The mission and work of SAWSO is a response to Scripture. God set the example and we are instructed to follow. God’s Work! God’s Way! means caring for others.

For God so loved the world, that he gave his only Son, that whoever believes in him should not perish but have eternal life.

John 3:16

For the whole law is fulfilled in one word: “You shall love your neighbor as yourself.”

Galatians 5:14

“But when the Son of Man comes in his glory, and all the angels with him, then he will sit upon his glorious throne. All the nations will be gathered in his presence, and he will separate the people as a shepherd separates the sheep from the goats. He will place the sheep at his right hand and the goats at his left.

“Then the King will say to those on his right, ‘Come, you who are blessed by my Father, inherit the Kingdom prepared for you from the creation of the world. For I was hungry, and you fed me. I was thirsty, and you gave me a drink. I was a stranger, and you invited me into your home. I was naked, and you gave me clothing. I was sick, and you cared for me. I was in prison, and you visited me.’

“Then these righteous ones will reply, ‘Lord, when did we ever see you hungry and feed you? Or thirsty and give you something to drink? Or a stranger and show you hospitality? Or naked and give you clothing? When did we ever see you sick or in prison and visit you?’

“And the King will say, ‘I tell you the truth, when you did it to one of the least of these my brothers and sisters, you were doing it to me.’

Matthew 25:34-40
Dear Friends and Supporters,

I am pleased to present the 2011 Annual Report from The Salvation Army’s World Service Office (SAWSO), featuring The Salvation Army’s worldwide development efforts, achievements and goals for 2011. The theme for this year’s report is “God’s Work, God’s Way.”

For 35 years, SAWSO has worked passionately to improve the health, education, living, economic and spiritual conditions of the world’s poor and oppressed. Serving in 90 countries in 2011, SAWSO carries out The Salvation Army’s mission of meeting the physical needs of struggling nations while also seizing countless opportunities to create a life changing spiritual impact on the individuals we serve.

1 Peter 4 instructs us, “Each of you should use whatever gift you have received to serve others, as faithful stewards of God’s grace in its various forms. If anyone serves, they should do so with the strength God provides, so that in all things God may be praised through Jesus Christ.”

Once again, you have used your gifts to support The Salvation Army, enabling us to work hand in hand with communities in need. Throughout the year, you donated $10 million to our relief efforts in Japan following the devastating tsunami which wiped out fishing villages and economies along the Pacific Coast. This outpouring of compassion allowed us to create a new marketplace in Onagawa, a fishing village, whose commercial district was completely destroyed after the disaster. An inspiring example of economic recovery and community participation, the temporary shopping center was made possible through SAWSO’s collaboration with Trident Seafoods Corporation, local business owners and Salvation Army leaders in Japan. We have been honored to serve in this great nation and delighted to see this project to completion.

SAWSO continues an active presence in Haiti by providing services to those still suffering as a result of the earthquake that devastated the region in 2010. In partnership with local hospitals, SAWSO’s Community Health and AIDS Mitigation Project (CHAMP) provides mental, spiritual and physical comfort to individuals living with HIV/AIDS in Port-au-Prince. Through education on proper hygiene practices, counseling and material support, CHAMP has improved the health and welfare of 800 afflicted individuals. Since SAWSO seeks to create long-term solutions, the Sexual Prevention of HIV in Haiti (PrevSIDA) program will help break this cycle of suffering by training area youth leaders to promote awareness and teach positive life skills and prevention-related topics. As of this date, PrevSIDA has reached almost 17,000 individuals through the program’s support groups.

Providing more than tangible relief, SAWSO employees strive to positively impact the spiritual lives of those they serve. The pages of this report feature the stories of individuals whose lives were touched as a result of your generosity and The Salvation Army’s “hands”. Like Sana, a Christian mother from Pakistan who, through The Salvation Army’s Women’s Empowerment Program (WEP), is receiving an education – uncommon for Pakistani women – that will help her generate income to support her new baby. All the while, she continues to grow and cultivate her faith by worshipping in the safe haven of The Salvation Army community.

Though the countries and cultures in which we serve may be diverse, our efforts are of many dedicated individuals united in fulfilling God’s call to care for those in need. You are one of them. Your support of The Salvation Army’s global efforts, in the forms of generous donations and prayerful support, is what empowers us with the resources to carry out the spirit of God’s love by serving so many nations in need.

It is my hope that this report will encourage you to continue your valued relationship with The Salvation Army. Together, we will strive to follow our Lord’s example by serving and meeting the needs of suffering humanity.

Thank you for marching with us in our mission each day. May God continue to bless the global ministry of SAWSO and those who support it.

Sincerely,

National Commander, William A. Roberts
Commissioner
Dear Friends:

It is with pleasure and excitement that I present to you The Salvation Army World Service Office (SAWSO) annual report for 2011. While this year only reports on a nine month time frame due to a change in our fiscal year, we are delighted to share about SAWSO’s many efficacious and life changing activities and projects with individuals and communities around the world. Our faith-based approach to serving internationally has enabled us to engage in what we believe is God’s work, God’s way.

In 2011, we saw natural disaster strike as early as March when Japan’s Pacific coastline was ravaged by a record breaking earthquake and tsunami. Yet amidst this time of great trial and loss, we also bore witness to God’s unavering provision and blessings in the recovery process thereafter.

Once again, our supporters responded generously, enabling SAWSO to work with The Salvation Army in Japan and partner with local businesses, governments and charitable organizations on the ground to provide tangible relief in the form of hot meals, blankets, mattresses, cooking implements and heaters. Perhaps more importantly, Salvation Army personnel and volunteers were a source of spiritual and emotional support for individuals and families struggling with enormous loss.

Early on, The Salvation Army’s emergency vehicles were permitted into areas to assist those yet unreached by other support groups. More than a year later, The Salvation Army continues to work closely with local communities in rebuilding lives through the provision of fishing boats, the redevelopment of economic centers and the personal support to many who have been left alone and alienated by this devastating disaster. We have seen the hungry, the homeless and the hurting, and we continue to take steps to address the enormous need in this region.

As a faith-based organization, SAWSO undertakes responsibilities with the belief that we are responding to the will and command of God to care for the brokenhearted, the downtrodden, and those without hope. SAWSO takes on this role as the direct expression of our faith, performing God’s work, God’s way and recognizing the intrinsic worth of every individual no matter the differences. Our mission is to preach the gospel of Jesus Christ and to meet human needs in his name without discrimination. These we seek to do in every community in which we work.

Having the privilege of being the Executive Director of SAWSO, I wish to express our thanks to all those who have partnered with us in our mission. It is truly an honor to be “the hands” of our donors, sponsors and partners from all over the United States of America and we are thankful for the support that allows us to help individuals and communities in need around the globe. We are indebted to you for trusting us with the means to make a difference in our world.

The pages of this report give more indication of the work engaged by SAWSO in 2011. We trust that this will be informative and motivational as you peruse the pages. Thank you for your generous and prayerful support that empowers the international service work of The Salvation Army.

God bless you.

Lieutenant Colonel Joan Canning
Executive Director
SAWSO’s Values

SAWSO is committed to demonstrating Christ in action.

Accomplishing God’s Work, God’s Way Means:

We are committed to the whole person – body, mind, and spirit.

We affirm the work of every individual and our commitment to holistic service.

We are committed to the poorest of the poor.

We seek to empower the disadvantaged, enabling them to achieve their God-given potential.

We are committed to community capacity building.

We are determined to walk alongside, not ahead, of those we serve, supporting their active participation in improving quality of life within their local community.

We are committed to genuine partnerships.

We embrace relationships that affirm and build on strengths, foster reciprocity and promote mutual ownership.

We are committed to sensitivity, efficiency and excellence in all facets of our operation.

We support approaches to service that demonstrate compassion, fiscal responsibility, creativity and innovation.
SAWSO’S MISSION

To support and strengthen The Salvation Army’s efforts to work hand-in-hand with communities to improve the health, economic, and spiritual conditions of the poor throughout the world.

VISION

Create a world where people live in safe and sustainable communities in which differences are respected, basic needs are met, and all enjoy opportunities to learn, work, and worship in freedom.

PURPOSE

Promote the mission of The Salvation Army.
Haitian national leads the Army’s efforts in capacity development of earthquake-affected communities.
Despite many years of support and billions of dollars worth of aid supplied to Haiti, a reported 78 percent of Haitians continue to live in poverty while 54 percent live in extreme poverty. The numbers are even worse in rural areas where poverty and extreme poverty rates are estimated to be 84 percent and 69 percent respectively. Every seven days, 78 percent of Haitians earn $12.69 to support their families. Each day, 54 percent earn less than $1.00.

“One of the most important things for The Salvation Army is to be able to say to the Haitian people that we believe the answers to Haiti’s problems are already here among Haitians who are willing to live in Haiti and see that it becomes a better country,” according to Major Ron Busroe, Haiti Recovery and Development (HRD) Director.

Elissaint Jean-Jacques is one such visionary. A Fulbright Scholar with two masters’ degrees from the University of California, Davis, Elissaint could have found himself among the many educated persons taking advantage of the opportunities offered outside of Haiti; but he decided to stay. “I am so concerned about the future of Haiti, the development of Haiti; seeing people come out of their abject poverty,” he said. Unfortunately, Elissaint is the exception when it comes to the Haitian educational
A staggering 98% of Haitian youth do not graduate from high school: 30% of children attending primary school do not make it to the third grade and 60% will abandon school before the sixth grade.

His passion for helping his homeland combined with his educational background in community development made Elissaint the ideal candidate for Project Manager of the Faith-based Community Capacity Development (CCD) Program. This program is a partnership of The Salvation Army in Haiti and SAWSO.

The CCD project aims to equip community leaders and members with the tools to identify and solve problems building on their own strengths and resources, rather than relying on outside aid which can create dependence or cause restrictions. “This project is based on principles of self help, felt needs and participation,” said Elissaint. The program moves away from an aid approach that can often create dependency and moves to a community driven solution devised to meet their specific needs.

Inaugurated in 2011, the faith-based CCD program brings together community leaders, Salvation Army Officers and local community members to work together for spiritual and social transformation in their neighborhoods. At the foundation of the CCD program are volunteer Community Action Teams (CATs) made up of 25-30 representatives from the local community. These representatives work as The
Salvation Army’s primary partners in all community project activities. Trained to work with their own communities to help them identify local problems and discuss ideas on how to solve those problems, this dialogue translates into project and program proposals designed specifically to address local needs, concerns and priorities.

Successful outcomes are always more easily achieved when there is buy-in from the community, meaning that each project of The Salvation Army also allows us to develop deep and lasting relationships with the people we serve. These relationships continue long after a project ends and enable us to continue partnering with communities in creating a better future.

Beyond his educational and professional achievements, Elissaint is a firsthand witness of how faith-based community facilitation can bring about change. Elissaint grew up in Couyot (Arcahaie), an isolated mountain community in the West District of Haiti, accessible only by foot or donkey. He was first introduced to The Salvation Army through its school in Couyot. “If there was not that Salvation Army school [in Couyot], I would not be able to read and write,” he said. “Even now, it’s the best primary school in the area.”

It was through his time at The Salvation Army in Couyot that Elissaint found and accepted Jesus Christ. He became a member of The Salvation Army Church at the age of 12 and has been a part of The Salvation Army for 27 years. Elissaint now lives and works in Port-au-prince with his wife Nahomie and three year-old daughter, Kayla. “I am very pleased to be back home and to dedicate my skills to the service of the country and The Salvation Army,” he says. Elissaint’s excellent leadership to the CCD Program will improve the lives of many within the 60 communities wherein the program is being introduced.

SAWSO is doing God’s Work, God’s Way by partnering with The Salvation Army in Haiti and funding the CCD Program. It is hoped that the 60 communities currently participating in the program will create sustainable support systems for their communities, taking the necessary steps to eliminate the drastic poverty evident throughout the country. As successes are realized and life improves for the Haitian people, it is hoped that this program will be replicated in other struggling nations around the world.
Before the 2011 tsunami, Kesunnuma, Japan had a population of 74,000. 33 percent of the city’s population were reported dead or missing following the disaster. The fishing industry made up 85 percent of the working population.

The city was struck with three consecutive catastrophes: the earthquake, tsunami, and the port fire that burned for four days as a result of boat fuel.

If you were to visit the northeast coast of Japan today, you would feel as if you had entered a war zone. Devastation is everywhere as entire towns were washed away by the tsunami. However, you will also find communities eager to rebuild their lives.

While The Salvation Army was quick to respond to the disaster with food and other emergency supplies, business leaders and citizens soon asked The Salvation Army to help them recover their homes, businesses and livelihoods.

The leader of the Kesennuma Fisherman’s Union had tears in his eyes when The Salvation Army arrived in the city, offering to donate equipment that had otherwise been washed to sea. No other government or non-governmental organization representatives had even visited at this point, so their spirits were very low. But The Salvation Army is now giving them hope and the tools to rebuild.

Losing all equipment and buildings, the Fisherman’s Union is now running their entire operations out of an old warehouse spared by the tsunami. This includes storing and mending fishing equipment along with conducting all other business activities.

The union’s greatest challenge was replacing enough equipment to begin earning revenue again and support the workers’ families. As a first step, The Salvation Army helped provide equipment that allows the union to harvest sea grasses that can be dried and sold for profits. These profits, along with investments and grants from other supporters, are used to help repair and replace other equipment as they are able.

A long road to recovery lies ahead, but the heartfelt response of local citizens reveals that The Salvation Army is earning the community’s respect and gratitude as it seizes opportunities to rebuild and share the Gospel.
In Japan: An estimated 7.5 million persons are considered disabled representing 5.9 percent of the total Japanese population. Based on results from more than 100 countries, 785 (15.6 percent) to 975 (19.4 percent) million persons 15 years and older are living with disabilities. Children with disabilities are less likely to attend school while adults are more likely to be unemployed.

Akiko Sato is a special woman. In the small villages that surround the coastal community of Ofunato, there are few opportunities for young people living with mental disabilities. Recognizing this problem several years ago, Akiko started a day school for young people with disabilities in the area.

Using her own land and resources, Akiko provides educational opportunities and income-generating skills to more than 15 area youth. As the only program of its kind in the area, most of the students involved were previously isolated by themselves at home.

Many of Akiko’s students were negatively impacted by the recent earthquake and tsunami that devastated the village of Ofunato. Some of them lost homes, while others are simply fearful of what will happen in the future.

Upon learning about Akiko’s amazing work in 2011, The Salvation Army in Japan began helping by providing support for several new initiatives at the school, including a program where the students learn to make and sell ice cream at numerous locations around the area. The goal is to earn money, as well as bring some joy and sweetness to people facing hardships.

The Salvation Army understands that the students in this program are uniquely vulnerable in times of disaster and the healing process thereafter, so they have developed a long-term relationship with Akiko to ensure she can provide these young ones with the help and support they need. Akiko is more than grateful for The Salvation Army's assistance.
Every **one minute**, 21 children under the age of five years die of a preventable illness. Every **one minute**, an infant acquires HIV/AIDS from mother-to-child transmission of the virus. Every **four minutes**, children are orphaned from HIV/AIDS.

These numbers demand a response. The Salvation Army World Service Office (SAWSO) attempts to counteract the tragic circumstances of HIV/AIDS through our participation in the STEPS OVC program in Zambia: Sustainability Through Economic Strengthening, Prevention and Support for Orphans and Vulnerable Children, Youth and other Vulnerable Populations.

This is Janet’s story.

“I felt helpless and without hope. I was not sure of how to keep my children from deteriorating further.”

Janet Syamunyalila and her husband live in Siavonga’s Fishing Camp with their seven children. As a seasonal fisherman, her husband spends most his time away from home in the islands of Kariba Lake; his meager income providing little support for their large family.
Like many other women in rural Zambia, Janet had been unknowingly living with the HIV/AIDS virus for a long time until she was diagnosed with the disease last year. Unsure of how this would affect her future and that of her family, she did know that this diagnosis is often a death sentence for those living in her African village.

Janet’s situation was worsened by the fact that she was breastfeeding one child and already had another child who was HIV-positive. Lacking a stable source of income and dealing with the sharply rising cost of food, she found it nearly impossible to provide enough food for her family. Her children were at an increased risk of malnutrition which could compound the impact of the disease on their immune systems, especially that of her HIV-infected child, contributing to the severity of the disease and thus hastening the inevitable results.

How could Janet protect her breastfeeding child as well as provide for the nutritional needs of her other children? How could she save them from this epidemic that had claimed the lives of so many in her village and in sub-Saharan Africa where she lives? She knew so little about the disease. “I felt helpless and without hope” said Janet, and “I was not sure of how to keep my children from deteriorating further.”

While Janet’s knowledge of the disease was sparse, her husband’s was even worse. He refused to be tested for HIV because he did not believe it existed. This is not uncommon. Many people around Janet’s compound believe witchcraft is responsible when one bears the symptoms of HIV infection: a perception that results in an unwillingness to be tested for the disease for fear of consequences in the village.

Upon learning of Janet’s situation, caregiver Mrs. Simbayi of The Salvation Army STEPS OVC program, intervened. Like other caregivers of the program, she has been well-trained by The Salvation Army to respond to devastating circumstances such as this. When the case was reported to her, she and another STEPS OVC staff member made a home visit to assess the needs of Janet and her family.

Janet’s story was not unfamiliar to Mrs. Simbayi. She and her fellow caregivers have personally witnessed babies suffering from irreversible damage caused by severe malnutrition while their mothers helplessly watch their child’s health deteriorate due to inaccurate advice.

Visiting Janet’s home, Mrs. Simbayi became fully aware of how misinformation about the disease had jeopardized the lives of all of the babies within her household. Welcoming the intervention, Janet is now being educated on the virus and its effects; learning how to care for herself and her HIV-infected child; and most importantly, she is learning how to prevent spreading the disease further.

Referred to a local health facility where she can receive the medications she needs for her family, she was also assisted with food supplements through a local church. Mrs. Simbayi continues to work with the family to determine ways of accessing income generating activities that will add to the meager income of her husband’s fisherman duties.

Janet is elated with the results of the STEPS OVC program. “I felt helpless and without hope,” she says, “but I am happy to be enrolled in this program. I am confident my children will grow well.”

The STEPS OVC program is designed to provide sustainable HIV prevention, care, and support services. The Salvation Army and its partners train, equip, and support community caregivers to respond to communities affected by HIV and AIDS. Caregivers are trained to visit vulnerable children and link them to health, education and protective services; to provide care for people living with HIV/AIDS; to give community members the education and skills to adopt HIV prevention and behaviors; and to provide emotional, physical, material and spiritual support. The Salvation Army also works to alleviate the concerns of poverty by helping caregivers and vulnerable households to access income generating activities and microfinance opportunities.

Janet hopes that many caregivers will be trained so that other mothers like her will receive the help and information provided by this program.

With help from the United States Agency for International Development (USAID), SAWSO works diligently to combat the devastating effects of HIV/AIDS on the lives of many innocent victims.
The unparalleled international footprint of The Salvation Army is one of the major strengths for SAWSO as we carry out the mission of preaching the Gospel and meeting the needs of suffering humanity — doing God’s Work, God’s Way. Internationally, The Salvation Army has:

- More than 50,000 indigenous employees working in 124 countries;
- 8,580 corps and community centers;
- 2,615 schools with over 500,000 students;
- 235 hospitals and clinics;

SAWSO works in partnership with The Salvation Army in local communities believing that these communities have a capacity for growth and sustainable change. Sustainability is a result of SAWSO’s emphasis on the holistic transformation of the person, recognizing the need for serving the whole person spiritually, physically, socially and emotionally.
PARTNERSHIPS IN JAPAN

In 7 minutes, a tsunami swept away entire towns on the coast of Japan. Waves reaching more than 130 feet high and travelling as far as six miles inland swallowed homes, businesses and livelihoods. The lives of more than 15,000 people were lost while more than 500,000 were left homeless. At $235 billion, the estimated cost of the earthquake is the most expensive natural disaster in world history.
As dramatic images of this disaster unfolded on the news, millions of people around the world began contacting The Salvation Army with pledges of support. In the United States, The Salvation Army raised more than $10 million for Japan’s recovery. Thanks to this outpouring of support, The Salvation Army was on the ground in the first days of the disaster, serving hot meals, passing out blankets and providing mattresses and heaters to aid disaster victims who had become homeless in only seven brief minutes.

In addition to providing immediate relief to survivors, The Salvation Army has partnered with local businesses, governments and charitable organizations to help communities rebuild. In the fishing village of Onagawa, where buildings and equipment were washed out to sea, The Salvation Army worked with the local community to provide fishing boats and other equipment to help revive this primary industry from which trade and commerce flourish.

The Salvation Army is also helping the town construct a temporary shopping center, which will enable local business owners to get back to work while also providing a way for residents to return to a more normal way of life. The new marketplace serves as both a place for locals to shop for basic needs and as a means for interacting with neighbors. The Salvation Army is overseeing similar recovery initiatives in other hard-hit towns such as Ofunato, Kesennuma and Minamisanriku.

Along with our efforts to rebuild those communities, The Salvation Army continues its work to ensure that the most vulnerable victims of this disaster are not forgotten. By partnering with the government and social service agencies, we are providing outreach programs for children and elderly citizens living in temporary housing facilities. These programs include health screenings, home visitations to seniors, social gatherings and after-school programs that help people stay connected to their local communities and ensure they can get access to the services they need along the path to recovery.

The financial support of the American public continues to enable SAWSO to support this ongoing recovery process. So long as there is a need in Japan, we will continue to offer emotional, physical, material and spiritual support to those in need.

The Salvation Army was there before the Tsunami and will be there long after. At a recent gathering, the President of the local Shop Owners Association, highly complimented the Army’s work by declaring, “we will do nothing more unless The Salvation Army is involved.”
In the country of Pakistan, less than **15 percent** of women are functionally literate, with the lowest literacy among poor women. Less than **25 percent** of women have access to formal employment. Pakistan ranks **145th out of 187** countries on the United Nations Development Programme’s 2011 Human Development Index—a comparative measure of life expectancy, literacy, education and standards of living for countries worldwide.

Life for women in Pakistan has major challenges that would be completely foreign to an American understanding or way of life. For Hindu or Christian women in Pakistan, life is even worse. From marginalization to severe persecution, the majority of Pakistani Hindus and Christians live in rural areas across the country or in ghettos or “colonies” in the big cities. As a consequence of the cast system legacy, the majority of these religious minorities work in the cleaning and sanitary field, as untouchables of sorts.

In the capital city of Islamabad, one such “colony” known as the 66 Quarters, makes the perfect meeting ground for SAWSO and The Salvation Army in Pakistan to combine efforts to bring quality of life to area Hindus and Christians. As the site of The Salvation Army Advance Islamabad Women’s Empowerment Program (WEP), the 66 Quarters is one of the poorest neighborhoods in Islamabad.

In 2009, Sana, several months pregnant, found her way to The Salvation Army in 66 Quarters where she was welcomed into
WEP’s Mother & Child Club and offered health education specifically related to her pregnancy and childbirth. In addition to health education, WEP also provides vocational training for local women’s groups and encourages all group members to attend literacy classes. The education is helpful as the women work to generate income to support their families.

Sana joined a literacy class and it was not long before the teacher realized her remarkable learning capacity. Sana was encouraged to further her education and through WEP’s assistance, she is now studying in school while her mother-in-law, Dado, cares for her children and brings the baby to the regular Mother & Child Club meetings.

You might be asking, what is so special about this story?

In Pakistan, when a young woman marries, she joins the husband’s family. The couple will then live with the family and, in most cases, the daughter-in-law becomes almost like a new house help. In poorer families, this can very well mean she will be treated like a servant. Her role becomes limited to bearing children and caring for household duties, for her in-laws as well as her husband and children. Because of this strong practice, women who have had the benefit of extra education are now resisting marriage. They do not want to be property or slaves of anyone else.

Thus, it was a welcome surprise when Dado offered support when she became aware of Sana’s learning capability. Sana has now completed through grade eight, has admission to grade nine and hopes to complete exams for grade ten before the end of this year.

Sana’s example is spreading: when another young mother was recognized to have a similar learning capacity, her mother-in-law also offered the same support.

While the main objective of Advance Islamabad is to uplift women through health initiatives and income generation, the role of increased literacy for women who have otherwise been denied education has been transformational. One cannot help but rejoice when oppressive societal practices against women are being transformed while also assisting and impacting families. SAWSO relishes in the creation and operation of programs such as this. We see this as community development at its best!
In the country of Haiti: More than 30 percent of children attending primary school do not make it to the third grade. More than 60 percent will abandon school before the sixth grade. Almost 98 percent of Haitian Youth do not graduate from high school. There is no government supported school system: A child must be able to pay or must be supported by a funder.

Travelling through Haiti’s countryside and experiencing the beauty of the mountainous terrain, one could be all but oblivious to the plight of those who call this country home. There is evidence of need dotted throughout the rural areas, but the poverty of the countryside strikes a drastic contrast when the blissful journey ends abruptly at the edge of urban life.

Many are not aware of Haiti’s pre-earthquake conditions, believing that the country’s major issues commenced with the 2010 earthquake that killed tens of thousands of people and injured many more. The reality is that prior to the earthquake, Haiti, the poorest country in the Western Hemisphere, was already struggling with major poverty that was only exacerbated by the devastating earthquake.

Homelessness, malnutrition and preventable diseases are all common occurrences throughout Haiti, and the earthquake took away from many what little they already had.

20% of the country’s population lives in the capital city of Port au Prince, roughly two million people in only 15 square miles. Many residents live in rented or makeshift accommodations
on public property where it is common for households to have so many members living together that there is not enough room for all of them to sleep at the same time. Since the city experiences a high level of activity 24 hours a day, people are on the streets at all hours of the night. When the earthquake struck, tens of thousands of Haitians lost what meager refuge they had from the city commotion.

Re-housing the homeless has proven difficult given that the vast majority of those displaced do not own their own property, and therefore, there is no place to rebuild. Most families are situated in tent cities on public areas around the city. Two years after the quake, it is estimated that there are still half a million people living in tents. One of those is Sebastien Choulute.

After the 2010 earthquake that killed his father and destroyed their home, Sebastien, his mother, grandfather and three younger siblings were left with nowhere to go. Like thousands of others in their situation, Sebastien and his family made their way to Place de la Paix, a tent city camp supported by The Salvation Army, in hopes of finding shelter and help with basic needs. The Salvation Army was there to provide food and other assistance in the wake of the devastation left by the earthquake.

“If we had somewhere else to go, we would leave,” his mother said, “but we don’t.”

More than two years later, Sebastien and his family are still living in a ten-by-ten tent in Place de la Paix.

“It’s hard,” he says. “When it rains, often they can’t sleep as water falls into their tent.”

With his grandfather ill and his mother struggling to provide for the family, Sebastien attempts to contribute by selling sweets from time to time.

Sebastien’s silver lining is that he is now able to attend The Salvation Army’s College Verena school, operating in temporary classrooms due to the destruction from the earthquake. He was eager to get back into class to work toward his dream of becoming a pilot or a doctor. With the help of the College Verena administrator, Sebastien was able to start his fifth year in 2011 and is enjoying his classes, math especially.

At the end of each day, Sebastien walks a short distance from school to his tent, changes out of his uniform and starts his homework while his mom helps his younger siblings with theirs. He also attends Salvation Army church services on Sundays. Life for Sebastien and his family is not easy, but they live in hope that one day this will change.

Sebastien is just one of over 500,000 displaced and impoverished individuals for whom The Salvation Army is working to find housing and economic solutions. All the while, we are committed to improving education and other services that will help families recover, start anew, and positively impact their futures.
Life expectancy in Tanzania is **53.14 years**, mostly due to HIV infections and a very high degree of risk for other major infectious diseases. **1.4 million** people are living with HIV/AIDS, the 6th highest number in the world at **3.2 percent** of the population. Tanzania is one of the world’s poorest economies in terms of per capita income. **16.7 percent** of children under five years of age are underweight. **6.6 percent** of children die at birth. **31 percent** of the population can neither read nor write.

The SAWSO Health Technical Advisor shares: “When I travel to countries like Tanzania, I am always touched by the spirit of giving shown to me by the people I meet.”

In Tanzania’s Siha District, the “Shalom” Worth Group is made up of 25 high-energy women who originally formed under a President’s Emergency Plan for Aids Relief [PEPFAR] funded orphans and vulnerable children project that ended in 2010.

SAWSO and The Salvation Army Tanzania continue to engage this group under a current project called the Pamoja Tuwalee Project.
The women of this group are dynamic, energetic and highly committed to their community. As a result of the SAWSO-supported PEPFAR project, all 25 women own individual businesses and together they have created a group banana tree project which generates income used to support vulnerable children in their community.

With training from The Salvation Army, the Shalom Group says ‘they can now do simple accounting, read, and are not cheated when they go to the market with their goods.’ With income from the banana trees, the group purchased benches and chairs which they rent out to the community for a small fee.

Recently, the women were proud to receive government registration confirming the Shalom Worth Group as an official community organization authorized to work in that district. This news also enables them to open a bank account for the organization. The group members can hardly contain their excitement over what they have been able to accomplish in such a short time period.

Currently, the group supports seven extremely vulnerable children with school exercise books, uniforms, medical services, blankets, clothes and shoes. In fact, some of the group members re-used the soles of old shoes to crochet new shoe uppers for children in need.

The Shalom Group embraces the true spirit of the Salvation Army’s mission to serve the poorest of the poor, while also representing SAWSO’s commitment to creating sustainable change and empowering women to make a difference within their communities.
As a Technical Advisor for The Salvation Army World Service Office, Sara Davis regularly travels around the world to oversee health and HIV/AIDS projects sponsored by SAWSO.

Her role, among other things, is to supervise the implementation of the projects and to ensure that the goals and targets are being met. This responsibility finds her in the homes of many beneficiaries of SAWSO’s programs, allowing her to witness firsthand the impact of these projects in the lives of some of the world’s poorest.

Sara says, “I don’t think it ever gets easier. I only get more used to it, and channel the sadness into motivation to work harder. Since I began working for The Salvation Army, I have visited many homes of people whom our projects are supporting.

In Zambia, one man was too sick and weak from AIDS to sit up in his one-room hut to speak with us. On another occasion in Zambia, one elderly widow had lost her adult children to AIDS, and was trying to support three grandchildren on her own. Thus, her ten-year old grandson was not going to school because he needed help cooking and searching for food to prepare.

In Uganda, a seven-year-old boy was orphaned because his father died of AIDS and his mother left him behind to move to Kenya; he struggles to go to school and eat everyday.

The stories of people I’ve encountered go on and on. It never gets any easier to hear that the person you are speaking to has no money for food, has lost her home, or has no family to whom to say ”I love you” at night. I can only say that when I meet the volunteers trained and motivated by The Salvation Army to reach out to these poor and marginalized individuals, I am thankful to be a part of it all. I am reminded how blessed some of us are, and how much blessing we need to bring to others.”

As a SAWSO employee, Sara is bringing hope to the hopeless and strength to the powerless.
The Salvation Army World Service Office (SAWSO), has purposed to do God’s work, God’s way since its beginnings in 1977. The first director, Major (later Colonel) Earnest A. Miller (1977-1981) through the current director, Lt. Colonel Joan Canning, seek to guide the organization to effect long-term sustainable change in the lives of the world’s most vulnerable people.

SAWSO works for transformational development and believes that this is achieved through holistic approach to service. Serving the needs of the whole person, physical, material, social, emotional and spiritual, is key to transformational development and consequently, sustainable change.

As a faith based organization, SAWSO holds fast to the exhortation of Hudson Taylor, founder of the China Inland Mission, “Let us see that we keep God before our eyes; that we walk in His ways and seek to please and glorify Him in everything, great and small. Depend upon it, God’s work, done in God’s way, will never lack God’s supplies.” This has proven true through donations from a generous USA public and partnerships with numerous other organizations, including leveraging more than $123 million for global development projects from USAID and other government and private funding sources, to accomplish the work.

SAWSO specializes in a number of program areas with expertise in economic empowerment, community health, HIV/AIDS, anti-human trafficking, microfinance and disaster relief and recovery. Our international development focus is strengthened by the footprint of The Salvation Army in 124 countries around the world giving SAWSO access to communities where we have already had a deep presence for many years. This presence will continue far into the future. This footprint also allows SAWSO a grass roots approach to development where communities identify solutions to meet their own needs.

SAWSO is committed to making a difference in the world and will continue to do so through its determination to accomplish God’s work done in God’s way. This means more than just projects or funding or buildings. PEOPLE are the heart of SAWSO’s development goals. This mean a dynamic process of positive change when PEOPLE…

Learn to recognize their own needs,
Plan their process of transformation,
Carry out their planned action,
Review how their action has brought about transformation.
**Board of Trustees**

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**SAWSO Staff**

**Lt. Colonel Joan Canning**  
Executive Director

**Lindsey Bailey**  
Anti-Human Trafficking

**Arnel Cervantes**  
Project Accountant

**Justin Boswell**  
Compliance Manager

**Rachel Klick**  
Administrative Support- Program

**Mary Bryant**  
Payroll Accountant

**Program**

**Bram Bailey**  
Program Director

**Ellen Farnham**  
Controller

**Ronald Daoang**  
Accountant

**Brian Swarts**  
Microfinance/Disaster Relief

**Jun Villanueva**  
Project Accountant

**Edgar Sia**  
Accounting Clerk

**Sara Davis**  
HIV/AIDS, Community Health

**Sung Kim**  
General Accountant

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# SAWSO 2011 Financial Summary

## The Salvation Army World Service Office

*Nine Months ended September 30, 2011*

### Statement of Financial Position

<table>
<thead>
<tr>
<th>ASSETS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash &amp; Cash Equivalents</td>
<td>$1,420,679</td>
</tr>
<tr>
<td>Other Assets</td>
<td>47,909,557</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td><strong>$49,330,236</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LIABILITIES &amp; NET ASSETS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Liabilities</td>
<td>$633,907</td>
</tr>
<tr>
<td>Net Assets</td>
<td>48,696,329</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES AND NET ASSETS</strong></td>
<td><strong>$49,330,236</strong></td>
</tr>
</tbody>
</table>

### Statement of Financial Activities

<table>
<thead>
<tr>
<th>REVENUE</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Support Contributions</td>
<td>$22,320,737</td>
</tr>
<tr>
<td>Other Income (loss)</td>
<td>(543,921)</td>
</tr>
<tr>
<td><strong>TOTAL REVENUE</strong></td>
<td><strong>$21,776,816</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EXPENSES</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>$16,033,476</td>
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<tr>
<td>Support Service - Management and General</td>
<td>556,683</td>
</tr>
<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>$16,590,159</strong></td>
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</table>

<table>
<thead>
<tr>
<th>Increase (decrease) in Net Assets</th>
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<tr>
<td>$5,186,657</td>
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</table>

<table>
<thead>
<tr>
<th>Net Assets, Beginning of Period</th>
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<tr>
<td>43,509,672</td>
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</table>

<table>
<thead>
<tr>
<th>NET ASSETS, END OF PERIOD</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>$48,696,329</td>
<td></td>
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</tbody>
</table>

SAWSO meets all standards set by the American Council for Voluntary International Action (Inter Action). Audited financial statements have been prepared in accordance with generally accepted accounting principles and are on file. Financial summary represents a nine month period due to the change from a calendar to a fiscal year ending 30 September.
SAWSO 2011 Financial Summary

**Revenue**

TOTAL: $21,776,816*

- **Government Grants**: $1,372,622 (6.3%)
- **Public Support Contributions**: $22,320,737 (93.7%)

*Investment Loss: $(1,916,543)

**Expenses by Program**

TOTAL: $16,590,159

- **Health Service Program**: $1,543,972 (9.3%)
- **Child Sponsorship**: $417,135 (2.5%)
- **Comm. Dev. Program**: $11,792,784 (71.1%)
- **Administration**: $556,683 (3.4%)
- **Relief & Reconstruction Program**: $2,279,585 (13.7%)

**Expenses by Region**

TOTAL: $16,590,159

- **Asia & South Pacific**: $4,923,107 (29.7%)
- **Europe**: $1,802,928 (10.9%)
- **Africa**: $4,860,198 (29.3%)
- **Central & South Americas (Caribbean included)**: $4,447,243 (26.8%)

Administration: $556,683 (3.3%)
The Salvation Army World Service Office (SAWSO) was incorporated August 26, 1977 in the District of Columbia. It is a tax-exempt 501 (c) (3) organization.

Contributions to SAWSO are deductible for Federal Income Tax purposes to the extent permitted under section 170 (b) (1) (A) of the Internal Revenue Code for individual donors and section 170 (b) (2) for corporations.