

# The Salvation Army Harrisburg Christmas Assistance On-Line Application Instructions for FAMILIES

Log on to The Salvation Army Harrisburg website for detailed information on our Christmas Assistance Program, including eligibility requirements. Please confirm that you meet the outlined criteria and can provide necessary documentation prior to proceeding. *The Salvation Army HBG website*: <a href="https://pa.salvationarmy.org/harrisburg-pa/">https://pa.salvationarmy.org/harrisburg-pa/</a>.

## STEP 1: Schedule your In-Person Application Review Appointment.

You should have already scheduled your intake appointment. If you have not, please go to the *appointment scheduling website*: <a href="https://calendly.com/tsa-harrisburg/christmas-application-appointment">https://calendly.com/tsa-harrisburg/christmas-application-appointment</a> and follow the instructions. Please only complete this form ONE TIME per household.

# STEP 2: Look for your ONE TIME USE code.

Once your appointment is scheduled, you will receive an email from <a href="https://harrisburg.services@use.salvationarmy.org">harrisburg.services@use.salvationarmy.org</a> within 2 business days. This email contains the link and your *code* to access the on-line application. NOTE: the <a href="https://code.is.required">code is required</a> to access the on-line application. **Please DO NOT SHARE your code with others as it will only work ONE TIME.** 

# STEP 3: Complete the online application.

Once you receive your application invite code, log on to *The Salvation Army Angel Tree application site*: <a href="https://saangeltree.org/">https://saangeltree.org/</a>. Instructions to complete the application are below. *Please complete the on-line application prior to your in-person appointment*.

### STEP 4: Come to your scheduled in-person appointment and bring your documentation.

Review documentation requirements in your confirmation email and bring to the appointment you scheduled in step 1.

# Instructions to Complete the Angel Tree On-Line Application

Once you receive your application invite code, log on to *The Salvation Army Angel Tree application site*: https://saangeltree.org/.

Note, the code you receive is a one-time use code and cannot be shared with other households.

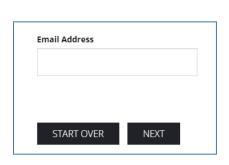
## Please complete your on-line application PRIOR to your scheduled appointment.

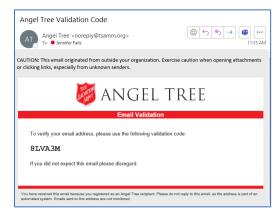
Scroll to the very bottom of the landing page and find the question "HAVE YOU ALREADY STARTED AN APPLICATION?". Click NO to start a new application. The next question will pop up, "DO YOU HAVE AN INVITATION CODE?". Click YES in the box to the right of the question. Additional boxes will pop up for INVITE CODE and ZIP CODE, as shown below. Enter your application invite code and your household zip code. Note, you <u>must</u> have a valid invite code from our office. Please verify that your zip code is correct before pressing GO. The zip code cannot be changed once you enter the application. Once all numbers are checked, press GO.



If you get an error message regarding your zip code and you have confirmed it is correct, please call our office for assistance at 717.233.6755.

You will then be asked to enter your email address. It must be a valid email address, so please confirm that you have entered it correctly. Click NEXT and the system will send a validation code to the email address you entered. Find the email from Angel Tree <noreply@tsamm.org>, copy the validation code and enter it in the box as shown. Click NEXT. This will open the application. NOTE: the email address cannot be changed once the application is opened. DO NOT COMPLETE MULTIPLE APPLICATIONS UNDER DIFFERENT EMAIL ADDRESSES. You may be disqualified from the program.







# GENERAL ON-LINE APPLICATION INSTRUCTIONS (READ PRIOR TO STARTING THE APPLICATION)

Prior to starting your application, collect the necessary information and documents. Documents are not required for the on-line portion of the application but will be needed when you come to your appointment.

#### **Documentation and Information Requirements:**

- 1. Identification for each member of the household (Social Security cards NOT accepted):
  - a. Adults (age 18+): Photo ID or Birth Certificate
  - b. Children (age 0-17): Birth Certificate or Medical Card
- 2. **Proof of Residency**: Choose one of the following: Current lease, utility bill (not older than 60 days or a Compass print-out (not older than 60 days), with the applicant's name and current address
- 3. Income Verification for each member of the household (with income) for the past 30 days:
  - Pay Stub
- Retirement
- Social Security Benefits

- Bank Statement
- Pension
- Welfare Benefits

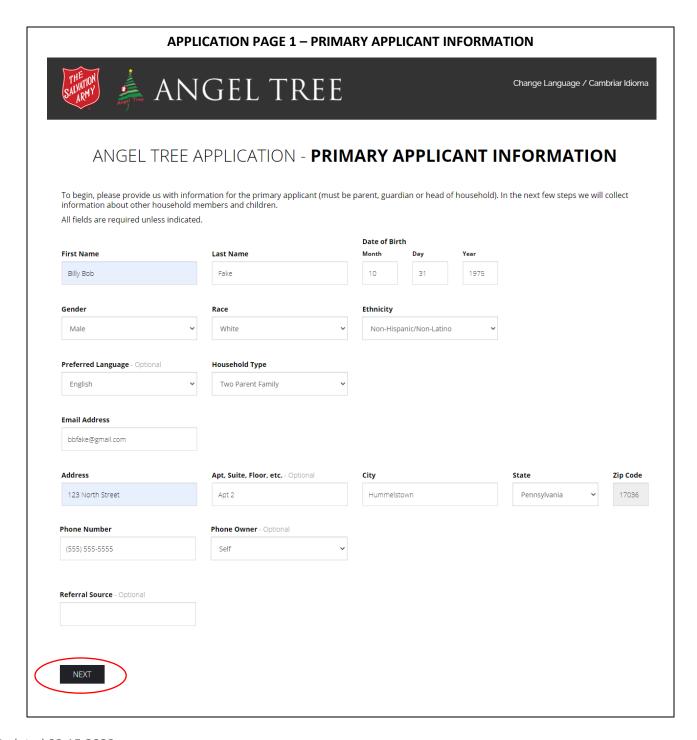
- Unemployment
- Child Support
- Compass print-out
- 4. **Angel Information** for each child ages 0-18 as of December 25<sup>th</sup>:
  - a. Legal Name and Birth Date
  - b. Correct clothing and shoe sizes (up sizes for fast growing children, as they will receive in December!)
  - c. Gift ideas at least 1 need and 1 want (approximate value \$30 50 each)

<sup>\*</sup>Note: The items you receive are not guaranteed and are based on donations received and availability.

As you complete each field in the application, use the tab key to go to the next field or simply click in the field in which you want to enter data. As you complete a page of the application, ensure all information is complete and accurate. All required fields must be completed prior to moving to the next screen. Use the NEXT and BACK buttons to navigate between the pages. **DO NOT hit ENTER** in any of the fields while you are completing the application. It may take you to the beginning of the section and you can lose the information entered on that screen.

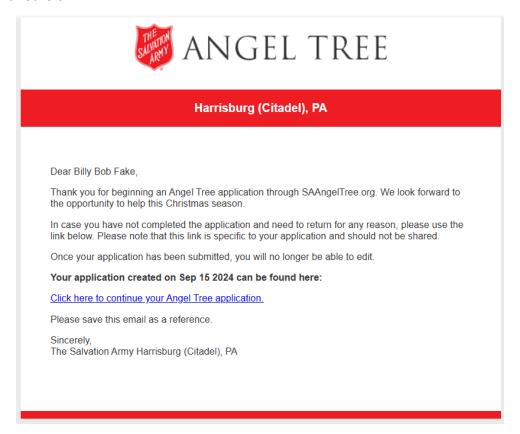
When entering Household Members, enter each person only one time. Do not enter yourself as the Primary Applicant and as a Household Member or an Angel.

**SECTION 1 - PRIMARY APPLICANT INFORMATION:** The Primary Applicant should be the <u>adult</u> head of household (the person coming in for the appointment). Please ensure all information provided is accurate and complete. All required fields must be completed prior to moving to the next screen.



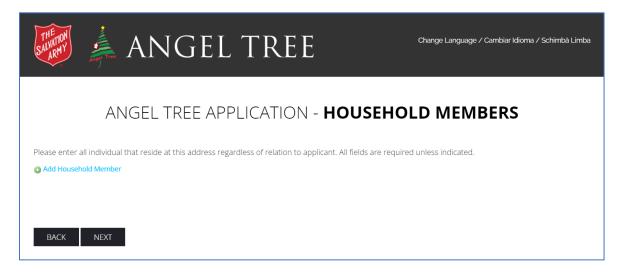
Click <NEXT> to submit the Primary Applicant / Head of Household information and to save the application.

ANGEL TREE APPLICATION CONFIRMATION EMAIL: Once the Primary Applicant page is saved, the Angel Tree system will generate an automatic email to the applicant from: Angel Tree <noreply@tsamm.org>. This email will contain a link to finish your application if you do not complete it in one session. Please note, this is a link to YOUR application only. Do not share it with others.

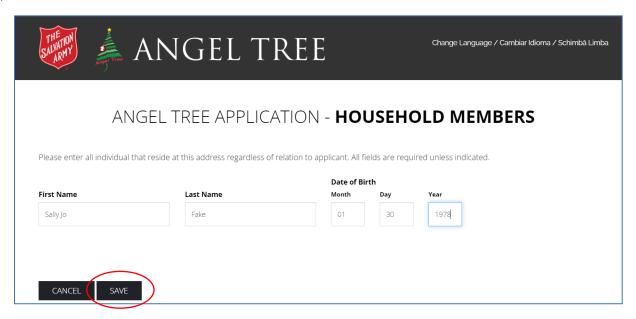


**SECTION 2 – HOUSEHOLD MEMBERS:** This is where <u>ALL</u> members of the household are added to the application, **both ADULT members and CHILDREN (Angels)**. Note: This is different from previous years.

To add people to the application, click on Add Household Member.

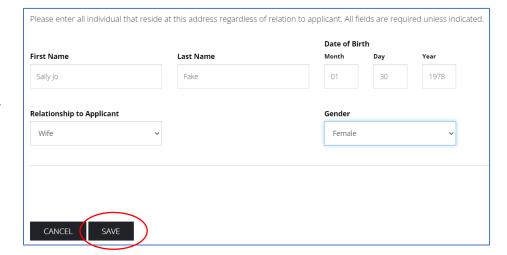


Enter the name and birthdate of the household member. Once you have verified the information is complete and correct, click SAVE.



#### **ADULT HOUSEHOLD MEMBERS:**

If the household member is an ADULT, fields for the relationship to the Head of Household and Gender will pop up. Complete those fields and click SAVE.



The additional adult member of the household entered will now show on the Household Members page. You can edit or delete the household member's information by clicking on the icons to the right of their name:

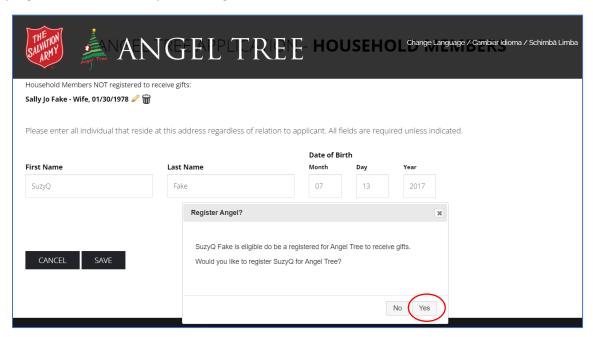




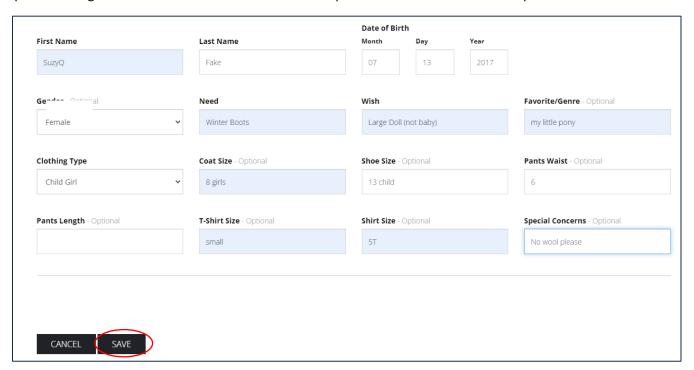
Continue adding ADULT members of the household by clicking on Add Household Member and completing all data fields. (Again, DO NOT add yourself / the applicant in this section.)

# CHILDREN (0-18 Years Old) - ANGELS:

To add CHILDREN / Angels you also click on Add Household Member. When you SAVE a household member that is qualified as an ANGEL (ages 0 -18 as of December 25<sup>th</sup>), a box will pop up asking if you would like to register them for Angel Tree program. Click <Yes> to open the Angel Tree fields.



Complete the Angel Tree Fields and click <SAVE>. An example child is shown below and explanations of each field follow.



<u>Angel Information Fields Explanations</u>: The Angel Information section is where you will tell donors as much as you can about your child. Try to be as detailed as the space allows. Details help our donors shop according to your child's wants, likes and needs and to provide properly sized clothing. Also, see the *Gift Ideas* page at the end of these instructions for more age-appropriate ideas.

## **ANGEL INFORMATION FIELDS**

First Name: This is shared with donors. Please list legal name.

Last Name: This is NEVER shared with donors but is used internally in the system to identify your Angel.

Date of Birth: Please ensure this is entered accurately, as this affects the type of gifts your child will receive.

**Gender:** Choose the gender with which your child identifies. Should you need to provide further details, use the "Special Concerns" field.

**Need**: Put items that the child <u>needs</u> (versus a want). Be sure to list the size in the appropriate fields in the application.

- Do they need a coat, boots, hat, mittens, socks, pajamas, slippers, or robe?
- Do they need bedding? Sheets, blankets, pillows? INCLUED BED SIZE
- Do they need socks or underwear?
- Sneakers or other shoes?

**Wish**: Enter at least TWO gift ideas here. The total value of each item should be between \$30-50. **DO NOT** ask for the following items:

- NO American Girl Dolls (other 18" dolls OK)
- NO Apple products (generic brand electronics are OK; pay as you go cell phones, MP3 player or Tablet OK)
- NO gift cards
- NO gaming systems or video games (NO Wii, Xbox, Play Station, Nintendo DS or Switch, etc.)
- NO bicycles an NO hoverboards (scooters and skateboards OK)

Favorites/Genre: List the child's favorite thing to do or watch. Examples are below:

- Favorite Color
- Favorite Animal
- Favorite Characters from TV Shows/Movies or Cartoons
- Favorite Music Style, Groups or Singers
- Favorite Sports / Activities or Hobbies / Interests
- Favorite Sports Teams
- Favorite Games (while video games are not allowed, a branded toy, T-shirt, PJs, bedding, backpack or other merchandise related to the game is OK)
- Favorite Book Series

**Clothing Type**: This field is to help donors understand the sizes you put in the clothing fields – whether a size 4 is a toddler, child, junior women's or if a medium is a youth or adult size.

**Coat Size:** If one of the needs or wishes of your child is a coat (even if not called out in an earlier field), enter their coat size information here.

**Shoe Size**: Include shoe size category with the shoe size (infant, child, youth, men's or women's) if socks or shoes are on your child's list.

**Pants Waist and Pants Length:** These fields are not applicable to most children's sizes, but these are the fields the system provides. Please use the *Pants Waist* field for the main pants size, include additional descriptions you feel needed to assist our donors (junior, slim, etc). You can leave the *Pants Length* field blank if you do not need it for actual length in inches or you can put tall or short as an added description.

*T-Shirt Size:* This field is for shirts or tops that do not have number sizes – list Small, Medium, Large, etc.

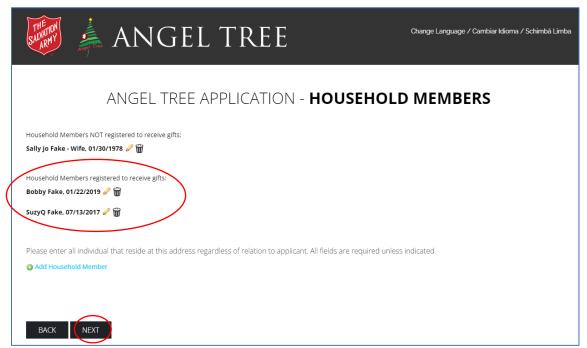
*Shirt Size:* This field is for shirts or tops that have number sizes. List in detail for your child (6 months, 6T, 6 junior, 6 boys, 18 boys, 15.5 men's, etc.

**Special Concerns**: Use this field to let us know if your child has any special needs or accommodations that you feel is important for donors to know. Some examples are below. You will be able to provide additional details during your inperson appointment.

- Autistic, likes light up toys
- Autistic sensory, sweatpants only
- Prefers loose clothing
- Adjustable waist pants only
- No buttons
- Skirts only, no pants
- Developmental level differs from age
- Strong reader 6<sup>th</sup> grade level

Click <SAVE> after
each Angel. As with
the other household
members, the Angel
entered will now show
on the Household
Members page. You
can edit or delete the
household member's
information by clicking
on the icons to the
right of their name:





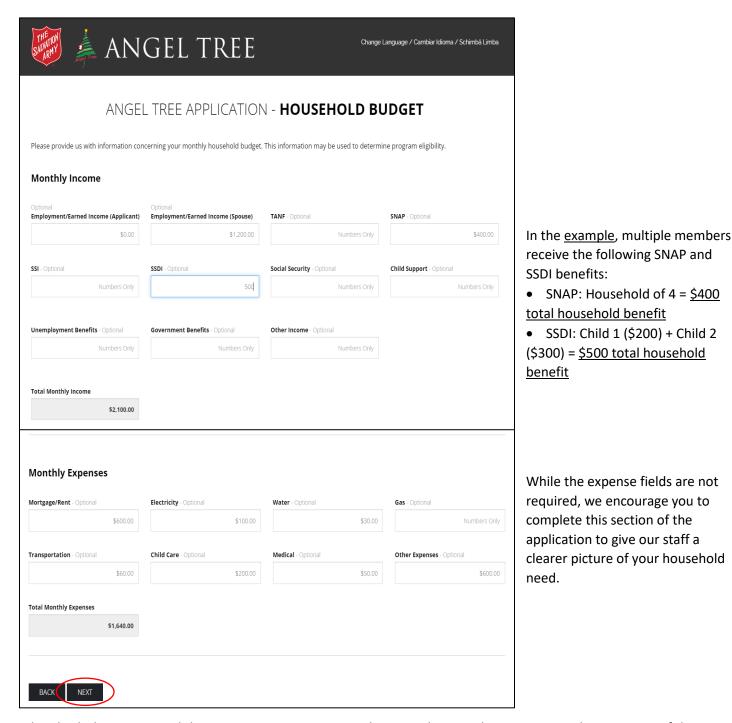
Continue adding Angels by clicking on Add Household Member. When you have entered ALL the members of your household – BOTH adults and children, check NO on this page to indicate there are no more Angels and click <NEXT> to go to the next section.

**SECTION 3 – HOUSEHOLD BUDGET**: This is a worksheet to enter the income and expenses for <u>all members</u> of the household.

REMEMBER do not hit <ENTER> between fields. Use the tab or mouse or your finger (on a touch screen) to move to the next field.

**Monthly Income**: This section should list ALL income, including Earned Income (from employment), unemployment compensation or other benefits, including SNAP or SSI. The values in the applicable fields should be <u>household</u> totals. If multiple members of the household receive the same type of benefit, add them together and enter the total amount in the field.

**Monthly Expenses**: Scroll down on the same HOUSEHOLD BUDGET page to find the Monthly Expenses section. While the expense fields are not required, we encourage you to complete this section of the application in order to give our staff a clearer picture of your household need. As with income, the values in the field should be for the entire household.



When both the income and the expense sections are complete, use the NEXT button to go to the next page of the application.

**SECTION 4 – REVIEW APPLICATION FOR ACCURACY**: This section gives you a chance to review all the information you entered in each previous section. If you need to make any changes, click <EDIT> next to the section you need to adjust. If everything is correct, click <NEXT> at the bottom of the page.



# ANGEL TREE APPLICATION - REVIEW FOR ACCURACY

Before continuing your submission, please take a moment to review the following details for accuracy. Click EDIT or BACK to make any adjustments.

# Applicant:

**EDIT** 

Name: Billy Bob Fake Date of Birth: 10/31/1975

Apt, Suite, Floor, etc.: 123 North Street, APT 2

Harrisburg, PA, 17104

Phone Number: (555) 555-5555

Phone Owner:

Referral Source:

Gender: Male Race: White

Ethnicity: Non-Hispanic/Non-Latino

Preferred Language: English

Email Address:

# Household member (Non-Angel):

EDIT

Sally Jo Fake 01/30/1978 Date of Birth: Relationship to Applicant: Wife Gender: Female

# Household member (Angel):

EDIT

Date of Birth: 01/22/2019 Gender: Male Need: sneakers

Wish: Train Set, Cars, Trucks Favorite/Genre: Thomas the Tank Clothing Type: Child Boy Coat Size: 6T Shoe Size: 11 child Pants Waist: 5T

Pants Length:

T-Shirt Size: small boys Shirt Size:

Special Concerns: Won't wear green

SuzyQ Fake Date of Birth: Gender: Need: Winter Boots Wish: Large Doll (not baby) Favorite/Genre: my little pony Child Girl Clothing Type: Coat Size: 8 girls Shoe Size: 13 child Pants Waist: 6

Pants Length:

T-Shirt Size: Shirt Size:

Special Concerns: No wool please

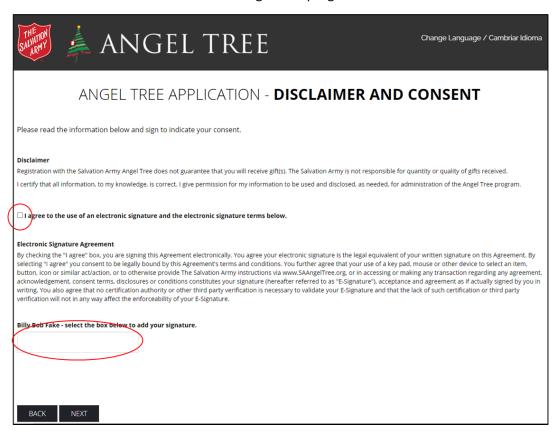
#### Financial Information: EDIT Employment/Earned Income (Applicant): \$0.00 Employment/Earned Income (Spouse): \$1,200.00 TANF: \$0.00 SNAP: \$400.00 SSI: \$0.00 SSDI: \$500.00 Social Security: \$0.00 Child Support: **Unemployment Benefits:** \$0.00 **Government Benefits:** \$0.00 Other Income: \$0.00 Total Monthly Income: \$0.00 Mortgage/Rent: \$600.00 Electricity: \$100.00 \$30.00 \$0.00 Transportation: \$60.00 Child Care: \$200.00 Medical: \$50.00 Other Expenses: \$600.00

\$0.00



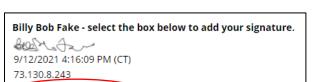
Total Monthly Expenses:

**SECTION 5 – DISCLAIMER AND CONSENT**: This is where you confirm you understand the rules of the program as communicated on our local web page and you give The Salvation Army permission to use the information you disclosed in the application as needed for administration of the Angel Tree program.



Check the box to agree and then click in the signature box. Another window will pop up and you can use your mouse or finger (if you are using a touch screen device) to sign.

Click <APPLY SIGNATURE> and your time stamped signature will appear on the Disclaimer and Consent page.



Clear Signature and Re-Sign

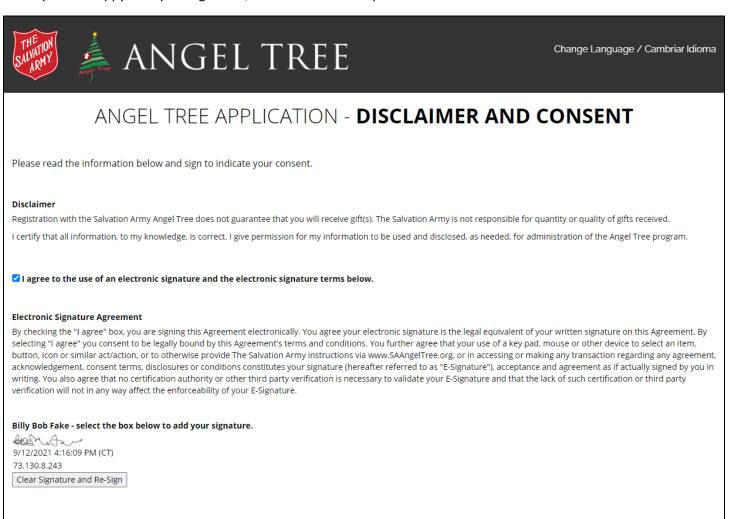
**BACK** 

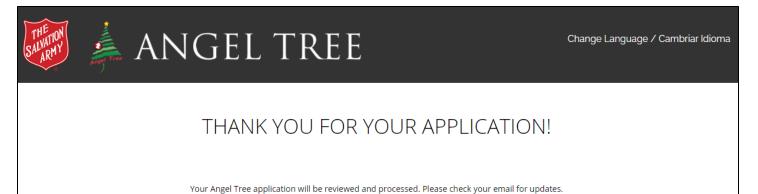
**NEXT** 



If you are not satisfied with your signature, click <CLEAR SIGNATURE AND RE-SIGN> and the Signature window will reopen. Sign again and click <APPLY SIGNATURE>.

When you are happy with your signature, click <NEXT> to complete the section.





## **NEXT STEPS**

Once your on-line application is complete, the next step is your in-person appointment to check for accuracy and completeness and to review all your documents. Details of the documentation requirements are in the email confirmation you received from the calendar site. If you have any questions prior to your appointment that are not answered in that email, please call our office at 717.233.6755.