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We work faithfully with those affected by poverty, so they are fed, sheltered, and empowered to remain so.

We work faithfully with those affected by disease, so they are healed and further sickness is prevented.

We work faithfully with those affected by disasters, so they are restored and strengthened against future misfortune.

We work faithfully with those who are victims of abuse, so they are safe and made forever whole.

We work faithfully for God, always.
International Mission Statement

The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in his name without discrimination.

Purpose Statement

The purpose of the Salvation Army World Services Office (SAWSO), is to represent the interests of the four Salvation Army U.S.A. Territories as we work together with communities to improve the health, economic and spiritual conditions of the vulnerable throughout the world.

Vision Statement

The Salvation Army World Service Office (SAWSO) serves as a dedicated resource committed to responding to the global interests of The Salvation Army USA by:

- Developing sustainable solutions to poverty, disease, and despair in global communities.
- Cultivating increased organizational capacity within Salvation Army units worldwide.
- Introducing sustainability models that grow financial independence.
- Demonstrating an empowering culture of grace and trust towards everyone we serve.
In The Salvation Army, we believe caring for the poorest and weakest among us is an integral, indispensable part of our Christian faith. We minister throughout the world, in whatever manner best addresses the needs of those we serve. We provide financial gifts, volunteer service and spiritual counseling to those who need it most. We feed the hungry, shelter the homeless, treat the sick, and empower the helpless so they can learn to help themselves.

The Salvation Army’s presence in 131 countries around the world provides a roadmap of service for The Salvation Army World Service Office (SAWSO). With an army of officers, staff and volunteers already on the ground throughout the globe, The Salvation Army is well-poised to quickly respond to the needs of the communities it serves.

In partnership with The Salvation Army’s four U.S. territories, SAWSO responds quickly to natural and man-made disasters around the world. It builds schools to lift entire generations of children out of the cycle of poverty. It frees the victims of human trafficking from the shackles of modern-day slavery, and provides shelter and support as they rebuild their lives.

We are grateful for the support of our donors who share our sense stewardship and generosity, extending far beyond the borders of the United States.

Thank you for helping to make our work possible. May the Lord continue to bless your efforts.

David E. Hudson
Commissioner

“If anyone has material possessions and sees a brother or sister in need but has no pity on them, how can the love of God be in that person? Dear children, let us not love with words or speech, but with actions and in truth.”

1 JOHN 3:17
A Letter from
The SAWSO Executive Director

Each of the 132 countries The Salvation Army serves around the globe contributes to a rich tapestry of traditions, histories, and populations, creating the kaleidoscope of cultures celebrated by The Salvation Army World Service Office (SAWSO) every time we shelter a child, empower a widow or strengthen a community in the world’s most disadvantaged regions.

As SAWSO pursues hundreds of active projects in dozens of countries throughout the world, the staggering diversity of the populations we serve presents both opportunities as well as challenges. A program designed to make Salvation Army community centers in Costa Rica less dependent on outside funds may not work in countries with a different economic landscape. Human trafficking takes different forms in the Philippines than it does in Kuwait or Eastern Europe, requiring different strategies to address the needs of its victims. Employment opportunities in eastern Africa differ from those in the Caribbean, so teaching job skills to marginalized populations must take different forms.

But in all cases, our driving force remains the same. We serve wherever we’re needed, in whatever capacity is required. We bring hope to the hopeless, and empower the powerless to take control of their own lives. Whether it’s providing medical care in central Africa, or providing disaster relief in Indonesia, or building children’s reading rooms in Guatemala, SAWSO is guided by the International Mission Statement of The Salvation Army: To preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.

And none of the would be possible without the support of our generous donors - generous supporters who share our commitment to serving a world in need. We thank you for entrusting us as faithful stewards of your compassion.

May God bless you,
Thomas Bowers
Lieutenant Colonel
SAWSO 2018 ANNUAL REPORT

THE SALVATION ARMY WORLD SERVICE OFFICE (SAWSO) DEDICATES MORE THAN $50 MILLION IN FUNDS TO OVER 170 ACTIVE PROJECTS IN MORE THAN 60 COUNTRIES AND CAN MOBILIZE IN ANY OF THE 132 COUNTRIES WHERE THE SALVATION ARMY IS PRESENT.

The Scope of SAWSO

INTERNATIONAL HEALTH WORK

- **16** GENERAL HOSPITALS
- **8** HOSPICES
- **10** OTHER SPECIALTY HOSPITALS
- **32** SPECIALTY CLINICS
- **108** GENERAL CLINICS/HEALTH CENTERS
- **61** COMMUNITY HEALTH PROGRAMS (HIV, etc.)
- **139** MATERNITY HOSPITALS
- **26** MOBILE CLINICS/COMMUNITY HEALTH POSTS

INTERNATIONAL EDUCATION WORK

- Vocational schools, colleges and universities Responsible for providing quality education to more than 600,000 children & youth
- Responsible for supporting more than 20,000 teachers
- Kindergartens and preschools
- Primary & secondary schools
- Special schools for the disabled and blind
- Children’s homes and community centers

LIVELIHOODS
- Congo (Brazzaville)
- Democratic Republic of Congo
- Georgia
- Haiti
- India
- Kenya
- Mexico
- Myanmar
- Romania
- South Africa
- Tanzania
- Uganda
SAWSO’s projects span six sectors, each with projects in the following countries:

**EDUCATION**
- Brazil
- Argentina
- Chile
- Dominican Republic
- El Salvador
- Estonia
- Georgia
- Honduras
- India
- Indonesia
- Jamaica
- Mali
- Mexico
- Moldova
- Nicaragua
- Panama
- Papua New Guinea
- Sri Lanka
- Tanzania
- Uruguay

**ANTI-HUMAN TRAFFICKING**
- India
- Mexico
- Kuwait
- Philippines

**SUSTAINABLE SOLUTIONS**
- Argentina
- Costa Rica
- Cuba
- Nigeria
- South Africa

**HEALTH**
- Costa Rica
- El Salvador
- Haiti
- Indonesia
- Kenya
- Moldova
- Nigeria
- Paraguay
- Sri Lanka
- Tanzania
- Uganda
- Zambia

**DISASTER RELIEF AND RECOVERY**
- Bangladesh
- Barbados
- Chile
- Congo (Brazzaville)
- Costa Rica
- Ecuador
- Greece
- Haiti
- India
- Indonesia
- Italy
- Jamaica
- Japan
- Mexico
- Mozambique
- Nepal
- Nigeria
- Pakistan
- Philippines
- South Africa
- Sri Lanka
- St. Kitts & Nevis
- St. Marteen
- Turks & Caicos
- Uganda
- Venezuela
- Zambia
- Zimbabwe
Rebuilding Schools in Indonesia
A series of islands separated by vast expanses of seawater, transporting people, equipment and supplies around the country can be difficult. A richly diverse landscape of hundreds of isolated rural villages – many with their own unique cultures and languages – further complicates things, as relief work must be carefully custom-tailored for the community it’s serving. The dietary habits of one village, for example, may be completely alien to the inhabitants of another, meaning one-size-fits-all supply drops aren’t likely to satisfy everyone’s needs.

The earthquake in eastern Palu in September of 2018 was only the start of a devastating chain of disasters. It triggered a series of tsunamis, soil liquification, and landslides. Hundreds of thousands were displaced, thousands lost their lives, and months later, hundreds remained unaccounted for. Thousands structures were destroyed or severely damaged.

With a strong presence in the Palu region – including hospitals and schools – The local Salvation Army community was well-poised to help. But it had problems of its own – many of those facilities were damaged in the disaster, keeping them from operating at full capacity.

With the support of The Salvation Army World Service Office, in partnership with local Salvation Army community centers, Salvation Army International Emergency Services and the Indonesian government, schools were quickly restocked with books, bags, uniforms and supplies, minimizing the educational disruption caused by the quake.

“Be merciful to me, O God, be merciful to me, for in you my soul takes refuge; in the shadow of your wings I will take refuge, till the storms of destruction pass by.”

PSALM 57:1-2

The archipelago nation of Indonesia presents unusual challenges for disaster relief efforts.
Rebuilding Lives in

MEXICO
With a well-established presence already in the country, The Salvation Army was well-positioned to respond when an earthquake struck western Mexico in late 2017.

Recovery efforts went well beyond the immediate response, however – even after other relief organizations had packed up and moved on, The Salvation Army World Service Office (SAWSO) stayed behind well into the next year to help support local Salvation Army community centers as they helped the survivors rebuild their disrupted lives.

Damaged schools forced teachers to take their classes outside, where children lacked shelter from both sun and rain. Those who lost their homes had nowhere to store and prepare food, often left not knowing where their next meal would come from. The first order of business was to set up tents to serve as both makeshift classrooms and communal kitchen and eating areas. The second was to rebuild and repair the damage left behind by the quake.

Addressing a community’s immediate needs in the wake of a natural disaster is only the first step in the long road to complete recovery. The Salvation Army is committed to remaining for the duration, offering support until the victims are prepared to stand on their own feet.

“'She is clothed with strength and dignity and she laughs without fear of the future.”
PROVERBS 31:25

BY THE NUMBERS

1,000 CHILDREN IN FOUR SCHOOL (ABOUT 250 IN EACH), RANGING IN AGE FROM ELEMENTARY SCHOOL TO MIDDLE SCHOOL AGE.

350 FAMILIES SERVED BY COMMUNAL KITCHENS/DINING AREAS

MEXICO 2018
On-line sexual exploitation of children – or OSEC – is a horrible new form of human trafficking rampant in the Philippines.

Sometimes facilitated by the victims’ own parents, children are forced to perform sexual acts in their own homes, while a stranger a world away pays to watch via webcam. Encouraged by their own families to see their exploitation as “just a game,” children are victimized again and again as videos are recorded and shared in the Internet’s darkest, seediest corners. And although OSEC victims don’t always show the same intensity of traumatic symptoms as children who are abused in person, their scars can still run deep and take years of psychological and spiritual care to overcome.

In partnership with the United States Department of State and local Salvation Army community centers, The Salvation Army World Service Office’s PAVE program seeks to address these children’s unique needs at a residential facility, where they receive psychological, emotional and spiritual support and can begin the process of healing their trauma.

“Rescue those who are being taken away to death; hold back those who are stumbling to the slaughter. If you say, “Behold, we did not know this,” does not he who weighs the heart perceive it? Does not he who keeps watch over your soul know it, and will he not repay man according to his work?”

PROVERBS 24:11-12
Stopping Child Exploitation in the PHILIPPINES
Medical facilities are few and far between in some parts of the world, which makes the hospital and clinic at The Salvation Army’s Chikankata Mission in Zambia an indispensable resource for the surrounding communities.

**BY THE NUMBERS**

**PEOPLE SERVED BY THE SALVATION ARMY’S CHIKANKATA CLINIC**

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Men</td>
<td>1,348</td>
</tr>
<tr>
<td>Women</td>
<td>30,270</td>
</tr>
<tr>
<td>Children</td>
<td>50,122</td>
</tr>
</tbody>
</table>

“And the prayer of faith will save the one who is sick, and the Lord will raise him up.”

JAMES 5:15

Built on land donated to The Salvation Army in 1945 by local headman Charlie Chikankata – for whom the compound is now named – these facilities provide a hub of medical care and support for nearly 100,000 people in and around the surrounding villages. In addition to the hospital and clinic, the mission also includes a nursing school. This not only the facility’s ability to the communities it serves, but also provides professional training and employment opportunities to those seeking medical careers.

But running a medical facility requires constant maintenance and upkeep, and continuous updates whenever new medical procedures and technologies become available. With the support of The Salvation Army World Service Office, the Chikankata Mission has overhauled its water infrastructure, bolstered its computer systems and networks, and developed new ways to store and manage patient data.

In addition, new programs implemented at the facility seek to urge men to take a more active role in child care, encourage early health-seeking behavior from community members, and educate locals on good sanitation and hygiene practices.
Healing the Sick in ZAMBIA
### STATEMENT OF FINANCIAL POSITION

<table>
<thead>
<tr>
<th>Assets</th>
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<tbody>
<tr>
<td>Cash and Cash Equivalents</td>
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<tr>
<td>Other Assets</td>
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<td><strong>Total Assets</strong></td>
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<th>Liabilities and Net Assets</th>
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<tbody>
<tr>
<td>Total Liabilities</td>
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<tr>
<td>Net Assets</td>
<td>61,674,568</td>
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<tr>
<td><strong>Total Liabilities and Net Assets</strong></td>
<td><strong>$63,361,172</strong></td>
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### STATEMENT OF FINANCIAL ACTIVITIES

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<th>Revenue</th>
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<tbody>
<tr>
<td>Public Support Contributions</td>
<td>$16,811,259</td>
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<tr>
<td>Other Income (loss)</td>
<td>4,634,055</td>
</tr>
<tr>
<td>Government Grants</td>
<td>259,931</td>
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<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$21,705,245</strong></td>
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<table>
<thead>
<tr>
<th>Expenses</th>
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<tbody>
<tr>
<td>Program Services</td>
<td>$19,907,737</td>
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<tr>
<td>Fundraising</td>
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<tr>
<td>Support Service–Management &amp; General</td>
<td>521,755</td>
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<tr>
<td>Non-Operating Expenses</td>
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<tr>
<td><strong>Total Expenses</strong></td>
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</table>

<table>
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<th>Increase (decrease) in Net Assets</th>
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</thead>
<tbody>
<tr>
<td>Net Assets, Beginning of Period</td>
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</tr>
<tr>
<td><strong>Net Assets, End of Period</strong></td>
<td><strong>$61,674,768</strong></td>
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<table>
<thead>
<tr>
<th>Revenue by Program</th>
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</thead>
<tbody>
<tr>
<td>Anti-Human Trafficking</td>
<td>$698,589</td>
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<tr>
<td>Relief &amp; Reconstruction</td>
<td>2,963,003</td>
</tr>
<tr>
<td>Health Service</td>
<td>1,661,990</td>
</tr>
<tr>
<td>Empowerment &amp; Livelihoods</td>
<td>1,750,230</td>
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<tr>
<td>Education</td>
<td>768,561</td>
</tr>
<tr>
<td>Support Service–Fundraising/Management &amp; General</td>
<td>773,739</td>
</tr>
<tr>
<td>Community Development</td>
<td>12,065,364</td>
</tr>
</tbody>
</table>
REVENUE

$16,811,259
Public Support Contributions

$4,634,055
Investment Income

$259,931
Government Grants

EXPENSES BY PROGRAM

$12,065,364
Community Development

$2,963,003
Relief & Reconstruction

$1,750,230
Empowerment & Livelihoods

$1,661,990
Health Service

$773,739
Support Service—Fundraising/Management & General

$768,561
Education

$698,589
Anti-Human Trafficking

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Government Grants

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Community Development

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$1,750,230
Empowerment & Livelihoods

$1,661,990
Health Service

$773,739
Support Service—Fundraising/Management & General

$768,561
Education

$698,589
Anti-Human Trafficking

$259,931
Government Grants

$16,811,259
Public Support Contributions

$4,634,055
Investment Income
The full Board of Trustees of SAWSO meets three times annually. In addition, the Executive Committee, composed of the Executive Vice President, Treasurer, Secretary, and official SAWSO Technical Advisors, meet with the Executive Director (non-voting member) as needed. All actions of the Executive Committee are ratified by the full Board of Trustees at regular meetings. All members of the Board of Trustees serve without compensation or expenses reimbursement. All matters of policy are the full responsibility of the Board of Trustees, and the Executive Director reports directly to the Vice President, a member of the Board of Trustees.
Ways to Give

ONLINE: give.SAWSO.org

BY PHONE: 1-800-725-2769

BY MAIL:
The Salvation Army World Service Office
615 Slaters Lane
Alexandria, VA 22314

Questions about giving may be sent to:
SAWSO.Development@usn.salvationarmy.org

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The Salvation Army World Service Office (SAWSO) was incorporated August 26, 1977 in the District of Columbia. It is a tax-exempt 501 (c)(3) organization.

Contributions to SAWSO are deductible for Federal Income Tax Purposes to the extent permitted under section 170(b)(1)(A) of the Internal Revenue Code for individual donors and section 170(b)(2) for corporations.