



REPLY TO  
ATTENTION OF

DEPARTMENT OF THE ARMY  
OFFICE OF THE DEAN  
**UNITED STATES MILITARY ACADEMY**  
WEST POINT, NEW YORK 10996

MADN

17 June 2025

MEMORANDUM FOR All Personnel Assigned to the Dean's Directorate

SUBJECT: DEAN'S POLICY AND OPERATING MEMORANDUM 01-20 DEAN'S OPEN DOOR POLICY

1. REFERENCES.

- a. USMA Commander's Open Door Policy, 27 June 2022.
- b. Army Regulation 600-20, (Army Command Policy), 24 July 2020.

2. PURPOSE. To establish the Dean's Open Door Policy.

3. POLICY.

a. I am committed to addressing the concerns of all members of my command that are unable to be resolved through other channels. Although I am a strong advocate for using the chain of command to address the issues within the Dean's Directorate, I am available to discuss any issue that requires my personal attention.

b. Cadets, Staff and Faculty, and family members of my directorate may schedule an appointment through the Dean's Executive Officer at x2000.

4. EXPIRATION. This policy remains in effect until superseded or rescinded.

5. PROPONENT. The proponent for this memorandum is COL Krista Watts at 845-938-2807 or [krista.watts@westpoint.edu](mailto:krista.watts@westpoint.edu).

SHANE R. REEVES  
BG, U.S. Army  
Dean of the Academic Board