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WHAT WE BELIEVE

For 45 years, The Salvation Army World Service Office (SAWSO) has been improving the health, economic, and spiritual conditions of people in poverty around the globe. We engage individuals, families, and communities in evaluating their needs, creating transformational action plans, and implementing effective strategies. SAWSO is presently engaged in more than $65 million worth of projects throughout the world, emphasizing local ownership and community involvement as keys for lasting success. In all of our work, we employ a holistic, faith-based, and community-focused approach to meet the physical, emotional, social, and spiritual needs of those we serve.

INTERNATIONAL MISSION STATEMENT

The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in his name without discrimination.

PURPOSE STATEMENT

The purpose of The Salvation Army World Service Office is to represent the interests of the four Salvation Army U.S.A. Territories as we work together with communities to improve the health, economic and spiritual conditions of the vulnerable throughout the world.

VISION STATEMENT

The Salvation Army World Service Office serves as a dedicated office committed to responding to the global interests of The Salvation Army USA by:

• Developing sustainable solutions to poverty, disease, and despair in global communities.
• Cultivating increased organizational capacity within Salvation Army units worldwide.
• Introducing sustainability models that grow financial independence.
• Demonstrating an empowering culture of grace and trust towards everyone we serve.
A LETTER FROM THE NATIONAL COMMANDER

The Salvation Army considers it a privilege to serve everyone in the name of Christ without discrimination. This is accomplished by loving people in practical ways to overcome barriers of all kinds. Over the past year, there has been no better example of this than our response to the crisis in Ukraine. From the very beginning, The Salvation Army has been there to provide food, shelter, transport, and accommodations to refugees who feared all hope was lost. Indeed, our service continues today at eight locations in Ukraine and throughout surrounding countries.

The Salvation Army World Service Office (SAWSO) connects the passion of Americans who want to see barriers broken around the world. To that end, our six sectors of international service offer a full spectrum of programmatic support. With the dedicated service of officers, staff and volunteers already on the ground throughout the globe, The Salvation Army responds to the needs of the communities it serves with compassion and strength. SAWSO’s skilled technical advisors lend their valuable expertise, empowering sustainable, long-term, local solutions.

SAWSO will continue to fight global challenges with all of the resources available to us, and we will always do so motivated by our love for God. But we could not break barriers without your support, and so we look forward to sharing many more powerful stories with you in the coming years.

May God bless you.

Very truly yours,
Commissioner Kenneth G. Hodder
NATIONAL COMMANDER

A LETTER FROM SAWSO EXECUTIVE DIRECTOR

As the crisis in Ukraine made headlines throughout the world, The Salvation Army World Service Office (SAWSO) was there to help thousands of refugees with food, water, supplies, clothing, emotional and spiritual care, and most importantly, hope and companionship.

The Salvation Army represents hope and compassion in every language and provides services with dignity, believing no one should be defined by their challenges or circumstances. For over four decades now, the driving force behind SAWSO has remained the same. We serve wherever we are needed, where we have the capacity and can provide sustainable service. We bring hope to the hopeless and empower the powerless to take control of their own lives.

When providing lifesaving services in Ukraine and surrounding countries, providing disaster relief in Haiti, combating human trafficking around the world, empowering women in Africa to be entrepreneurs, and much more, SAWSO serves as a dedicated resource committed to responding to the global interests of The Salvation Army USA.

With a presence in 133 countries, The Salvation Army’s global footprint is SAWSO’s map for engagement. Each of these countries contributes to a rich tapestry of traditions, histories, and populations, creating the kaleidoscope of cultures in which we serve.

Through funds entrusted to us, SAWSO is presently engaged in hundreds of projects throughout the world. While programs, projects, and activities provide tools and structure—the real investment is in people. And none of this would be possible without the support of our generous donors—generous supporters who share our commitment to serving a world in need. Thank you for entrusting us as faithful stewards of your hope and compassion.

“Therefore, my dear brothers and sisters, stand firm. Let nothing move you. Always give yourselves fully to the work of the Lord, because you know that your labor in the Lord is not in vain.”

1 Corinthians 15:58

May God bless you.

Very truly yours,
Lt. Colonel George L. Baker
Executive Director, SAWSO
BY THE NUMBERS

Russia and Ukraine

AS OF AUGUST 10, 2022, THE EASTERN EUROPE TERRITORY HAS PROVIDED:

- 37,662 Food parcels
- 63,737 Hot meals
- 50,322 Vouchers received
- 18,837 Non-food items
- 7,434 Night of shelter
- 24,702 Anti-human trafficking vouchers
- 7,743 Hygiene kits

The Salvation Army already had a long-standing presence in Ukraine and its neighboring countries before the crisis began in February 2022. And, because The Salvation Army was already part of the communities in which they serve, we were on the ground and responding immediately to the crisis.

Where it was safe to serve, Salvation Army officers pivoted programs to provide food, water, clothes, blankets, and emotional and spiritual care to those being displaced from their homes and who sought refuge.

The Salvation Army continues to house, feed, and provide hygiene supplies and other basic life necessities, as well as medical assistance and spiritual guidance to the thousands of refugees fleeing Ukraine.

Sometimes this assistance comes in the form of a hot meal, clothing, bedding, a toothbrush and toothpaste—and sometimes that assistance came in the form of access to Wi-Fi or a phone, or especially a shoulder to lean on.

On the frontlines in Ukraine, Salvation Army teams helped to send and receive urgently needed medical supplies from bordering countries like Moldova. These supplies were transported to hospitals as well as children’s intensive care units in Odessa and other cities in Ukraine.

The Salvation Army in Norway opened its doors to Ukrainians fleeing in small and large places across the country as Salvation Army Corps members continued to take calls at the borders to help welcome refugees with food and water.

Ukraine

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Members of The Salvation Army in Hungary travelled almost 5,500 miles and spent more than 1,500 hours to help Ukrainian refugees. While in Zurich, more than 200 volunteers assisted The Salvation Army in setting up “greeting stations” which provided clothing, water and up to 400 sandwiches daily to refugees arriving from Ukraine.

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In Maharashtra state, The Salvation Army’s Evangelical Bible Hospital in Alibaug is one of relatively few non-government-run facilities that has been caring for coronavirus patients since March 2020. The caring and treatment provided by The Salvation Army is free—as well as the meals and transportation.

In India, The Salvation Army responded to daily recorded cases of COVID-19 reach unprecedented levels in 2021. In cooperation with the Indian government, Salvation Army hospital in several areas admitted large number of patients with COVID-19 symptoms, as demand in the national system exceeded capacity.

Since the beginning of the pandemic, India has seen more than 18 million COVID-19 cases countrywide.

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Internationaly SAWSO contributed:

- $4.3 million+ to COVID-19 relief
- 192 projects and support grants to T&A territories
- 103 countries supported worldwide

SAWSO 2022 Annual Report

India

COVID-19 PANDEMIC

India

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The Salvation Army also operates the Emery Hospital in Gujarat state, as well as the Catharine Booth Hospital in Nagercoil, at the southernmost tip of India. And, while The Salvation Army’s Sue Robert Hospital in Bharatpur, Punjab, normally operated as a skin inflection treatment facility during the pandemic, it was converted into a 150+ bed capacity facility for COVID-19 patients, helping to reduce the strain on local government-run hospitals.

In addition to these efforts, students at Salvation Army nursing programs would go out into the rural communities around the hospitals to carry out health checks and provide COVID-19 testing. A new ambulance service also began as Salvation Army volunteers would help specially trained staff in full protective gear in support of civic government public health initiatives.

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The Salvation Army Switzerland, Austria and Hungary Territory supports the Hungary Division in their response with basic relief items and personnel from within the territory. As corps officers in Debrecen and Miskolc mobilized to help at different border posts, an emergency team was stationed at the border to support incoming refugees with emergency shelter and emotional and spiritual care. Salvation Army officers and volunteers collected and distributed donations of sleeping bags, mattresses, blankets, and hygiene items. Countless volunteers helped with the more than 500,000 refugees who crossed the border from Ukraine into Hungary.

With steadily increasing numbers of families and individuals crossing the border, the Salvation Army worked to find accommodations for displaced refugees. In various locations, the Salvation Army is providing more than 2,000 refugees with overnight accommodations, meals, hygiene supplies, and more.

As tens of thousands of refugees passed through the Siret swamp in Romania, the Salvation Army emergency team helped with completing documents for asylum seekers as well as providing more than 4,000 food vouchers. Additionally, the Salvation Army worked closely with police on the border to prevent human trafficking—a major risk as refugees fled across the border.

In Rotterdam, more than 52,000 refugees were helped by The Salvation Army. And more than 1,000 refugees in that area—especially families—were provided a temporary place to live on local cruise ships. On those ships, schooling for children was set up with volunteers helping to teach the children.

In light of this, the Salvation Army helped with border crossings and providing accommodations by transforming local Salvation Army centers into safe places for refugees to rest and have a warm meal to eat. The Salvation Army sent baby formula, diapers, blankets, and clothing to maternal hospitals in Odessa, while Salvation Army officers and staff served many individuals in churches, offices, and their own homes.

The Salvation Army in Russia responded to the needs of displaced people by providing food, blankets, and other relief items. To date there were more than 60,000 displaced people in the southern part of Russia.

In Straschowice and Warsaw, Salvation Army leaders and a group of faithful volunteers welcomed incoming refugees. They launched a food distribution program, of which hours needed to be extended quickly to accommodate the influx of refugees needing support. The Salvation Army also provided translation and information services, helping refugees find basic food supplies, medical assistance, and more. Throughout the crisis, the Salvation Army also provided not only meals, clothes, and shelter, but also community and hope.

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Ukraine

The escalation of conflict in Ukraine forced many families and individuals to leave their homes. There were an estimated 3.5 million refugees fleeing the country in search of support and safety.
On August 14, 2021, a 7.2 magnitude earthquake struck the Tiburon Peninsula in the Caribbean nation of Haiti. The earthquake was the deadliest natural disaster in the world in 2021, killing more than 2,200 people, injuring more than 12,000 and destroying or damaging more than 137,000 buildings.

The Salvation Army’s initial response was to help those most impacted by the earthquake in nine specific locations throughout the country. In fact, many of the areas being aided by The Salvation Army were the same ones Salvation Army emergency responders provided food and shelter to after Hurricane Matthew tore through Haiti in October 2016.

In Aquin, a city of more than 100,000 people, at least 160 homes collapsed completely, with another 3,500 other homes showing signs of significant damage. Thirteen people lost their lives there and another 160 were injured. Almost 9,000 families were reported by the local authorities to be in difficulty, which represented more than a quarter of the entire city. Most churches and municipal buildings had also been demolished or damaged, including the police station, hospital, and schools.

In Aquin, and in eight other areas, The Salvation Army provided survivors with blankets, hygiene kits (including soap, diapers/nappies, sanitary items, toothbrushes and toothpaste, disinfectant, and hand sanitiser), drinking water and food items such as rice, vegetables, and cooking oil. Survivors were also provided tarpaulin strips to help build temporary places to sleep.

As one Salvation Army team member noted, after earthquakes, it is not unusual for people to avoid sleeping indoors, even if their homes are still intact. Significant aftershocks are common—sometimes they can be stronger or longer than the original quake—and people can feel safer outdoors.

This was the case in Haiti as survivors made shelters with sheets and coconut straw. Some took refuge under trees—but most of the people were sleeping in the streets when The Salvation Army arrived.

At the Shiloh Boys’ Home in Pakistan, The Salvation Army continues to help to make sure the boys who live there have every opportunity to learn and grow—recently, this assistance came in the form raising $60,000 to install solar panel arrays on the roof of the home’s building.

The solar panels were needed to help deal some of the electrical load and expenses being created in Pakistan’s small cities and villages due to the heavy loads placed on the electrical grid during the hot summer season. Because of the global pandemic, these expenses not only came in the form of higher-than-normal electricity bills, but also in the form of increasing food and supply costs because of heavy inflation.

Now that the solar panels are installed and working, the children who live at the home can do their schoolwork and prepare for exams without the worry of losing power or going to bed without food. With the success of this project, two more similar projects are being planned—one at the Salvation Army’s Joyland Girls’ Hostel in Pakistan and the other at a Salvation Army children’s center in Punjab.
The Salvation Army in Honduras helped people who were suffering from the effects of the COVID-19 pandemic and the extreme rain and floods caused by storms and hurricanes in 2021 that made hunger a significant challenge in the country. Focusing on the most vulnerable families—including parents who have either lost their jobs or are likely to lose them, elderly people, kids, disabled—the Salvation Army helped around 5,000 people.

The pandemic, and the measures taken to avoid its contagion, had a negative impact on the dynamics of Honduran farming families, informal workers and agricultural laborers, making it difficult for people to move in search of these common jobs.

The government of Honduras delivered groceries, vouchers and cash to affected families, but social policies were insufficient and the patriarchal and discriminatory hegemonic culture hurt large sectors of the population including women, indigenous populations, people with disabilities, boys and girls, and older adults.

The country also implemented measures to help reduce the spread of COVID-19 including social distancing, quarantine and a curfew, which especially affected the vulnerable population’s daily access to food.

To support these vulnerable populations, The Salvation Army supplied food parcels, drinking water bottles, hygiene kits, informational banners around communities on how to stay safe, personal hygiene measures, and education about the vaccination process. The Salvation Army also provided free, secure transportation to the vaccination center in the main cities to people who live in rural communities.

The number of infections and deaths from COVID-19 in the country reached some of its highest peaks in the fall of 2021, as the vaccination process remained stagnant. The country received 428,000 vaccines, donated under the Covax mechanism promoted by the World Health Organization, but only 48,000 of those vaccines were received in the fall and quickly administered to healthcare workers.

That’s what the Salvation Army’s WORTH program, a microfinance banking and skills training program aimed at rural women, seeks to address. Women not only gain access to a system of savings and loans that empower them to become entrepreneurs and leaders in their communities, but also learn the skills they need to take advantage of those resources and succeed.

Special funding provided by the UPS Foundation.

Women in rural Kenya face a variety of challenges. In the African nation’s male-dominated culture, a woman’s husband is often her sole source of support. If he loses his job, her family is too small to provide the entire family can spiral headlong into poverty.

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With the funds Roseline received, she was able to move her family from a poorly constructed mud and grass thatched house to a new home made of mud and grass thatch.
Since the beginning of the crisis in Ukraine, Sweden has been home to more than 34,000 refugees and it is one of the many areas of the world that has seen a dramatic increase in human trafficking and exploitation because most refugees are women and children.

Since April of 2022, Police in Stockholm continue to find that most sex workers in local brothels are Ukrainian refugees. Many refugees are well educated and were employed as veterinarians or nurses before having to flee Ukraine. The biggest bottleneck, and something that can easily lead to human trafficking, has been the time it takes to get a temporary identification number from authorities to start work in Sweden.

As part of the Salvation Army’s relief response in Sweden, Salvation Army officers, staff and volunteers continue to not only provide necessities like food, water, clothing, and housing to the thousands of refugees, but proactive assistance against the threat of human trafficking as well. This assistance comes in many different forms including helping women to register with police and other local authorities to gain access to shelter accommodation, health care, education, and job coaching so that they have as many options available to them as possible.

As such, The Salvation Army in Sweden opened three shelters specifically for human trafficking victims and work with the police to provide continued support and protection to this vulnerable group. The Salvation Army also provided other support services for the children of refugees. In several locations, The Salvation Army opened as many facilities as possible to provide accommodations to families to make sure they are not separated from one another.

**FOR MORE STORIES VISIT:** [www.sawso.org](http://www.sawso.org)
STATEMENT OF FINANCIAL POSITION

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<th>Assets</th>
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<tbody>
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<td>Cash and Cash Equivalents</td>
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<td>Other Assets</td>
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<tr>
<td><strong>Total Assets</strong></td>
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<th>Liabilities and Net Assets</th>
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<td>Total Liabilities</td>
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<td>Net Assets</td>
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<tr>
<td><strong>Total Liabilities and Net Assets</strong></td>
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STATEMENT OF FINANCIAL ACTIVITIES

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<td>Public Support Contributions</td>
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<td>Other Income (loss)</td>
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<td>Government Grants</td>
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<td><strong>Total Revenue</strong></td>
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<table>
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<tr>
<th>Expenses by Program</th>
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<tbody>
<tr>
<td>Program Services</td>
<td>$19,130,909</td>
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<tr>
<td>Fundraising</td>
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<tr>
<td>Support Service—Management and General</td>
<td>590,479</td>
<td>590,479</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$19,946,859</strong></td>
<td><strong>$19,946,859</strong></td>
</tr>
</tbody>
</table>

Increase (decrease) in Net Assets $ 6,168,083
Net Assets, Beginning of Period 70,475,102
Net Assets, End of Period 76,643,185

FINANCIAL SUMMARY

Twelve Months Ended September 30, 2021

WAYS TO GIVE

Online

give.sawso.org

By Phone
1.800.725.2769

By Mail

The Salvation Army World Service Office
605 Shiloh Lane
Alexandria, VA 22314

More Ways to Give

- Stock or securities transfers
- Planned gifts (i.e. bequests and trusts)
- Gift annuities
- Workplace giving programs/Combined Federal Campaign
- Matching gifts

Questions about giving may be sent to
SAWSO.Development@usn.salvationarmy.org
Or call 1.703.299.5551

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The Salvation Army World Service Office (SAWSO) was incorporated August 26, 1977 in the District of Columbia. It is a tax-exempt 501(c)(3) organization. Contributions to SAWSO are deductible for Federal Income Tax Purposes to the extent permitted under section 170(b)(1)(A) of the Internal Revenue Code for individual donors and section 170(b)(2) for corporations.
THE SCOPE OF THE SALVATION ARMY WORLD SERVICE OFFICE

The Salvation Army World Service Office's projects span six sectors on six continents, with projects in the following Salvation Army territories and countries:

- Angola
- Argentina
- Australia
- Bahamas
- Bangladesh
- Belize
- Bolivia
- Botswana
- Brazil
- Burkina Faso
- Burundi
- Cambodia
- Cameroon
- Canada
- Cape Verde
- Colombia
- Congo/Brazzaville
- Congo DRC
- Costa Rica
- Cuba
- Denmark
- Dominican Republic
- Ecuador
- El Salvador
- Estonia
- Fiji
- Finland
- Georgia
- Germany
- Ghana
- Greece
- Guatemala
- Haiti
- Honduras
- Hong Kong
- India
- Indonesia
- Italy
- Jamaica
- Japan
- Kenya
- Kuwait
- Latvia
- Lithuania
- Luxembourg
- Madagascar
- Malawi
- Malaysia
- Mali
- Malta
- Mexico
- Moldova
- Mozambique
- Myanmar
- Namibia
- Nepal
- The Netherlands
- Nicaragua
- Nigeria
- Norway
- Pakistan
- Panama
- Papua New Guinea
- Paraguay
- Peru
- The Philippines
- Poland
- Portugal
- Russia
- Rwanda
- Saint Vincent
- Sierra Leone
- Singapore
- South Africa
- Spain
- Sri Lanka
- Sudan
- Tanzania
- Thailand
- Ukraine
- United Arab Emirates
- Uruguay
- Venezuela
- Zambia
- Zimbabwe

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SAWSO 2022 Annual Report

THE SALVATION ARMY WORLD SERVICE OFFICE DEDICATES MORE THAN $65M IN FUNDS TO OVER 213 ACTIVE PROJECTS IN MORE THAN 50 COUNTRIES AND CAN MOBILIZE IN ANY OF THE 133 COUNTRIES WHERE THE SALVATION ARMY IS PRESENT.