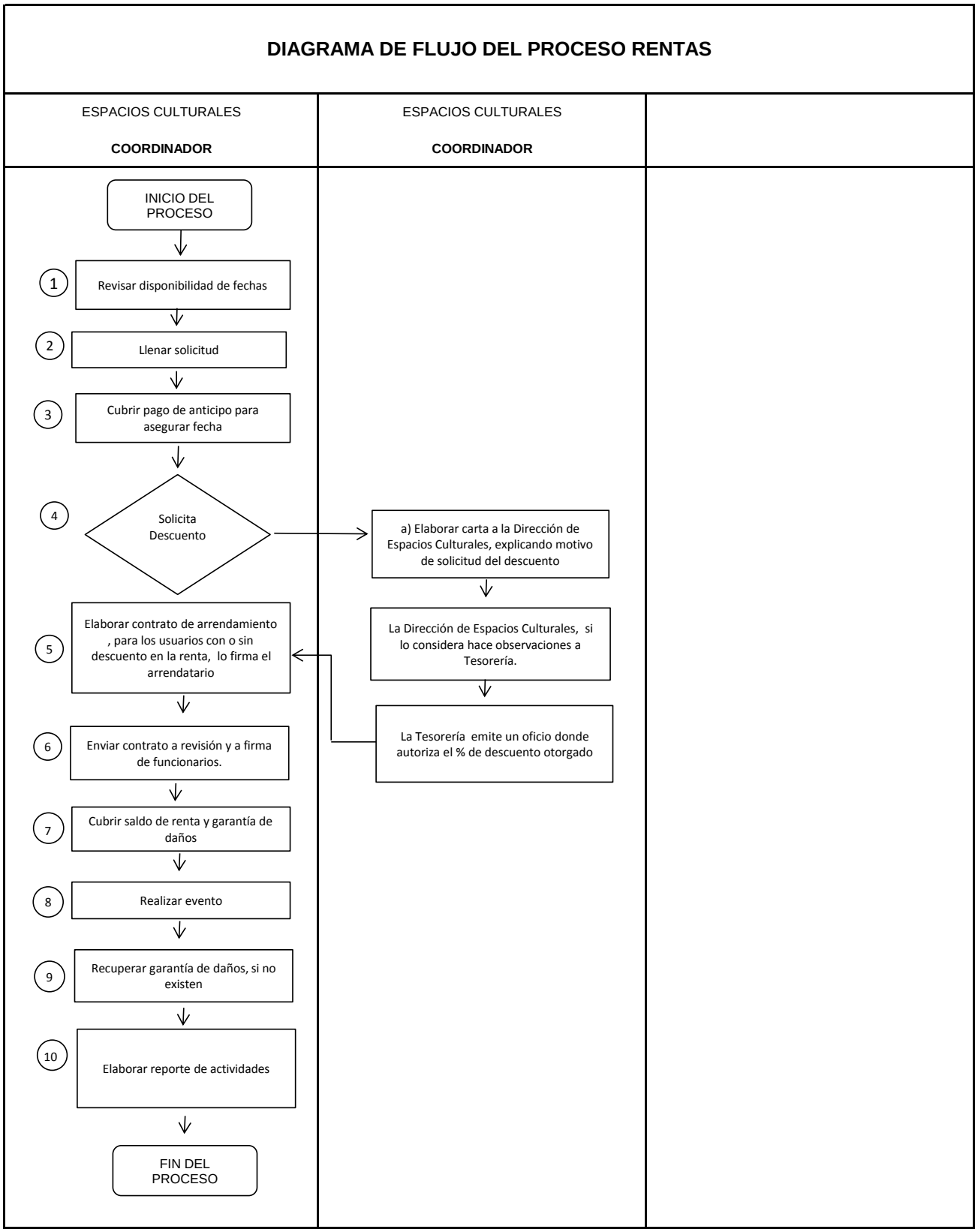DIAGRAMA DE FLUJO DEL PROCESO RENTAS