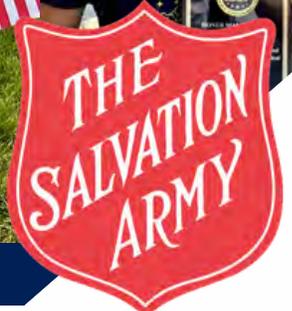


# KRROC



RAY & JOAN  
**Kroc**  
CORPS COMMUNITY CENTER  
ASHLAND, OHIO



SUMMER 2026 • MAY - AUGUST PROGRAM GUIDE

**140**  
**YEARS**  
IN ASHLAND, OHIO

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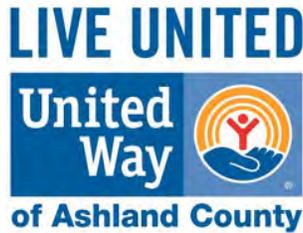


## WHO WE ARE:

The Kroc Center is a community center where all children, youth, and adults can participate in a safe and fun environment. As part of a network of 26 Kroc Centers around the nation, we are committed to a common goal:

*In keeping with the mission and holistic approach of The Salvation Army, The Salvation Army Ray & Joan Kroc Corps Community Center provides opportunities that facilitate positive, life-changing experiences through: art, athletics, personal development, spiritual discovery, and community service. The Salvation Army Kroc Center's facilities, programs, and services bridge the gap between potential and opportunity for children and adults, strengthen individuals and families, and enrich the lives of seniors.*

Proud Partner  
Agency of:



## Our Core Values

### ASPIRE

- Acceptance
- Service
- Personal Growth
- Integrity
- Respect
- Excellence



## CONTACT US

The Salvation Army Ray & Joan Kroc Corps Community Center  
527 East Liberty Street | Ashland, Ohio 44805 | Phone: (419) 281-8001 |  
Fax: (419) 281-3909 | Food Pantry Phone: (419) 282-4223 | [ashlandkroc.org](http://ashlandkroc.org)

Follow us on: [ashlandkroccenter](https://www.facebook.com/ashlandkroccenter) [ashlandkroc](https://www.instagram.com/ashlandkroc)

# Operating Hours

MAY - AUGUST

## BUILDING HOURS

**May 1 – August 31**

**Monday - Friday:**

5:15 a.m.- 8:00 p.m.

**Saturday:**

7:30 a.m. – 6:00 p.m.

**Sunday:**

1:00 – 6:00 p.m.

## SOCIAL SERVICES

**Monday-Friday:**

9:00 a.m. - 3:00 p.m.

## PLAYCARE

**Monday-Thursday:**

8:30 - 11:00 a.m. &

5:00 - 7:00 p.m.

**Fridays:**

8:30 -11:00 a.m.



## RJ'S SPRAY PARK & OUTDOOR CONCESSIONS

**June 8 - August 21**

**Free to the Public**

**Monday - Friday:**

11:00 a.m. – 2:00 p.m.



## HOLIDAYS HOURS & CLOSURES

**May 4- Early Closure @ 6:00 p.m.**

**May 25- Memorial Day**

**June 19 - Juneteenth**

**July 3-4: Fourth of July**

**August 24-30: Aquatics Maintenance Week/**

Waterpark & Spray Park closed

**August 31-Sept 4: Recreation Maintenance**

**Week/** Check for Fitness Center, Gym, Field House closures

## WATERPARK

**Saturdays:**

10:00 a.m. – 6:00 p.m.

**Sundays:**

1:00 – 6:00 p.m.

**May 1 - June 5**

**Monday & Friday:**

9:00 a.m. - 12:00 p.m.

**Monday & Wednesday:**

4:00 - 7:00 p.m.

**Friday:**

4:00 - 8:00 p.m.

**June 8 – August 21**

**Monday, Wednesday, Friday:**

10:00 a.m.- 12:00 p.m.

**Monday - Friday:**

2:00 p.m. - 6:00 p.m.





The Salvation Army Church is a place where all types of people from different walks of life gather to study the Bible, worship God, spend time with friends, and serve our community in many ways. Within The Salvation Army Church, Christian faith is expressed through active service. The vision of The Salvation Army has always been to lead men and women into a proper relationship with God. The Army recognizes that physical, emotional and social restoration must go hand in hand with spiritual rebirth. The Army practices an integrated ministry, uniting spiritual, social, and physical support. Operations of The Salvation Army are supervised by ordained, commissioned officers who proclaim the gospel and serve as administrators, teachers, caregivers, pastoral counselors, youth leaders, and musicians. These men and women have dedicated their lives, skills, and service completely to God.



*Majors Billy and Annalise Francis*

## Sunday Worship

- 10:00 a.m. Worship Service with Majors Annalise and Billy Francis
- 10:30 a.m. Youth Sunday School and Corps Cadets
- 11:15 a.m. Adult Sunday School and Kids Recreation Time

## Youth Ministries

- Sunday School
- Fellowship Opportunities
- Youth Councils
- Corps Cadets
- Vacation Bible School
- Camp NEOSA
- Youth Arts Ministries

## Adult Ministries

- Women's Ministry
- Adult Bible Study





**140**  
**YEARS**  
IN ASHLAND, OHIO

You are cordially invited to the  
**CELEBRATORY BANQUET**

**THURSDAY, MAY 14, 2026**

**MOUNT VERNON ESTATE**

1041 US-250, ASHLAND, OH 44805

DOORS OPEN AT 5 PM WITH HORS  
D'OEUVRES AND SILENT AUCTION.  
DINNER AND CEREMONY START AT 6 PM.

**GUEST SPEAKER**

State Representative Melanie Miller  
Ohio House of Representatives



Please RSVP by scanning the QR code,  
by Thursday, April 30.  
Questions? Call (419) 281-8001.

# Arts & Education

## Ashland Chautauqua Youth Workshop: Freedom Concerts for the Future

Tuesday, July 21, 2026 at 1:00 p.m.

Cost: Free

Join Rebecca Marks Jimerson to learn about the civil rights movement through music and storytelling; be encouraged to find your voice for social justice. This interactive workshop guides youth in creating their own songs or poems and posters and artwork inspired by civil rights themes. Participants will then perform their creations for their peers. Gain a deeper understanding of civil rights history, develop your creative expression, and be inspired to advocate for social justice in your community.

## Chix with Stix: Knit & Crochet Circle

Tuesdays and Wednesdays 9:00 - 11:00 a.m.

Cost: Free

This ministry was created by our dear June Metcalf who built a lasting family of knitters and crocheters all working together to teach, learn and grow from one another.

Join our welcoming Knit & Crochet Circle, where creativity and camaraderie come together! Whether you're a seasoned expert or just starting out, this is a space to relax, work on your projects, and share ideas with fellow fiber enthusiasts. Bring your knitting needles, crochet hooks, and yarn, and enjoy a morning of stitching, conversation, and inspiration. All skill levels are welcome!

## Kroc Kids



Tuesday - Thursday, July 21 - 23, 2026

3:30-5:00 PM

Cost: \$35.00 per child

Age: Children entering kindergarten in 2026





RAY & JOAN  
**Kroc**  
CORPS COMMUNITY CENTER  
ASHLAND, OHIO

YOUTH  
THEATRE

production of

mti's  
**BROADWAY JUNIOR**  
revue  
pure Imagination



APRIL  
**24**  
7:00 PM



The Ashland Theatre  
212 Center Street  
Ashland, OH 44805



[theashland.org](http://theashland.org)

APRIL  
**26**  
3:00 PM

FEATURING SONGS BY (IN ALPHABETICAL ORDER)  
LYNN AHRENS • KRISTEN ANDERSON-LOPEZ • HOWARD ASHMAN • CHAD BEQUELIN • LESLIE BRICCUSSE • MORRIS "MOOSE" CHARLAP • MARTIN CHARNIN • ANTHONY DREWE  
• STEPHEN FLAHERTY • ZINA GOLDRICH • MARCY HEISLER • CAROLYN LEIGH • DAVID LINDSAY-ABRAE • ROBERT LOPEZ • ALAN MENKEN • TIM MINCHIN • ANTHONY NEWLEY  
• TIM RICE • RICHARD M. SHERMAN • ROBERT B. SHERMAN • MATTHEW SKLAR • GEORGE STILES • CHARLES STROUSE • JEANINE TESORI • DEBORAH WICKS LA PUMA • MO WILLEMS

MTI's Broadway Junior Revue: Pure Imagination is presented through special arrangement with and all authorized materials are supplied by Music Theatre International, New York, NY (212) 541-4684 | [mtihowe.com](http://mtihowe.com)

**KROC'S**

# SUMMER KICK-OFF



**JUNE  
8**

**12:00 -  
12:45 PM**

## FUN

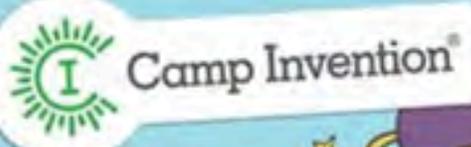
- RJ KROC
- BALLOON ANIMALS
- FACE PAINTING
- COTTON CANDY
- POPCORN

## FOOD

- FREE LUNCH FOR YOUTH 18 YEARS AND YOUNGER.
- KONA ICE FOOD TRUCK \* (\* FOR PURCHASE)

## GAMES

- CHIP IN A BOWL
- RING TOSS
- FISHING HOLE
- DUCK POND MATCHING
- MINI CUPCAKE WALK
- WATER GUN RACES



# SPARK SUMMER FUN AT CAMP INVENTION

Led by qualified local educators, Camp Invention® is a fun-filled summer adventure designed to ignite your child's imagination and boost their confidence! Explore this year's all-new program where campers team up with friends to tackle fun, hands-on STEM challenges and bring their big ideas to life!



**SAVE \$40**

WITH CODE **NEWCAMP40**  
EXPIRES 4/30/26 AT 11:59P

**SAVE \$30**

WITH CODE **NEWCAMP30**  
EXPIRES 7/1/26 11:59P

**SAVE \$30**

WITH CODE **SIBLOVE30**  
FOR 2025/2026

**SAVE \$40**

WITH CODE **SIBLOVE40**  
FOR 2025/2026

Discounts cannot be combined

## CAMP INVENTION IS COMING TO YOUR COMMUNITY!

Don't miss out on this exclusive opportunity and savings!

**Grades:** Rising K - 6th

*Campers are grouped by grade*

**Location:** Ashland Kroc Center  
527 East Liberty Street, Ashland, OH 44805

**Dates & Time:** June 8 - 12, 2026 | 9:00 AM to 4:00 PM

**Cost:** \$285 (before discount)  
*Payment Plans Available until 4/9/2026 | Sibling Discounts at [INVENT.ORG/CISAVE](https://www.invention.org/cisave)*

*Before and After Care Available: 7:45AM to 5:00PM | Additional \$100*

**Camp Director:** Annalise Francis | [neo.ashlandkrocinfo@use.salvationarmy.org](mailto:neo.ashlandkrocinfo@use.salvationarmy.org) | (419) 281-8001

Registration is now open for families that are wanting to reserve a spot due to this program being new. Families may also then take advantage of seasonal discounts available to early registrations!

**This is a partnership program with Ashland City Schools & the Ashland Kroc Center.**

Camp Invention is not a school-sponsored program or school-affiliated activity.

Camp Invention is a nonprofit program of the National Inventors Hall of Fame.



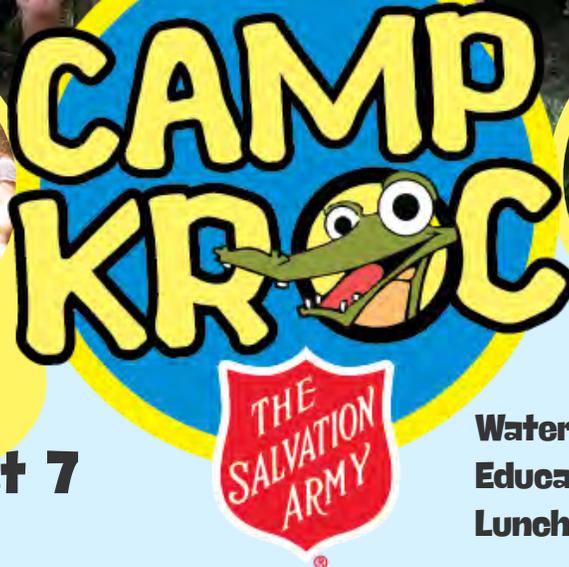
Register at  
[Invent.org/cisave](https://www.invention.org/cisave)  
or 800-968-4332



**Investors in Creativity and Invention**  
Army Educational Outreach Program  
General Motors  
Nordson Corporation Foundation  
Overdeck Family Foundation

The Red Backpack Foundation by Sara Blakely  
Shurtage Technologies, LLC  
U.S. Department of Defense (DoD) STEM  
Walton Family Foundation  
The Weissman Family Charitable Fund

©2025 National Inventors Hall of Fame, Inc.



**June 15 – August 7**

**Activities :**  
**Waterpark, Field Trips, Recreation, Education, Character-building Lunch & Snack & More!**

**Kroc Member**

**\$180 Weekly**

**Community**

**\$220 Weekly**

**3 Days a Week**

**\$175 Weekly**

**Camp Kroc Registration is now OPEN!**

Register your K-7 graders at the QR code or at this link:

<https://forms.cloud.microsoft/r/993KgwGDgq>

Once submitted, your application will be reviewed. You will receive an email from a staff member within 7 business days of application submission with directions to:

-Read, complete and sign all enrollment paperwork and program waivers.

-Pay the non-refundable Registration Fee - \$10

-Complete the program enrollment and pay the deposit within 10 business days to secure your child's spot.

- We accept PFCC vouchers.
- Scholarships available
- Discounts- 10% off Tuition Paid in Full

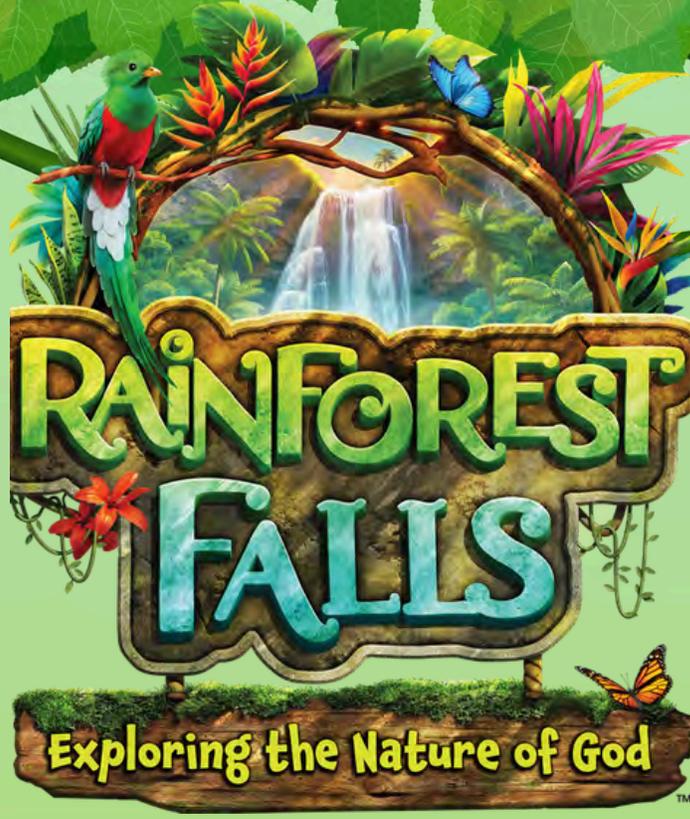
**8 weeks: June 15 - August 7**

- Full Week, 4 Day, and 3 Day weekly options
- Monday – Thursday: 8:30 a.m. – 4:00 p.m.
- Friday: 8:30 a.m.– 12:00 p.m.
  - Before Care (M-F): 7:45 a.m. – 8:30 a.m. (includes breakfast)
    - Kroc Members= \$15.00
    - Community = \$25.00
  - After Care (M-R): 4:00 p.m. – 5:00 p.m.
    - Kroc Members= \$15.00
    - Community= \$30.00
  - Friday Extended Care: 12:00 – 4:00 p.m.
    - Kroc Members= \$25.00
    - Community= \$45.00

**Register Here**



**\* 7:45am – 5:00pm before/aftercare hours + Friday extended care**



**JULY 13 - JULY 16**

**5:00 - 7:00 PM**

**FOR KINDERGARTEN - 6TH GRADE**

**July 19 - 10:00 a.m. - 12:30 p.m.**

**Family VBS Finale, refreshments, & exclusive VBS waterpark party!**

*Bible lessons, science experiments, games, snacks, waterpark party*

*Register  
Now*



## DID YOU KNOW THAT LAST YEAR, THE SALVATION ARMY KROC CENTER PROVIDED...



437 households  
with utility assistance  
(gas, electric, water)



Over 27,000 people  
with food assistance



More than 5,000  
grocery orders and  
served over  
13,000 meals



120 nights  
of lodging



121 Households  
with  
Housing Applications



Approximately 5000 Referrals  
and Advocacy services

## Extending Love throughout Ashland County

The Social Services ministry provides a compassionate and realistic response to families and individuals in crisis. Persons applying need to be below 200% of the federal poverty guideline. Persons applying are asked to bring a photo ID, proof of household income and proof of address.

Applicants for assistance must be residents of Ashland County. Each head of household must complete and sign an intake form.

Our goal is to achieve long-term solutions to problems to enhance family stability. During the one-on-one interview with the Emergency Assistance Case Manager, solutions to the underlying cause of the crisis are addressed through referrals and advocacy.

For gas utility assistance, in termination status, persons applying need to be below 300% federal poverty guideline and should apply at [www.SAHelp.org](http://www.SAHelp.org).



## We Provide the Following Services:

- Case Management and Planning Assistance
- Emergency Utility Assistance (in disconnect status) for gas, water, electric and propane
- Housing Application Assistance for permanent housing if homeless
- Housing Rental Application Fee Assistance
- Gas Vouchers
- Birth/Death Certificate Assistance
- Driver's License Renewal/Replacement
- Community Lunches
- Grocery Assistance
- Resource/Referrals

## Community Meals

- Monday-Friday, 11:00-11:30 a.m., Community Room
- All are welcome to enjoy a warm lunch, available free of charge, no questions asked.

## Food Pantry

- Hours of Operation: Monday 11:00 a.m. to 2:00 p.m.; Tuesday-Friday, 10:00 a.m. to 2:00 p.m.
- Location: The Food Pantry is located in the Annex Building, in the west parking lot across from main building of the Ashland Kroc Center
- Qualifications: You can receive assistance once a month. If your need is greater than once a month, please come to the Social Services Office in the main building and your situation will be reviewed.

A colorful poster for the Summer Food Service Program. The background is filled with various fruits like watermelon, peaches, and oranges. The text "Summer Food Service Program" is written in large, bubbly, multi-colored letters. Below it, "FREE LUNCH" is written in bold blue letters. Further down, it says "for all children and teens 18 years and under!". The poster includes details about the schedule: "When: Monday, June 8 thru Friday, August 7 [Weekdays]", "Time: 12:00 -12:45 p.m.", and "Location: Back Patio of The Kroc Center". It also mentions "Plus, special events and activities on Mondays!". At the bottom, there are logos for The Salvation Army, Ray &amp; Joan Kroc Corps Community Center Ashland, Ohio, and Greater Cleveland Food Bank, Member of Feeding America. On the left side of the poster, there are three circular inset photos: the top one shows a person riding a horse, the middle one shows a woman holding a child, and the bottom one shows a group of people sitting on the grass.

## Fitness Programs

We have a variety of fitness programs available for members and non-members alike. Visit our website, call, or ask the front desk for an updated fitness class schedule. We hope to see you there!

Classes include: Spinning, Zumba, Yoga, Aqua Aerobics, and more.



### All-American Glow Skate

Thursday, July 2 | 5:00 to 7:00 p.m. | All ages |  
Cost: \$5 per person | Member Cost: Free

Red, White & Groove your way into the Fourth of July weekend and celebrate America's 250<sup>th</sup> Birthday with a glow skate night at The Kroc. Rock and roll through history with classic tunes and current hits for all ages. All glow items will be provided. Bring your skates or borrow ours and enjoy this fun family activity!

### Open Walkers

Monday-Fridays | 5:30 to 9:00 a.m. |  
Cost: Free

Enjoy some indoor walking in the Field House or Gym, or the fresh air and summer weather on our outdoor walking path, to work on logging those miles!



# Aquatics

Let's make a splash, together! Visit our waterpark and bring the whole family for a fun and engaging aquatic experience. With fun spray features, a zero-depth toddler play area, a lazy river, and two multi-story slides, The Kroc Center's Water Park is the place to be in Ashland. There is something for everyone to enjoy at The Kroc!



## SWIM LESSONS

**JULY 7 - AUG 13**

**Cost: Members - \$60 | Non-Members - \$80  
(Scholarships Available)**

Our aquatic safety courses are designed to introduce all ages to swimming in a fun and safe environment. Each level is catered to one's swimming ability and will teach new techniques to help your child become comfortable in the water.

### Tiny Krocs: Little Swimmers

Our Parent-Toddler Class is for new swimmers aged 6 months to 3 years old. This class is designed to be an organized playgroup for infants and toddlers, accompanied by their parents or caregivers, and focuses on water comfortability. Introduce your child to swimming and games that focus on water comfort and basic skills such as water entry, bubble blowing, floating and underwater exploration.

**Tuesday Evening, 6:15 - 7:00 p.m. (6MO-3YRS\*)**

### Little Krocs: Pre-K Aquatic Safety

Our Pre-K beginner class is built to teach basic arm and leg motions with other swimming techniques, such as floating, breath control, and submerged swimming.

**Thursday Evening, 6:15 - 7:00 p.m. (3-5YRS\*)**

## Riverwalk

**Ages: 18+**

**Cost: Members - Free | Non-Members - \$5**

Join us for a minimal impact workout in the lazy river, Wednesdays and Fridays throughout the fall. Our heated aquatics facility offers a great chance to relax and provides low-intensity exercise setting ideal for promoting health.

**Wednesdays and Fridays, 8:00 - 9:00 a.m.**



## Junior Krocs: Intro to Water Skills

Intermediate classes are designed for new swimmers. Participants will gain confidence through learning how to enter and exit the water, breath control, floating with assistance, arm and leg actions, and water safety. This course is suited for those who can swim with assistance, float with assistance, listen and follow directions, and be in a class setting independent of a parent or guardian.

**Tuesday Evening, 7:15 - 8:00 p.m. (5+ YRS\*)**

## Mighty Krocs: Fundamental Aquatic Skills

Children begin learning coordinated and forward movement in the water. This class integrates arm and leg action, front, back and side glides, and submerged object retrieval. This course is suited for those who can be comfortable in the water and who are able to float on front and back unassisted.

**Thursday Evening, 7:15 - 8:00 p.m. (5-12 YRS\*)**

**\*AGES ARE RECOMMENDATIONS,  
not requirements**



MAKE A DIFFERENCE AT THE  
ASHLAND KROC CENTER!

# VOLUNTEER TODAY

CHANGE LIVES TOMORROW



## Your Support Makes All The Difference

Looking for a meaningful way to give back, connect with your community, and make a real impact? **The Salvation Army Ashland Kroc Center** is calling on big-hearted people like YOU to join our volunteer family!

When you volunteer at the Kroc Center, you're not just giving your time — you're offering hope, encouragement, and love to neighbors of all ages. Whether you enjoy greeting guests, supporting youth programs, assisting with events, or helping behind the scenes, there's a place here that fits your passions and gifts. Looking for volunteers this summer for the Summer Feeding program, Food Pantry and Safety Town.

## BENEFITS

- ✓ Make a tangible difference in the Ashland community
- ✓ Meet new people and build lasting relationships
- ✓ Support programs that inspire, uplift, and empower
- ✓ Grow your skills and discover new strengths
- ✓ Be part of a mission that truly matters

## HOW TO JOIN US

Contact the Ashland Kroc Center, visit us, or email our Volunteer Manager - [neokroceventsvolmgr@use.salvationarmy.org](mailto:neokroceventsvolmgr@use.salvationarmy.org) to learn more about volunteer opportunities!

Your Time Can Change a Life.

# The Ashland Kroc Center Corporate Partners Program



**BILL HARRIS AUTO  
& THE CHEVY NETWORK**  
**CHEVROLET** 

 **SIMONSON  
CONSTRUCTION  
SERVICES, INC.®**

 **CHANDLER SYSTEMS**

 **Directions  
Credit Union®**  
Life made easier.

Join us in our efforts to create a happier, healthier community by becoming a Corporate Partner. In exchange for an annual gift, your name/logo will appear on Kroc Center marketing materials. In addition, Ashland Kroc Center Corporate Partners will receive 20% off one corporate event rental per year, discounts on a membership plans for their employees (12% off monthly or 15% off annual memberships).

Are you interested in learning more? Please contact Dan Lawson, Ph.D., Dir. Community Relations and Development, at (419) 289-3573.



**Become a Corporate Partner today to help The Salvation Army serve Ashland County for 140 more years!**




**CAMPNEOSA**

**A MINISTRY OF THE SALVATION ARMY THAT EXISTS TO GIVE KIDS BRAND NEW EXPERIENCES AND SHOW THEM HOW MUCH JESUS LOVES THEM!**



animals & hiking



zipline & ropes course



games & athletics



s'mores & fun



devotions



boating & swimming

Music and Arts Camp: July 6 - July 11  
Youth Camp: July 20 - July 24

**FOR MORE INFO &  
TO APPLY, VISIT  
[WWW.CAMPNEOSA.ORG](http://WWW.CAMPNEOSA.ORG)**



# EVENT & PARTY RENTALS



## SPRAY PARK

(Summer Only!)

- Celebrate under the sun with a fun, refreshing party your kids will never forget!
- Available June 8–August 23, these parties are perfect for staying cool and having a blast.

### What's included:

- Exclusive access to your private pavilion and Spray Park for 2 hours
- Seating with 6 outdoor picnic tables for food, gifts, and relaxing

### Pricing:

- \$105 for up to 20 participants
- \$140 for up to 35 participants



## INDOOR WATER PARK

(Year-Round Fun!)

Take the party inside for nonstop excitement—rain or shine!

### What's included:

- First hour in a private party room for food, cake, and gifts
- Followed by 1.5 hours of water park fun
- Tables, seating, plus a counter and sink area for easy setup

### Pricing:

- \$350 for up to 20 participants
- \$500 for up to 35 participants



## COMMUNITY ROOM

This space is ideal for birthday parties, baby or bridal showers, graduation parties, or sports banquets. Max of 80 people.

### Pricing:

- \$180 for 2 hours
- \$260 for 3 hours

Dates fill quickly—reserve your party today! Scan the QR code below to visit our Partywinks site or give us a call at (419) 281-8001.



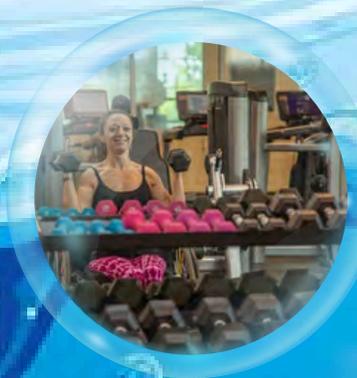
## THINGS TO NOTE ABOUT RENTALS:

- A non-refundable deposit and signed contract are required to secure booking.
- Any remaining balance not paid within 72 hours of the rental date will incur a 20% late fee.
- You can bring your own food, drinks, and decorations.
- NO alcohol, red-dye drinks, glitter, or confetti are permitted.
- Guests are encouraged to bring a cooler to keep food items cold. Due to Dept. of Health restrictions, there is **NO ACCESS TO KITCHEN OR REFRIGERATORS.**
- Water Park party rentals will begin in the designated party room and conclude with swim time. **The sequence of events may not be altered.**

# JOIN OUR SUMMER SPLASH MEMBERSHIP TODAY!

Enjoy fun and fitness all  
summer long!

Get ready for an exciting summer filled  
with water park fun and fitness activities!  
Find something for the entire family!



## SUMMER SPLASH MEMBERSHIP

**FOR JUST \$234...**

Your family will enjoy unlimited access to our water park, fitness center, free fitness classes, and special discounts on programs and rentals from June 1 - August 31, 2026.

## The Salvation Army Ashland Kroc Center offers:

- **Indoor Waterpark** featuring two waterslides, a lazy river, lily pad waterwalk and an inclusive play playground for younger guests!
- **Outdoor Splash Pad**
- **Fitness Center and Classes**, with state-of-the-art equipment!

Learn more at:

📍 [ashlandkroccenter](#)

📱 [ashlandkroc](#)

Stop by or contact us at:

527 East Liberty St., Ashland, OH  
(419) 281-8001 | [ashlandkroc.org](#)



RAY & JOAN  
**Kroc**  
CORPS COMMUNITY CENTER  
ASHLAND, OHIO



# KROC Registration Help

**Since the transition to our new membership software at The Ashland Kroc Center, we've received feedback from members and non-members alike, and want to help you better navigate the system.**

---

## **How to Register Online for a Kroc Center Membership or Fitness Punch Pass**

1. Visit: <https://ashlandkroc.usaeast.org/s/registration>
2. In the top right-hand corner, click "Log In" (in red).
3. Log in using your existing credentials and proceed to Step 4.
  - If you do not have an account, click "Create Online Account" under the Log In section and complete the required information, including all household members.
  - Tip: Use the same email address you previously provided Member Services to ensure your accounts sync properly.
4. At the top of the webpage, select "Membership and Day Passes."
  - Choose the desired membership or Fitness Punch Pass.
  - Complete the required questions and proceed to payment to finalize your purchase.

## **How to Register Online for a Kroc Center Class or Program**

Follow Steps 1–3 above, then continue with the following:

5. At the top of the webpage, click "Register for Programs."
6. On the left-hand side, use the Keyword or Code search field to enter the class name. Press Enter to view results.
7. Once you find the desired class, click "Options" (in blue).
8. Select the correct class session, paying close attention to the dates to ensure accuracy. Click "Enroll."
9. Select the participant(s) and click "Save."
10. You will return to the class selection page. Click the shopping cart (blue-grey oval), where the correct total should be displayed.
11. Click "Next" and complete all required fields marked with a red asterisk (\*) for each participant.
12. Click "Next" again to review the summary.
13. Select "Pay Now" (blue button) to complete your payment.
14. Once payment is successfully processed, enrollment in the class is confirmed.

# Get to know the **KROC**

## **How to Register for Programs**

We have transitioned to a new Class Registration website and app. Create an account or log in on our website.

## **Scholarships**

No one should be unable to participate in Kroc Center activities because of financial burden. As part of Joan Kroc's wish for the Kroc Center, we offer scholarship opportunities toward classes and activities. Applications and additional information is available at the Welcome Center or by calling (419) 281-8001.

## **Payments, Refunds, and Cancellations**

Cancellations seven or more days prior to the first class will receive a full refund of the class and material fees. Cancellations after that point will receive a prorated refund for the number of classes, which have occurred (regardless of whether you have attended or not) minus a \$5 service charge. Material fees will not be refunded.

Refunds will be given when programs are cancelled due to low enrollment.

There will be a \$20 charge for each returned check. Use of The Kroc Center is not permitted until payments are made current. Checks will not be resubmitted and all future payments must be made in cash, credit, or debit.

For parties and room rentals, please see our Event manager or your rental contract for specific terms and conditions regarding payments and cancellations.

## **Code of Conduct**

The Salvation Army Kroc Center of Ashland is committed to providing a safe and welcoming environment. In order to facilitate positive life experiences while visiting the Kroc Center, mutual respect between members, guests, and staff is required at all times. Failure to follow the Code of Conduct will result in disciplinary action and/or termination of membership or guest privileges. Some areas have individually posted rules. Please check these rules before entering the area. Kroc Center personnel have the right to refuse service to anyone deemed disruptive or abusive.

All members, program participants and guests must check in through the Welcome Desk.

- All members must present and scan their membership key tag when entering the facility.
- Enrolled program participants who are not members may only participate in their program and do not have the liberty to use the entire facility.
- Members opening entrance/exit doors to "sneak" individuals into the Kroc Center are in violation of The Salvation Army policy.
- Guests must present a valid state or government issued ID and complete a guest form and waiver.

## **Prohibited Actions**

Our Code of Conduct outlines prohibited actions. The actions listed below are not an all-inclusive list of behaviors considered inappropriate in our facilities or programs:

- Inappropriate attire– Appropriate attire must be worn at all times. No clothing with vulgar language, obscene gestures, racial slurs or anything that would contribute to a hostile environment or would be considered inappropriate in a Salvation Army facility. Tops and bottoms should adequately cover a person's body based on the activity. Immodest or revealing attire is not allowed (chest and midriffs should be completely covered). Costumes are not permitted at non-costumed events or activities.
- Improper footwear – Closed-toe athletic shoes are required on the fitness floor and in the gym. Footwear requirements may vary in aquatics area or select classes
- Hostile or vulgar language, including but not limited to swearing, name calling and/or shouting
- Physical contact with another person in any angry, uncomfortable or threatening way
- Any demonstration of sexual activity or sexual contact with another person
- Harassment or intimidation by words, gestures, body language or other menacing behavior
- Photography, video or audio recording through a cell phone or any other electronic device of guests without permission or Salvation Army approval
- Use of cell phones in locker rooms or where signage indicates cell phones are not permitted
- Improper use of the internet. The Salvation Army reserves the right to monitor the internet activity of our guests and staff, including websites they visit.
- Theft or behavior that results in the destruction of property. The Salvation Army is not responsible for lost, stolen or damaged personal items that are brought into the center. For Lost & Found items, please see a Member Services Associate.

## Prohibited Actions Continued

- Carrying open-carry or concealed weapon(s), devices or objects that may be used as a weapon
- Being under the influence of or in possession of alcohol, marijuana, drugs or other controlled substances
- The use of any tobacco products on Kroc Center property (cigarettes, chew, snuff, vapor e-cigarettes, etc.).
- Smoking is only permitted in the designated smoking area located in the west side parking lot.
- Littering
- Loitering is not permitted in or outside The Kroc Center
- Vandalism or damaging Kroc facilities or properties in any way
- Minors and individuals with disabilities requiring special care or who are unable to care for themselves must be properly supervised by an adult or guardian.
- No pets allowed unless participating in a program or are a service animal trained to perform a task related to a person's disability.

If a member, participant or guest feels uncomfortable about the behavior of another member/participant/guest or other issues that are in violation of the Code of Conduct, they should report the behavior to a Kroc Center team member. The Salvation Army (as a private corporation) reserves the right to suspend, cancel or terminate a member, guest, or program participant's right to services and/or facilities at its sole discretion.

**Background Checks:** The Salvation Army reserves the right to run background checks on its members and/or program participants as well as screening for sex offenders. The Salvation Army reserves the right to deny access or membership to any person who: violates the Code of Conduct, is a registered sex offender, or has been accused or convicted of any crime involving sexual abuse.

**Waivers:** When possible, guests are encouraged to download and fill out the guest form before arriving. Sign the general waiver. If you are under 18, your parent/legal guardian must sign the waiver. All guests must adhere to the code of conduct set forth by The Salvation Army.

**Photo ID:** All guests/non-members ages 16 and older must present a state or government-issued Photo ID with current address. Without a valid ID, guests/non-members will not be allowed into the facility.

## Youth Guidelines

- Children (17 & under) must be accompanied by an adult (parent or guardian) when in the facility, unless registered for a specific class, program, or activity that accepts youth.
- Ages 13 and younger must be accompanied by an adult. Must have their parent or legal guardian sign the guest waiver.
- Ages 14-17 may utilize fitness center, waterpark, and open gym/field house hours without adult supervision. Must adhere to code of conduct and all posted rules. Must have their parent or legal guardian over the age of 18 sign a guest waiver.
- Any youth without a waiver signed by a parent or legal guardian will be denied entry and access to Kroc Center facilities/activities, including as an invited guest to a party.
- If children are not picked up by closing time, the parent/guardian will be called. If no one can be reached, or if the children are not picked up within a 10-minute period, the Ashland Police Department will be called.

## Youth Fitness Guidelines

- Ages 9 & Under – Not allowed on fitness floors with or without a parent present
- Ages 10-11 – Purple Wristband - Access to cardio machines and pin-select machines (parent/guardian within arm's length)
- Ages 12-13 – Black Wristband - Full access to cardio machines and pin-select machines. Access to group exercise classes and free weight area (parent/guardian within arm's length)
- Ages 14 and up – No Wristband. Full access to all equipment.

## Personal Training & Coaching

Personal training or coaching is provided for a fee at The Kroc Center by Salvation Army employees only. An individual may be viewed as conducting personal training/coaching if he/she is:

- Receiving payment for an exercise or coaching session
- Designing a program or workout
- Providing exercise, sports technique or swim technique
- Running an actual sports practice of any kind or drills
- Using cones, chairs, whistles, agility or Kroc Center equipment

Failure to comply with the Fee-Based Training and Coaching Guideline is in direct violation of policy.

## Grievance Policy

The supervisor on duty will work out any grievances that arise with guests. If they cannot be resolved in this manner, guests should put their concerns in writing and give them to Welcome Center staff. A member of the administrative staff will contact the guest to find an acceptable resolution to the situation.

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RAY & JOAN  
**Kroc**  
CORPS COMMUNITY CENTER  
ASHLAND, OHIO

Learn more at:  
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Stop by or contact us at:  
527 East Liberty St., Ashland, OH  
(419) 281-8001 | ashlandkroc.org



**140**  
**YEARS**  
IN ASHLAND, OHIO