



OFFICE OF THE COMMANDANT  
UNITED STATES MILITARY ACADEMY  
WEST POINT, NEW YORK 10996

MACC

USCC POLICY MEMORANDUM (CC-23-03)

SUBJECT: Commandant's Open Door Policy

**1. REFERENCES:**

- a. Army Regulation 600-20, (Army Command Policy), 24 July 2020.
- b. USMA Policy #1, (Commander's Open Door Policy), 27 June 2022.

**2. PURPOSE:** To establish the Commandant's Open Door Policy.

**3. POLICY:**

a. I am committed to addressing the concerns of all members of my command that are unable to be resolved through the chain of command and other channels. Although I am a strong advocate for using the chain of command to address the issues within the United States Corps of Cadets (USCC), I am available to discuss any issue that requires my personal attention.

b. Cadets, Staff and Faculty, and Family members of USCC may schedule an appointment through the Executive Assistant to the Commandant at x3103.

**4. POINT OF CONTACT:** The point of contact for this policy is the USCC SGS at x8653.

A handwritten signature in black ink, appearing to read 'R.J. Garcia'.

R.J. GARCIA  
Brigadier General, USA  
Commandant of Cadets