

Hope restored through the **Center of Hope** and **community generosity**.



JOHNSON CITY,
TENNESSEE

FY2025 ANNUAL REPORT

OCTOBER 2024 • SEPTEMBER 2025

DOING THE MOST GOOD
FOR OUR NEIGHBORS IN NEED

CENTER OF HOPE

Providing more than a bed — offering a path to housing and stability.

FY2025 IMPACT

- **92.5%** capacity year-round
- **16,210** nights of stay
- **44,022** meals served
- **8,157** snacks provided

At the Center of Hope, guests receive:

- Safe sleeping and bathing facilities.
- Three meals and a snack daily.
- Laundry access.
- Weekday residents' meetings.
- Classes and groups to support housing, income, mental health, sobriety, and life skills.
- Optional Christian programs and pastoral care.
- One-on-one case management or coaching.

Our Goal

To help each guest achieve “right-fit housing,” increase self-sufficiency, and reconnect with community life within 6–12 months.



WHITE FLAG PROGRAM

During the coldest nights, our White Flag program opens its doors **to provide emergency shelter for anyone in need.**

FY2025 IMPACT

- **1,090** nights of stay
- **169** distinct individuals served
- **59** nights of operation (27 in January alone)
- Average **18** guests per night

No one should face the cold alone. Your support helps us offer warmth, safety, and compassion when it's needed most.

COMMUNITY SUPPORT

Meeting urgent needs with dignity and compassion.

FY2025 IMPACT

(excluding hurricane & holiday aid)

- **37** Households received Rental Assistance
- **25** Households received Utility Assistance
- **360** Households received Food Assistance

Our programs help families avoid eviction, keep lights on, and ensure no one goes hungry.

VETERANS PROGRAM

Honoring service by helping veterans rebuild their lives.

FY2025 IMPACT

- **75%** of veteran guests secured housing or higher levels of care upon completion
- **\$598** average monthly income increase for veterans upon departure
- **\$585** average monthly income increase for current veterans (3+ months in program)
- **100%** of current veteran guests have secured access to VA health care

Veterans also participate in specialized activities, case management, and peer support to build lasting stability.



HOLIDAY SUPPORT

Bringing joy and relief to families during the Christmas season.

FY2025 IMPACT

- **1,276** Hurricane Helene-affected households received Holiday Gift Cards
- **943** Children received Christmas gifts through Angel Tree
- **600+** Families and Senior-Led Households received Christmas Food Certificates

Your generosity made Christmas bright for our neighbors in need.

THANK YOU FOR DOING THE MOST GOOD

Your generosity provides **food, shelter, and hope** every single day. Together, we're **changing lives** right here in **Johnson City**.

LEADERSHIP

Majors Maureen Diffley
& R.C. Duskin
Corps Officers

Olivia Brokaw
**Administrative Assistant
& Volunteer Coordinator**



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