



THE SALVATION ARMY NATIONAL CAPITAL AREA COMMAND

2026 ANGEL TREE

FREQUENTLY ASKED QUESTIONS?

Question: If the child I sponsored bag is fuller than other children, will The Salvation Army take things out to give to other children?

Answer: NO, The Salvation Army always honors donor intent, we do not take things out of a child's bag for another child.

Question: Is there a time when The Salvation Army would take items out of a child's bag?

Answer: Yes, if a sponsor puts used items (including gently used), any liquids, or inappropriate items in a child's bag The Salvation Army will remove those items.

Question: What if a sponsor only adopts 2 of 4 children in the same family, how do those children get gifts?

Answer: The Salvation Army tries to have the same sponsor for all children in one family; however, this isn't always possible. The remaining 2 children will be assigned to other sponsors. If the bags come back and 2 of the 4 are not as full, we will use toys from our toy shop to make the bags as similar as possible.

Question: Where do extra toys and clothes that are used at the toy shop come from?

Answer: The Salvation Army holds toy drives through out the season, and receives coats and clothes as donations throughout the year.

Question: What happens if an Angel is not adopted or becomes a "Forgotten Angel" (an Angel whose gifts are not returned after being sponsored)?

Answer: The Salvation Army provides gifts through our Toy Shop using donations from toy drives, registries, corporate partners, community organizations, and individual donors to ensure every Angel receives Christmas gifts.

Question: Can I include a personal note or Christmas card?

Answer: Yes. Sponsors are welcome to include a holiday card or encouraging message. For the privacy and safety of both sponsors and families, please do not include personal contact information.

Question: Can I wrap the gifts?

Answer: No. Please do not wrap gifts. Our staff and volunteers inspect each gift for safety, appropriate and ensure it is matched correctly before distribution.

Question: Can I include purchase receipts in the Angel bag?

Answer: No. We do not encourage including purchase receipts in Angel gift bags because they may contain personal or payment information. Please keep your receipts for your tax records.

Question: How can I volunteer with Angel Tree?

Answer: There are many volunteer opportunities available, including:

- Sorting gifts
- Warehouse support
- Packing family gifts
- Distribution events
- Corporate volunteer days

Visit <https://salvationarmynca.org/nca/volunteer> or <https://volunteer.southern.salvationarmyusa.org/>

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