



The Salvation Army
WMNI Division

Client Rights

When receiving assistance from The Salvation Army, you have certain rights.

All participants have the right to:

1. Receive service in a manner that is non-coercive and protects the individual's right of self-determination (the right to choose his or her own course), except when they are a danger to themselves or others.
2. Participate in decisions regarding the services provided.
3. Be served in an environment that preserves dignity and contributes to a positive self-image.
4. Be free from physical, sexual, emotional, spiritual, economic, and verbal abuse, harassment, and exploitation.
5. Receive written information about their rights and responsibilities prior to receiving services.
6. Confidentiality of information.
7. Make complaints and grievances without being subject to reprisal.

Written Notice of Beneficiary Rights Relating to Executive Order 13559

Because this program is supported in whole or in part by financial assistance from the Federal Government, we must provide you with this written notice before you enroll in our program, or receive services from the program. As required by 7 CFR Part 16, we are required to inform you that:

1. We may not discriminate against you on the basis of religion or religious belief, a refusal to hold a religious belief, or a refusal to attend or participate in a religious practice;
2. We may not require you to attend or participate in any explicitly religious activities that are offered by us, and any participation by you in these activities is purely voluntary;
3. We must separate in time or location any privately funded explicitly religious activities from activities supported with direct Federal assistance including USDA;
4. If you object to the religious character of our organization, we must take reasonable efforts to identify and refer you to an alternate provider to which you have no objection. We cannot guarantee, however, that in every instance an alternate provider will be available;
5. You may report violations of these protections by following The Salvation Army's Grievance Procedures.

By signing below, you acknowledge that you have been informed of your rights.

Applicant Name (please print): _____

Applicant Signature : _____

Date: _____