MISSING PERSONS BUREAU
An international social service with a purpose to reunite family members.

HISTORY
As families became fragmented the need to reunite them became part of our mission. This service was first established in 1885 in London as The Family Tracing Service.

PURPOSE
To bring reunion, reconciliation and renewed hope to families.

APPLICATION PROCESS
All inquiries should be directed to the Missing Persons/Family Tracing office in The Salvation Army’s Eastern Territory.

An Inquiry Application Form must be completed and sent to the given address accompanied by the necessary documents and fees.

The Salvation Army
Missing Persons
440 West Nyack Road
West Nyack, NY 10994

The application is then reviewed to determine if the inquiry falls within the scope of our investigation program and sufficient information has been provided to enable us to conduct a search.

Inquirers will be advised by mail concerning the status of the application. If a case is not accepted, appropriate referrals will be advised.

PRIVACY POLICY
Our National Policy recognizes the right of privacy. An individual’s whereabouts is not divulged without his/her consent. No information will be released without the permission of the missing person.

FOR YOUR INFORMATION
Each request for assistance will be reviewed on an individual basis and given every consideration. Searching for a missing person can be a lengthy process.

Please be advised that The Salvation Army reserves the right to accept, reject or to assign priority to any application based on the reason for the inquiry, the completeness of information provided and the feasibility of conducting searches.

The Salvation Army is instrumental in reuniting thousands of families.

The Missing Persons office opens approximately 600 new cases and locates an average of 350 people annually.

STATISTICS
The Salvation Army Mission Statement
The Salvation Army, an international movement, is an evangelical part of the universal Christian church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.