Enhance your communications with the all-in-one business telephone system.

ESI knows your small business needs a telephone system that’s easy to use and grows with you. That’s why ESI’s IVX S-Class comes complete with features you can actually use every day.

Take just a few moments to learn how much an IVX system from ESI can do for your business. Then, for more details, consult your Certified ESI Reseller or visit www.esiivx.com/S-Class.

ESI builds big-system features into the small-business IVX S-Class. The patented IVX phone system design means all vital business communications features are easily accessible. Equipped to grow to 16 phone lines, 32 digital stations, and eight analog stations, IVX S-Class gives your business a competitive edge.

Make a choice.

ESI offers IVX S-Class with voice mail or Integrated Answering Machine™. Each system is designed for easy expansion and upgradability.

IVX S-Class with voice mail.

There are two IVX S-Class systems with ESI’s built-in, sixth-generation voice mail, including a dedicated mailbox for each station and an automated attendant.

Choose an IVX S-Class system with:

- Four available channels of voice mail and six hours of voice message storage.
- Six available channels of voice mail and 30 hours of message storage.

The automated attendant provides up to 18 branches that conveniently route callers to their desired extensions or departments, or even destinations outside the system.

IVX S-Class with Integrated Answering Machine.

IVX S-Class with Integrated Answering Machine is for businesses requiring only enhanced answering-machine capabilities.

The system can simultaneously record two messages using any of the available lines. Messages are accessible from any designated station, and the provided 30 minutes of storage is more than on any conventional answering machine.

Many of the same advanced features are available as with voice mail — such as live call screening, off-premises “reach-me,” external message notification, and a Message Recycle Bin — from a single designated station.

If you have Caller ID service from your provider, your ESI phone system uses incoming calls’ Caller ID information to reset its clock automatically for maximum accuracy. (That’s the same method a cell phone uses to keep accurate time.) Of course, you still can set the clock manually, if you wish.
At ESI, we design business telephone systems for how people really use them. Here’s an example of ESI’s user-friendly thinking: in addition to being easy on the eyes, ESI Feature Phones are also easy to use and program to your maximum advantage. ESI’s exclusive Verbal User Guide is on every ESI desktop Feature Phone: just press the HELP key.

To learn more about the available ESI Feature Phones, see inside this brochure or visit www.esiivx.com/phones.

ESI offers even more ways to run your business more smoothly.

Any ESI system by itself is an outstanding addition to your business, but special options like these will make it even more valuable to you. For more details, consult your Certified ESI Reseller or visit the ESI Web links shown.

- **ESI Presence Management** combines RF scanning technology and ESI’s award-winning telephone systems to offer presence status, call control, entrance security, and documented tracking of users’ work hours and attendance history. For complete time and attendance management, use it with ESI TimeLine PC software.

- **VIP (Visually Integrated Phone)** works within Microsoft® Outlook® to help you manage your ESI voice mail and contacts from your PC. **VIP Professional** adds still more features, such as auto-recording, text-messaging, and color-coded monitoring of station status.

- **VIP PC Attendant Console** greatly simplifies managing any busy office’s call traffic. Everything your attendant needs to handle your callers efficiently is just a mouse-click away.

ESI Presence Management works with your ESI phone system to help you manage your business better and keep your facilities more secure. When teamed with ESI TimeLine software, it can help eliminate time cards and payroll errors. Visit www.esiivx.com/presence.

VIP PC Attendant Console lets you take control of incoming and held calls, directly from your PC screen. Use the familiar “drag-and-drop” interface to transfer calls and set up conference calls. The Virtual Button Window uses color-coding to show the status of up to 200 stations, departments, and voice mailboxes. If used with ESI Presence Management, VIP PC Attendant Console even shows users’ “in/out” status. Visit www.esiivx.com/Attendant.
IVX S-Class has all the features you need, and counting.

**Spoken help is a touch away.**

Need assistance using your phone? Just press the HELP key for the friendly Verbal User Guide. The built-in user tutorial simplifies training new employees and makes it unnecessary to keep track of a printed manual.

**Intelligent Caller ID.**

See at a glance who’s calling (or who’s on call-waiting). ESI's patented technology even stores Caller ID information with each voice message.

Use the Esi-Dex™ speed-dial feature for one-touch storage of caller information for callback any time. Set a Caller ID key and you can view Caller ID information from any of your 25 most recently received calls, and return each call with a keytouch.

**Unique message handling.**

IVX S-Class with voice mail has patented features that make it a snap to share information with your team. ESI’s Quick Groups™ lets you send a message to other user mailboxes by pressing the blue VOICE MAIL key followed by the desired station keys — easily creating a voice mail distribution group on the fly.

**Message Recycle Bin.**

The system stores as many as 10 of your most recently deleted messages in a Message Recycle Bin from which you can easily recover them.

**External call forwarding.**

IVX S-Class lets you forward an outside call directly to a cellular phone, branch office, or answering service.

The **48-Key Feature Phone** is ideal for most active phone users. Its many keys will let you take full advantage of your ESI system’s productivity-boosting capabilities, and its optional **60-Key Expansion Console** puts an additional 60 programmable keys at your command. The **24-Key Digital Feature Phone** is a great fit for lower-traffic regular users, while the **12-Key Digital Feature Phone** is designed for occasional users and areas such as lobbies, warehouses or waiting rooms.

**For workers who can’t stay at their desks but still need one-key access to powerful ESI phone features, ESI Cordless Handsets come in two sizes.**

**Grows with your business.**

IVX S-Class easily expands from four lines, eight digital stations and two analog ports to 16 lines, 32 digital stations, and eight analog ports. Also, your ESI phones are compatible with other ESI IVX systems. ESI is ready to grow with you.

**Call recording.**

IVX S-Class with voice mail lets you record any call. Simply press the RECORD key on your ESI desktop phone and the system will record the call — even conference calls and personal reminders.

**Built-in music-on-hold.**

For those times when your callers are on hold, IVX S-Class includes three pre-recorded music tracks to save you licensing fees. If you prefer an existing audio source, just plug it into the convenient jack on the system cabinet.

**Call screening.**

Screen calls just as you do with your home answering machine. Listen as callers leave messages in your mailbox, and intercept a call by lifting the handset.

**Available auto-recording.**

With ESI’s optional VIP family of software applications installed on your PC, IVX S-Class with voice mail can automatically record every call you receive from an outside line. (VIP already lets you selectively archive your ESI voice mail.) When each call is completed, you choose whether to save the recording.

**Easy, secure maintenance and updates.**

Perform system maintenance via modem, direct connection, or the LAN/WAN. Your system administrator (or other authorized personnel) can also use convenient ESI software to manage system settings. System updates are easily accomplished through software downloads. ESI systems are fully self-contained, for higher reliability and more security.

**A history of success.**

Founded in 1987, ESI specializes in innovative telephone systems for businesses of various sizes, and pioneered the all-in-one phone/voice mail system.

Since its earliest days, ESI has enjoyed exceptional stability, financial strength, and growth — while taking care of the most important part of the equation: your business. Committed to quality, ESI is ISO 9001:2000-certified.

Our industry has repeatedly praised ESI products for their mix of user-friendly features, advanced technology, and reliability.

ESI products are available through a nationwide network of carefully selected Resellers.

At ESI, we make it easy to communicate.

IVX S-Class includes many unique ESI features to enhance your business communications. To learn more, consult your local Certified ESI Reseller or visit www.esiivx.com/S-Class.
Grows with your business
- Up to 56 call-processing ports (16 phone lines, 32 digital stations, eight analog stations)
- Up to eight dedicated analog ports for cordless phones, fax machines, other analog devices
- Voice mail/automated attendant or Integrated Answering Machine

Powerful call handling
- Enhanced Caller ID® allows one-touch automatic message return with ESI Feature Phones (supports basic Caller ID features on non-ESI analog phones)
- Account codes for greater accountability
- External call forwarding
- Up to two conference bridges, each able to handle up to four parties
- Background annoucement
- Dedicated overhead paging interface

Integrated Answering Machine™ (when equipped)
- Simultaneous recording of up to two messages
- 30 minutes of voice message storage
- Message retrieval on any Digital Feature Phone
- External message notification
- Off-premises “reach-me” can let someone reach the called party at a designated outside number
- Live call screening at Master Station allows listening to an incoming message (as on a home answering machine); pick up the call at any time or let it go to the mailbox
- Message Recycle Bin remembers and can restore up to two of the mailbox’s most recently deleted messages
- Three music-on-hold tracks or one outside source

Sophisticated voice mail (when equipped)
- Four channels of built-in voice mail with six hours of voice message storage or
- Six channels of built-in voice mail with 30 hours of voice message storage
- Easily identified with blue VOICE MAIL key on ESI desktop Feature Phone
- Up to 190 guest mailboxes
- External message notification
- Cascade paging mailboxes
- Virtual Answer Key™ makes it easy to record custom greetings to handle select callers when they’re in call waiting
- Off-premises message delivery
- Off-premises “reach-me” can let someone forwarded to a voice mailbox still reach the called party at a designated number
- Message Recycle Bin remembers and can restore up to 10** of each mailbox’s most recently deleted messages
- Live call screening allows listening to an incoming message (as on a home answering machine); pick up the call at any time or let it go to voice mail
- Live call recording of any conversation or personal “voice memo”; allows moving and copying recordings to others’ mailboxes (auto-recording available with optional VIP Professional or VIP PC Attendant Console)
- Quick Groups™ for easily moving a voice message to other user mailboxes
- Quick Move™ for saving a message to other user mailboxes during call recording
- Virtual Mailbox Key™ allows easy monitoring of another mailbox
- Three pre-recorded music-on-hold tracks, one recordable track, or one outside source

Automated attendant (when equipped)
- Up to 18 branches
- Virtually unlimited call routing, including off-premises transfer
- Trunk-to-trunk transfer eliminates need for Centrex service to transfer calls off-premises

ESI’s Verbal User Guide™
- HELP key on ESI desktop Feature Phone provides instant assistance
- Hundreds of informative, friendly prompts guide users, administrators and installers

* Caller ID information available if your telephone service provides it. Contact your provider for details.
** Except for 12-Key Digital Feature Phone, on which voice mail is accessed via a programmable feature key.
*** Not on 12-Key Digital Feature Phone.
† Screen pops on ACT!, Outlook, and GoldMine require ESI’s VIP or additional third-party software.
‡ Outlook 2000, 2002, or 2003 required.
** Up to the four channels/IVX S-Class Generation II configuration
‡‡ Auto-recording requires VIP Professional-compatible application and optional license.
††† Only available on voice mail-equipped IVX S-Class Generation II.
§§ Presence indications require optional ESI Presence Management (see www.esiivx.com/presence).