself used drugs. Eventually, her sons were taken away from her by Child Protective Services. That was Ruby's lowest point.

“The last day I did drugs was the day my kids got taken away,” she says. “The drugs were not worth it—not worth losing my kids.”

Last September, Ruby entered The Salvation Army's Downtown Shelter. Since then, she's been following the shelter's program and working hard to recover her life.

She's stayed clean and sober, and cleared up her legal issues. Recently, she was able to move out of the shelter and into a home of her own. What does Ruby think of the Downtown Shelter? “It's done amazing things for me,” she declares.

The program has also given her focus and purpose.

“I'm trying now to sustain my own stability, my own independence,” she says, “and my plan now is working on bringing my children home ... where they belong.”

# REHABILITATION

## MAKING AN IMPACT



### MEET WILL

*A graduate of The Salvation Army Adult Rehabilitation Center:*

Will, an Austin native, a typical teenager growing up under the Texas sun. He explored his great city, played competitive sports, and enrolled into University of Texas. During college, he struggled to keep his head above water with his studies. It was not until 2009 when he started using drugs.

For 10 years, Will was using heroin and methamphetamines as an escape from the struggles of daily life. Will remembers the last two years of abusing hard drugs was difficult and could not find a way to escape his addiction. It was not until January of 2019 when he made the decision to purposely overdose on heroin. As he was slowly fading in and out of consciousness, he recalls thinking, "I do not want to die." Due to God's mercy, Will was given a second chance at life. After exhausting several rehabilitation services, he found The Salvation Army's Adult Rehabilitation Center. After two days being in the program, Will was ready to call it quits.

He proclaimed, "If it was not for the program administrators and the support from other program participants, I would have been back on the streets feeding my addiction." Today, Will celebrates one year of being sober. As he continues the path of recovery, Will works in the Adult Rehabilitation Warehouse as a Dock Foreman. With great leadership, he became empowered to learn all aspects of the retail organization at the Adult Rehabilitation Warehouse. "It was really a miracle. I was skeptical at first but having a support system at the Adult Rehabilitation Center gave me the second wind I needed to beat my addiction."

**"IT WAS  
REALLY A  
MIRACLE."**

## ADULT REHABILITATION CENTER (ARC)

The Salvation Army's Adult Rehabilitation Center provides spiritual, social, and emotional assistance for individuals who have lost their ability to cope with their problems and provide for themselves. The ARC provides residential housing, work therapy, group and individual counseling, spiritual direction, leisure activities, and life skills resources. The physical and spiritual care that program participants receive prepares them to re-enter society and return to fulfilling work. The Adult Rehabilitation Center program is funded thorough sales at the four Family Store locations in the Austin area. (See map on the back cover of the annual report.)

**1,593** MEN RECEIVING REHABILITATION SERVICES

**44,536** RESIDENTIAL CARE - DAYS PROVIDED

**120,935** MEALS SERVED

**602** RELIGIOUS SERVICES

**5,209** GROUP THERAPY SESSIONS/ATTENDANCE

**283** INDIVIDUALS COMMITTING THEIR LIFE TO CHRIST

# FACING DISASTER ON THE FRONT LINES

Looking to become an Emergency Disaster Volunteer?  
Contact Major Martinez for more information,  
[Alfonso.Martinez@uss.salvationarmy.org](mailto:Alfonso.Martinez@uss.salvationarmy.org)

## 2019 IMPACT



While every disaster is unique and creates its own special needs, the core of The Salvation Army's disaster program consists of several basic services. And while these services address many of the typical needs of a disaster survivor, Salvation Army disaster relief is also flexible. Our services are adapted to the specific needs of individuals and communities and scalable according to the magnitude of the disaster.



## AUSTIN AREA COMMAND'S DISASTER TEAM 2019

JAN. 13	QUAIL VALLEY MINISTRIES OUTREACH, GEORGETOWN--MORE THAN 10 TIMES	AUG. 17	SENIOR EXPO, LEANDER
FEB. 5	LIVE SHOOTER EXERCISE, TRI-COUNTY	SEPT. 15	QUAIL VALLEY MINISTRIES OUTREACH, GEORGETOWN
FEB. 17	QUAIL VALLEY MINISTRIES OUTREACH, GEORGETOWN	SEPT. 21	KEY CLUB FUNDRAISER, GEORGETOWN
MARCH 11-15	QUAIL VALLEY MINISTRIES OUTREACH, GEORGETOWN	SEPT. 26	SALVATION ARMY WILCO GIVES. GEORGETOWN
MARCH 30	SPECIAL OLYMPICS, GEORGETOWN	OCT. 1	QUAIL VALLEY MINISTRIES OUTREACH, GEORGETOWN, NATIONAL NIGHT OUT
APRIL 11	NATIONAL VOLUNTEER WEEK, AUSTIN AREA COMMAND	OCT. 26	AUSTIN CITADEL CORPS FALL FESTIVAL
APRIL 13	POPPY FEST BIKE RIDE, GEORGETOWN	OCT. 31	QUAIL VALLEY MINISTRIES OUTREACH, GEORGETOWN, TRUNK OR TREAT
APRIL 14	FRANKLIN TORNADO, FRANKLIN, TEXAS	NOV. 8-10	FEEDING AT HOMELESS CAMPSITE, AUSTIN, TEXAS
APRIL 20	QUAIL VALLEY MINISTRIES OUTREACH, GEORGETOWN	NOV. 11-19	FEEDING AT HOMELESS CAMPSITE
APRIL 27	POPPY FEST PARADE, GEORGETOWN	DEC. 6-13	FEEDING AT HOMELESS CAMPSITE
MAY 17	SALVATION ARMY -SOUTHERN CONFERENCE, DALLAS	DEC. 8	QUAIL VALLEY MINISTRIES OUTREACH, GEORGETOWN, FAMILY CHRISTMAS DINNER
JUNE 9	QUAIL VALLEY MINISTRIES OUTREACH, GEORGETOWN	DEC. 14	AUSTIN PARK AND PIZZA, AUSTIN SPURS EVENT
JUNE 12- 30	FEEDING AT IMMIGRANT DETENTION CENTER DEL RIO		
JULY 21	QUAIL VALLEY MINISTRIES OUTREACH, GEORGETOWN		
AUG. 11	QUAIL VALLEY MINISTRIES OUTREACH, GEORGETOWN, BACK TO SCHOOL		

# ADVISORY BOARD SEPTEMBER 2019

## MAJORS LEWIS AND JACQUYLN RECKLINE, AUSTIN AREA COMMANDERS

### Executive Committee

#### Advisory Board Chair/ Executive Chair

**Rob Golding**  
Rodeo Austin

#### Vice Chairman/ Development Chair

**Randy Present**  
DHI Financial Services

#### 2nd Vice Chair

**Jan Lehman**  
Lehman Associates

#### Treasurer/Finance Chair

**John Welborn**  
Retired

#### Secretary/Nominating Chair

**Lee Doughtie**  
Frost Bank

#### Program Chair

**Margaret Gosselink**  
Attorney - Retired

#### Property Chair

**Rudy Garza**  
Garzabury, LLC

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**David Barnett**  
Rockford Business Interiors

**Nelson Barre**  
Accenture

**Kyndel Bennett**  
Cayetano Development, LLC

**Gilbert T. Bragg**  
McCreary, Veselka, Bragg  
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**Bob Brooks**  
Brooks Commercial Corporation

**Clayton Browne**  
Self-Employed Writer

**Bob Cole**  
KOKE-FM

**Robin Cooper**  
Homemaker

**Exalton Delco\*\*\***  
Retired College Administrator/  
Professor

**Phil Diebel**  
Retired, VP Finance &  
Business, University of North  
Texas

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Merrill Lynch, Pierce, Fenner &  
Smith, Inc.

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William Gammon Insurance Co.

**Lloyd Lochridge†**  
McGinnis, Lochridge & Kilgore

**Gordon McGill**  
McGill Investments

**Cory Morrow**  
Cory Morrow Band

**Michael J. Nasi**  
Jackson Walker L.L.P.

**Katherine Nelson**  
Attorney - Retired

**Joe Ogilvie**  
Wallace Capital Management

**Peter Palazzari**  
Retired

**Freddie Proffitt**  
Financial Partners, Inc.

**Dick Rathgeber**  
Rathgeber Properties

**Jamille Ruebsahm**  
Consultant

**Don Shafer**  
Towny

**Elaine Shapiro†**  
Civic Leader

**Tom Sweet**  
Dell Inc.

**Dwight Thompson**  
Texas Steel Culvert  
Company

**David Turpin**  
Pileus Group, LLC

**Neel White**  
White Construction  
Company

**Howard Yancy**  
Zydeco Development

\* The Salvation Army  
National Advisory Board

\*\* Emeritus

† Recently Deceased

## ADULT REHABILITATION CENTER ADVISORY COUNCIL

**Captains Brett and  
Kimberly Cundiff**  
Administrators

### Chairman

**Robin Pope**  
KPG Commercial

**Blake Berns**  
Congress Energy

**Terry Bray**  
Graves Dougherty Hearon & Moody

**William Gammon**  
William Gammon Insurance Co.

**Nadeen Gray, M.D.**  
Austin Diagnostic Clinic

**Frances B. Hamm**  
Retired

**Constable Drew McAngus**  
Travis County Constable, Pct. 3

**Todd Michalowski**  
J&M PLLC Services

**Katy Jo Muncie**  
Capital Area Private Devender  
Service

**Clarence Pietsch**  
Retired

**Dick Rathgeber**  
Rathgeber Properties

**Judge Philip Sanders**  
Retired Judge

**Laurie Shanblum**  
Correction Corporation of America

**Lynda Shanblum**  
Austin Regional Clinic

**Mark Shields**  
Primus Real Estate Services

**Clay Shorkey, Ph.D.**  
U.T. School of Social Work

## WILLIAMSON COUNTY ADVISORY BOARD

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McCreary, Veselka, Bragg & Allen,  
P.C.

**Jim Deuser**  
Community Member

**Todd Jeffries**  
KLBK 590 AM

**Mary Meoli Johnson**  
Civic Leader

**Gary Kovar**  
GW Kovar Septic Systems

**Johnnie Kovar**  
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**Delton Robinson**  
Triad MSI, LLC

**Jay Warren**  
Berkshire Hathaway HomeServices  
Texas Realty

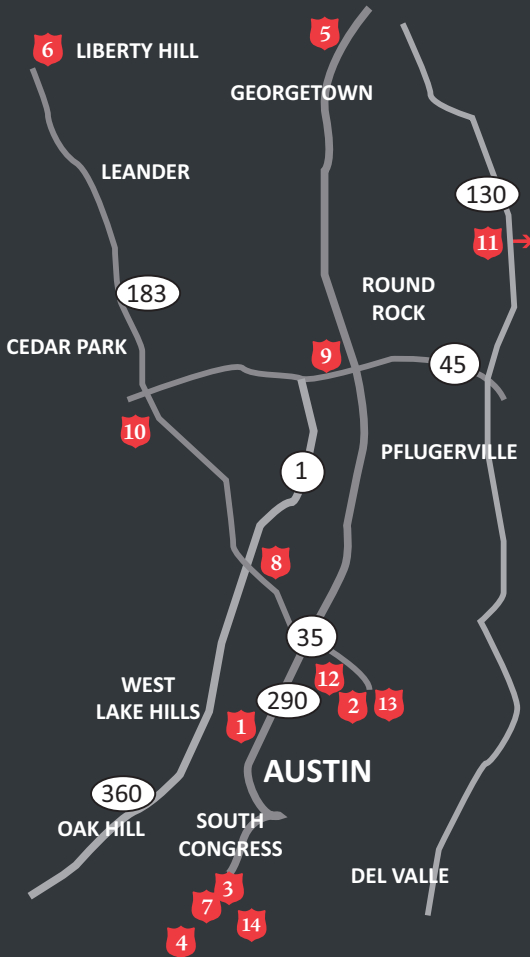
### Ex-Officio

**Major Lewis R. Reckline**  
Area Commander, Austin Area Command

**Laura Spradlin**  
Director, Williamson County Service  
Center

**Kelly Perkins**  
Development Director, Austin Area  
Command

# OUR LOCATIONS



1. Downtown Shelter and Social Service Center
2. Austin Shelter for Women and Children
3. Adult Rehabilitation Center
4. Christmas Cheer and Emergency Disaster Services Warehouse
5. Williamson County Service Center
6. Emergency Disaster Services Volunteer Canteen
7. The Salvation Army Family Store and Donation Center
8. The Salvation Army Family Store and Donation Center
9. The Salvation Army Family Store and Donation Center
10. The Salvation Army Family Store and Donation Center
11. Taylor Service Unit (*Behind First Presbyterian Church*)
12. Corps Community Center and Area Command
13. The Salvation Army Rathgeber Center

Visit [SalvationArmyAUSTIN.org](http://SalvationArmyAUSTIN.org) for location details.



## MISSION STATEMENT

The Salvation Army, an international movement, is an evangelical part of the universal Christian church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.

*Serving Travis and Williamson counties*

# WE'RE DOING THE MOST GOOD

[SalvationArmyAUSTIN.org](http://SalvationArmyAUSTIN.org)

512-782-8800 or 512-605-1410 | 512-719-4495 – Fax

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